



# LAKE ASHTON FOCUS 2025 FINAL REPORT

FOCUS 2025 COMMITTEE

MAY 12, 2021



## Table of Contents

Focus 2025 Committee Members .....	2
Background.....	2
About This Survey.....	3
Demographics.....	3
Executive Summary .....	8
Clubhouse and HFC Amenities .....	8
Dining Amenities .....	8
Fitness Center & Programs .....	9
General Amenities .....	9
Accessibility .....	10
Security.....	10
Programs .....	10
Clubhouse Amenities.....	11
HFC Amenities .....	25
Dining Amenities .....	37
Fitness Centers & Programs .....	51
General Amenities .....	56
Accessibility .....	70
Security.....	74
Programs .....	78
Comments .....	86
Clubhouse Amenities.....	86
HFC Amenities .....	128
Dining Amenities .....	163
Fitness Centers & Programs .....	239
General Amenities .....	262
Accessibility .....	285
Security.....	290
Programs .....	309
Overall Comments .....	337

## Focus 2025 Committee Members

Jim Abney	Roy Aull	Dave Bishop
Larry Cunningham	Sharon Goldetsky	Dave Greer
Gail Guenther	Jim Hellmer	Tom Hevel
Gary Johnson	Don Keller	Frank Kennedy
Debby Landgrebe	Kristy McKibben	Sandy Papineau
Iris Para	Iris Realmuto	Steve Realmuto
Tom Scali	Joan Senecal	Bob Zelazny

## Background

The Lake Ashton Focus 2025 Group was asked to develop a community-wide survey to assess the needs and desires of the community over the next 5 years, survey all Lake Ashton residents, and provide a report analyzing the results to help CDD supervisors understand residents' needs and serve as a resource in the development of future plans and budgets for their districts.

Membership in the group was open to all residents of the Lake Ashton community and resulted in an active group of 21 members roughly equally divided between Lake Wales and Winter Haven residents. The group began weekly meetings on February 2, 2021 and worked together, collectively making decisions by general consensus, to develop the survey. The survey was released online on March 2, 2021 to 2408 Constant Contact email addresses and on March 6, 2021 to 1340 Lake Ashton Living email addresses. Paper copies were made available at the Clubhouse and HFC Activities Desks on March 12, 2021. In addition to multiple email blasts encouraging each resident to complete the survey, an article was published in the April LA Times to reach residents without online access. The survey closed on April 8, 2021.

An Interim Report was released on April 13, 2021. This final report provides more detailed results, such as a breakdown of responses by CDD, respondent comments, and analysis. This report does not include recommendations.

Each resident in a household was asked to complete the Focus 2025 survey and duplicate responses from the same person were eliminated. Personal data (names and addresses), which will not be shared, was collected so duplicates could be removed. After removing duplicates, 1,172 Focus 2025 surveys were returned from 859 households, representing 55% of the estimated 1,560 lots with homes and 53% of the 1,627 total residential lots at build-out.

The response rate for the Focus 2025 survey compares very favorably with the 323 responses received for the Focus 2020 Survey and 657 responses received for the most recent 2019 Joint CDD Feedback Survey. The response through electronic means was excellent with only 11 paper surveys submitted.

## About This Survey

Feedback to the survey itself was very positive. Residents appreciated having a voice. Several residents wondered why questions relating to the Golf Course were not included. The Committee chose not to include it because of the scope and felt this survey could not have done it justice and so warranted its own survey. [Page 339+]

For most questions, there was no significant difference in response between respondents of each district demonstrating that we are one community. As might be expected, it appeared that Lake Wales residents used the Clubhouse more and Winter Haven residents used the HFC more.

Please note that in some cases the percentages differ slightly from the Interim Report due to rounding with differing formulas (pie chart vs histogram).

## Demographics

The percentage of Focus 2025 Survey responses (56% Lake Wales; 44% Winter Haven) corresponds approximately with the percentage of Lake Ashton lots in each city at build-out (59% Lake Wales; 41% Winter Haven), with responses from Lake Wales slightly under-represented and Winter Haven responses slightly over-represented by 3% each. [Page 4]

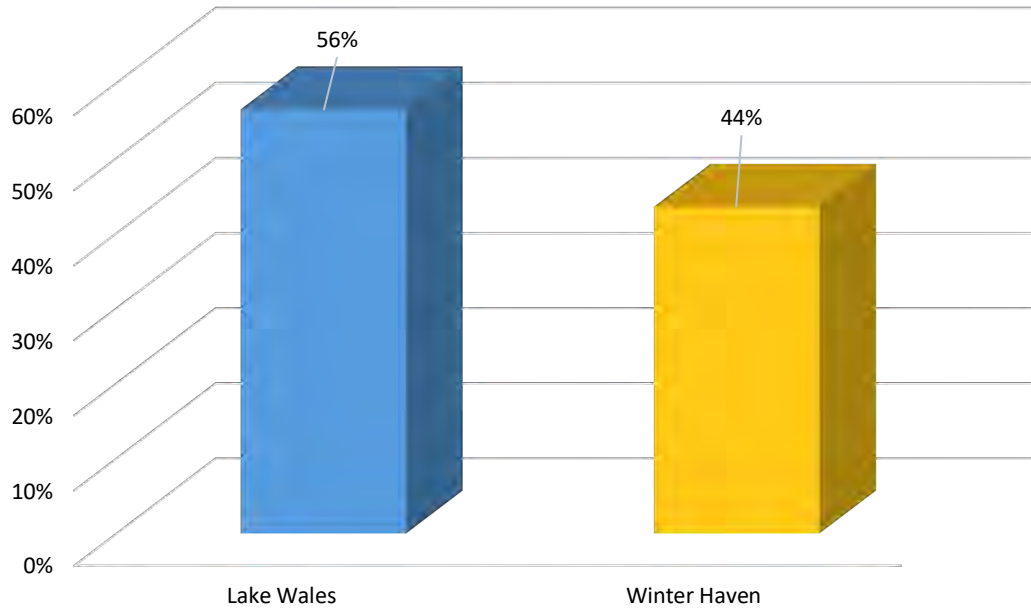
82% of the homes in Lake Ashton are occupied by two residents, 16% by one resident, 2% by three residents, and 0.005% by 4 or more residents. It is estimated that the total population of Lake Ashton at build-out is 3041 residents with 1777 living in Lake Wales and 1264 living in Winter Haven. [Page 4]

The vast majority (83%) of residents are 65 years of age or older. The age span was higher in Winter Haven (62% Age 65 to 74; 20% Age 75 to 84) as compared with Lake Wales (48% Age 65 to 74; 33% Age 75 to 84). The average age of residents in Lake Wales is older than in Winter Haven. [Page 5]

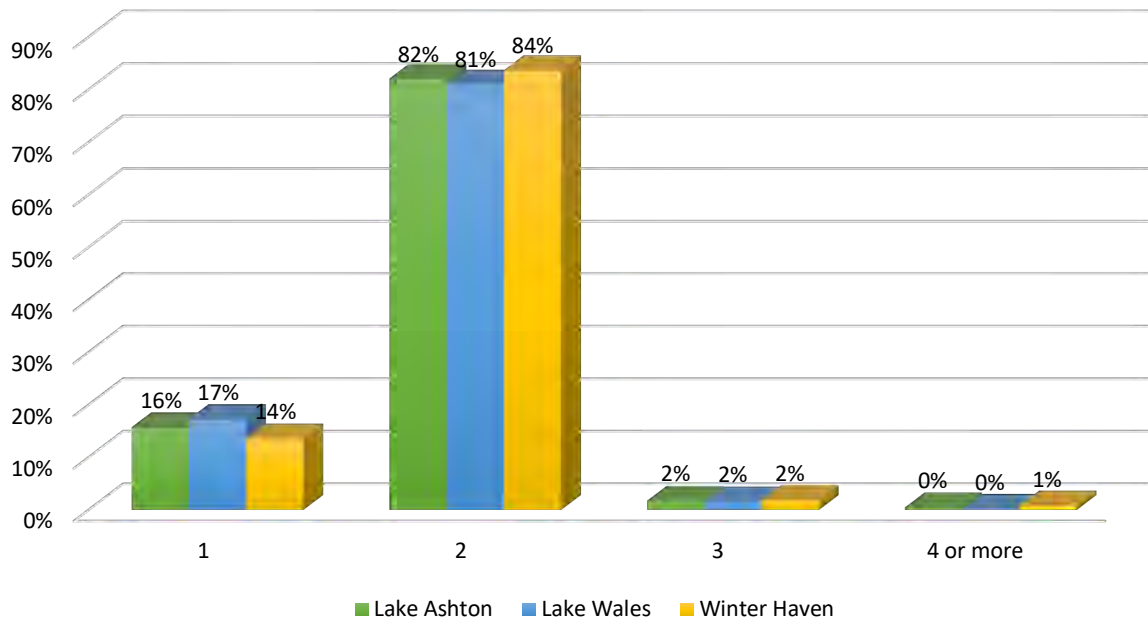
80% of respondents identified themselves as full-time residents of Lake Ashton with only 20% being seasonal. [Page 5]

75% of residents are here every month of the year, with over 90% of residents here from October through April. [Page 6]

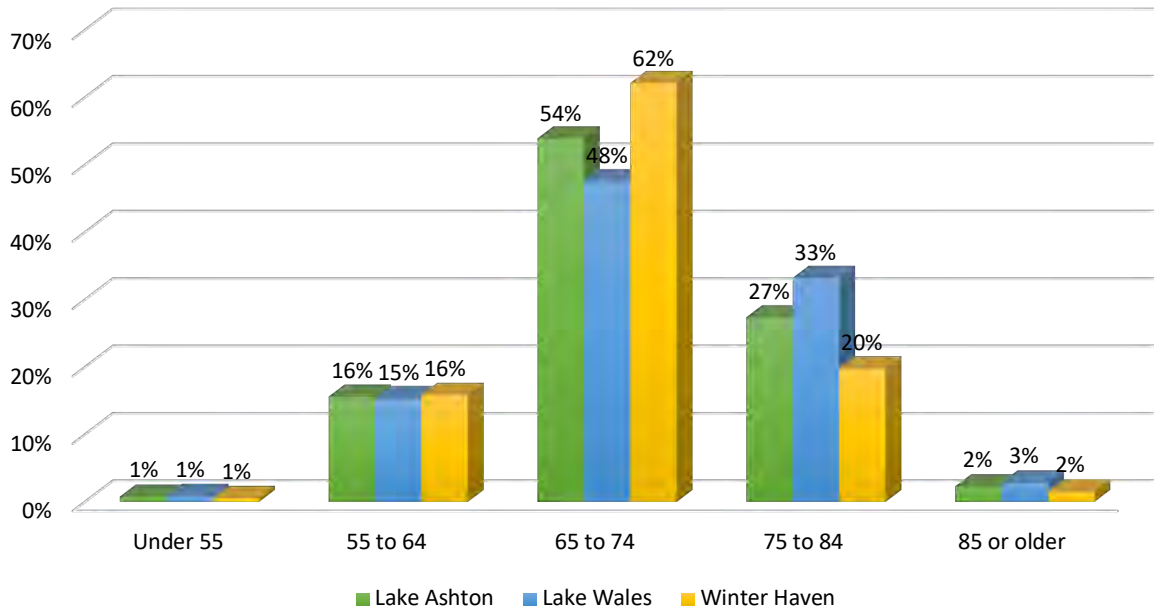
## Where do you live?



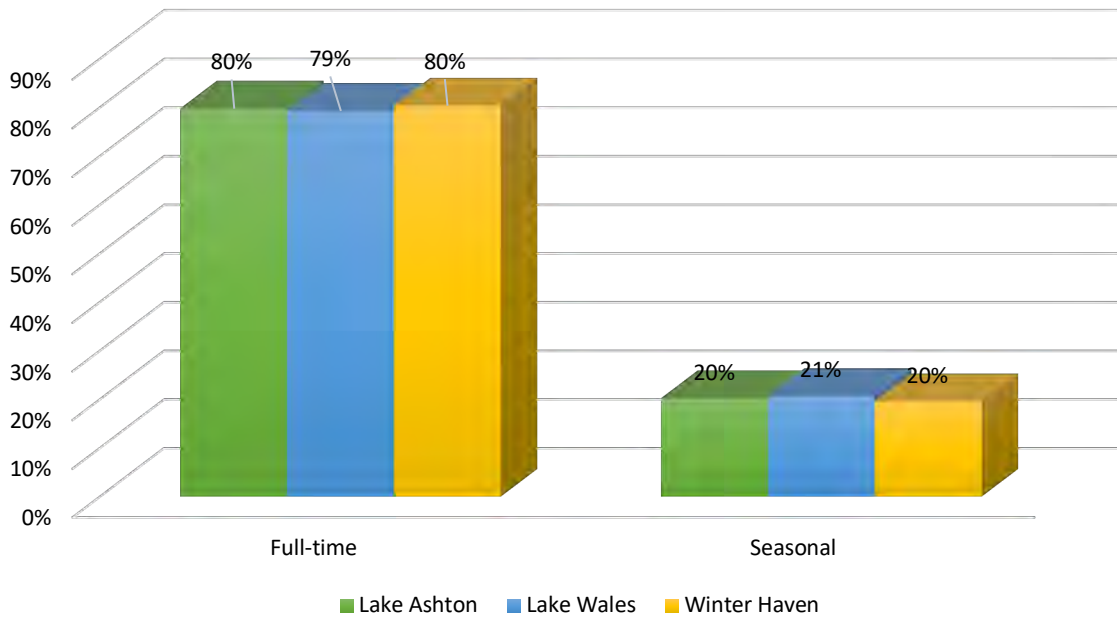
## How many people reside at this location?



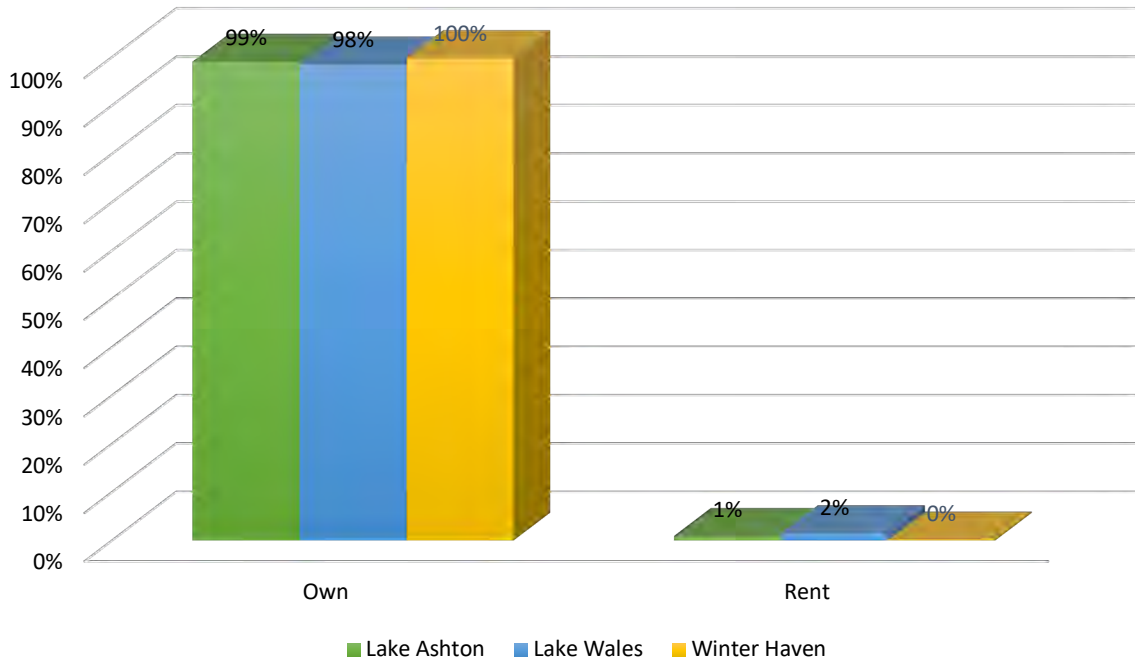
### What is your age?



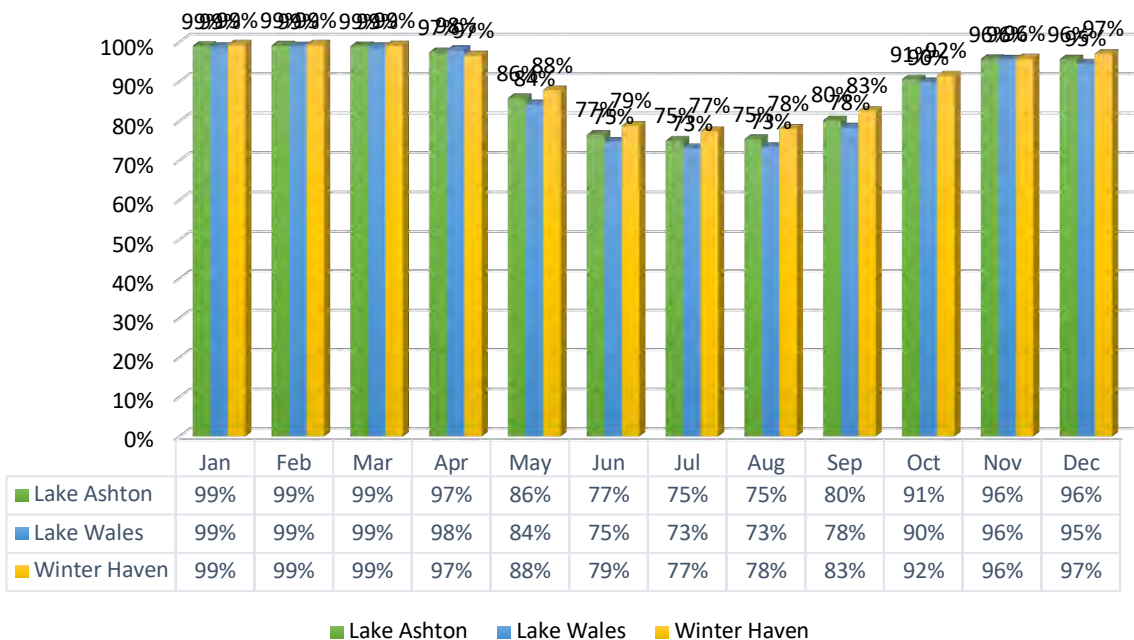
### Are you a full-time or seasonal resident?



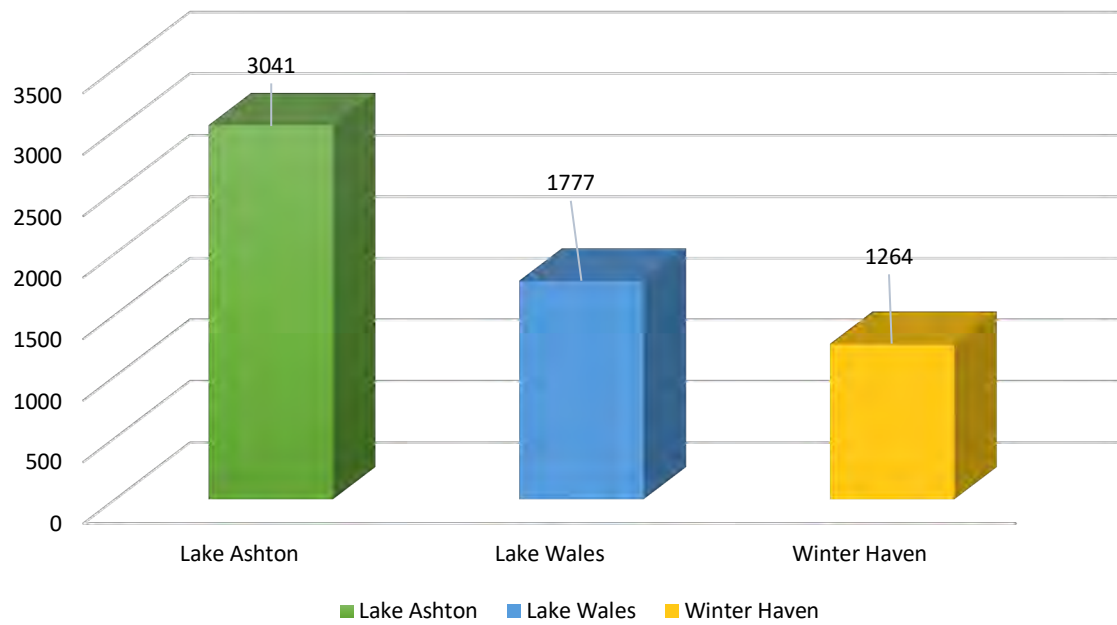
## Do you own or rent?



## Which months do you live here?



## Estimated population at build-out



## Executive Summary

In general, the majority of respondents were satisfied with the Amenities and Programs provided at Lake Ashton. “No” and “No opinion/Don’t Use” responses, along with comments from residents, need to be analyzed more closely to identify opportunities for improvement. It’s helpful to keep in mind that at build-out, 1% represents approximately:

- 30 residents in Lake Ashton
  - 18 in Lake Wales
  - 13 in Winter Haven

## Clubhouse and HFC Amenities

The top three enhancements residents wanted to see added were:

- Sun Shade for Clubhouse Pool  
(30% Yes/21% Yes (no increase)/**51% Total Yes/28% No**) [Page 24]
- Make Clubhouse More Emergency-Friendly  
(26% Yes/22% Yes (no increase)/**48% Total Yes/24% No**) [Page 23]
- Make HFC More Emergency-Friendly  
(23% Yes/24% Yes (no increase)/**47% Total Yes/24% No**) [Page 35]
- Redo Clubhouse Activities Desk  
(26% Yes/20% Yes (no increase)/**46% Total Yes/26% No**) [Page 23]

## Dining Amenities

The top three desires for enhancements to the Dining Amenities were:

- Ice Cream  
(45% Yes/9% Yes (no increase)/**54% Total Yes/13% No**) [Page 49]
- Breakfast  
(42% Yes/10% Yes (no increase)/**52% Total Yes/15% No**) [Page 48]
- Add Screening to the Clubhouse Patio  
(24% Yes/25% Yes (no increase)/**49% Total Yes/29% No**) [Page 47]

At the Ashton Tap & Grill, although a majority of residents were satisfied (66% Yes), residents were not satisfied with **Menu Selection/Variety (20% No)**. [Page 39]

At the Eagle’s Nest, residents were equally dissatisfied with the Elevator and Noise Level (12% No), although a larger percentage were satisfied with the Noise Level (60%) versus the Elevator (30%). There were many comments relating to both items. [Pages 43,44,213+]

## Fitness Center & Programs

While the survey results showed respondent satisfaction for the Fitness Centers & Programs, the written comments tended to indicate that the fitness rooms are crowded. Newer and different equipment was requested. There were also requests for the fitness rooms to be open 24/7. [Pages 239+]

## General Amenities

The overwhelming majority of residents (89% and 86% respectively) felt the landscaping on Lake Ashton Blvd & the Clubhouse and Ashton Blvd & the HFC is sufficient. [Page 57]

The top General Amenities enhancements residents requested be added were:

- No Smoking Policy Added to the Joint Amenity Policy\*  
(68% Yes/6% Yes (no increase)/**74% Total Yes/10% No**) [Page 66]
- General Walking Areas  
(49% Yes/20% Yes (no increase)/**69% Total Yes/15% No**)  
More Winter Haven respondents did not favor this (20%) than Lake Wales (11%) [Page 63]
- ATM  
(38% Yes/19% Yes (no increase)/**57% Total Yes/17% No**) [Page 60]
- Nature Walks Through Wetlands  
(34% Yes/22% Yes (no increase)/**56% Total Yes/23% No**)  
More Winter Haven respondents did not favor this (30%) than Lake Wales (18%) [Page 65]
- Second Outdoor Pool  
(35% Yes/19% Yes (no increase)/**54% Total Yes/26% No**); location was unimportant to the majority (35% No opinion/30% Wherever space is available)  
More Winter Haven respondents preferred a second pool in Winter Haven (33%) than Lake Wales (9%) [Pages 67,69]

\*The current Joint Amenities Policy states “Lake Ashton is a smoke-free community. Smoking tobacco products or electronic cigarettes are prohibited at all facilities and venues unless in a designated area.” The intent of the question raised by the committee was to include all CDD premises not just inside facilities except in designated areas which need to be defined and communicated. [Page 66]

The addition of Speed Bumps/Speed Tables was the only addition opposed by a majority of residents (16% Yes/9% Yes (no increase)/**26% Total Yes/59% No**) and significantly more than those opposing the addition of a Gun Range/Skeet Shooting (15% Yes/9% Yes (no increase)/**25% Total Yes/44% No**). [Pages 68,64]

## Accessibility

While the respondents said that the current accessibility met their needs, both the responses and the comments seem to indicate that more accessibility to the Clubhouse and HFC are needed such as more automatic door openers and parking spots. The elevator and parking at the Eagle's Nest created accessibility issues. [Pages 70-73 ,214+]

## Security

Lake Wales respondents felt that security met their needs (81% Yes/13% No/6% No opinion) while Winter Haven were not as satisfied (70% Yes/19% No/11% No opinion). [Page 74]

Increased security enhancements at the Security Gates were favored (24% Yes/16% Yes (no increase/27% No opinion)/**40% Total Yes/31% No**). [Page 75]

Installation of keycard systems in the Clubhouse Pool, Clubhouse, and HFC were relatively split between the Yes's and No's. [Pages 76 -77]

## Programs

The programs deemed sufficient by the most residents (with the fewest No opinion/Don't Use responses) were

- Movies in the Cinema (74% Yes/21% No opinion/Don't Use) [Page 82]
- Live Performances (73% Yes/22% No opinion/Don't Use) [Page 81]
- Entertainment Series (69% Yes/24% No opinion/Don't Use) [Page 80]

The new program addition requested by the most residents is for Small Boat/Kayak Rentals (26% Yes/14% Yes (no increase)/**40% Total Yes/24% No**). [Page 85]

Many respondents requested that music selections move from the 50's & 60's to the 60's & 70's with a few requesting the 80's as well. [Page 320+]

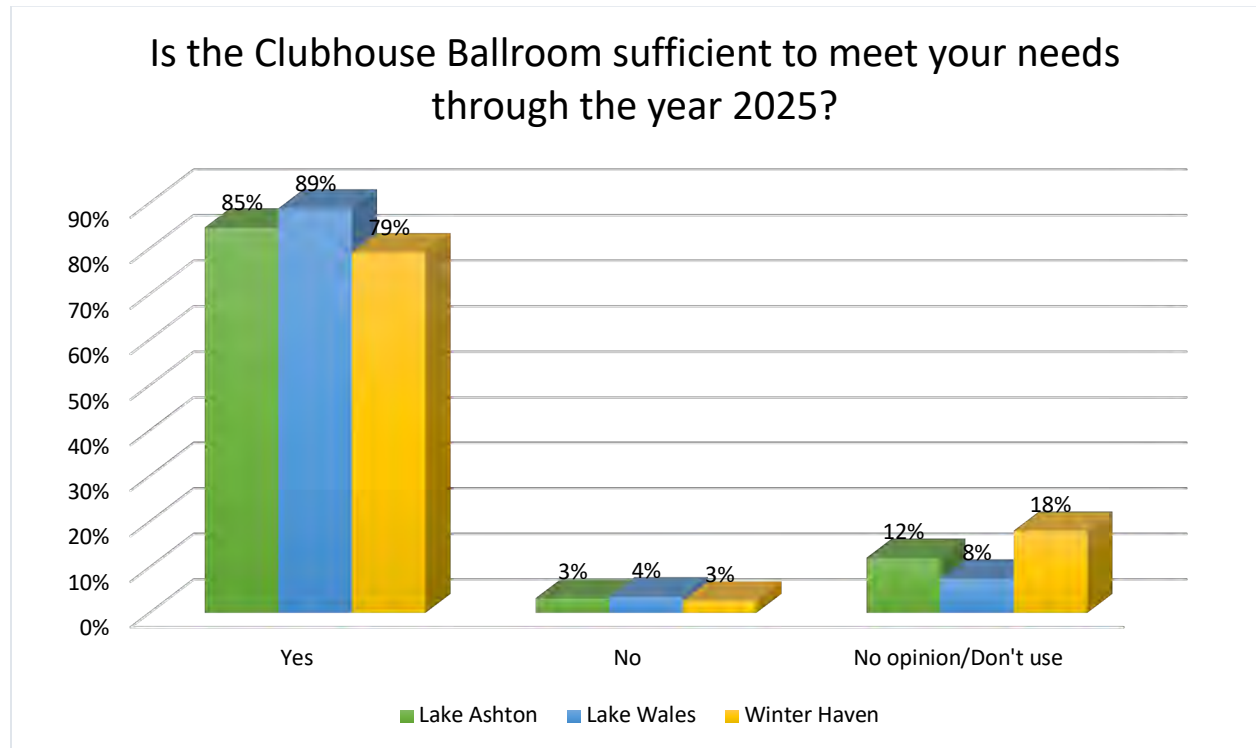
## Clubhouse Amenities

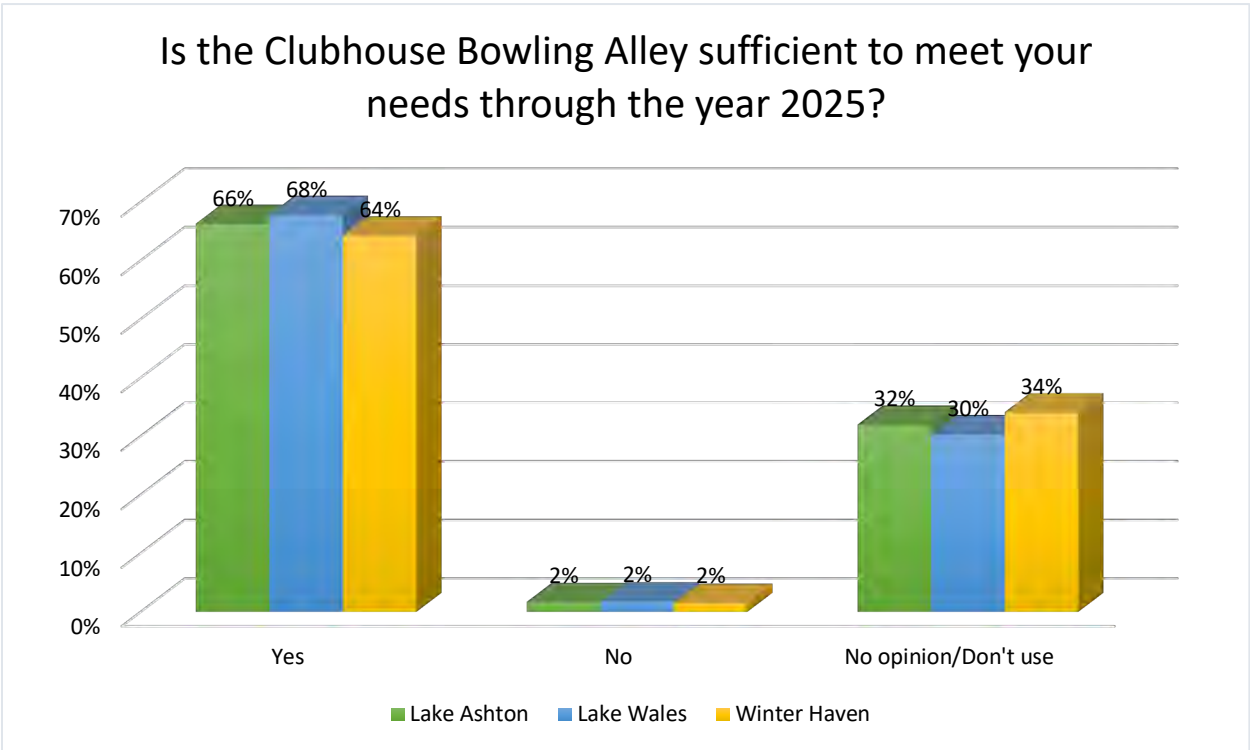
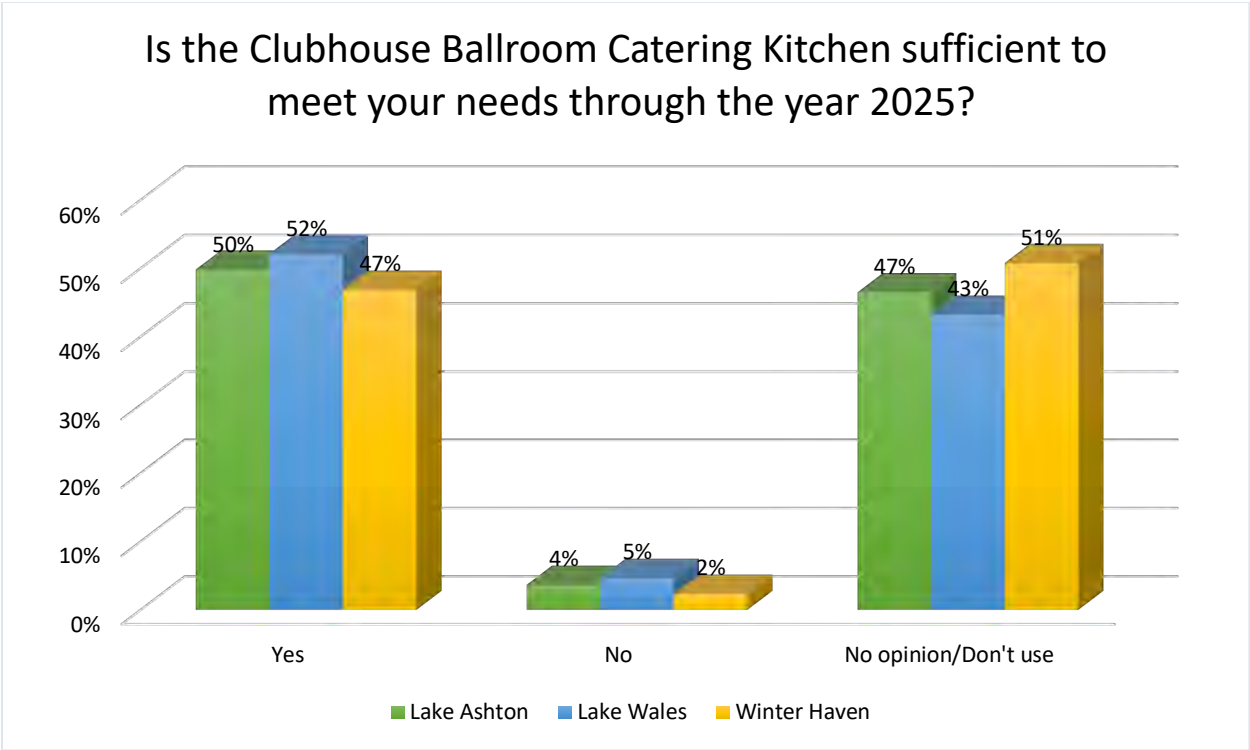
Residents felt overwhelmingly that most Clubhouse Amenities are sufficient to meet their needs through the year 2025. “No” and “No opinion/Don’t Use” responses, along with comments from residents, need to be analyzed more closely to identify opportunities for improvement. Most of the respondents with an opinion on the Clubhouse Amenities tended to be from Lake Wales. [Pages 11,86]

The top three enhancements residents wanted to see added to Clubhouse Amenities were:

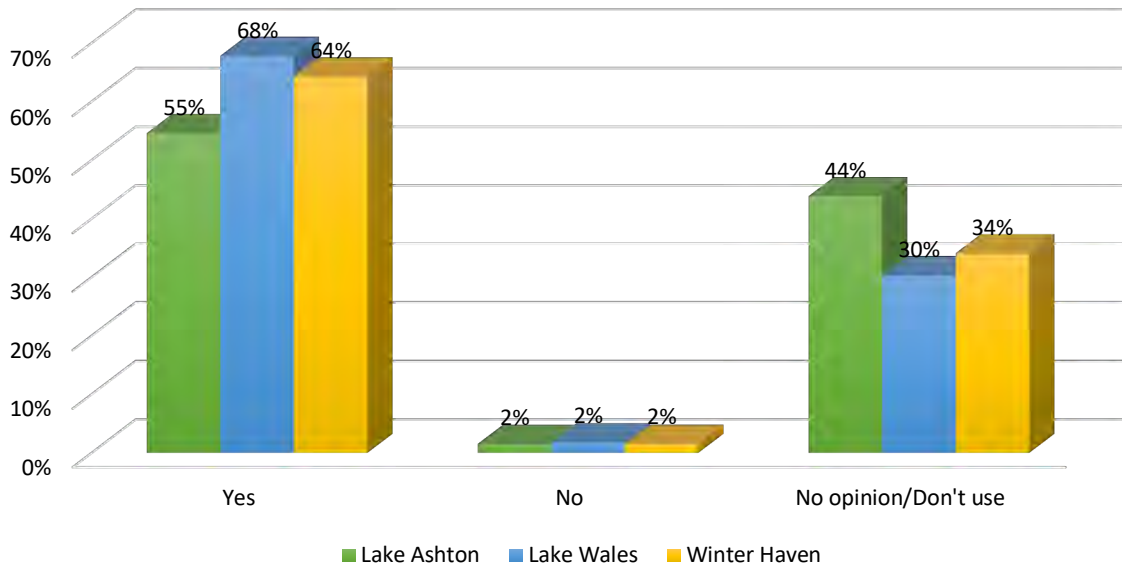
- Sun Shade for Clubhouse Pool  
(30% Yes/21% Yes (no increase)/**51% Total Yes/28% No**) [Page 24]
- Make Clubhouse More Emergency-Friendly  
(26% Yes/22% Yes (no increase)/**48% Total Yes/24% No**) [Page 23]
- Redo Clubhouse Activities Desk  
(26% Yes/20% Yes (no increase)/**46% Total Yes/26% No**) [Page 23]

Respondents were not in favor of cubbies/lockers at the Clubhouse (11% Yes/14% Yes (no increase)/**25% Total Yes/43% No**) which would free up chair/table space even though there were **many** comments throughout the comment section describing crowded conditions. [Page 22]

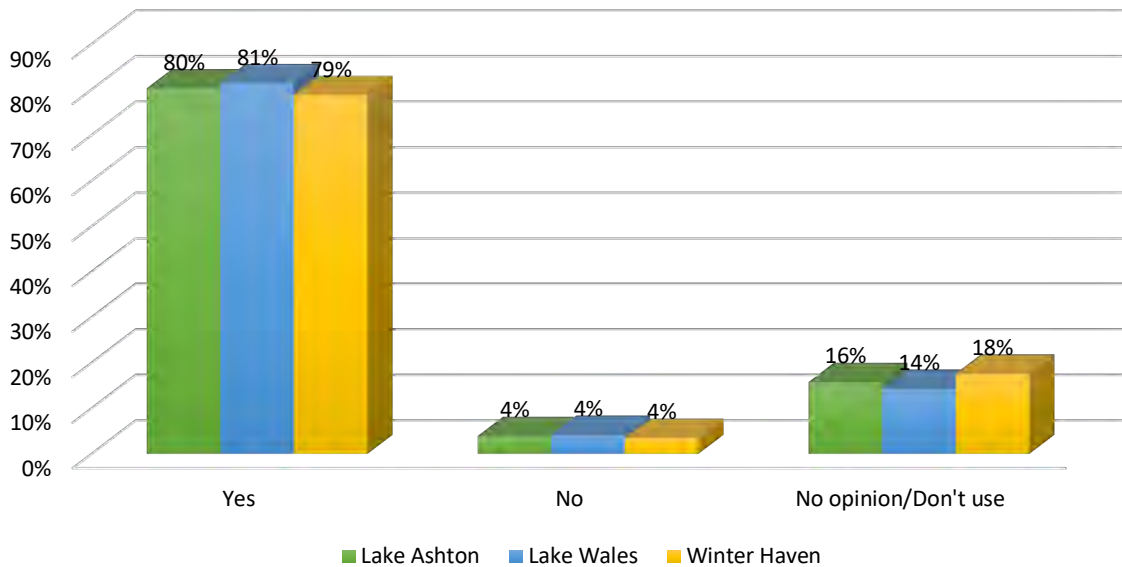




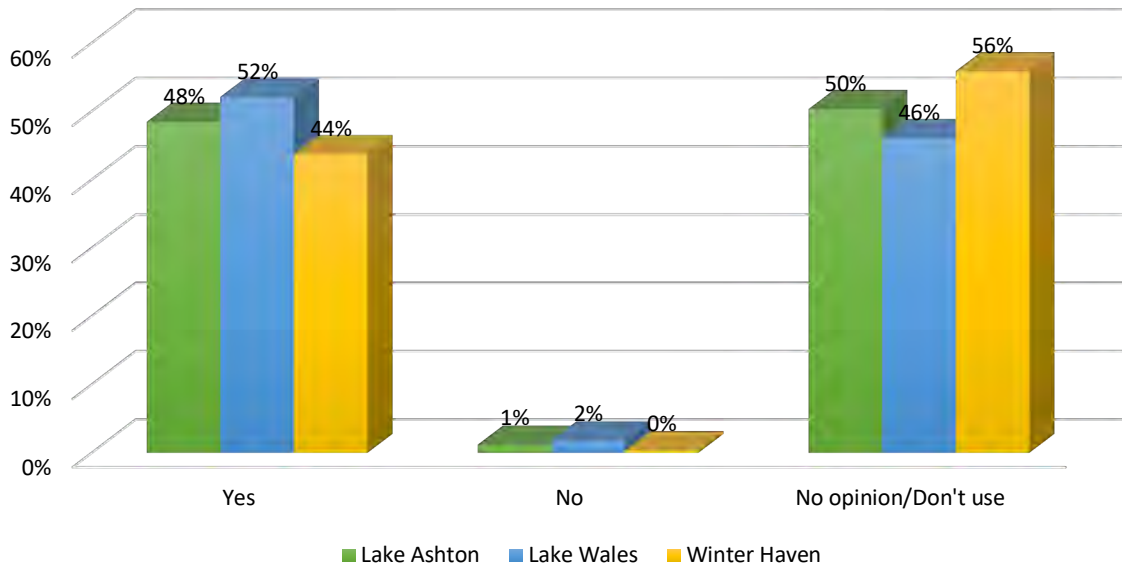
### Is the Clubhouse Card Room sufficient to meet your needs through the year 2025?



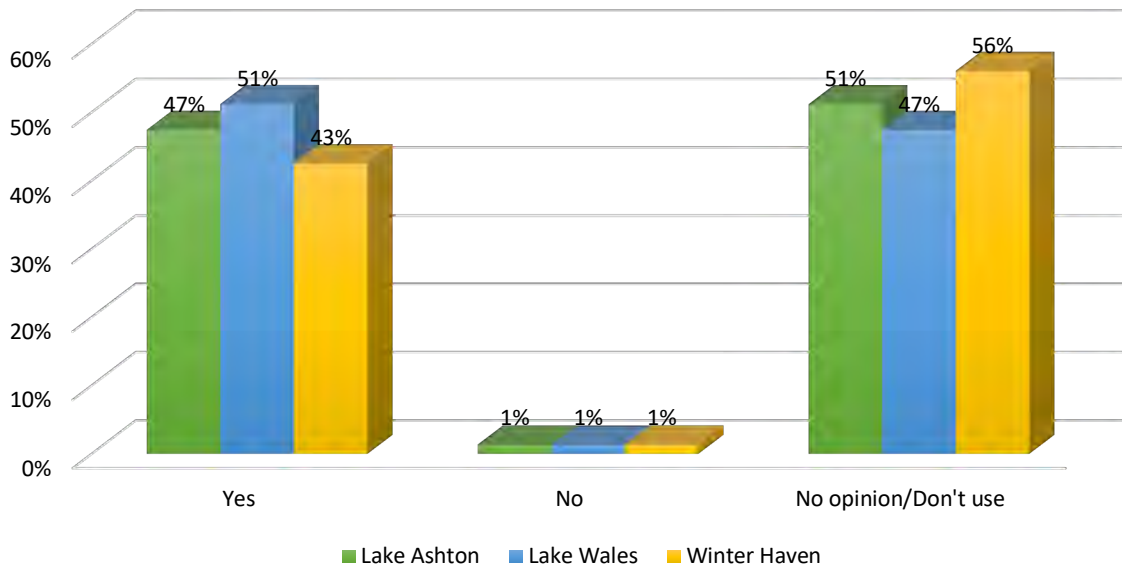
### Is the Clubhouse Cinema sufficient to meet your needs through the year 2025?



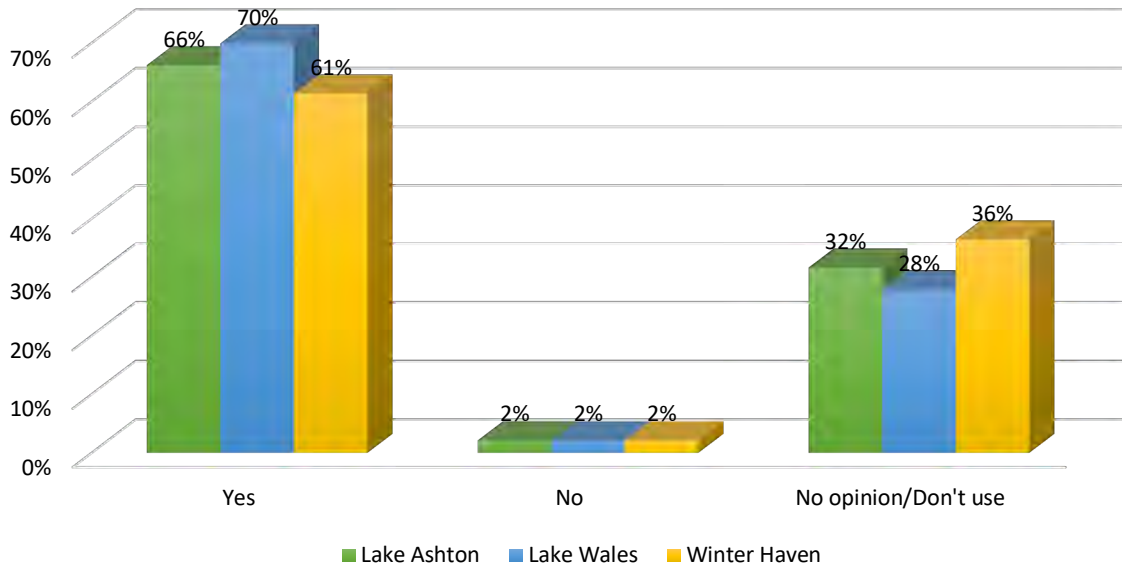
### Is the Clubhouse Conference Room sufficient to meet your needs through the year 2025?



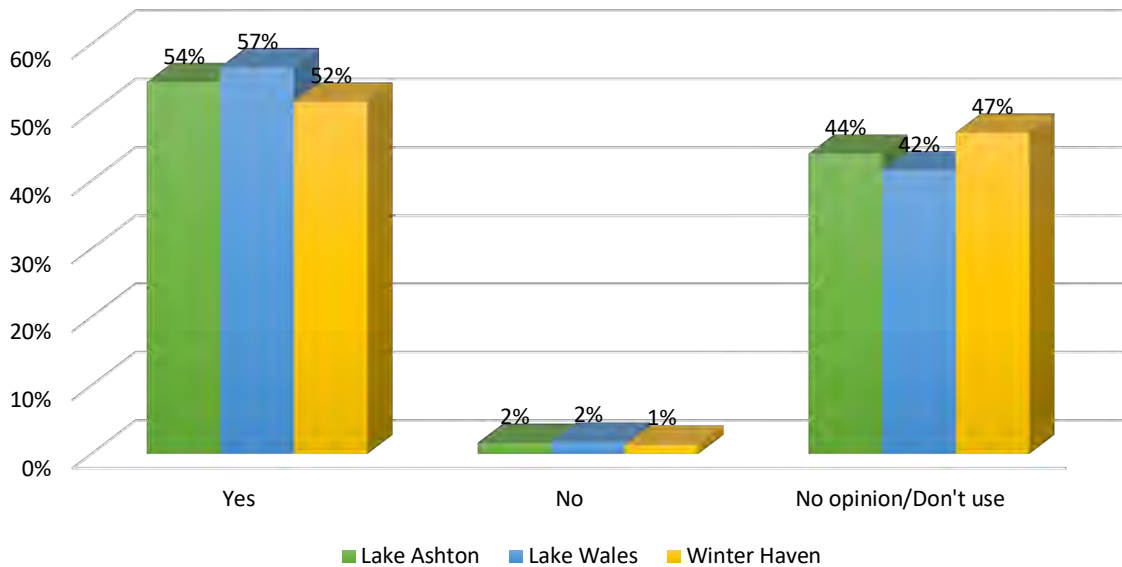
### Is the Clubhouse Craft Room sufficient to meet your needs through the year 2025?



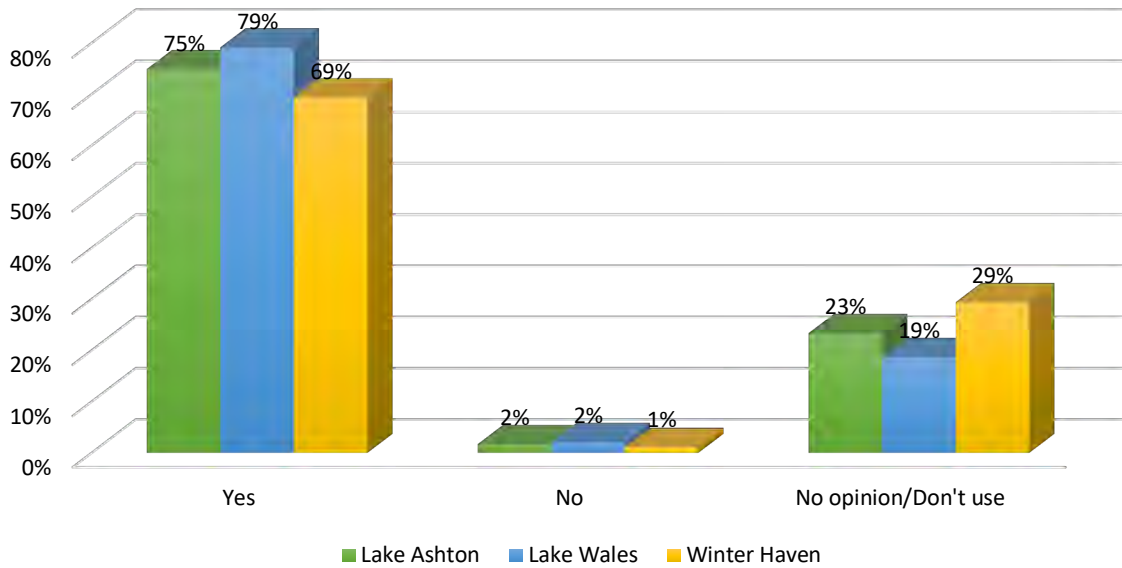
### Is the Clubhouse Dance Floor sufficient to meet your needs through the year 2025?



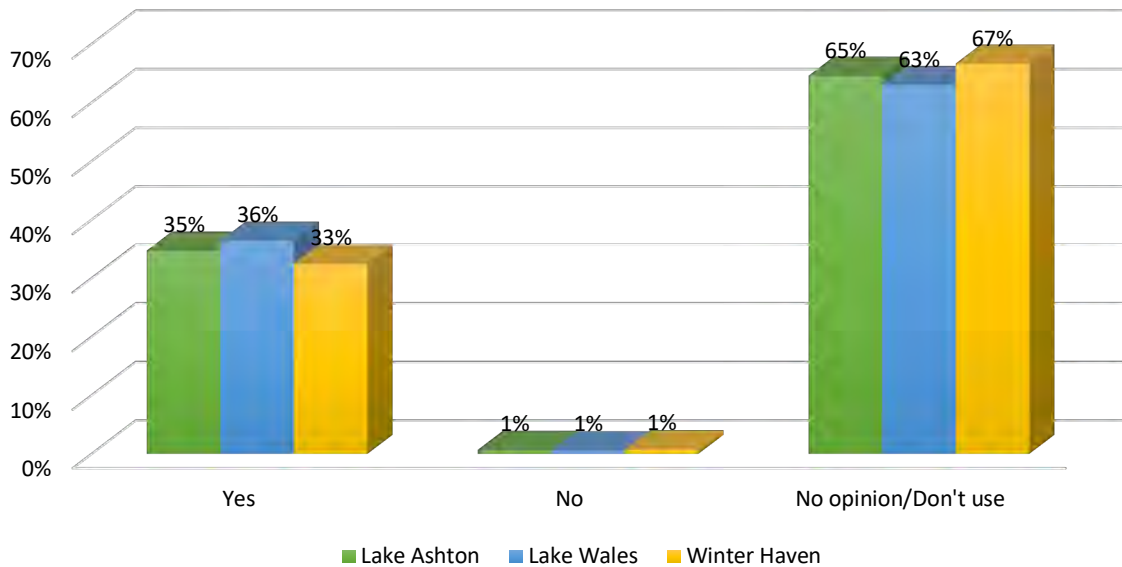
### Is the Clubhouse Game (Billiard/Poker) Room sufficient to meet your needs through the year 2025?



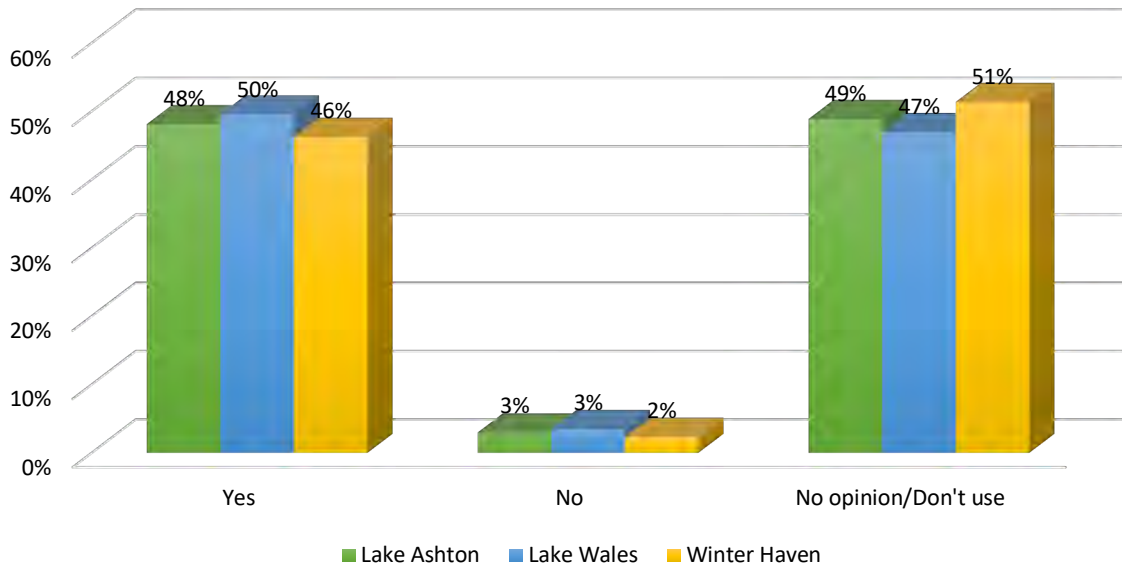
### Is the Clubhouse Library/Media Center sufficient to meet your needs through the year 2025?



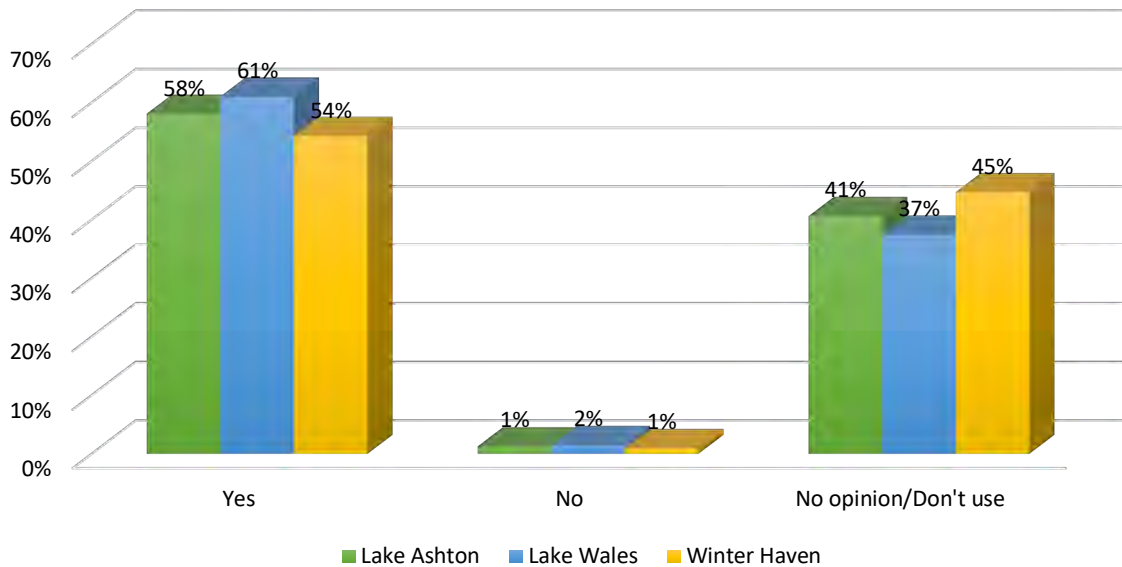
### Is the Clubhouse Basketball Court sufficient to meet your needs through the year 2025?



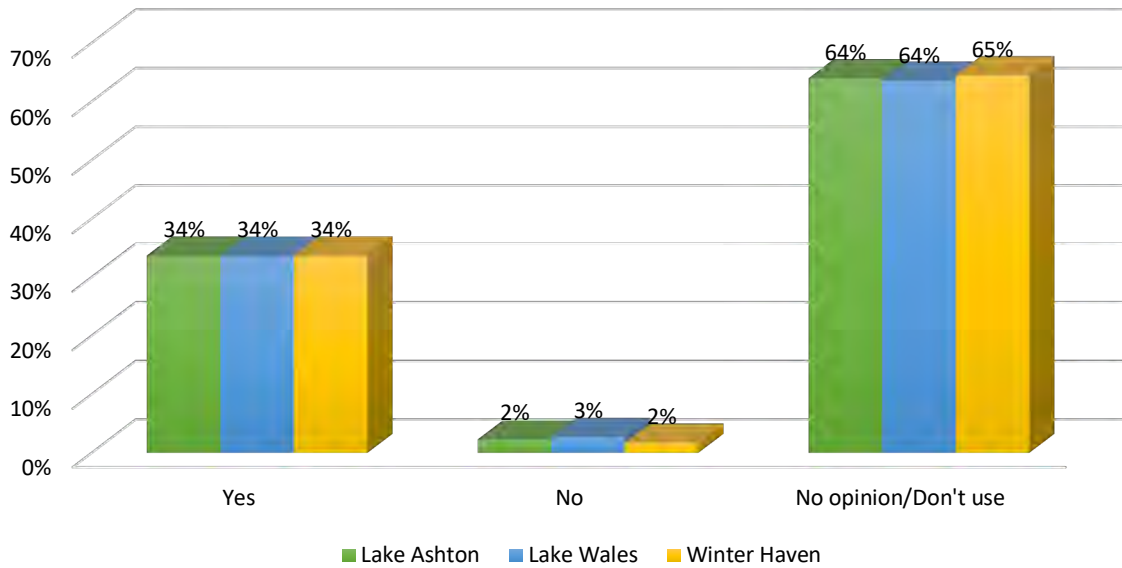
### Are the Clubhouse Bocce Courts sufficient to meet your needs through the year 2025?



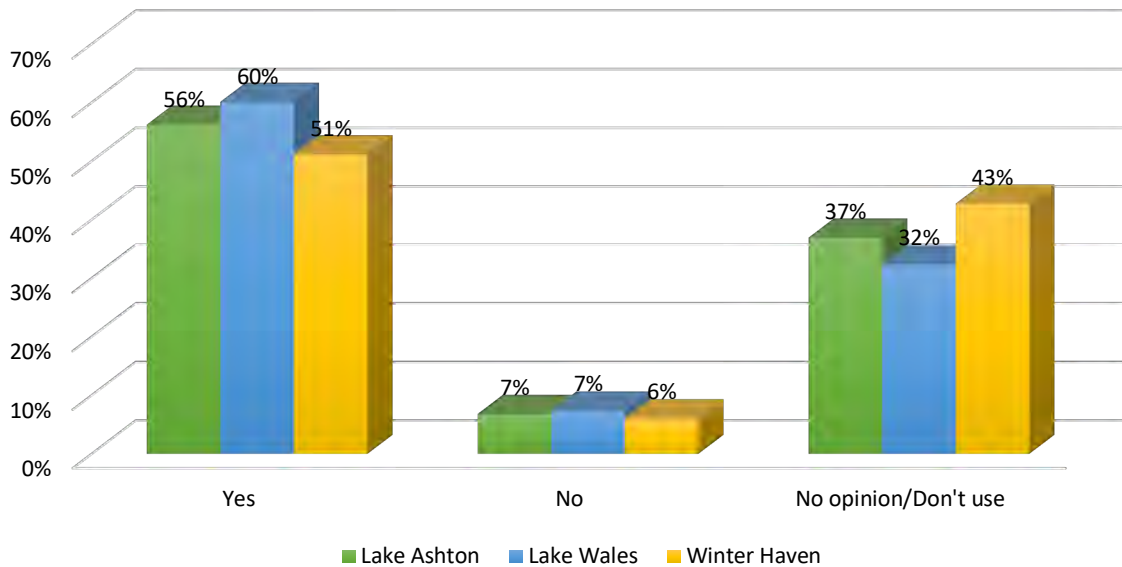
### Is the Clubhouse Garden sufficient to meet your needs through the year 2025?



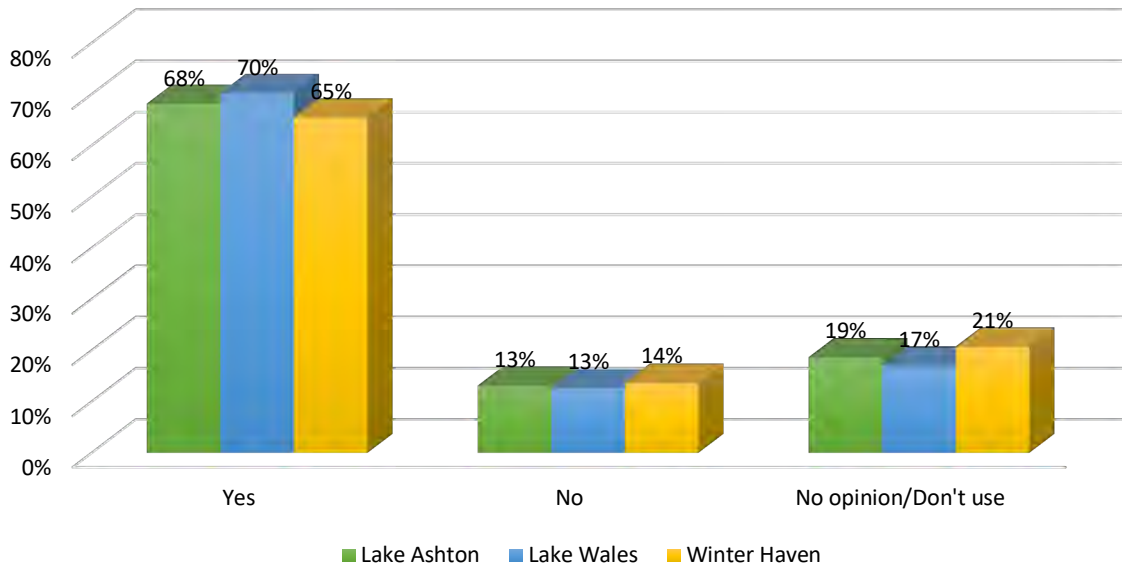
### Are the Clubhouse Horseshoes sufficient to meet your needs through the year 2025?



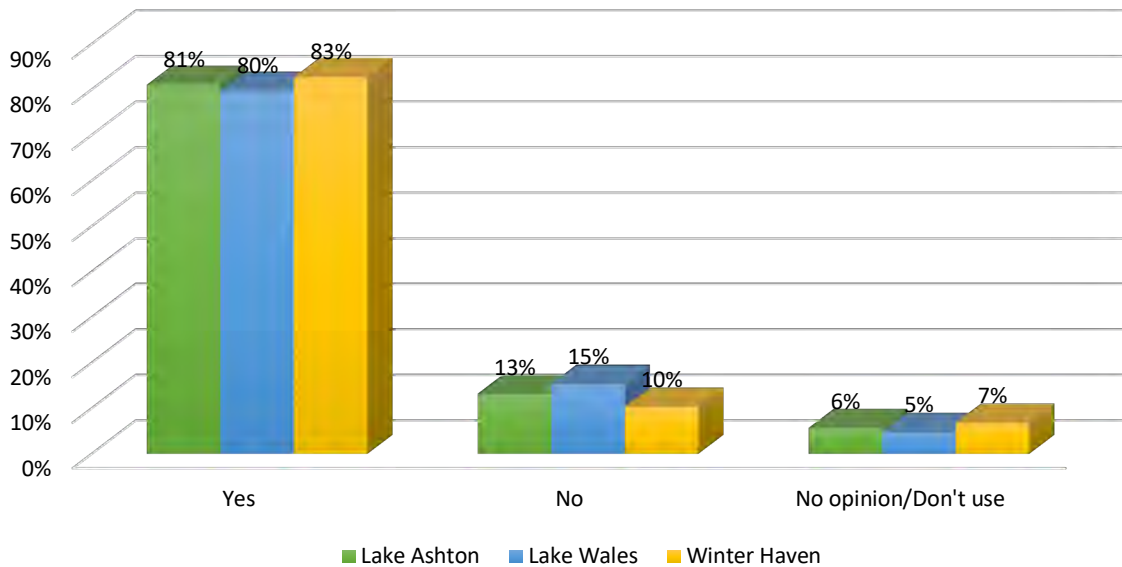
### Is the Clubhouse Hot Tub sufficient to meet your needs through the year 2025?



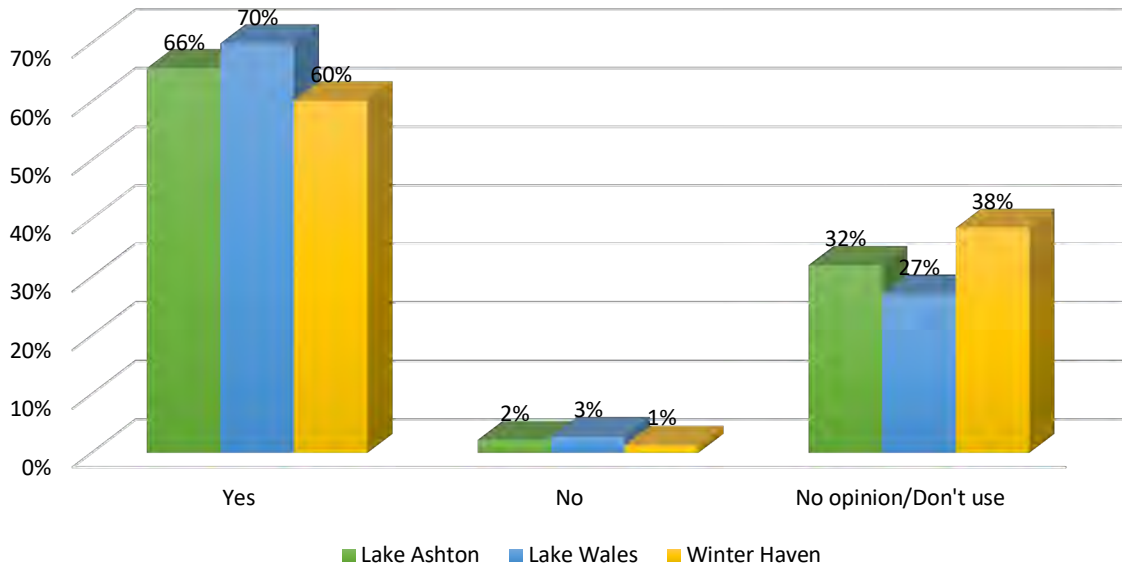
### Is the Clubhouse Outdoor Pool sufficient to meet your needs through the year 2025?



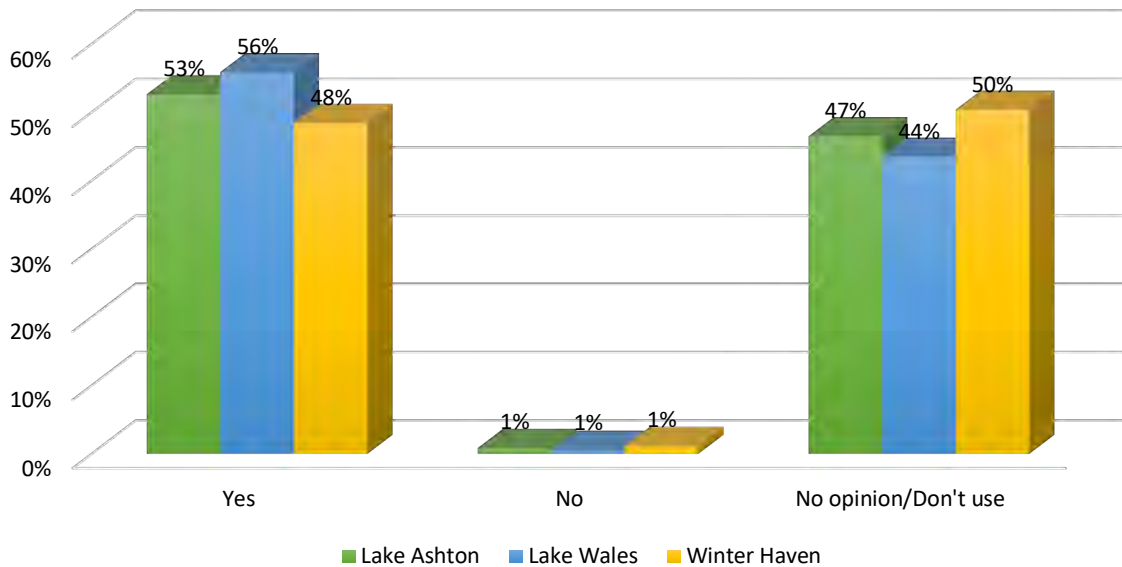
### Is the Clubhouse Parking sufficient to meet your needs through the year 2025?



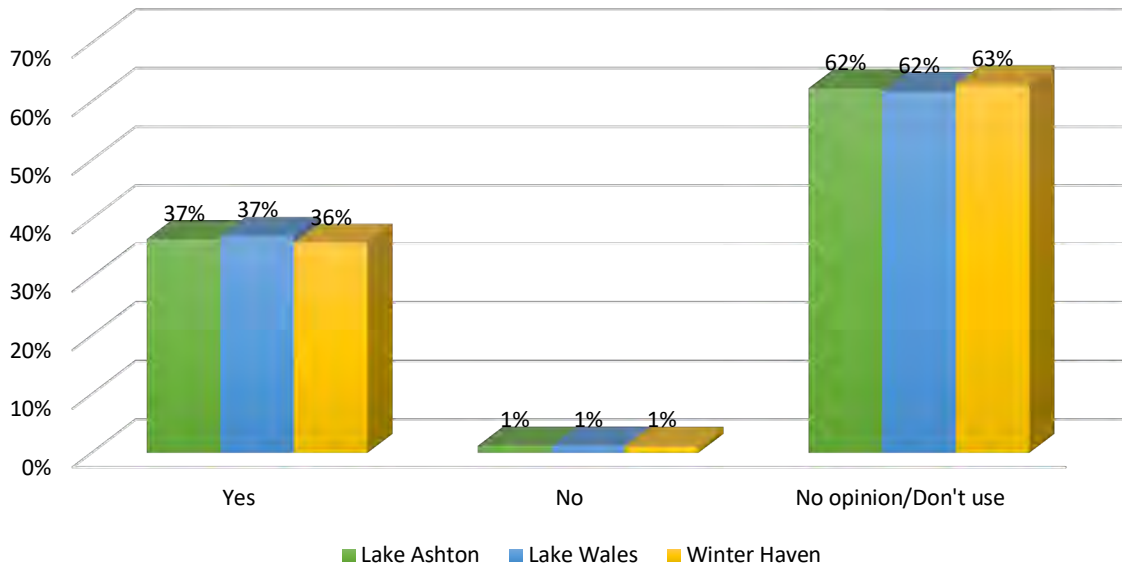
### Is the Clubhouse Pavilion/BBQs sufficient to meet your needs through the year 2025?



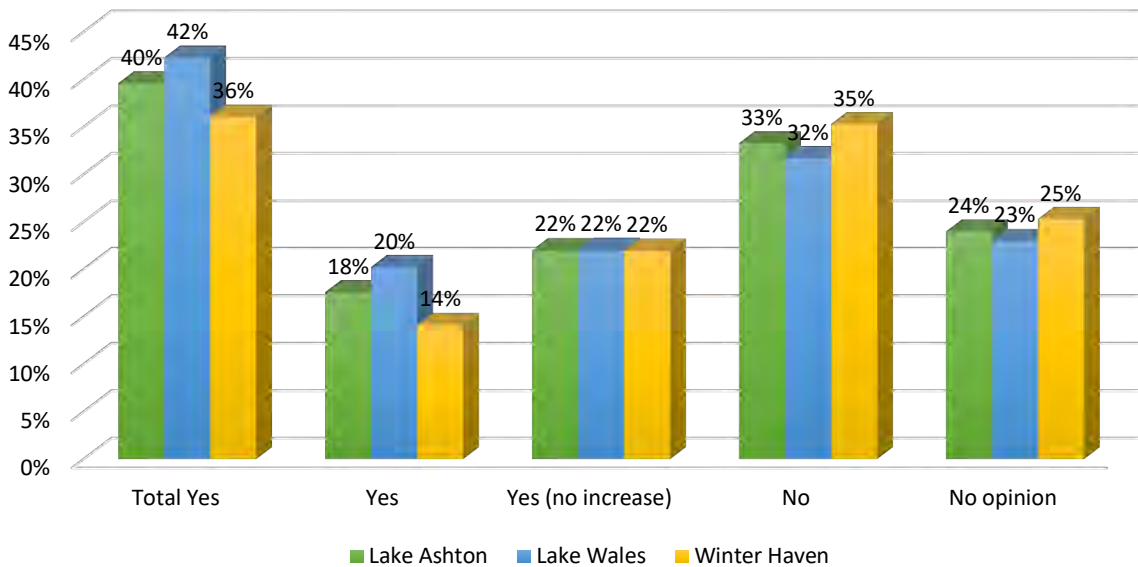
### Are the Clubhouse Shuffleboard Courts sufficient to meet your needs through the year 2025?



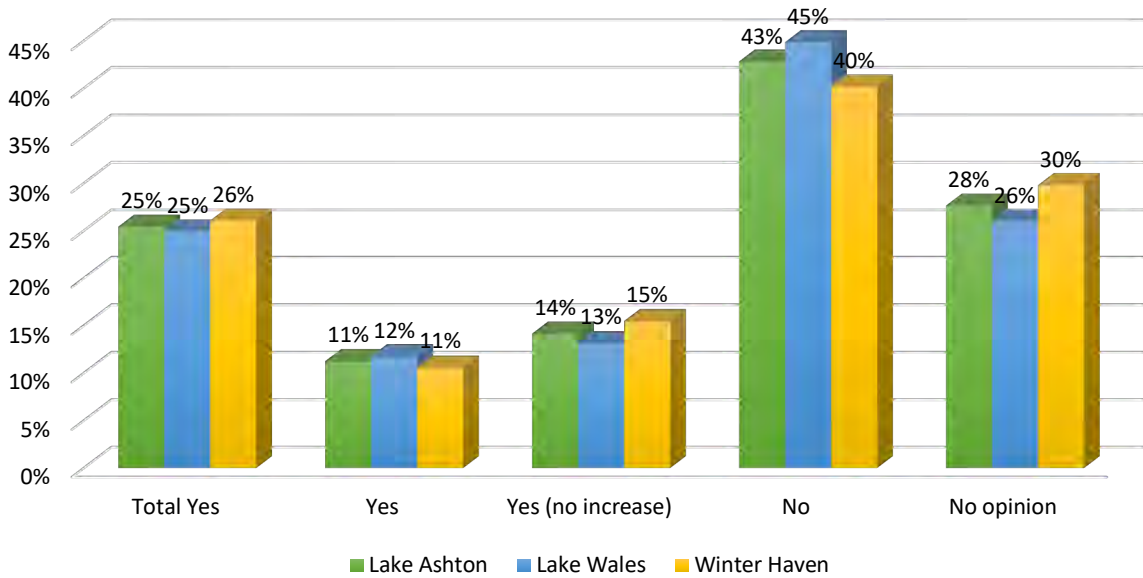
### Are the Clubhouse Tennis Courts sufficient to meet your needs through the year 2025?



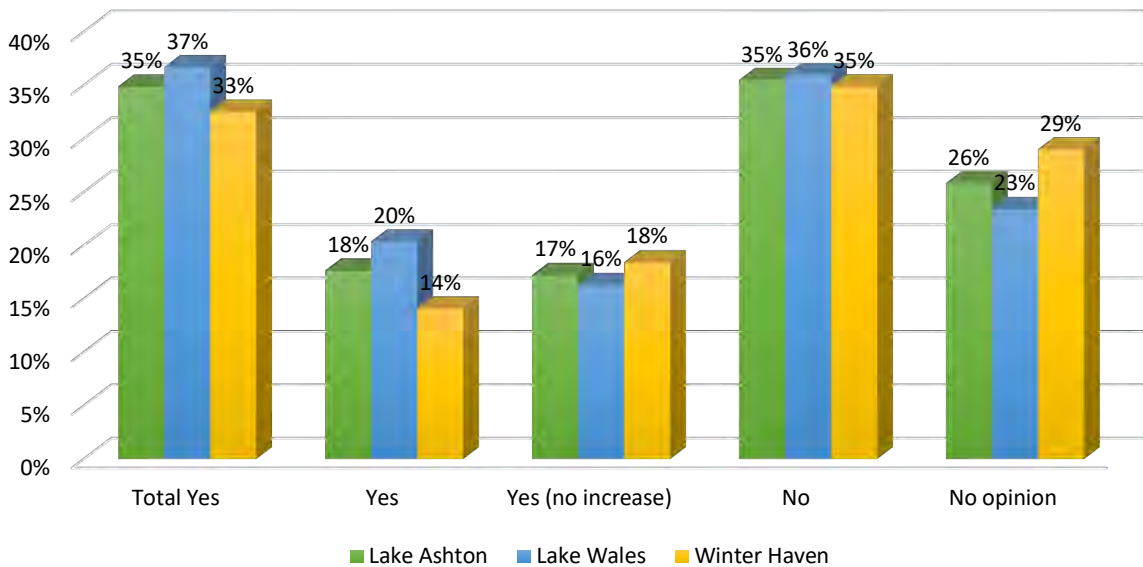
### Would you like to see Additional Hot Tubs at Clubhouse Pool?



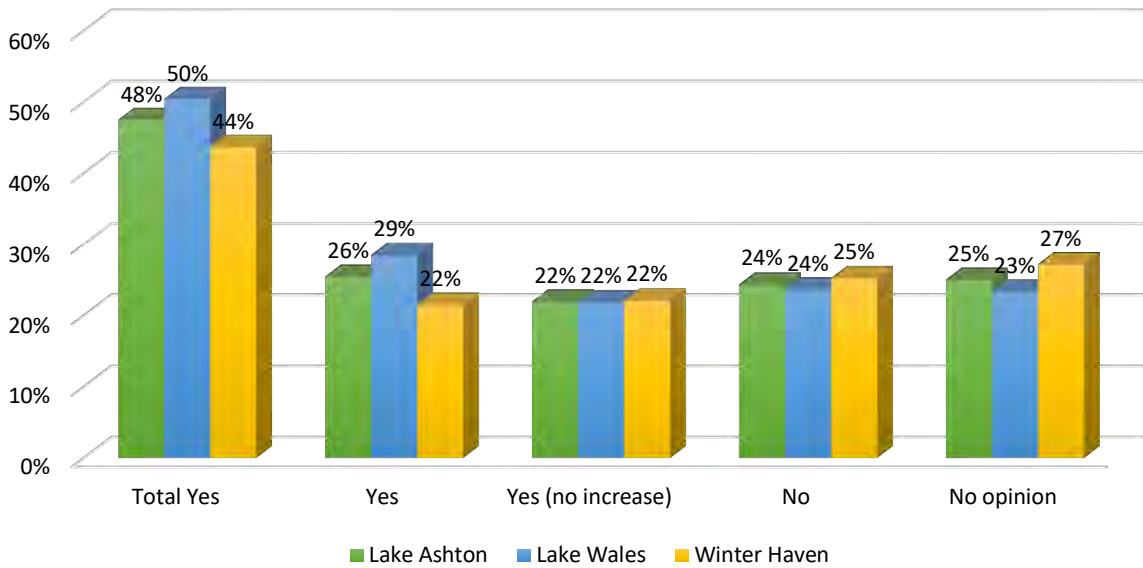
## Would you like to see Cubbies/lockers at Clubhouse Pool?



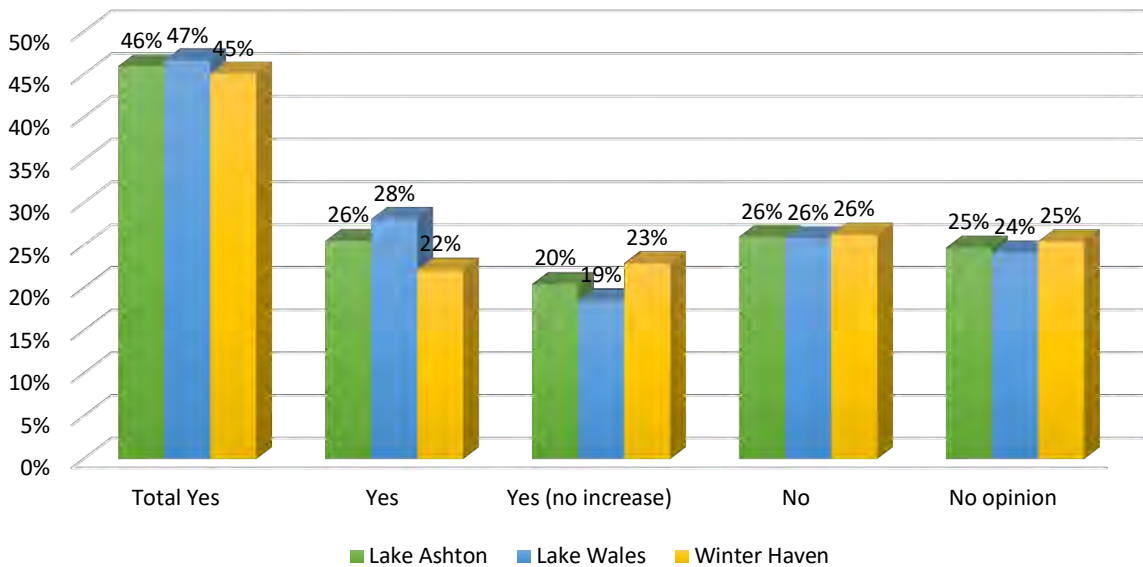
## Would you like to see a Hot Water Shower at Clubhouse Pool?



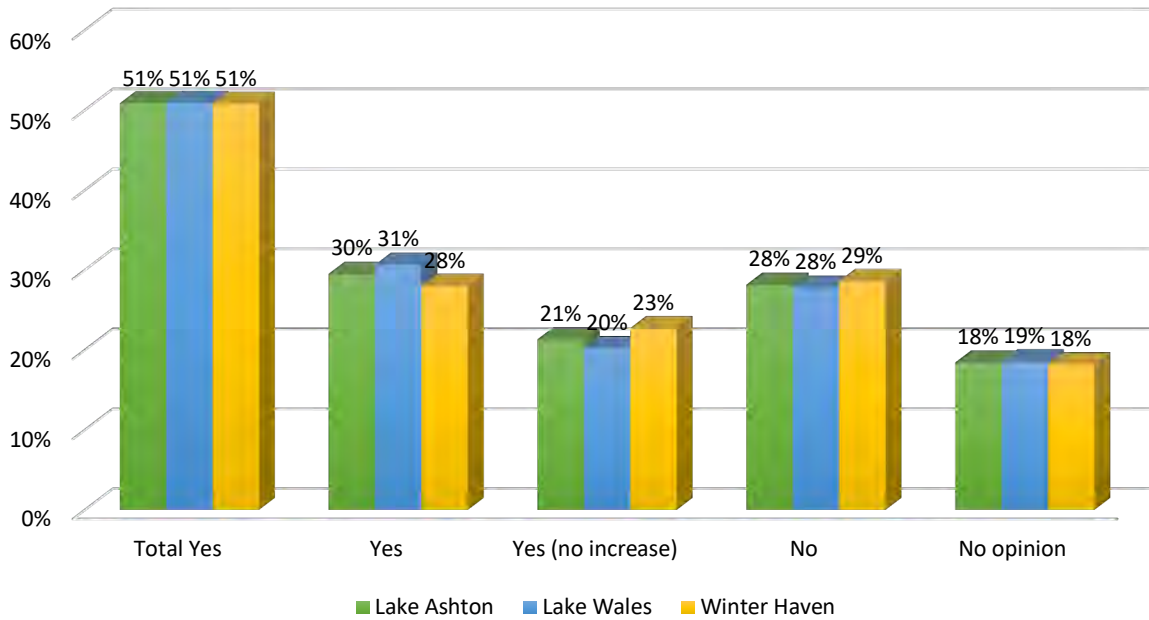
### Would you like to make the Clubhouse more emergency-friendly (i.e. backup generator)?



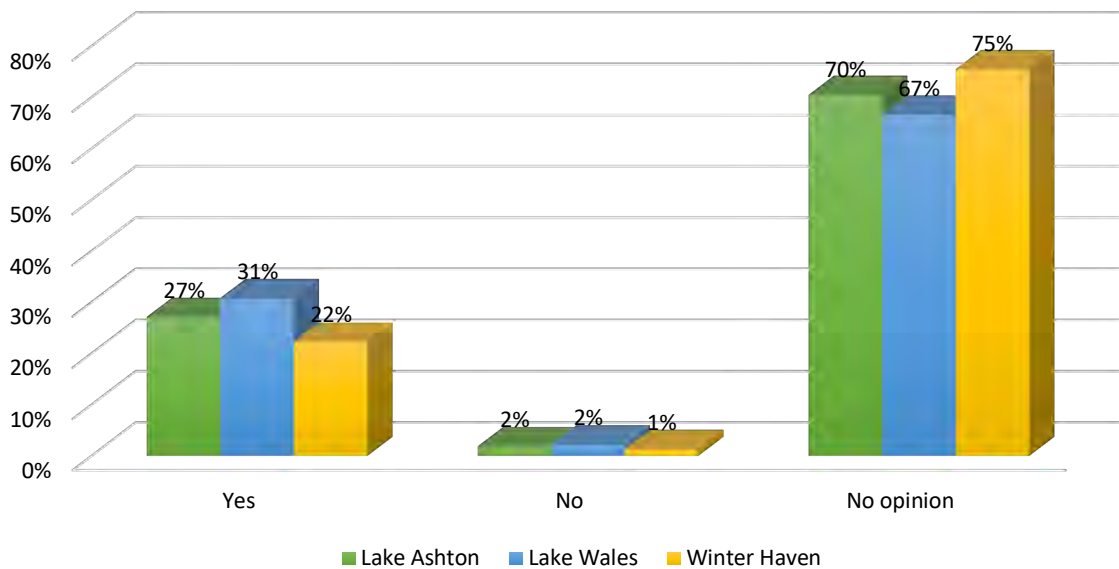
### Would you like to redo the Clubhouse Activities Desk so it doesn't interfere w/ Ballroom events?



### Would you like to see a Sun Shade for Clubhouse Pool?



### Are you able to schedule rooms in the Clubhouse when and where you want?



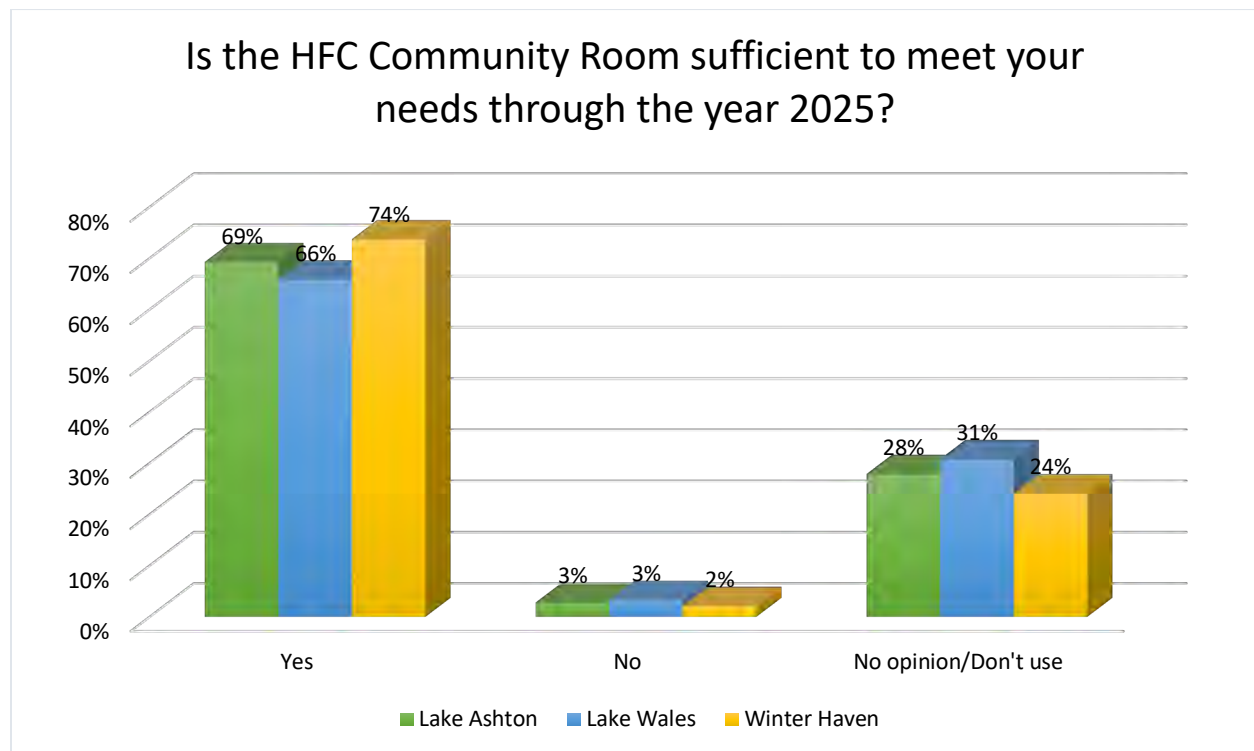
## HFC Amenities

Residents felt overwhelmingly that most HFC Amenities are sufficient to meet their needs through the year 2025. “No” and “No opinion/Don’t Use” responses, along with comments from residents, need to be analyzed more closely to identify opportunities for improvement. Most of the respondents with an opinion on the HFC Amenities tended to be from Winter Haven. [Pages 25,128]

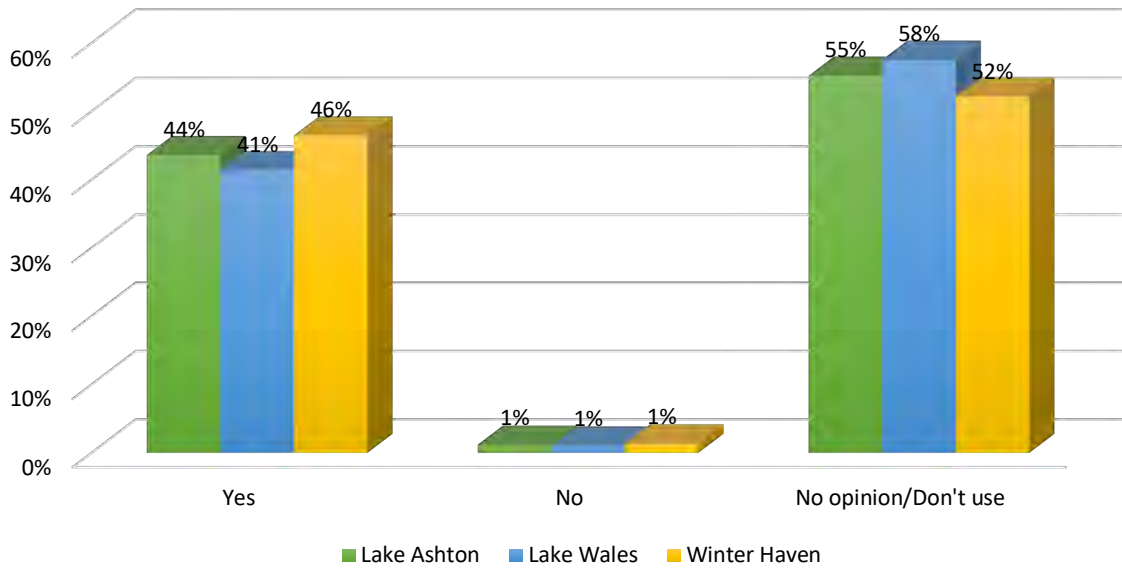
The top enhancement residents wanted to see added to HFC Amenities is:

- Make HFC More Emergency-Friendly  
(23% Yes/24% Yes (no increase)/**47% Total Yes/24% No**) [Page 35]

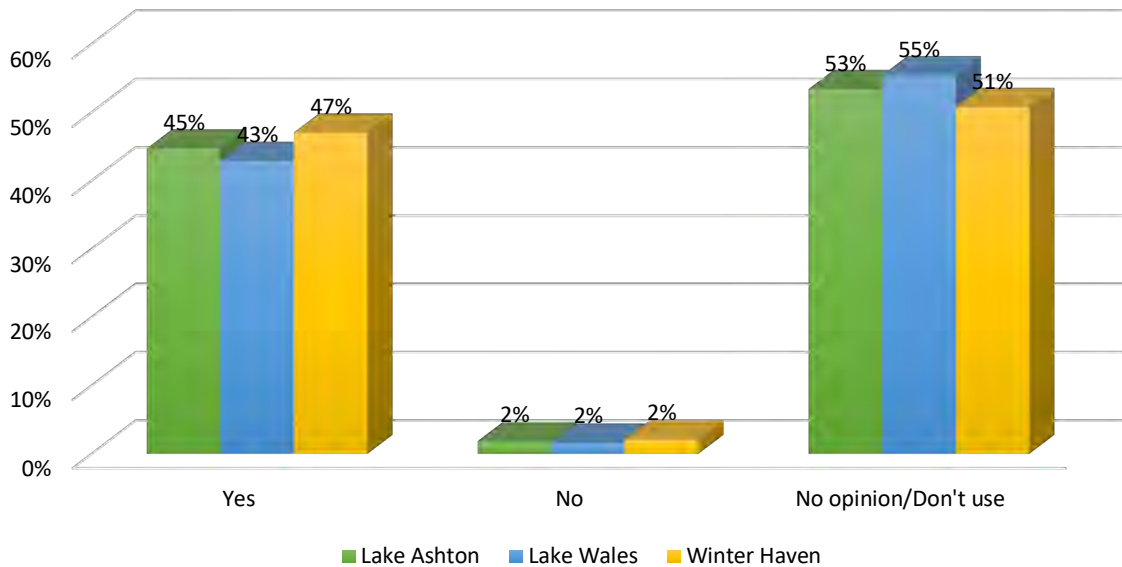
When considering new amenities, Winter Haven respondents tended to be more price sensitive selecting ‘Yes (no increase)’. [Page 34+]



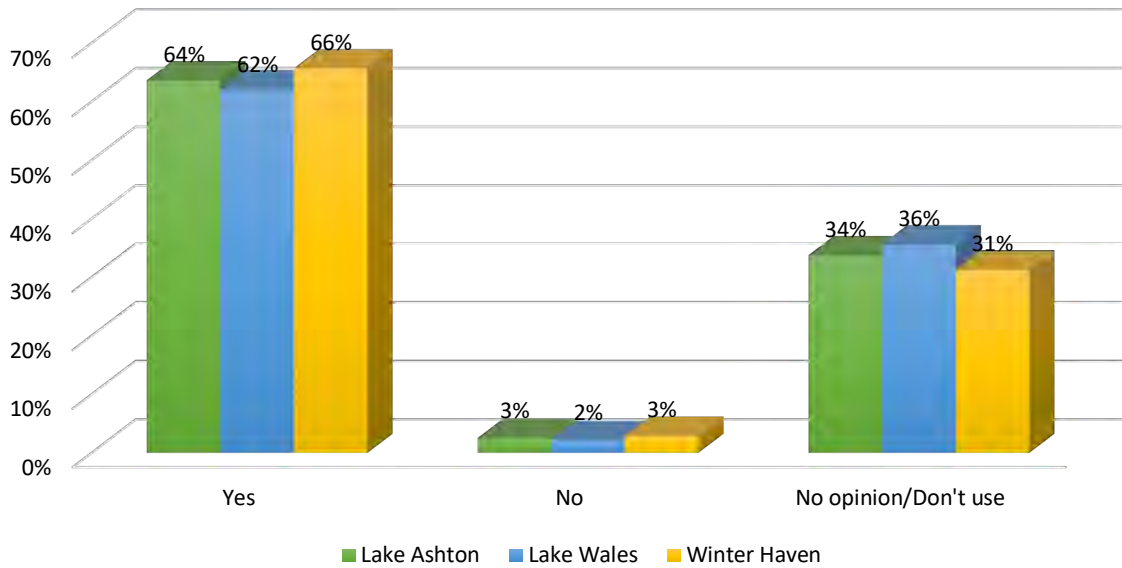
### Is the HFC Conference Room sufficient to meet your needs through the year 2025?



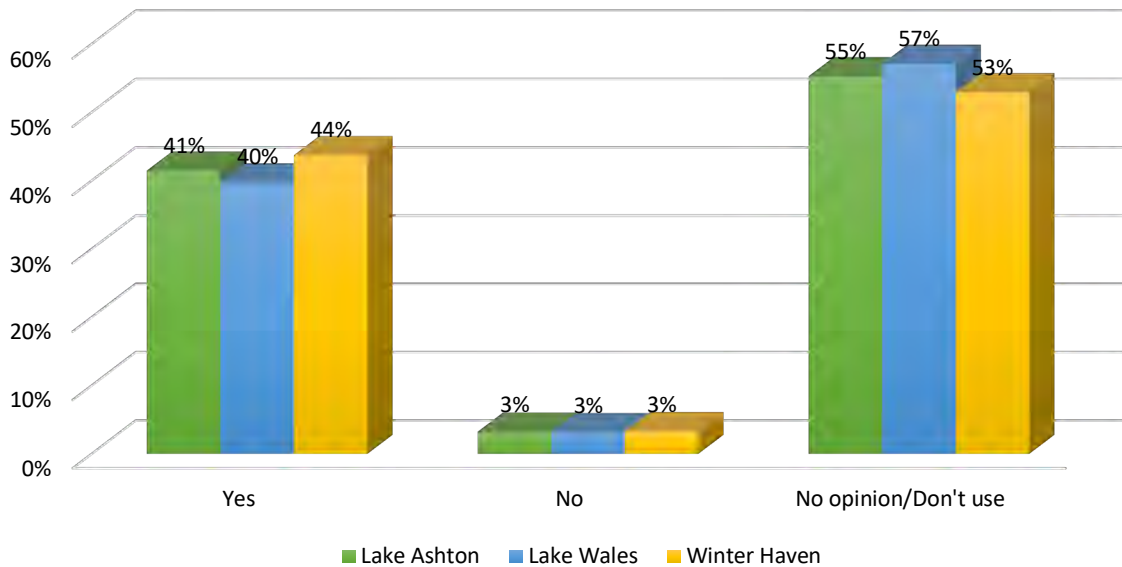
### Is the HFC Craft Room sufficient to meet your needs through the year 2025?



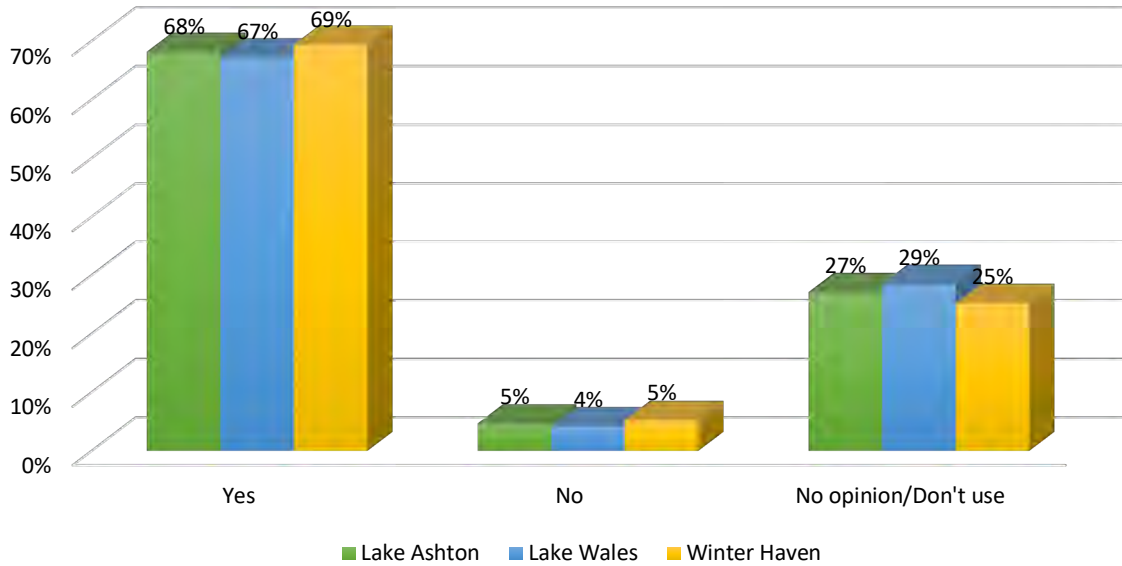
### Is the HFC Dance Floor sufficient to meet your needs through the year 2025?



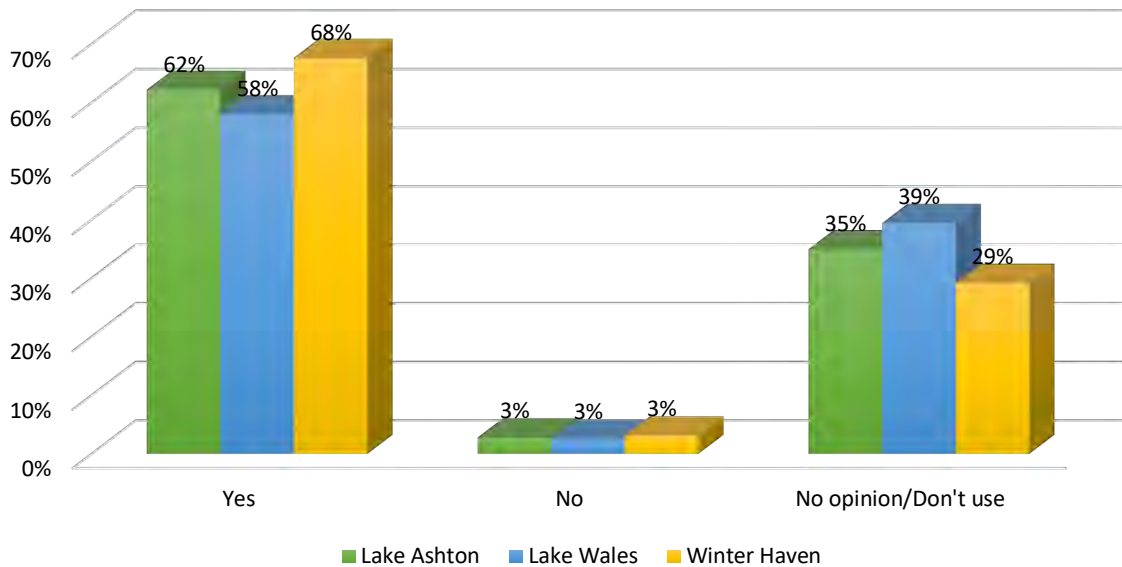
### Is the HFC Catering Kitchen sufficient to meet your needs through the year 2025?

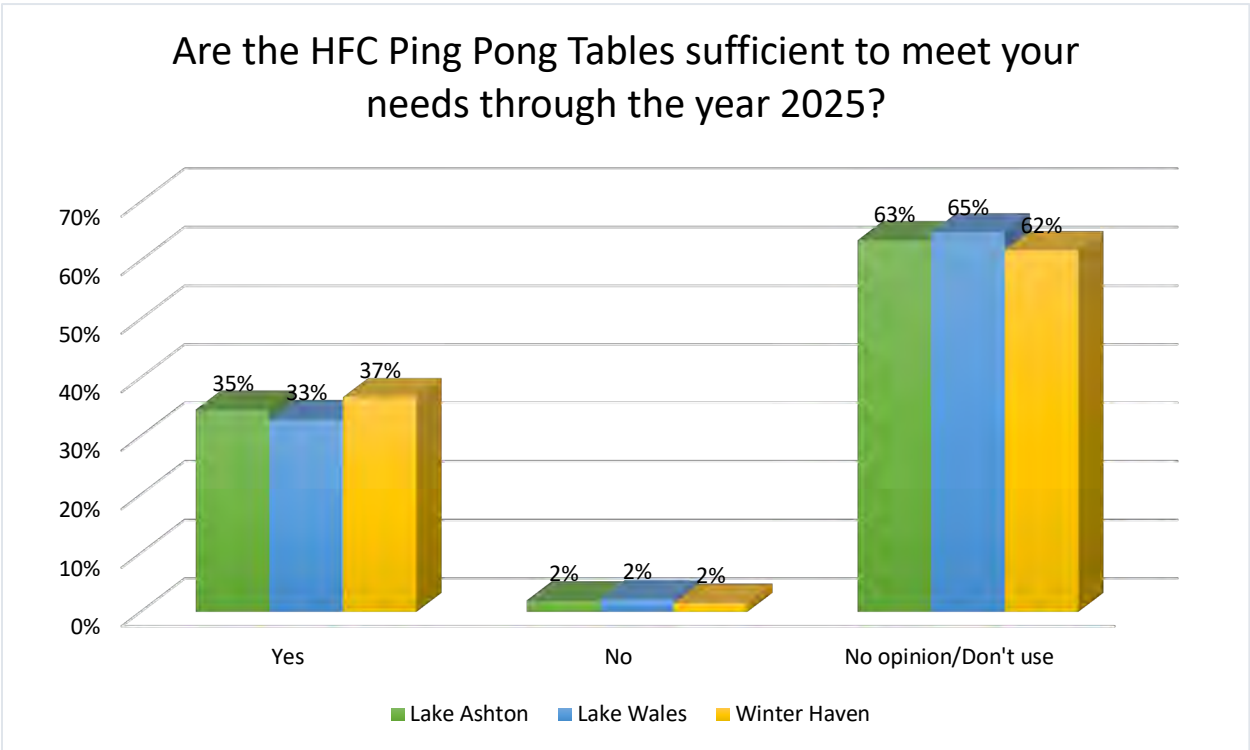
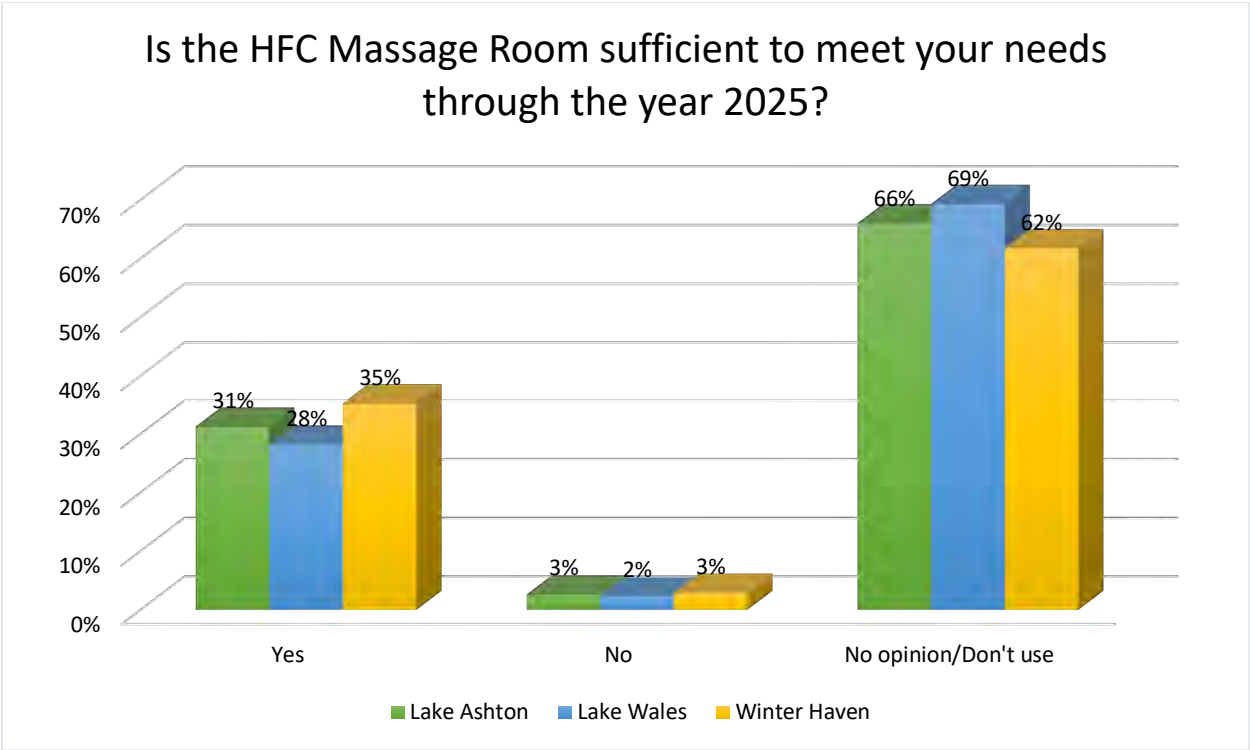


### Is the HFC Indoor Pool sufficient to meet your needs through the year 2025?

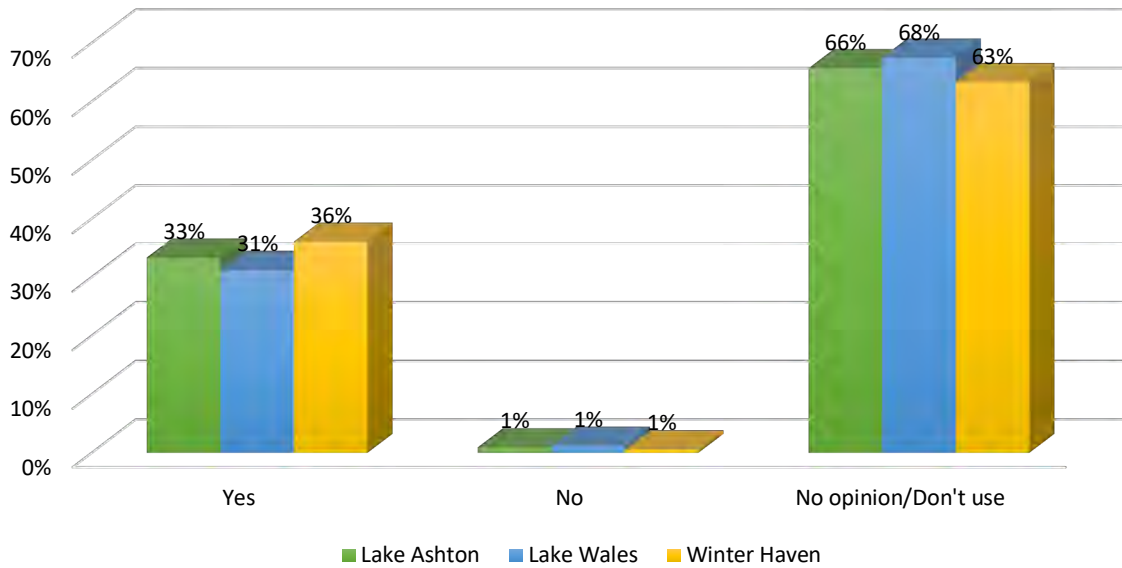


### Is the HFC Library/Media Center sufficient to meet your needs through the year 2025?

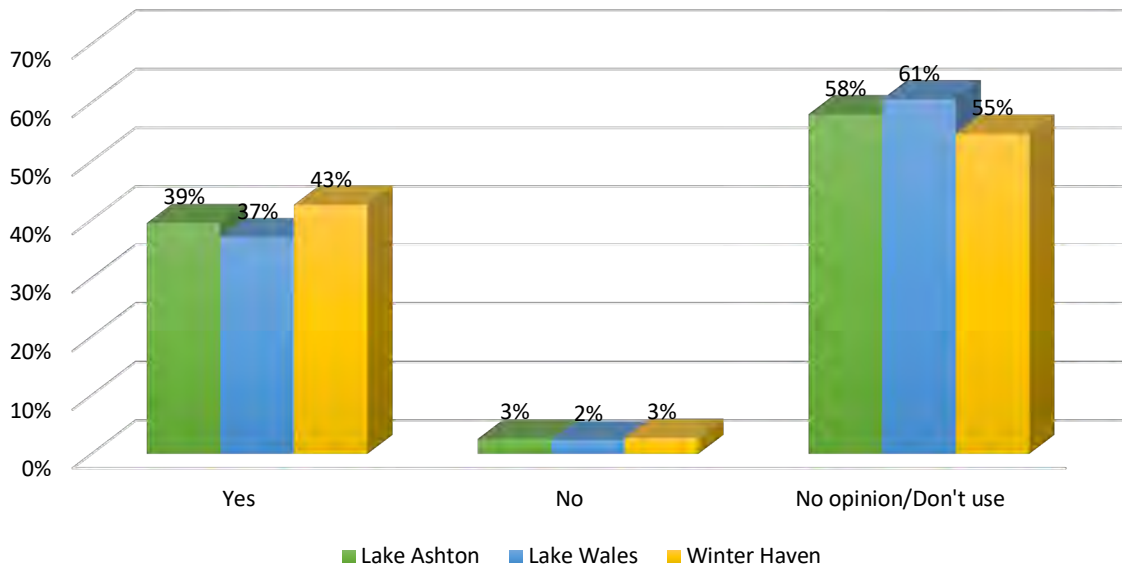




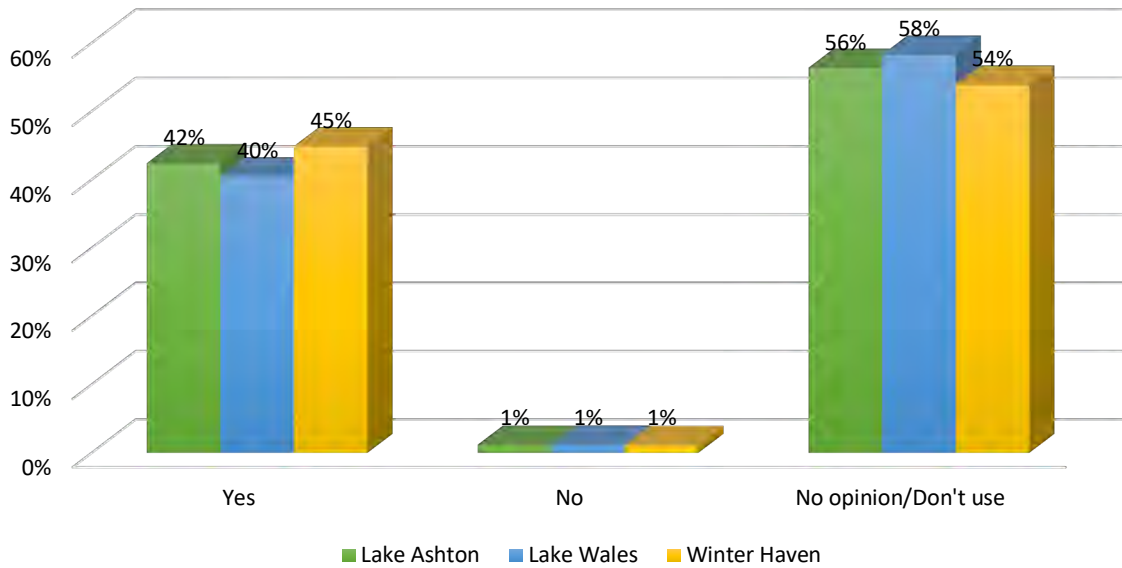
### Is the HFC Racquetball Court sufficient to meet your needs through the year 2025?



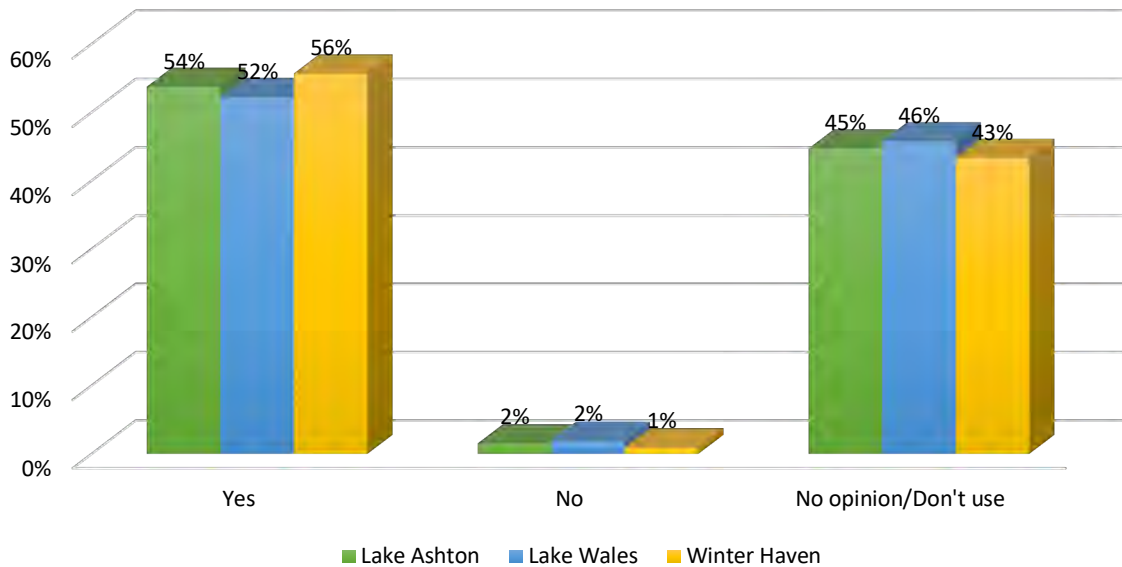
### Are the HFC Saunas sufficient to meet your needs through the year 2025?



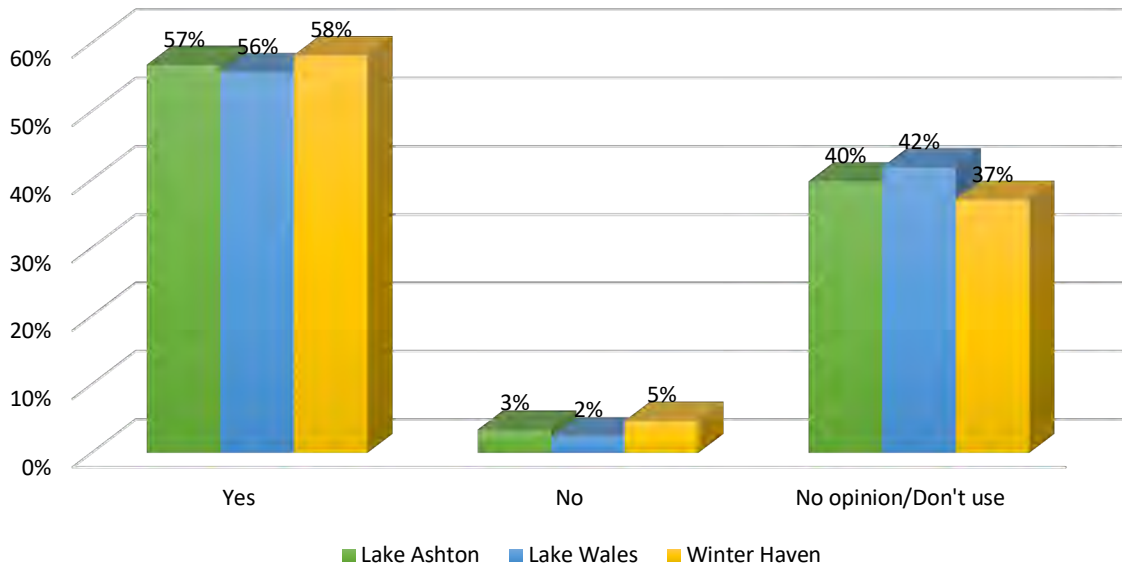
### Is the HFC Sports Court sufficient to meet your needs through the year 2025?



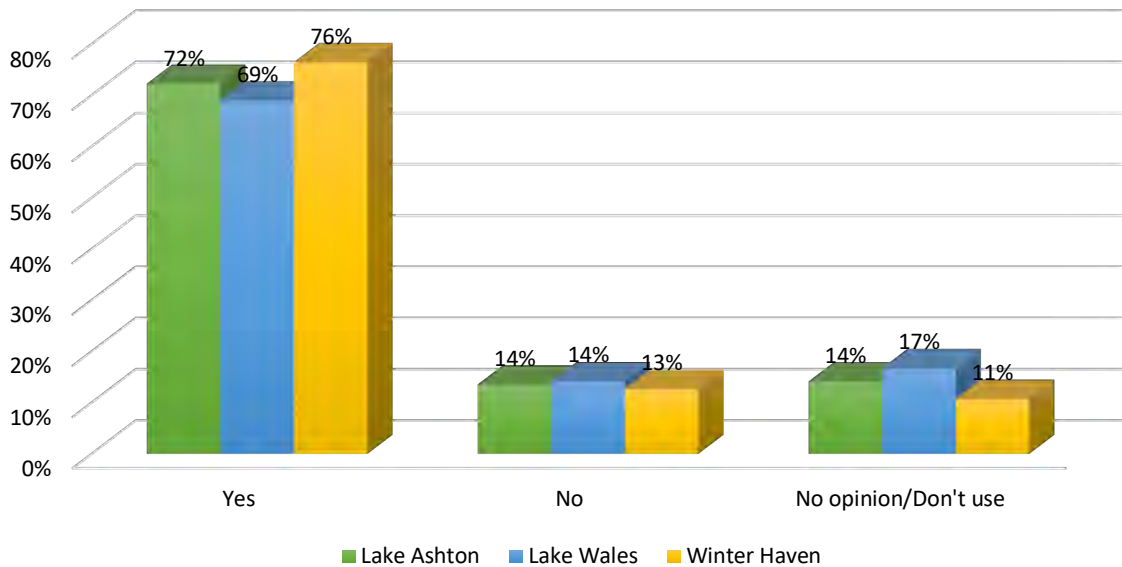
### Is the HFC Garden/BBQs sufficient to meet your needs through the year 2025?



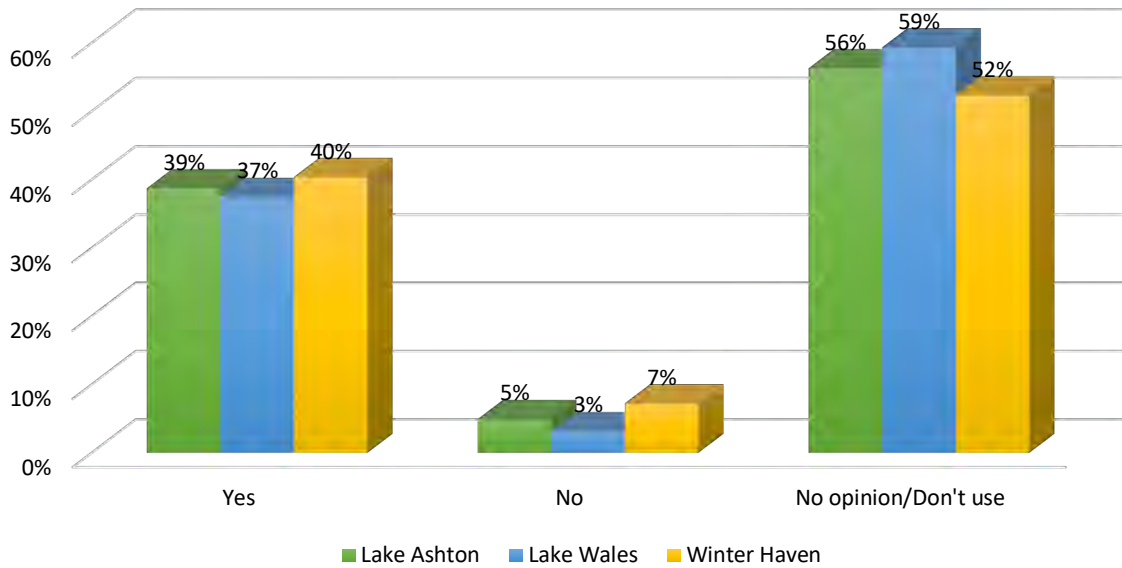
### Are the HFC Hot Tubs sufficient to meet your needs through the year 2025?



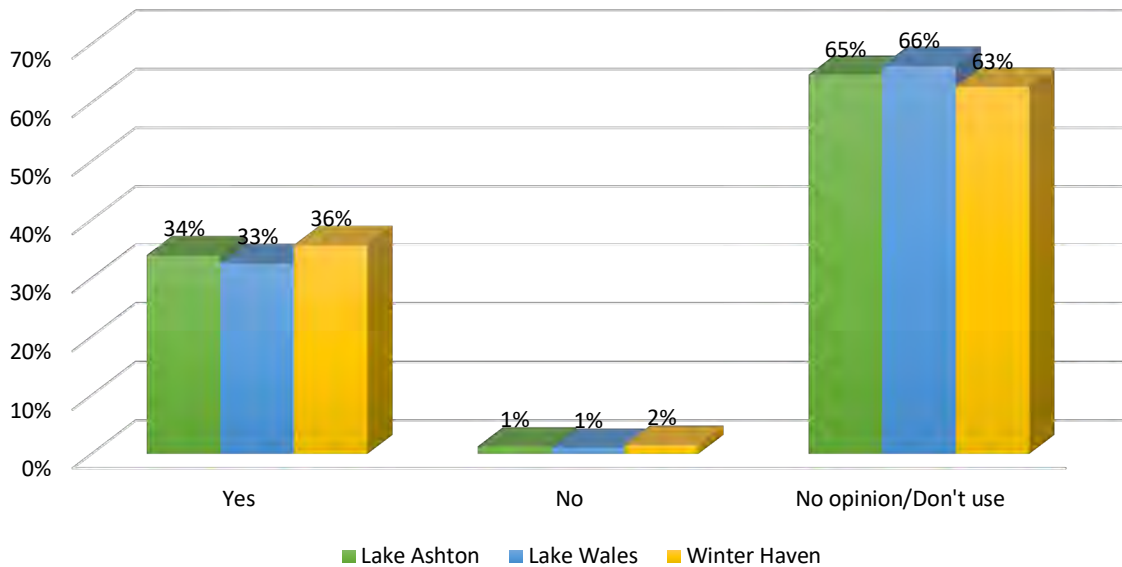
### Is the HFC Parking sufficient to meet your needs through the year 2025?



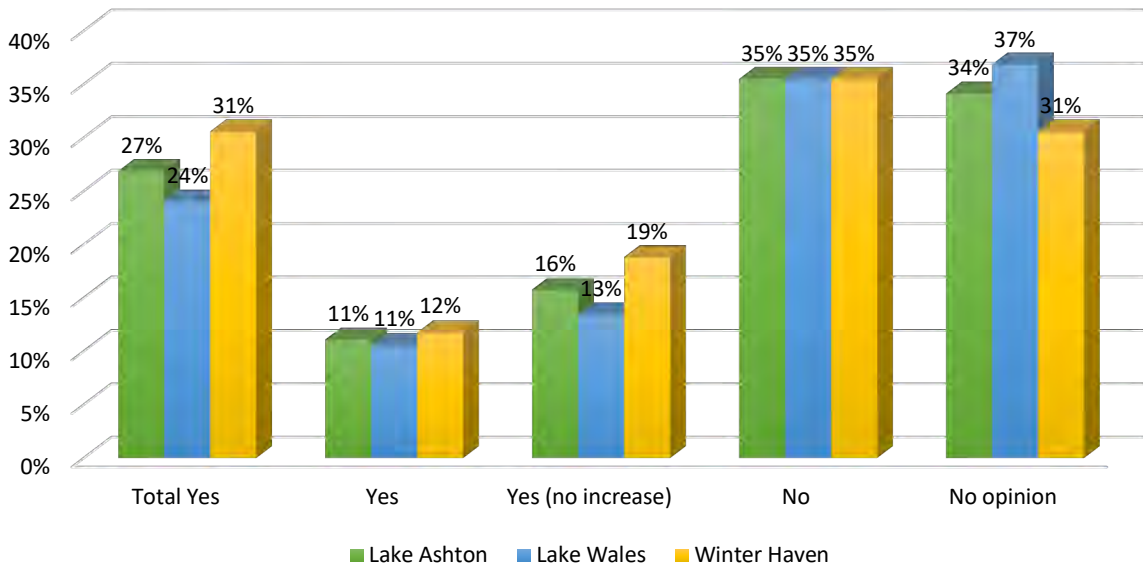
### Are the HFC Pickleball Courts sufficient to meet your needs through the year 2025?



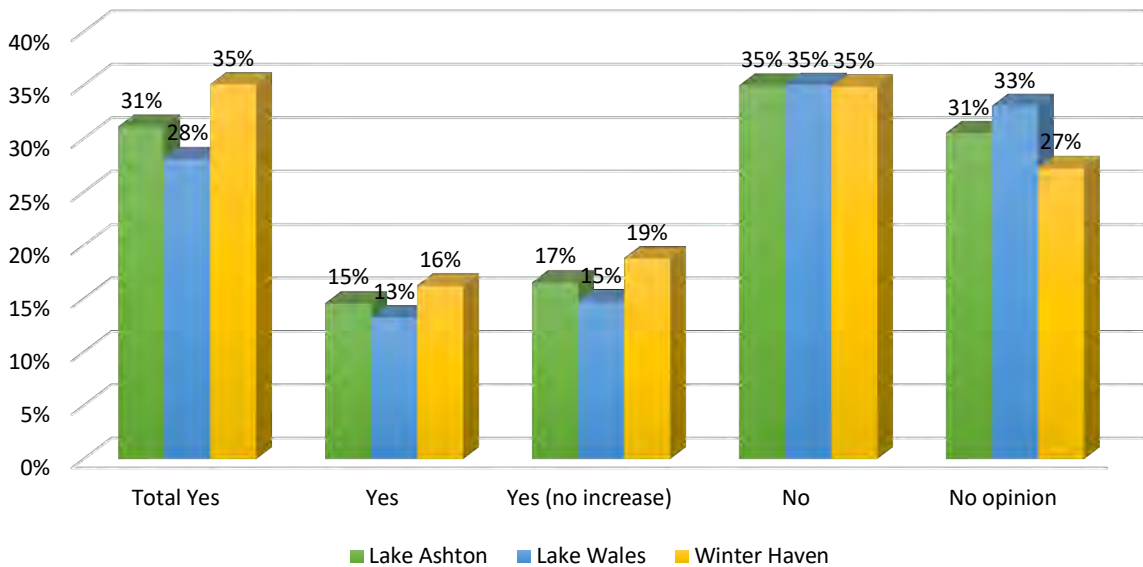
### Are the HFC Tennis Courts sufficient to meet your needs through the year 2025?



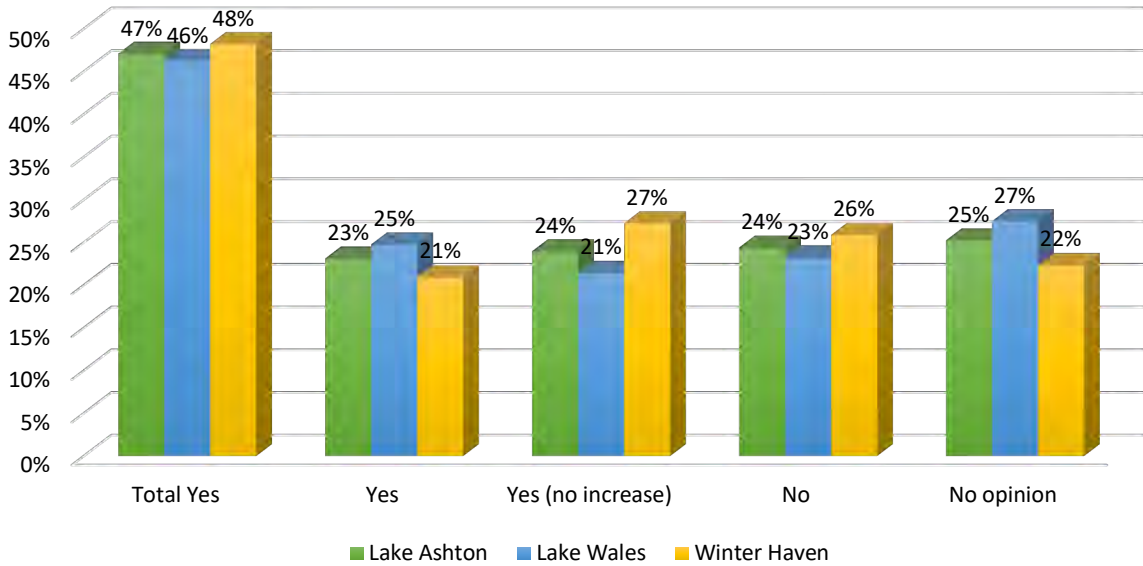
### Would you like to see a Herb Garden added to HFC Garden?



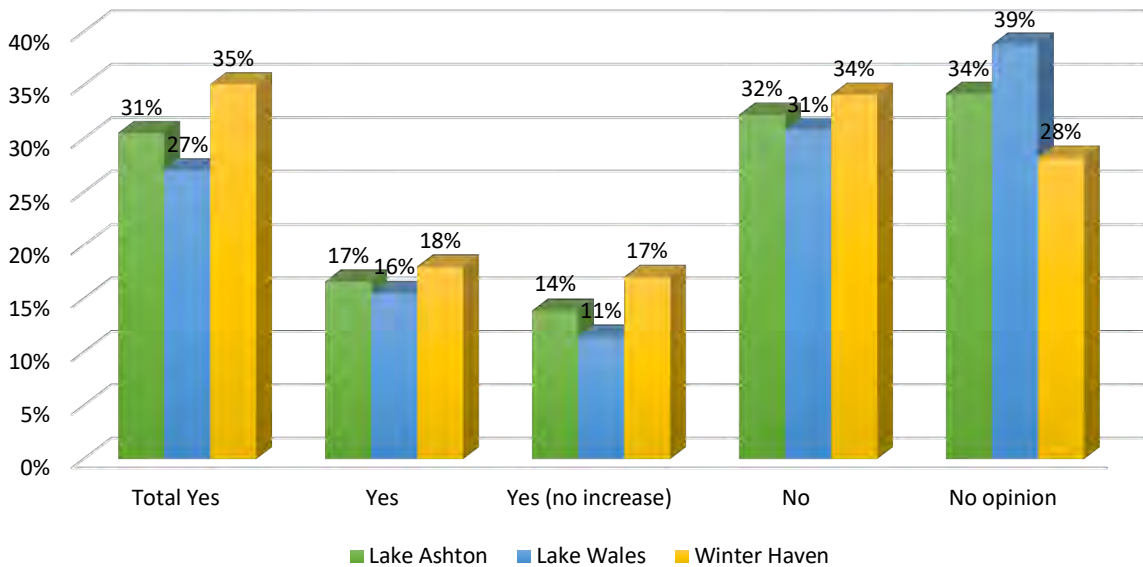
### Would you like to see Cubbies/lockers at HFC Indoor Pool?



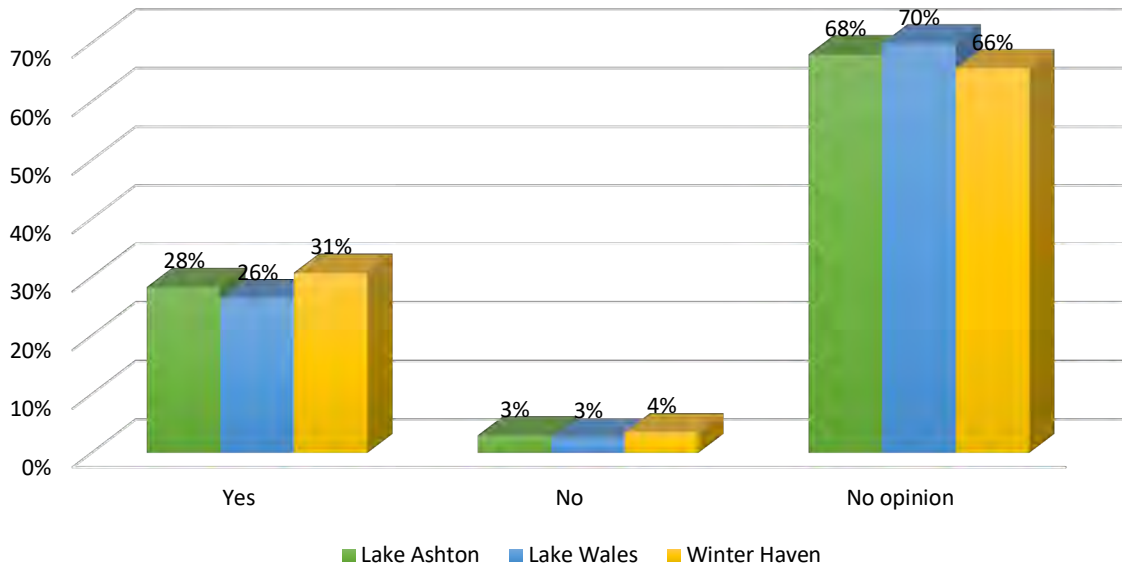
### Would you like to make the HFC more emergency-friendly (i.e. backup generator)?



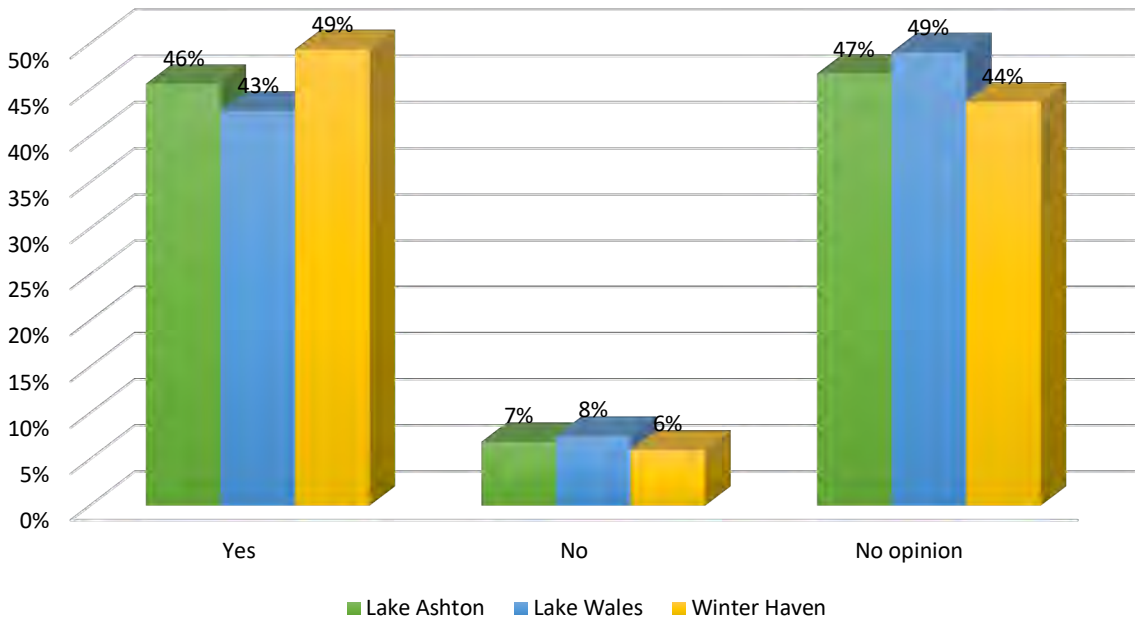
### Would you like to see a Sun Shade for HFC Pickleball/Tennis area?



### Are you able to schedule rooms in the HFC when and where you want?



### Is the HFC Indoor Pool available when you want it?



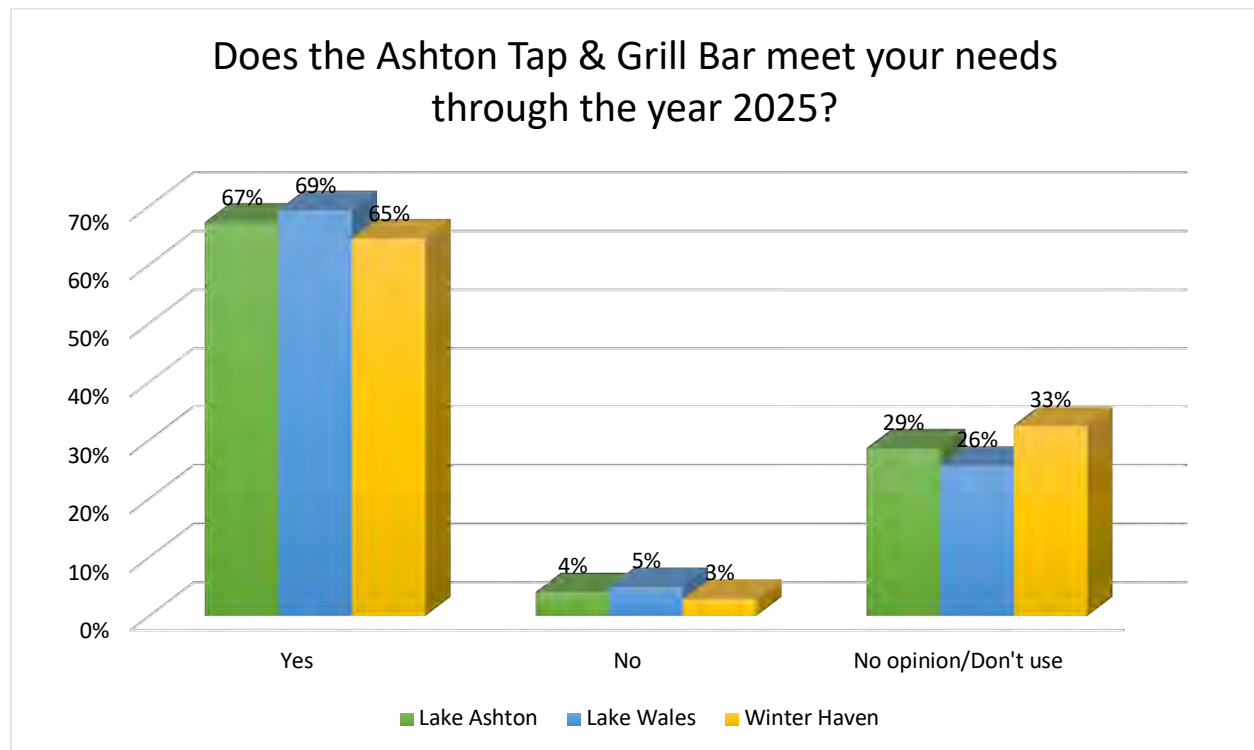
## Dining Amenities

At the Ashton Tap & Grill, although a majority of residents were satisfied (66% Yes), residents were not satisfied with **Menu Selection/Variety (20% No)**. [Page 39]

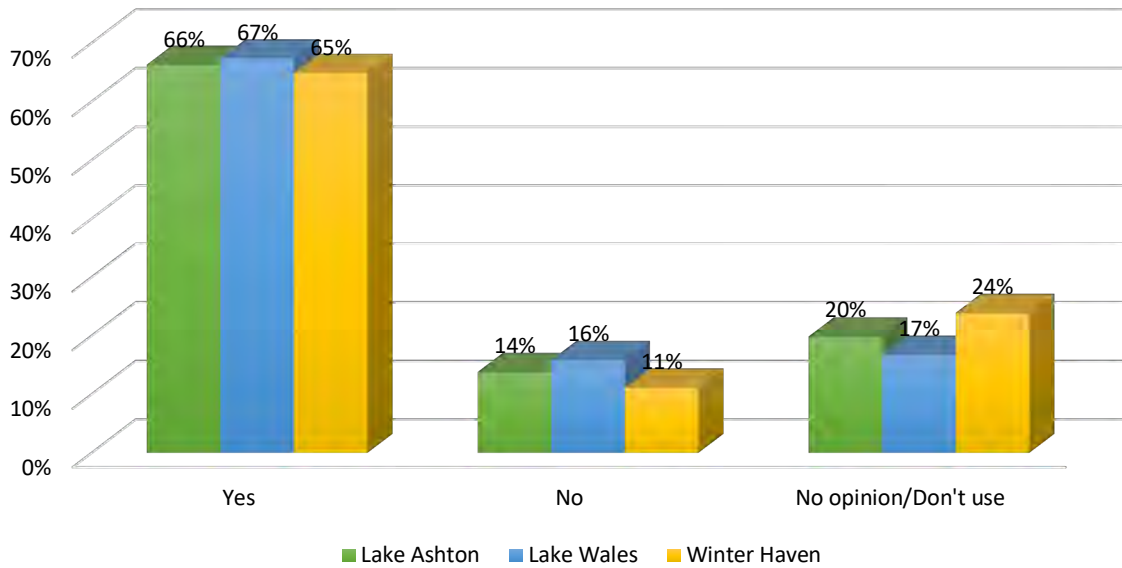
At the Eagle's Nest, residents were equally dissatisfied with the Elevator and Noise Level (12% No), although a larger percentage were satisfied with the Noise Level (60%) versus the Elevator (30%). There were many comments relating to both items. [Pages 43,44,213+]

The top three desires for enhancements to the Dining Amenities were:

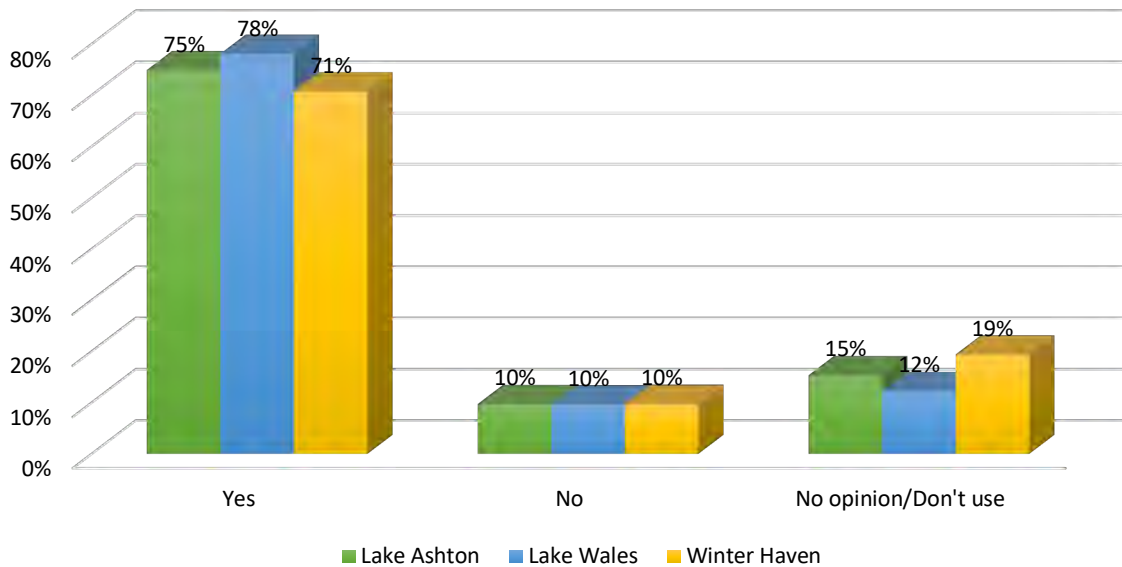
- Ice Cream  
(45% Yes/9% Yes (no increase))/**54% Total Yes/13% No** [Page 49]
- Breakfast  
(42% Yes/10% Yes (no increase))/**52% Total Yes/15% No** [Page 48]
- Add Screening to the Clubhouse Patio  
(24% Yes/25% Yes (no increase))/**49% Total Yes/29% No** [Page 47]



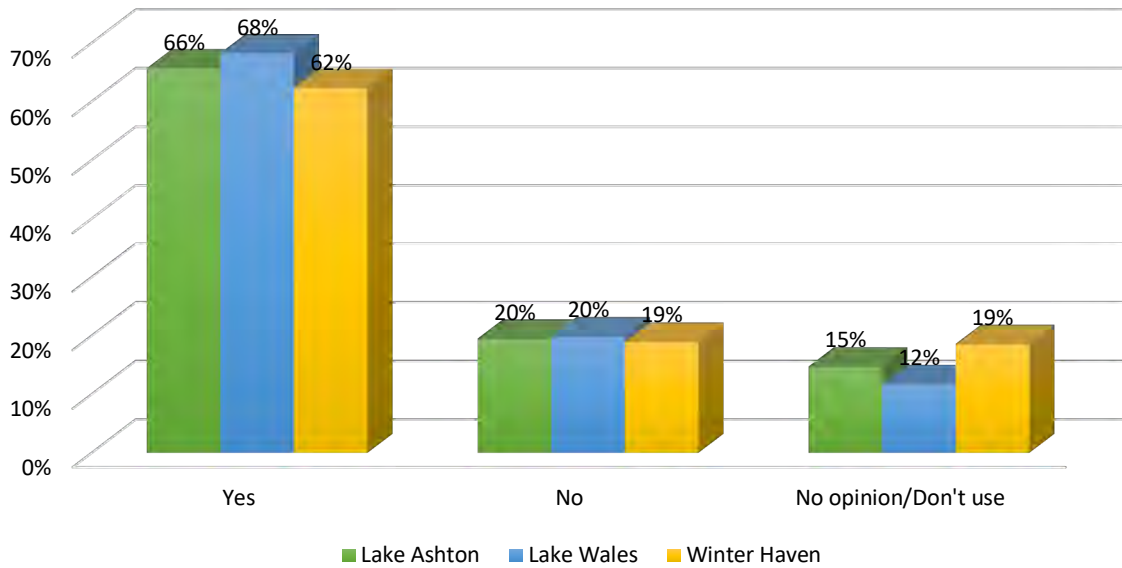
### Does the Ashton Tap & Grill Decor meet your needs through the year 2025?



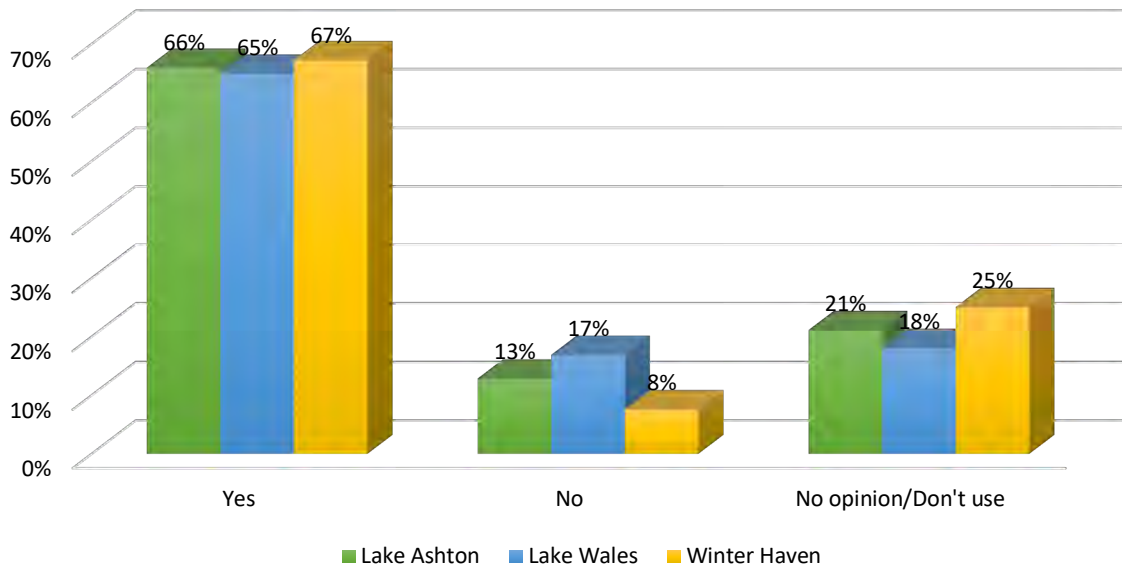
### Does the Ashton Tap & Grill Hours of Operation meet your needs through the year 2025?



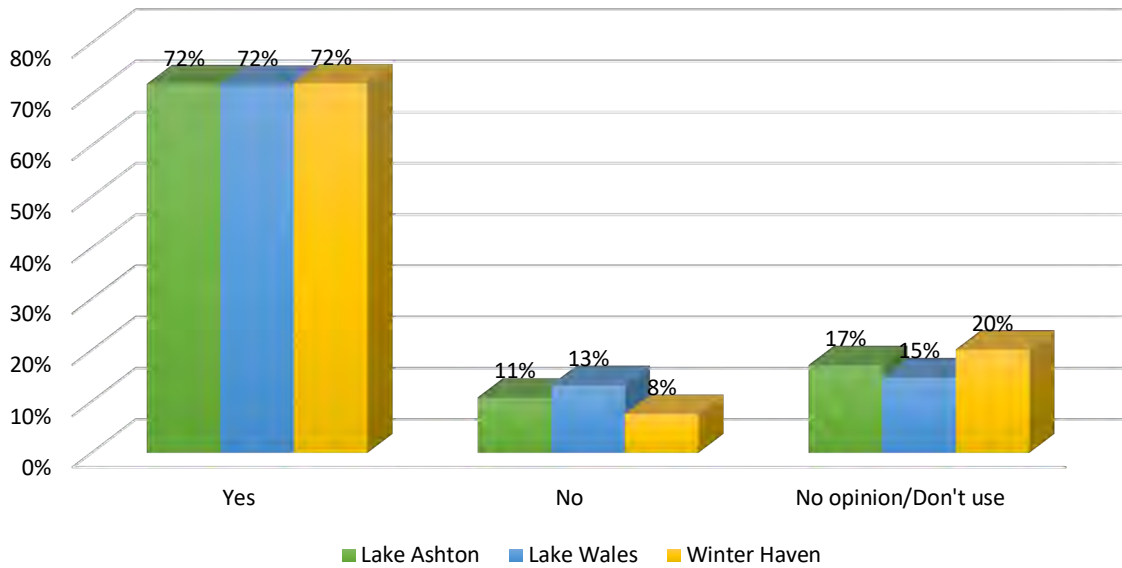
### Does the Ashton Tap & Grill Menu Selection/Variety meet your needs through the year 2025?



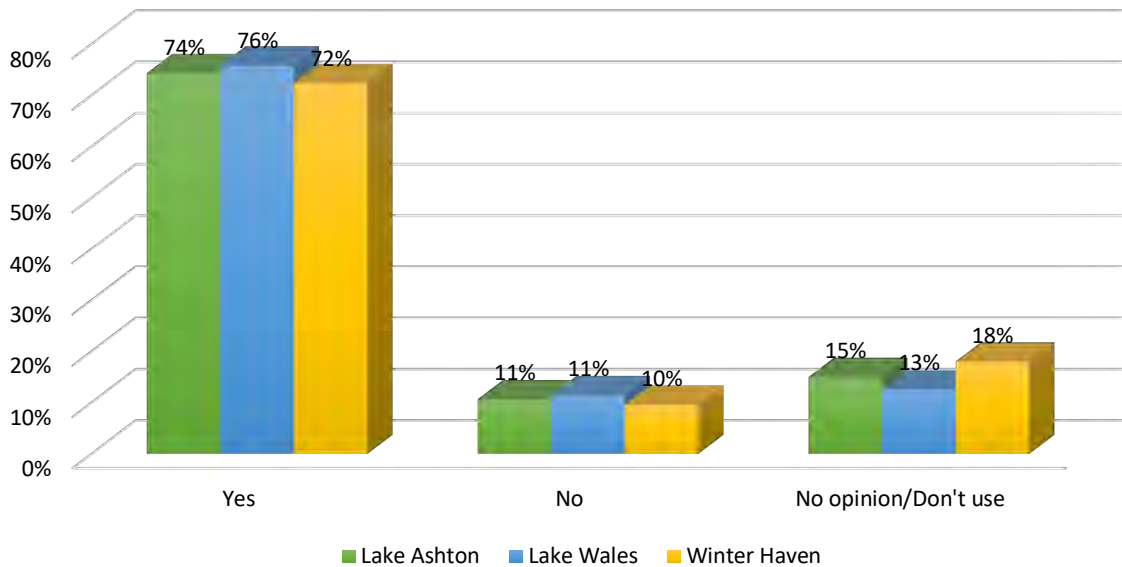
### Does the Ashton Tap & Grill Noise Level meet your needs through the year 2025?



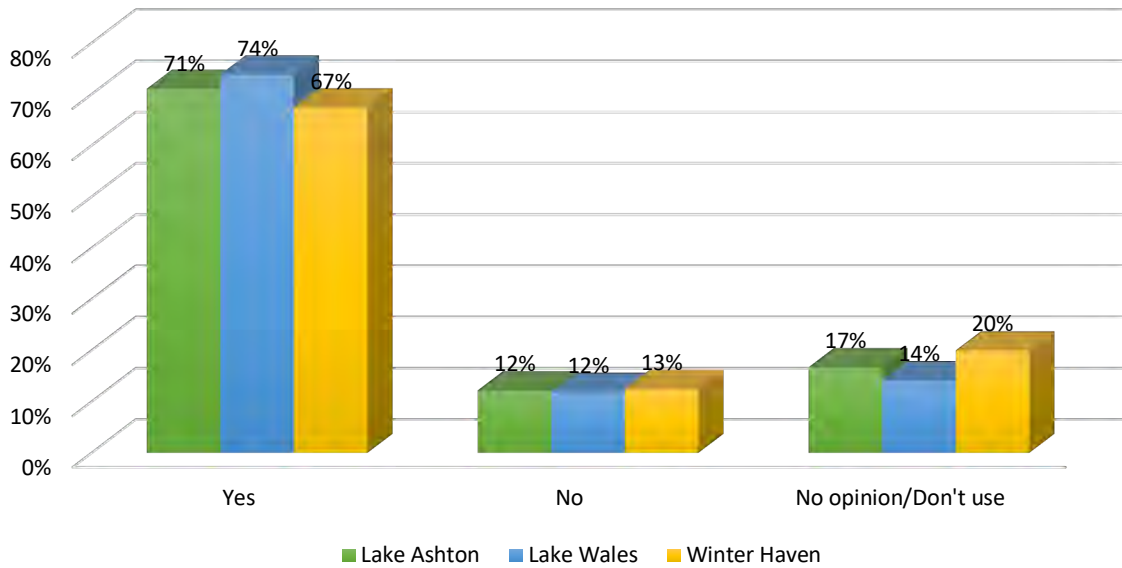
### Does the Ashton Tap & Grill Outdoor Seating Area meet your needs through the year 2025?



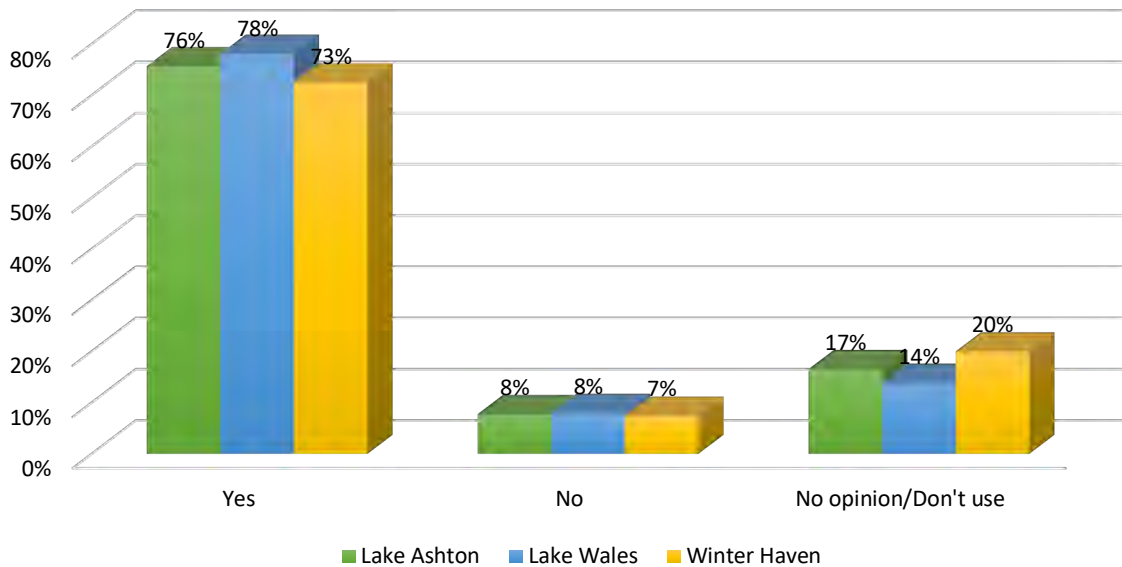
### Does the Ashton Tap & Grill Pricing meet your needs through the year 2025?



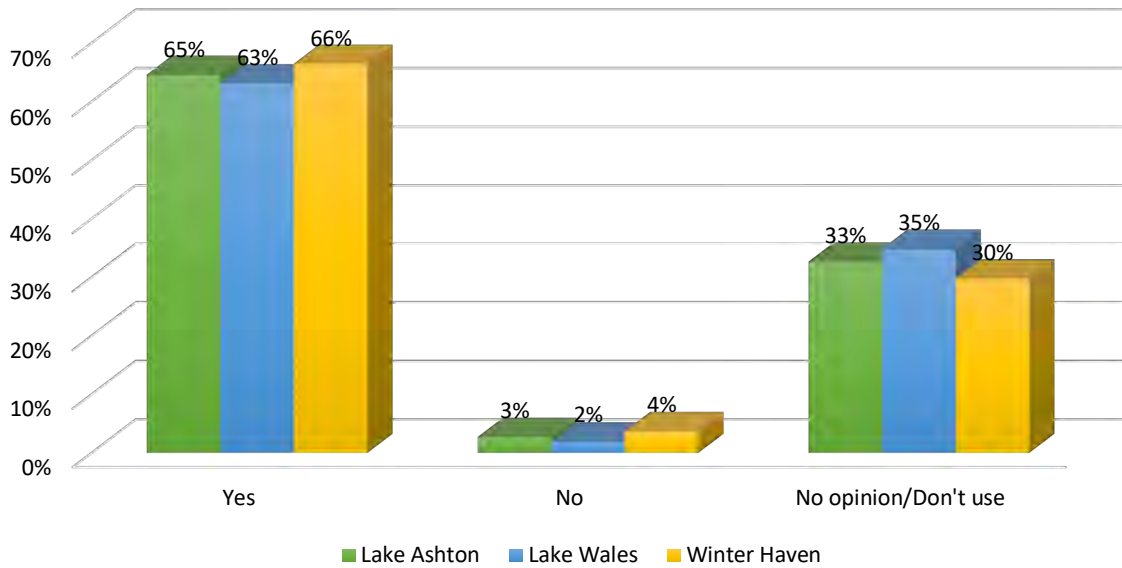
### Does the Ashton Tap & Grill Quality of Food meet your needs through the year 2025?



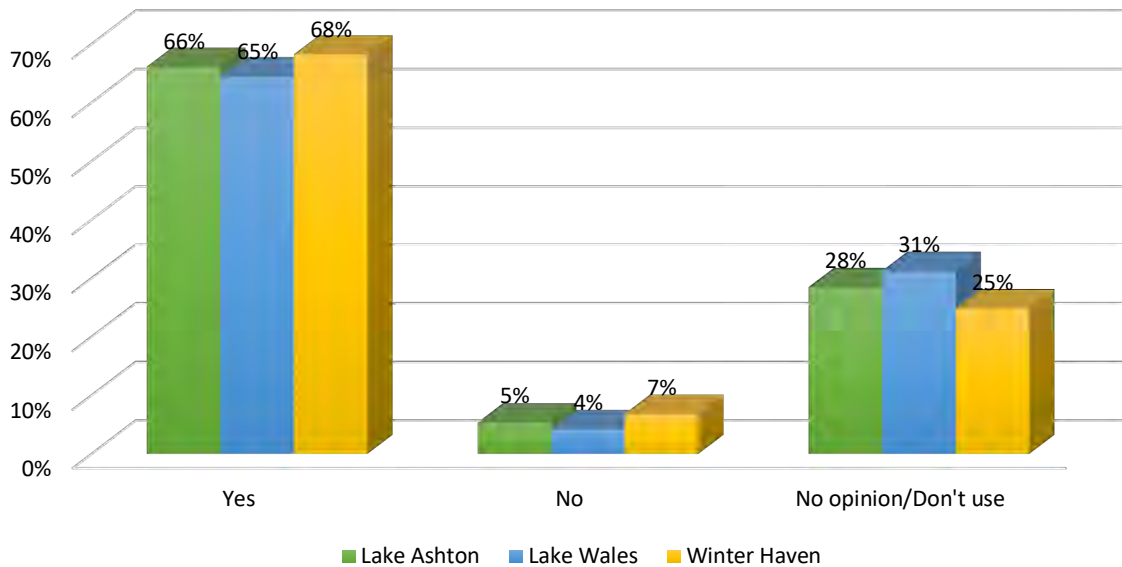
### Does the Ashton Tap & Grill Service meet your needs through the year 2025?



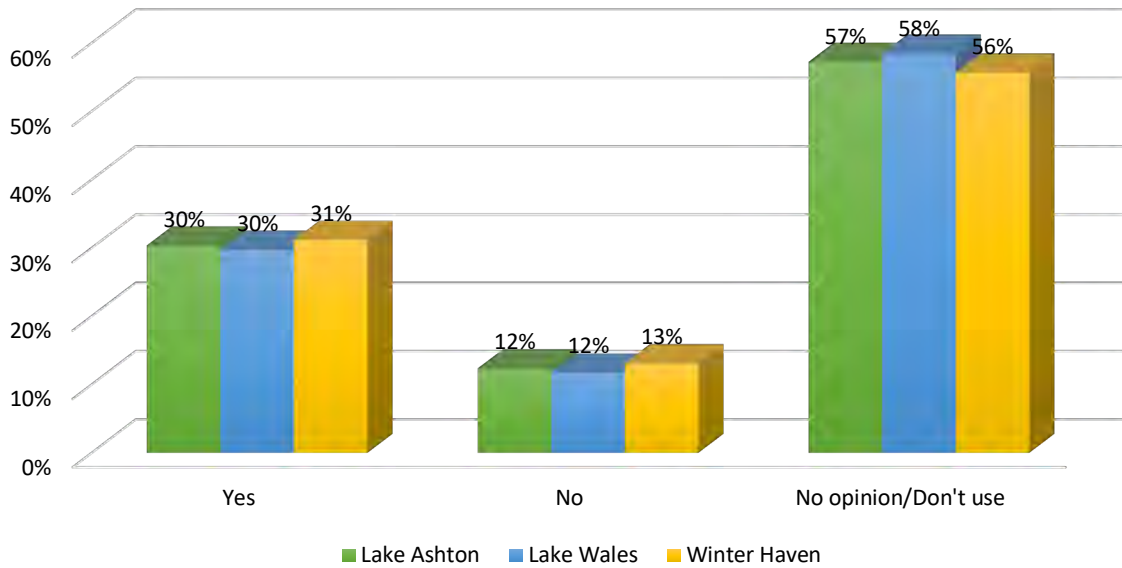
### Does the Eagle's Nest Bar meet your needs through the year 2025?



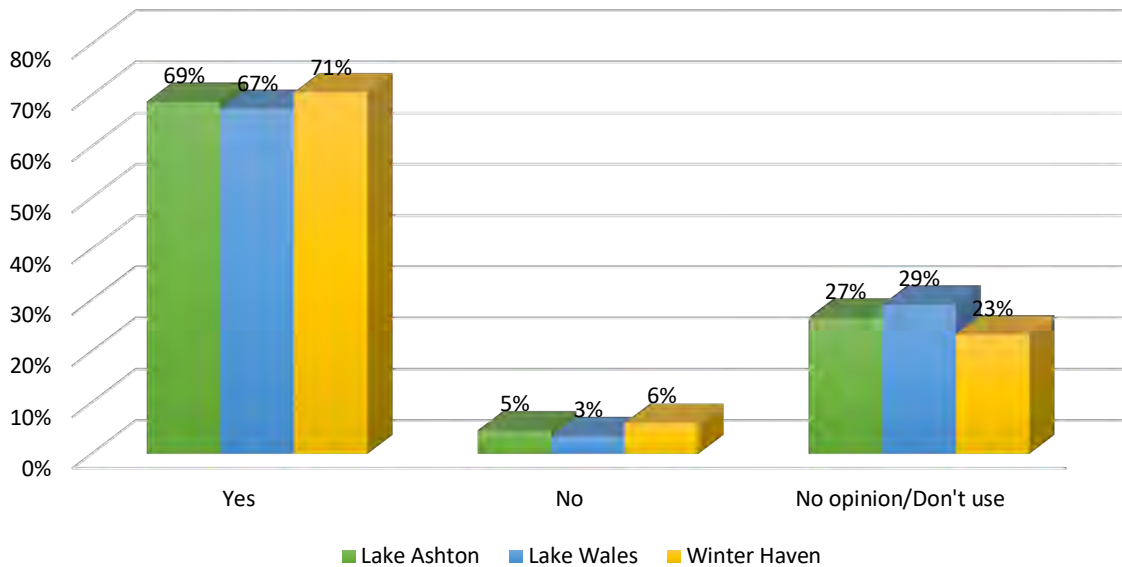
### Does the Eagle's Nest Decor meet your needs through the year 2025?



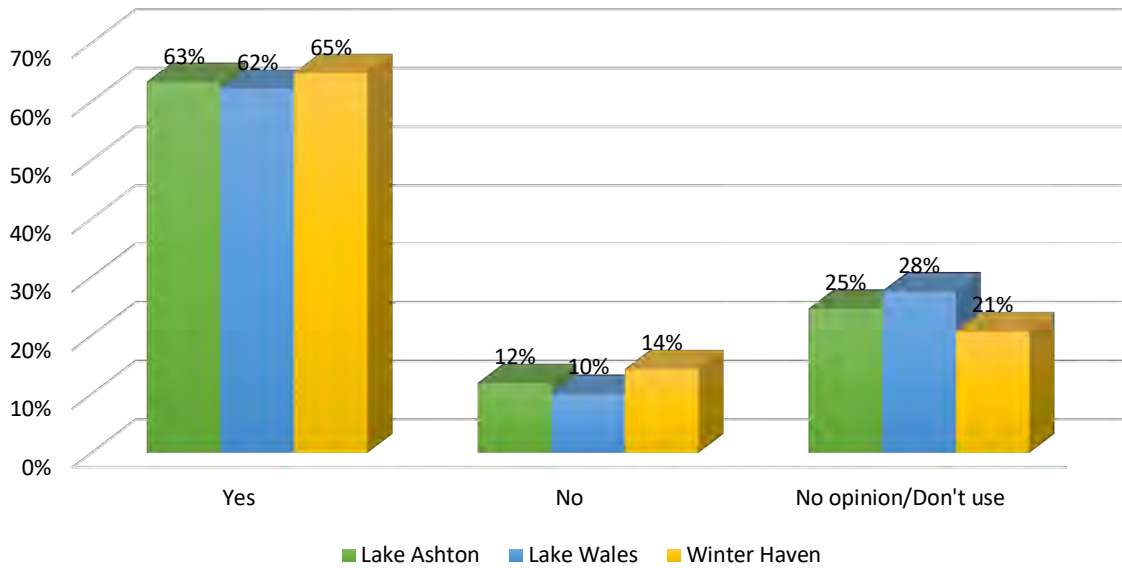
### Does the Eagle's Nest Elevator meet your needs through the year 2025?



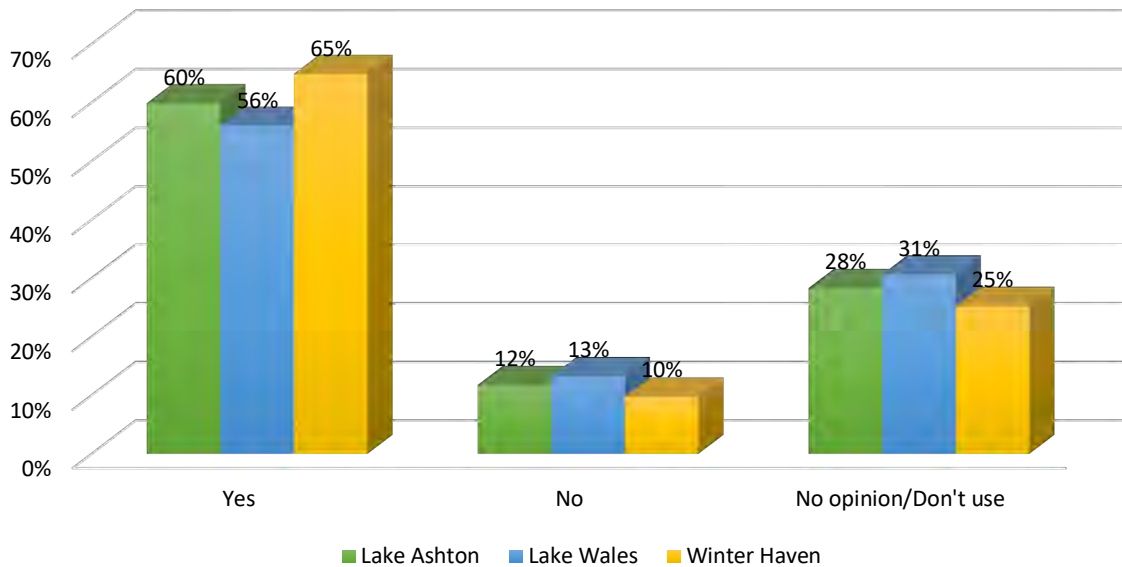
### Does the Eagle's Nest Hours of Operation meet your needs through the year 2025?



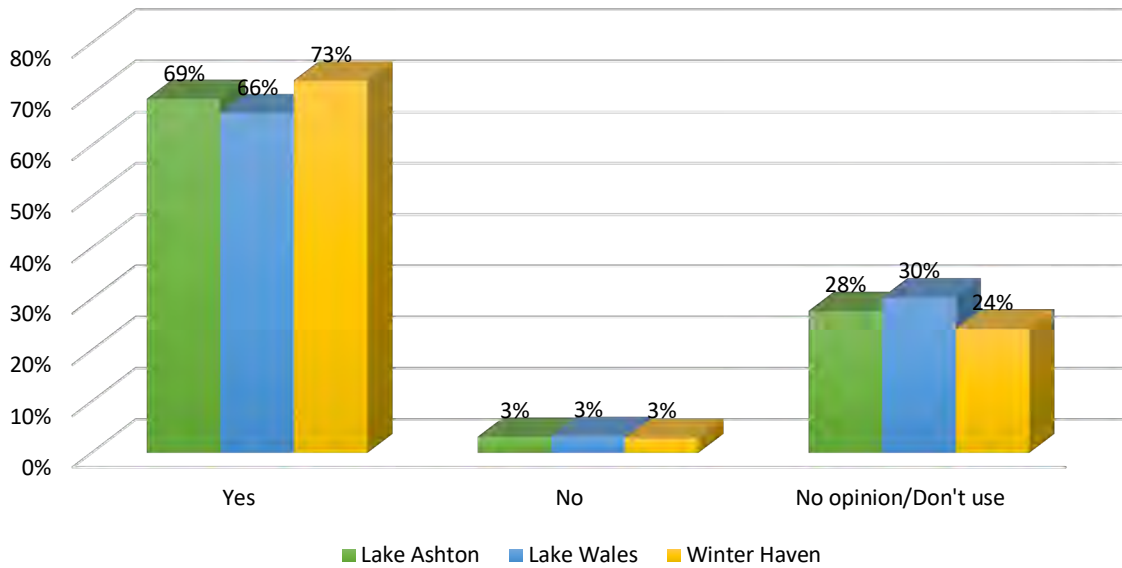
### Does the Eagle's Nest Menu Selection/Variety meet your needs through the year 2025?



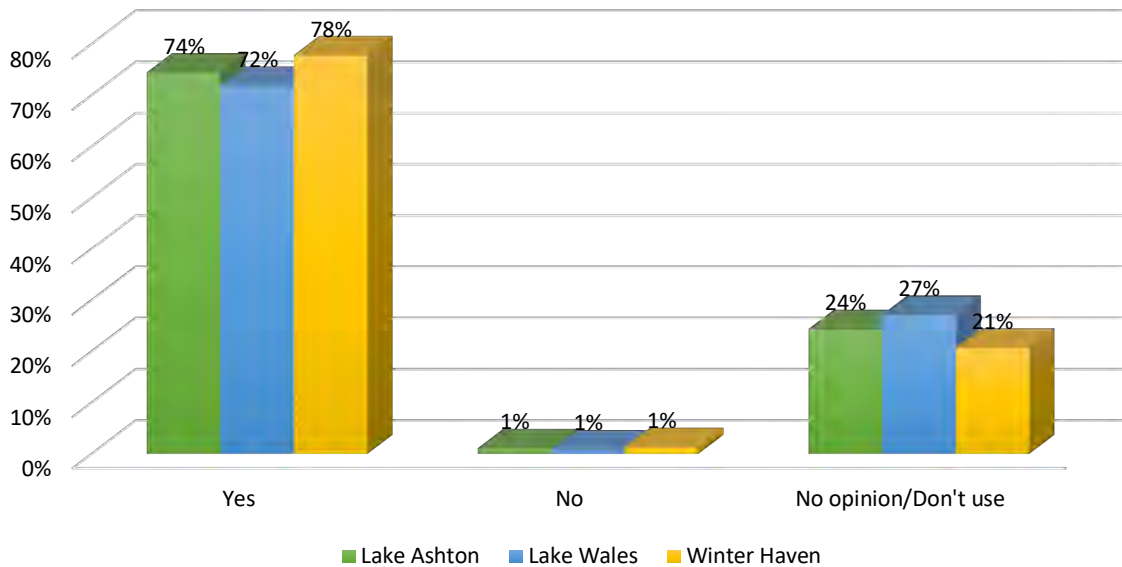
### Does the Eagle's Nest Noise Level meet your needs through the year 2025?



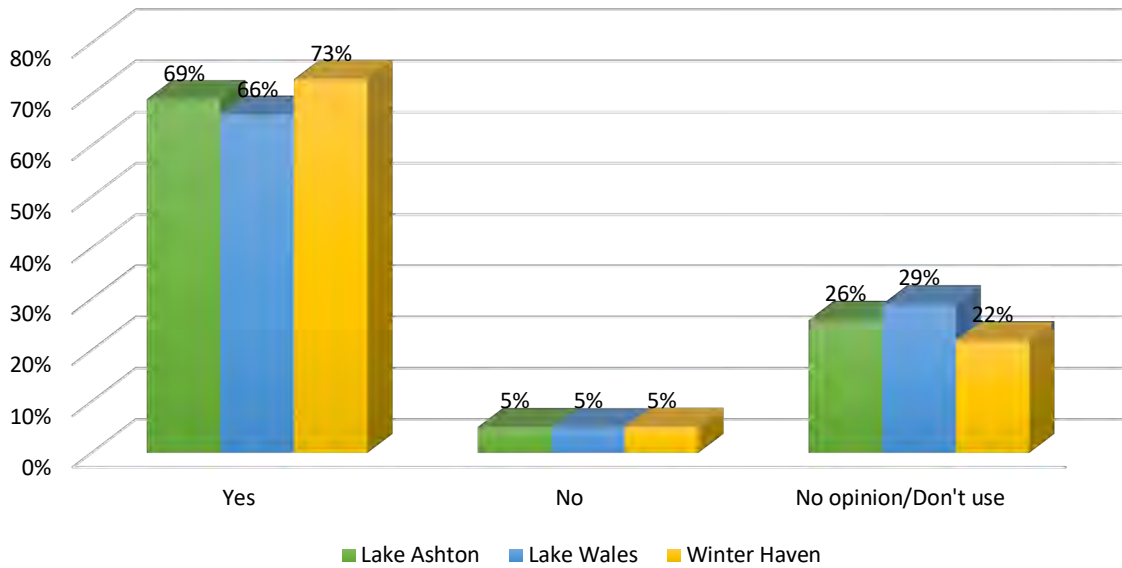
### Does the Eagle's Nest Outdoor Seating Area meet your needs through the year 2025?



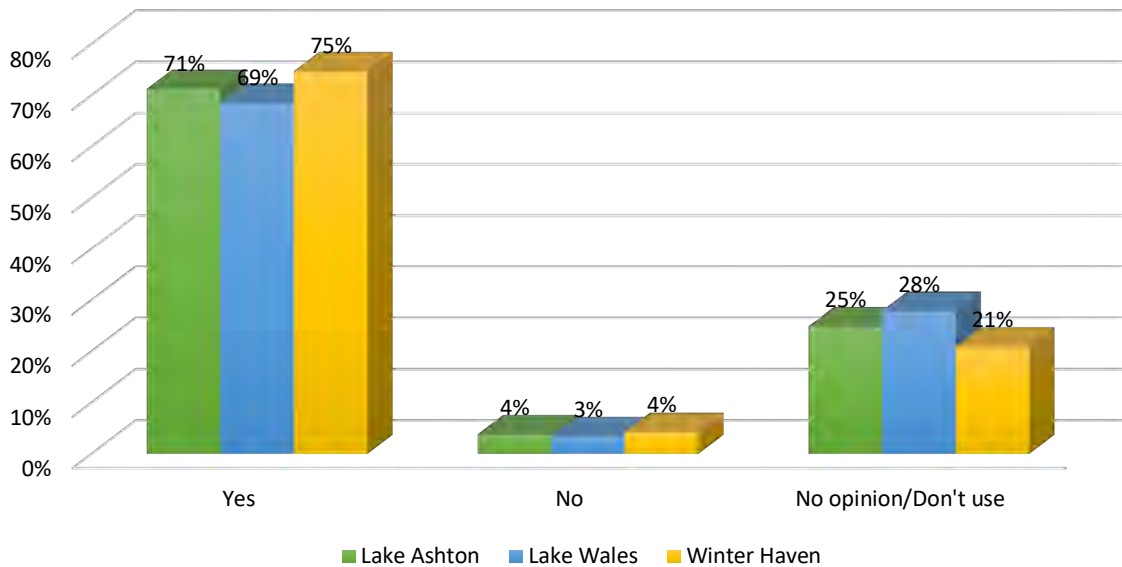
### Does the Eagle's Nest Pricing meet your needs through the year 2025?



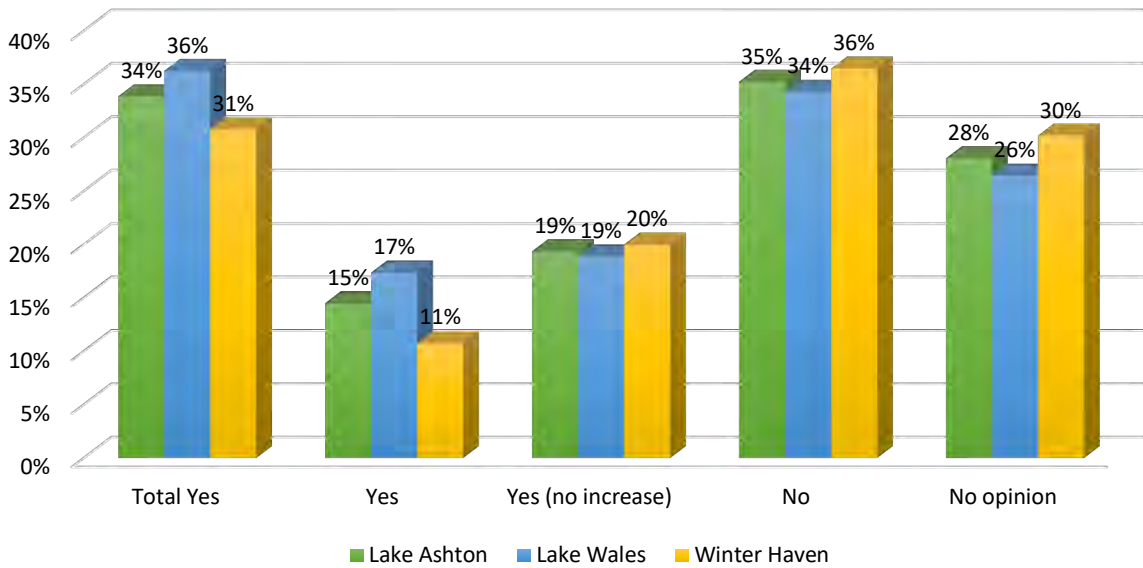
### Does the Eagle's Nest Quality of Food meet your needs through the year 2025?



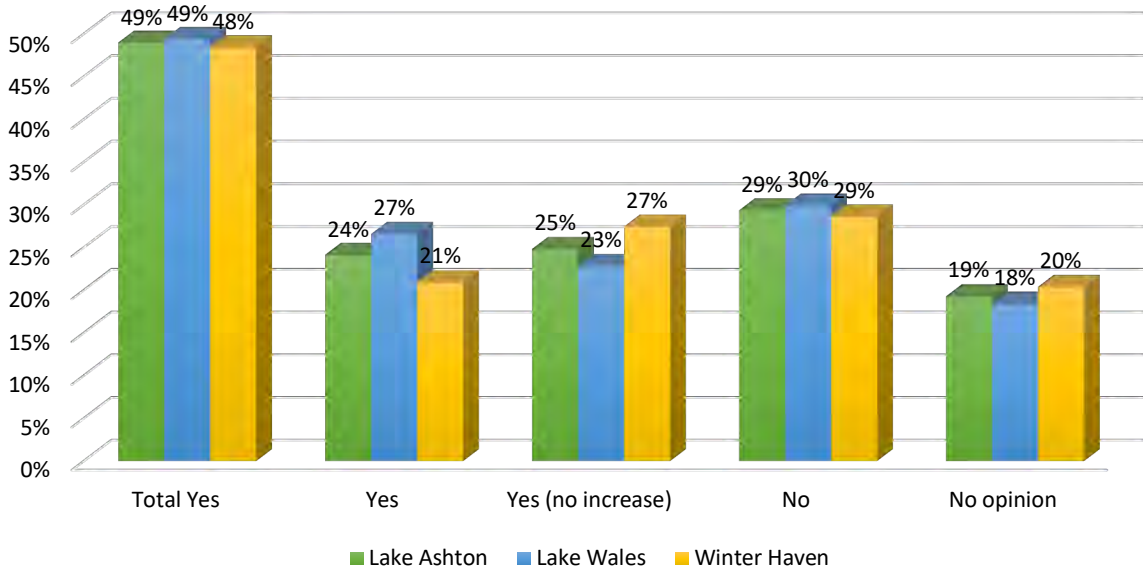
### Does the Eagle's Nest Service meet your needs through the year 2025?



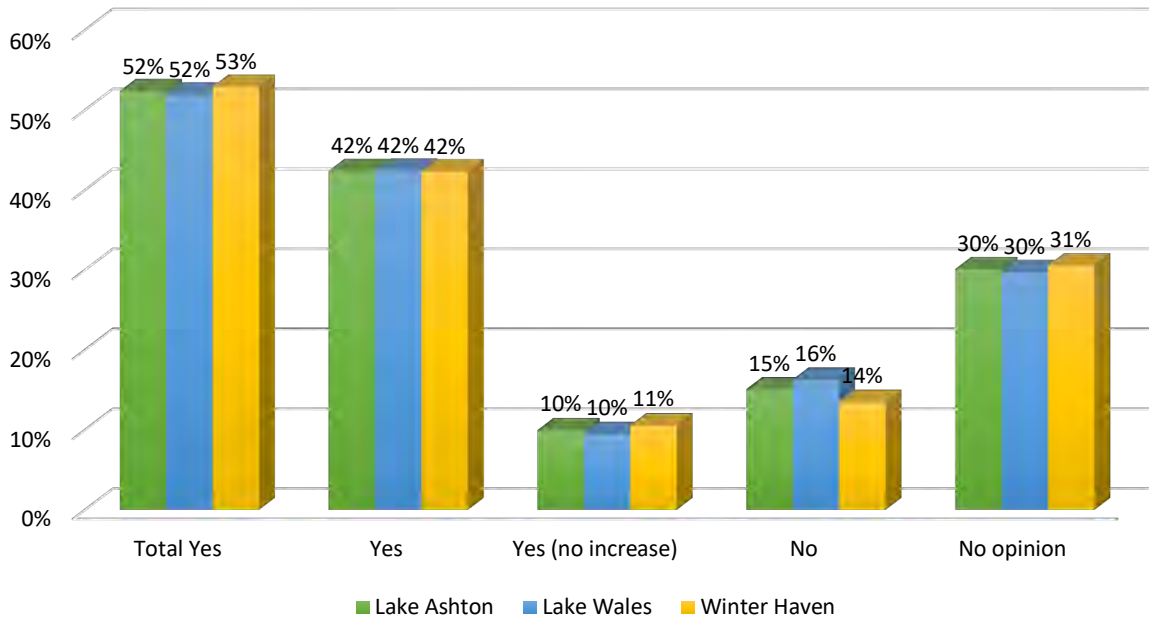
### Would you like to see the addition of a hard roof on Clubhouse Patio?



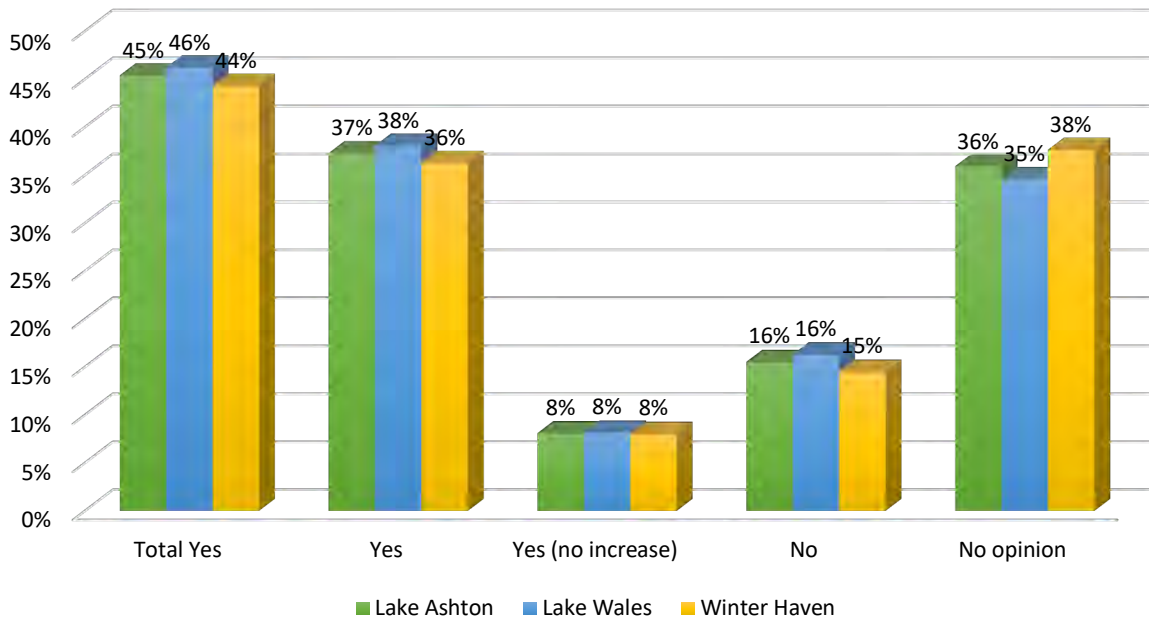
### Would you like to see the addition of screening to Clubhouse Patio?



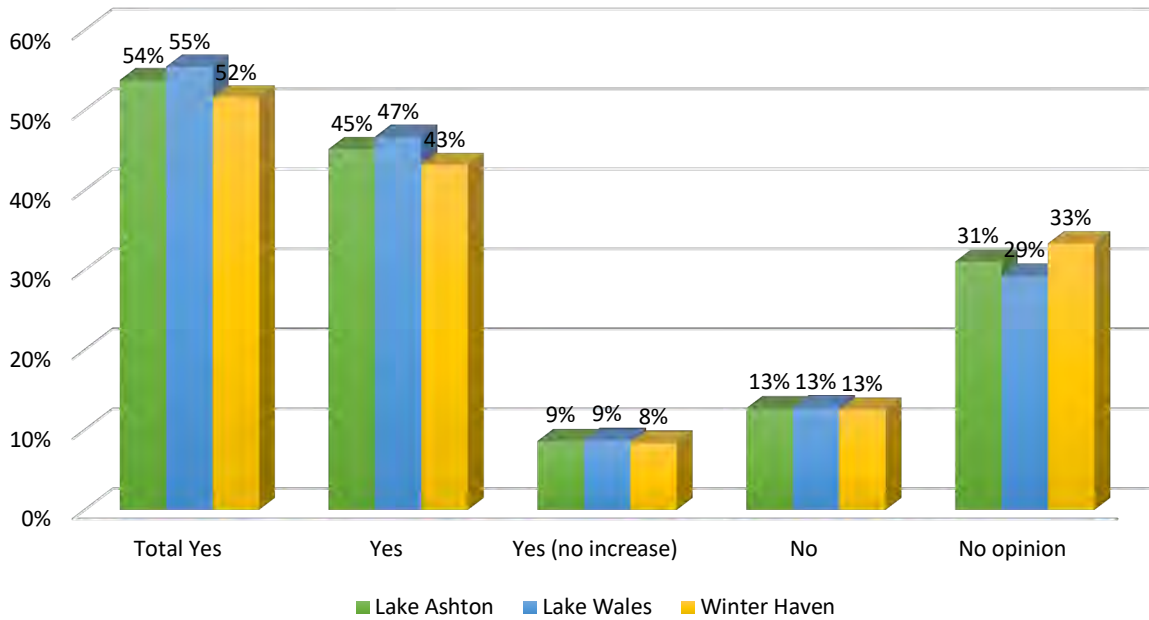
## Would you like to see Breakfast?



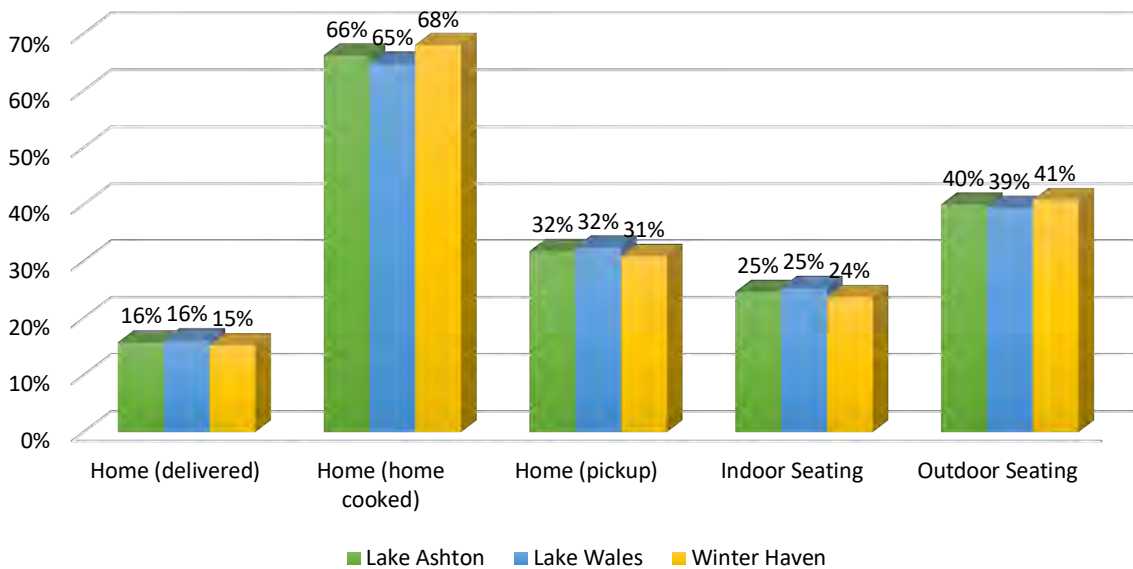
## Would you like to see Coffee available?



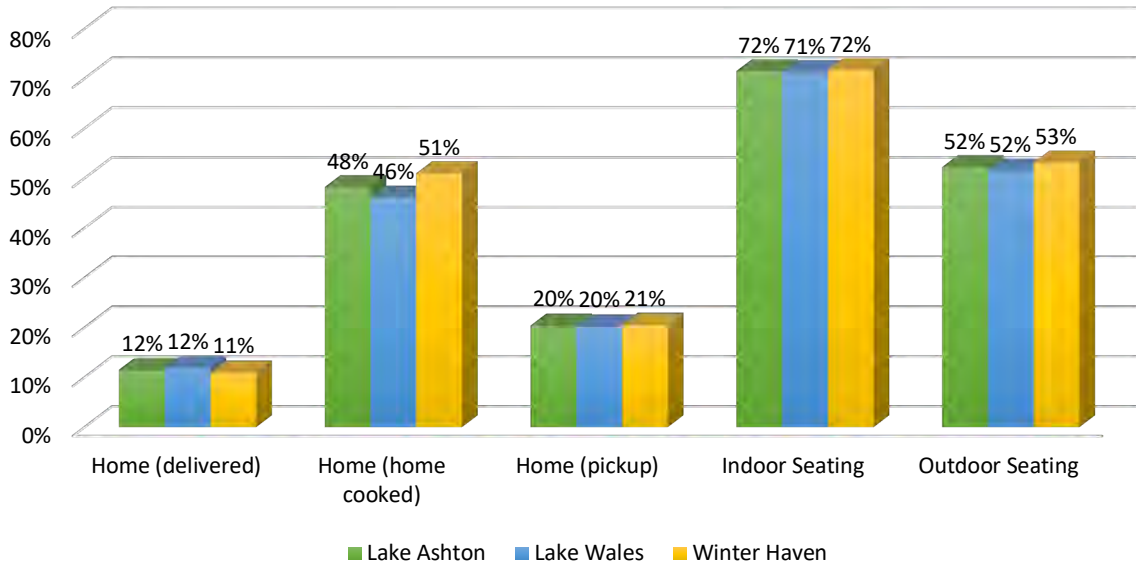
## Would you like to see Ice Cream?



## Where do you prefer to dine in Lake Ashton during COVID-19?

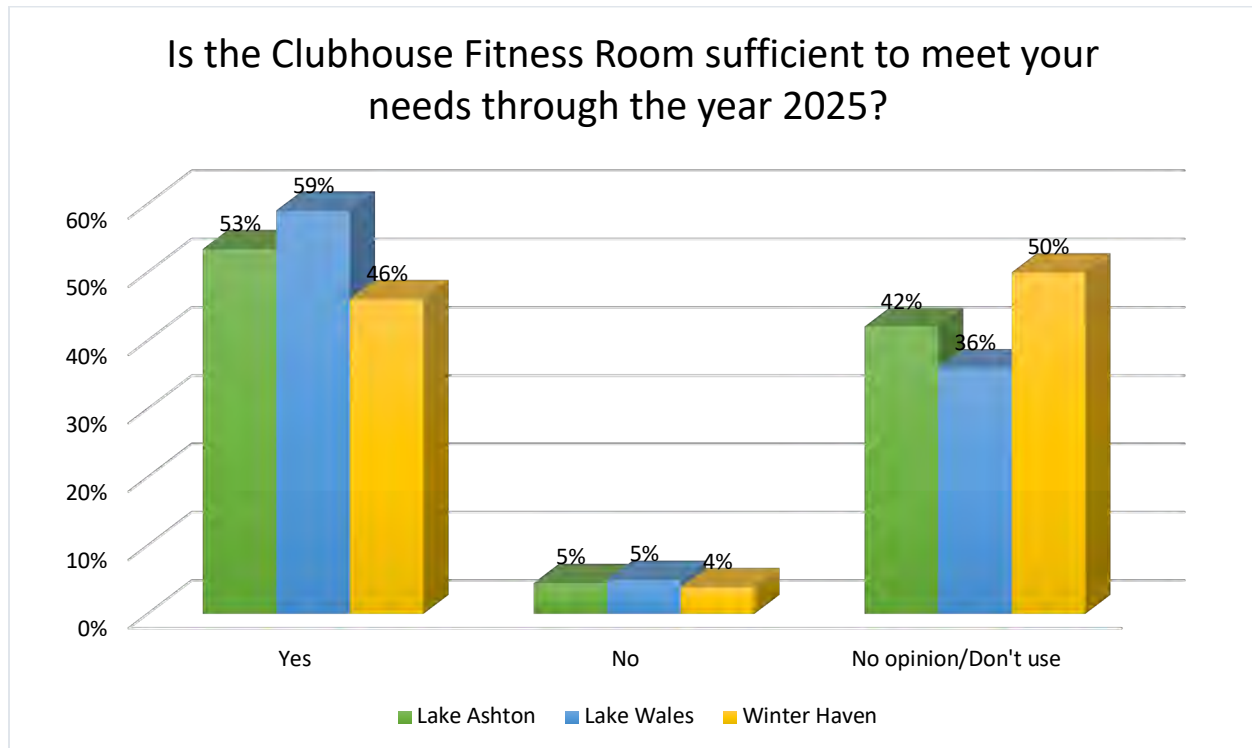


## Where do you prefer to dine in Lake Ashton post COVID-19?

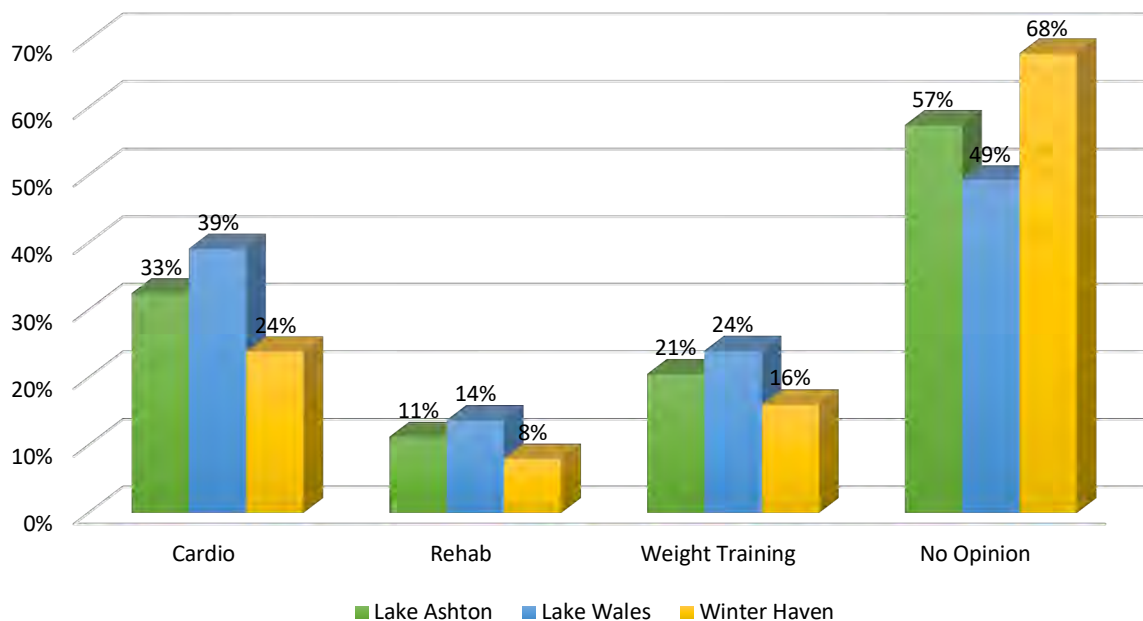


## Fitness Centers & Programs

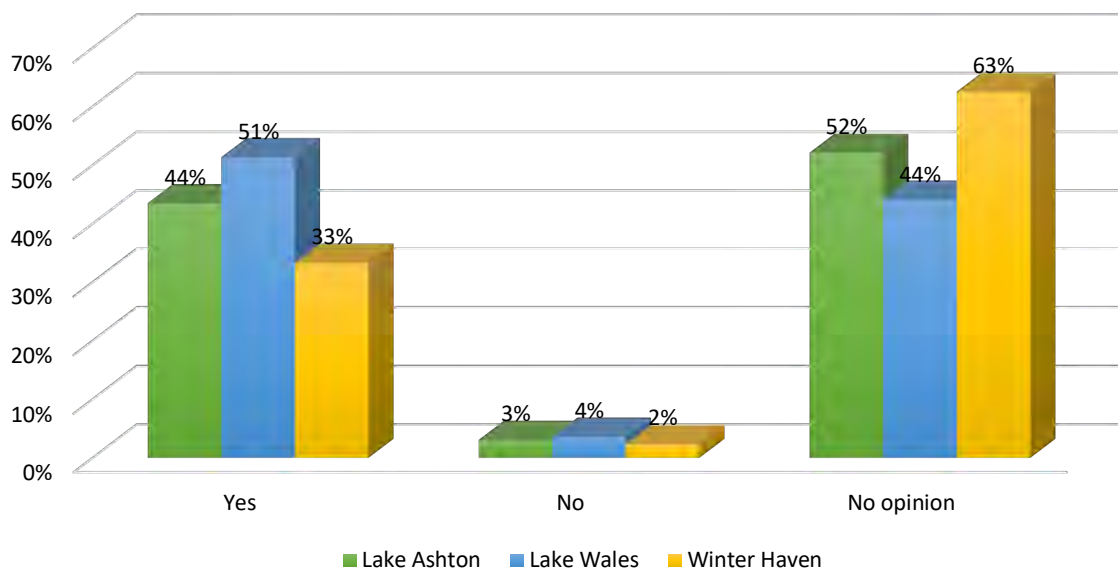
While the survey results showed respondent satisfaction for the Fitness Centers & Programs, the written comments tended to indicate that the fitness rooms are crowded. Newer and different equipment was requested. There were also requests for the fitness rooms to be open 24/7. [Pages 239+]



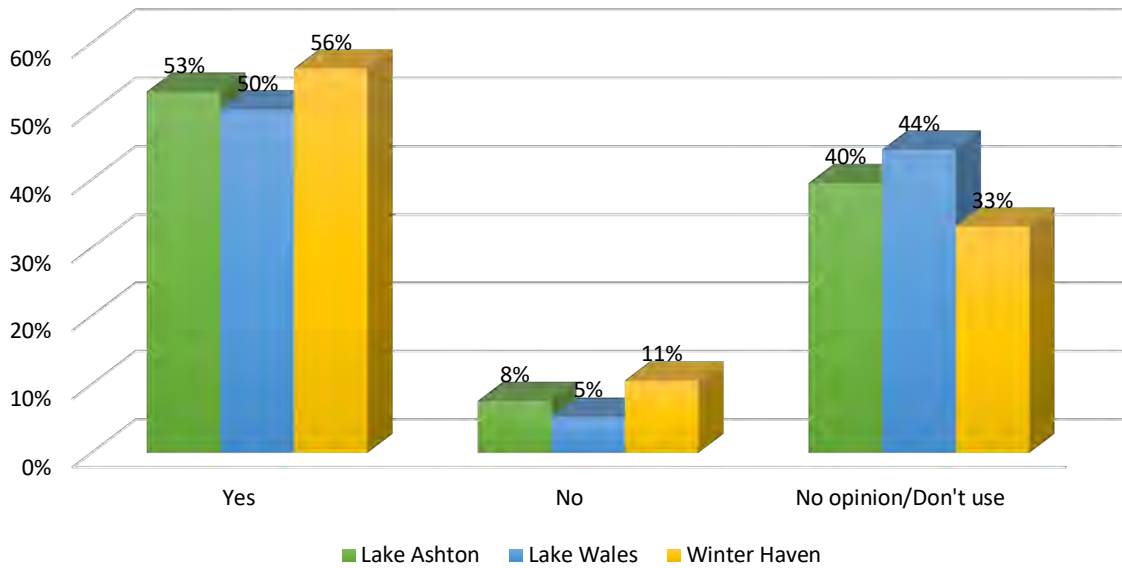
### How do you use the Clubhouse Fitness equipment?



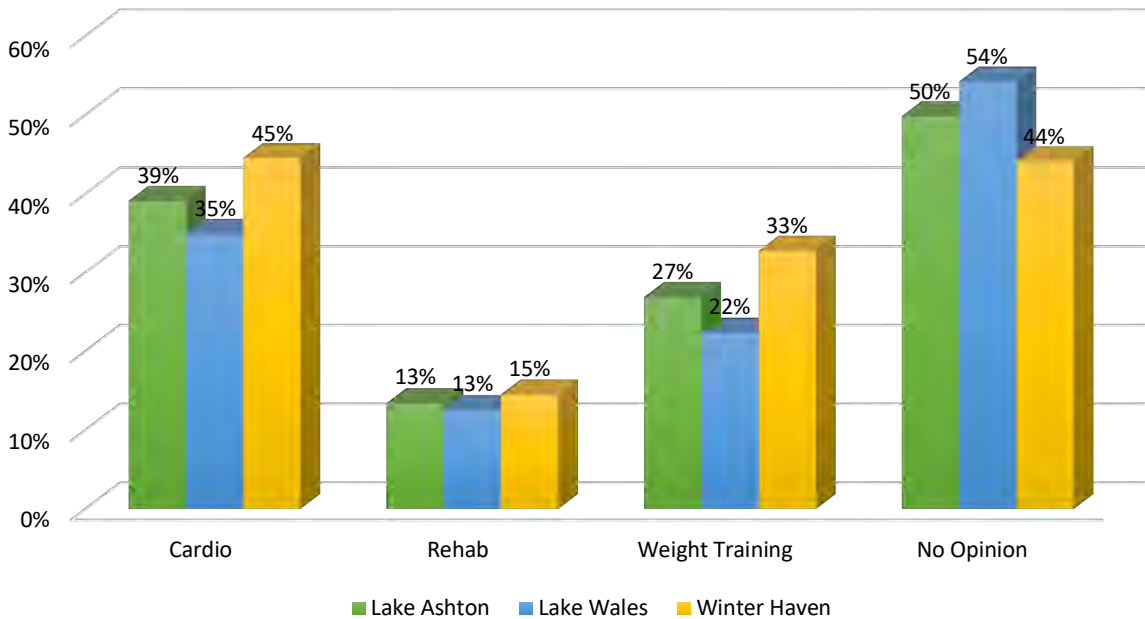
### Is the Clubhouse Fitness equipment available when you want it?



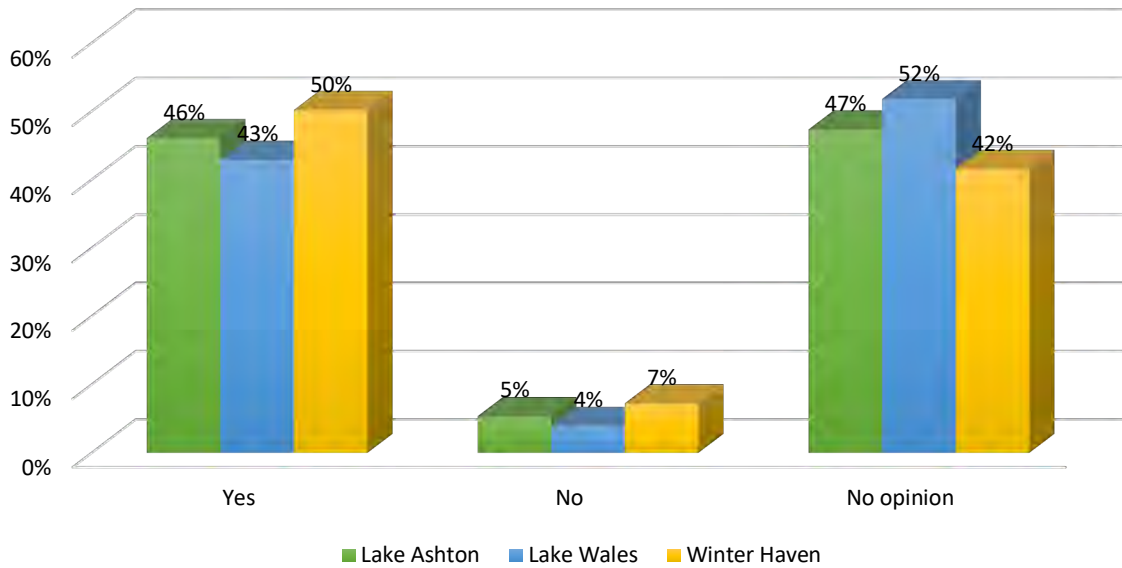
### Is the HFC Fitness Room sufficient to meet your needs through the year 2025?



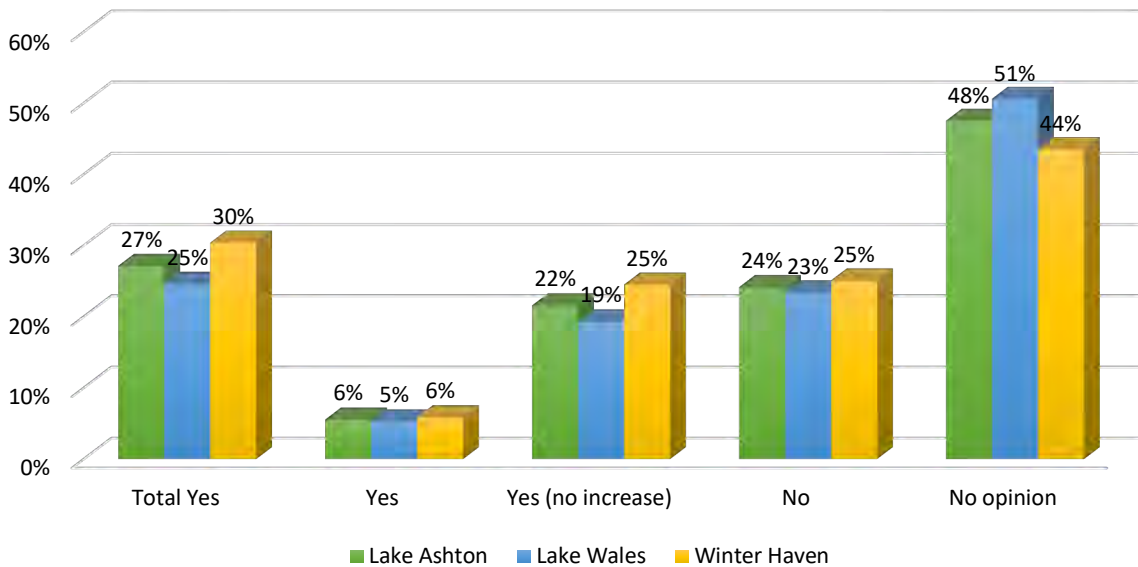
### How do you use the HFC Fitness equipment?



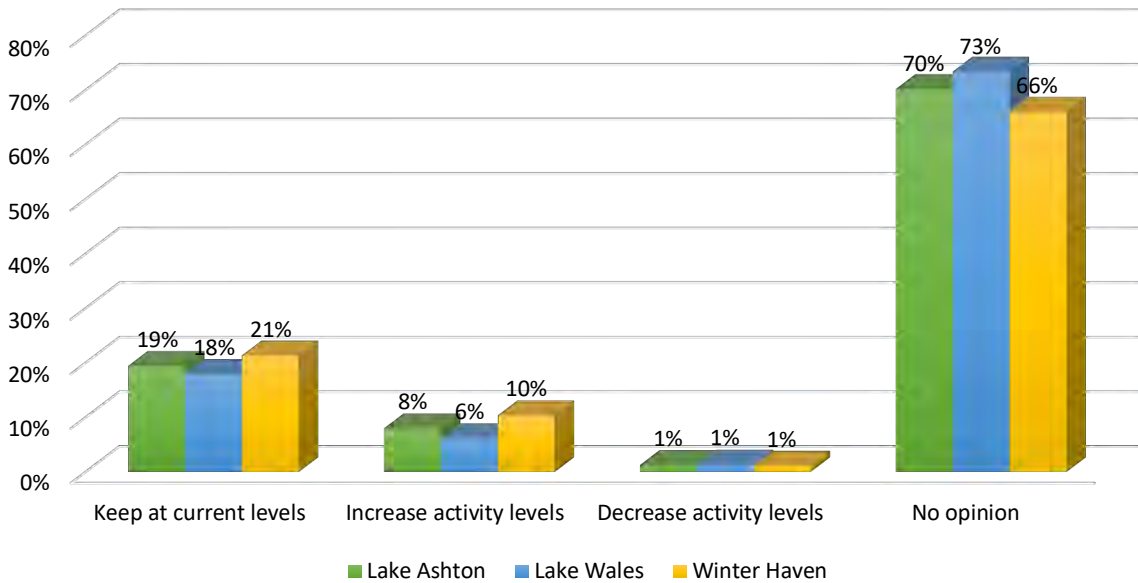
### Is the HFC Fitness equipment available when you want it?



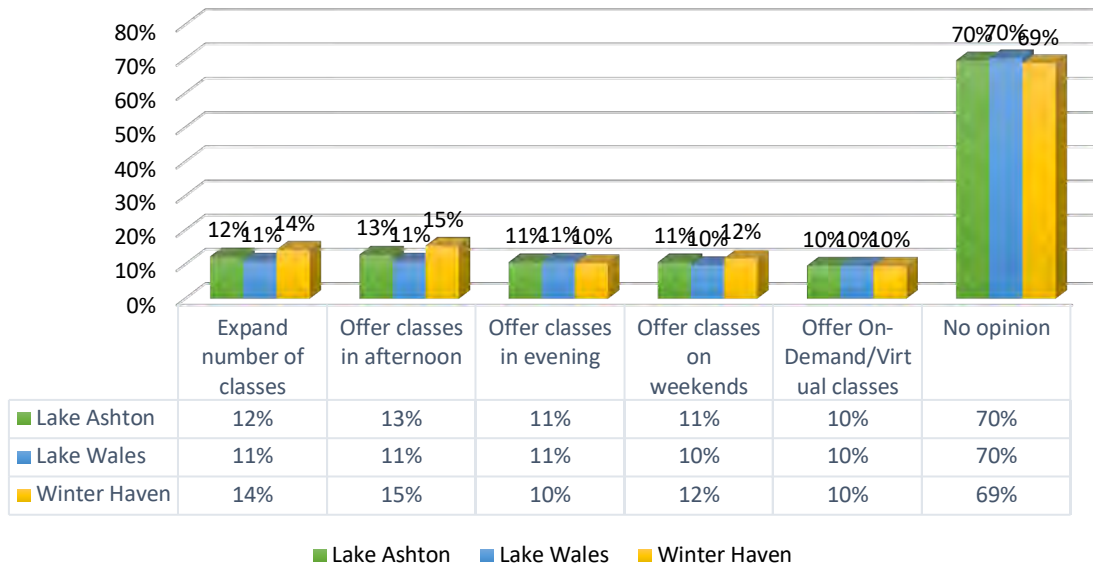
### Would you like to see a Certified Fitness Director at the HFC?



## Would you like to see activity level/intensity changes to the HFC Fitness Classes?



## Would you like to see scheduling changes to the HFC Fitness Classes?



## General Amenities

The overwhelming majority of residents (89% and 86% respectively) felt the landscaping on Lake Ashton Blvd & the Clubhouse and Ashton Blvd & the HFC is sufficient. [Page 57]

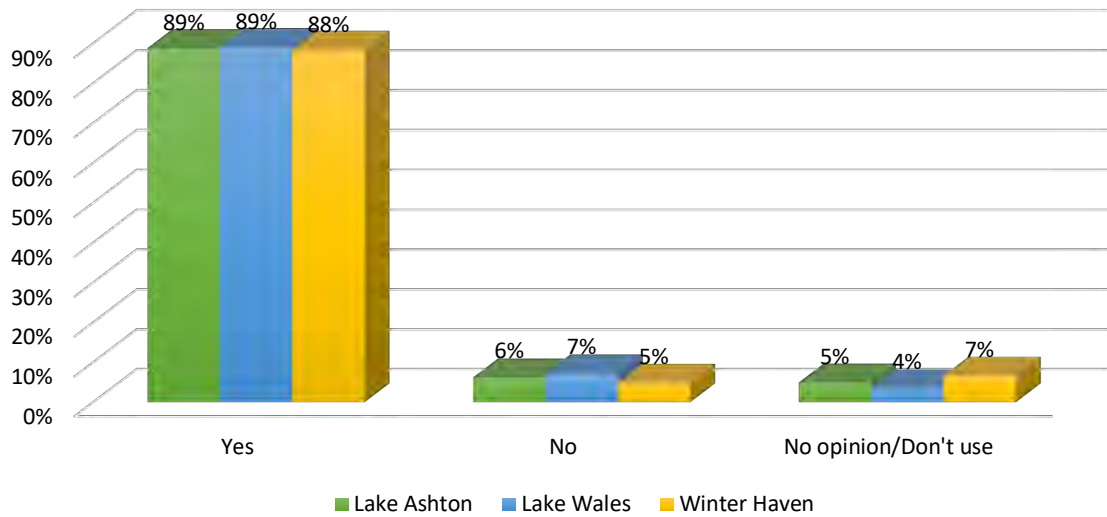
The top General Amenities enhancements residents requested be added were:

- No Smoking Policy Added to the Joint Amenity Policy\*  
(68% Yes/6% Yes (no increase)/**74% Total Yes/10% No**) [Page 66]
- General Walking Areas  
(49% Yes/20% Yes (no increase)/**69% Total Yes/15% No**)  
More Winter Haven respondents did not favor this (20%) than Lake Wales (11%) [Page 63]
- ATM  
(38% Yes/19% Yes (no increase)/**57% Total Yes/17% No**) [Page 60]
- Nature Walks Through Wetlands  
(34% Yes/22% Yes (no increase)/**56% Total Yes/23% No**)  
More Winter Haven respondents did not favor this (30%) than Lake Wales (18%) [Page 65]
- Second Outdoor Pool  
(35% Yes/19% Yes (no increase)/**54% Total Yes/26% No**); location was unimportant to the majority (35% No opinion/30% Wherever space is available)  
More Winter Haven respondents preferred a second pool in Winter Haven (33%) than Lake Wales (9%) [Pages 67,69]

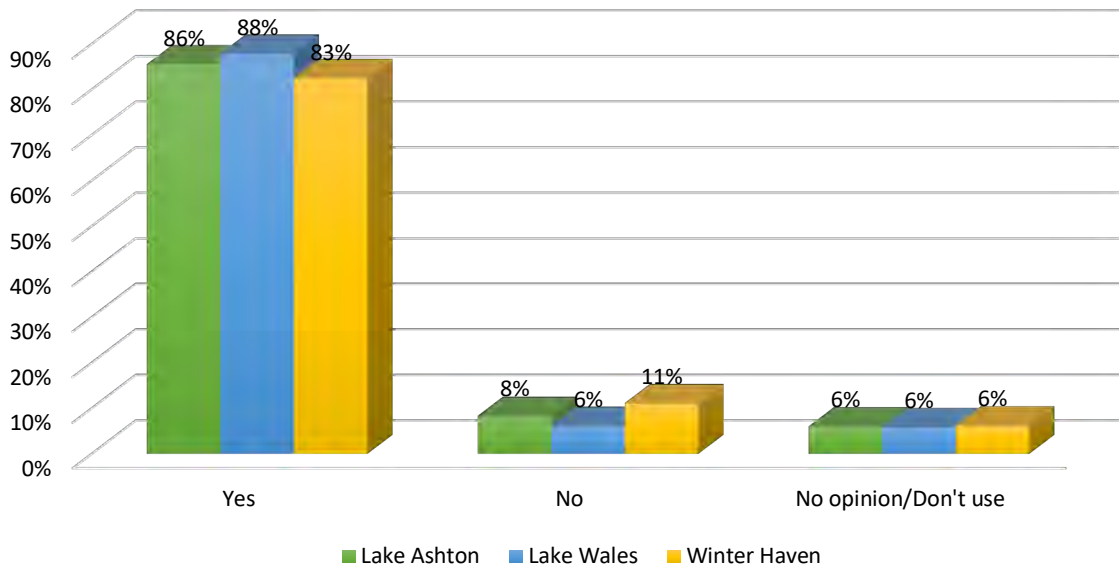
\*The current Joint Amenities Policy states “Lake Ashton is a smoke-free community. Smoking tobacco products or electronic cigarettes are prohibited at all facilities and venues unless in a designated area.” The intent of the question raised by the committee was to include all CDD premises not just inside facilities except in designated areas which need to be defined and communicated. [Page 66]

The addition of Speed Bumps/Speed Tables was the only addition opposed by a majority of residents (16% Yes/9% Yes (no increase)/**26% Total Yes/59% No**) and significantly more than those opposing the addition of a Gun Range/Skeet Shooting (15% Yes/9% Yes (no increase)/**25% Total Yes/44% No**). [Pages 68,64]

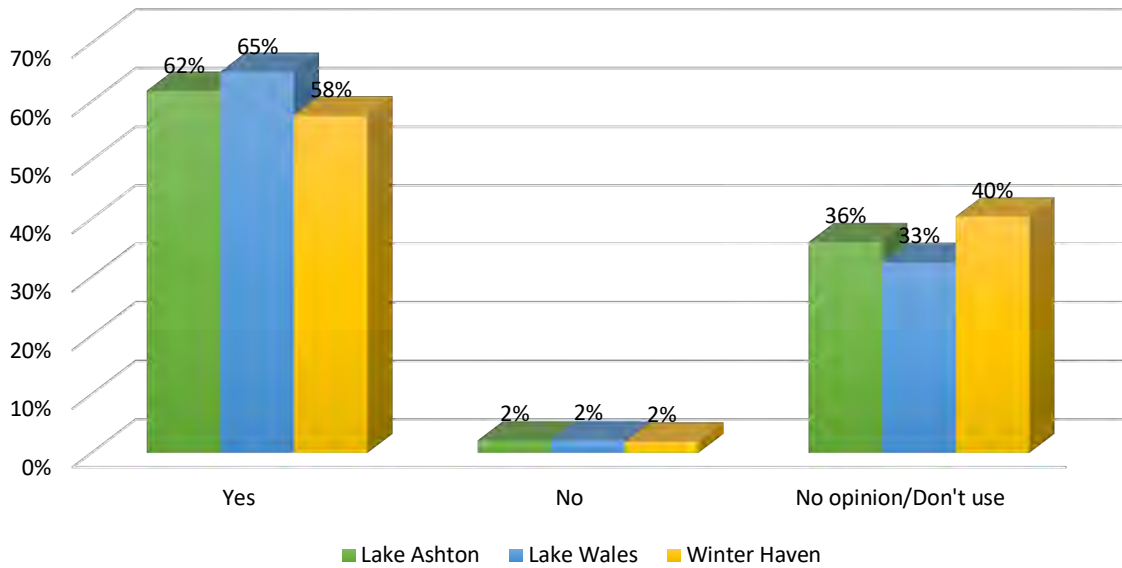
Is the Landscaping on Lake Ashton Blvd and the Clubhouse sufficient to meet your needs through the year 2025?



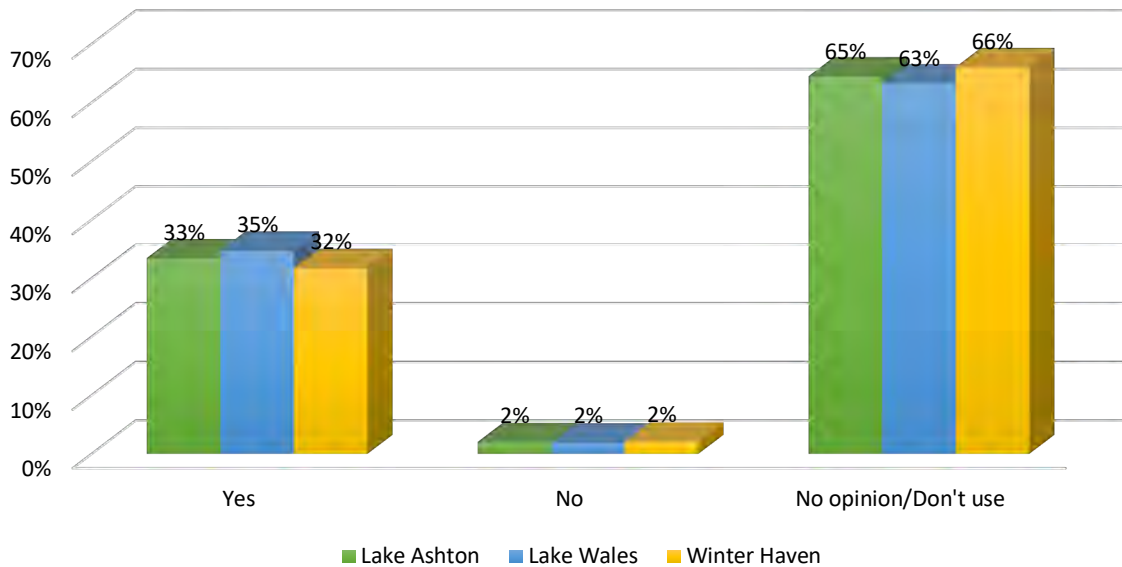
Is the Landscaping on Ashton Blvd and the HFC sufficient to meet your needs through the year 2025?



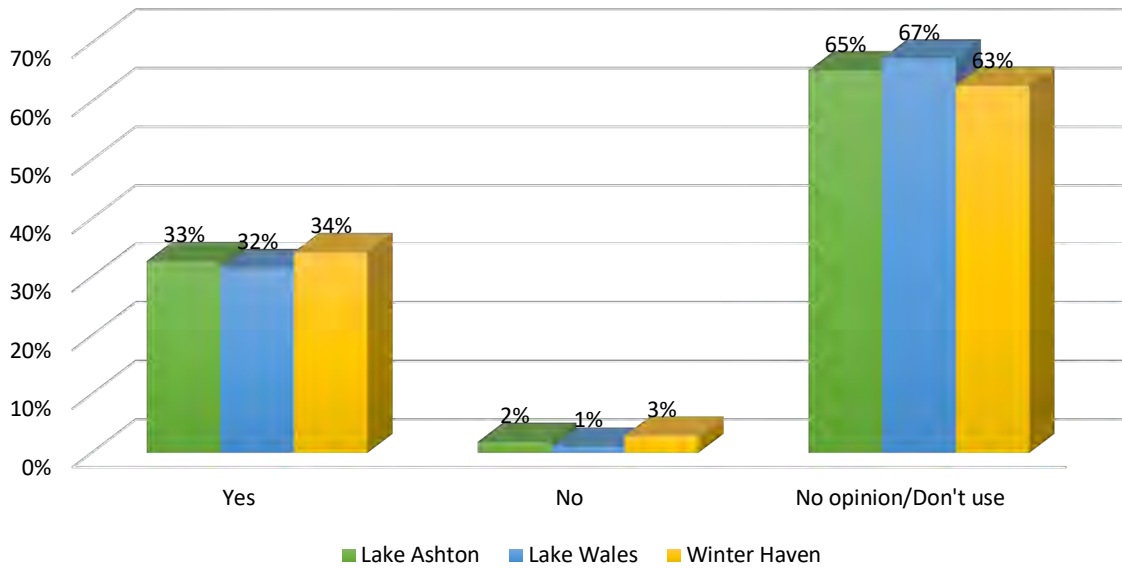
Are the Meeting Rooms sufficient to meet your needs through the year 2025?



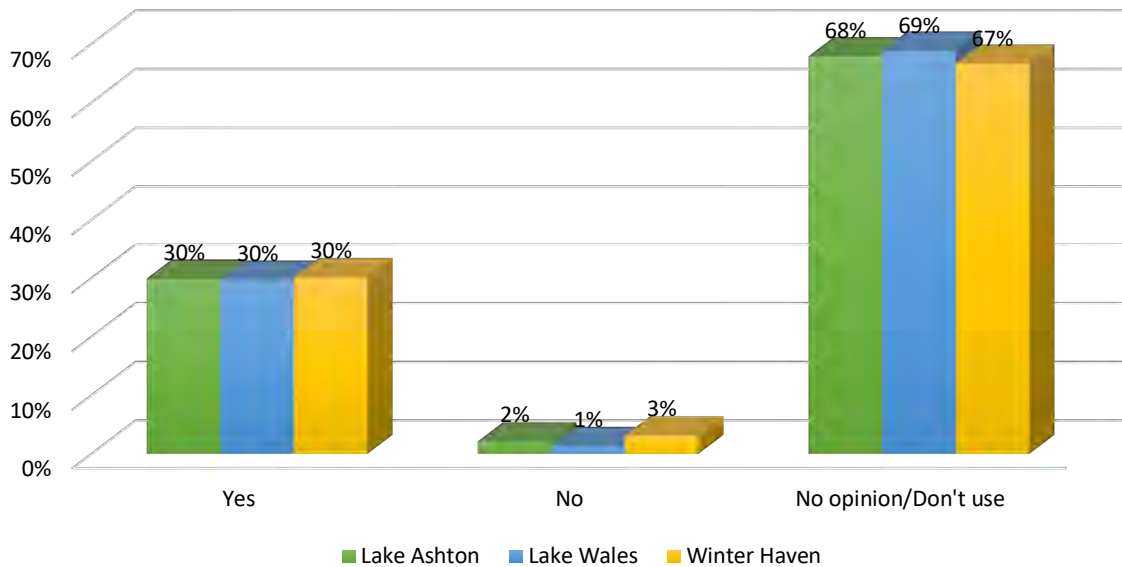
Is the Pet Park by Clubhouse sufficient to meet your needs through the year 2025?



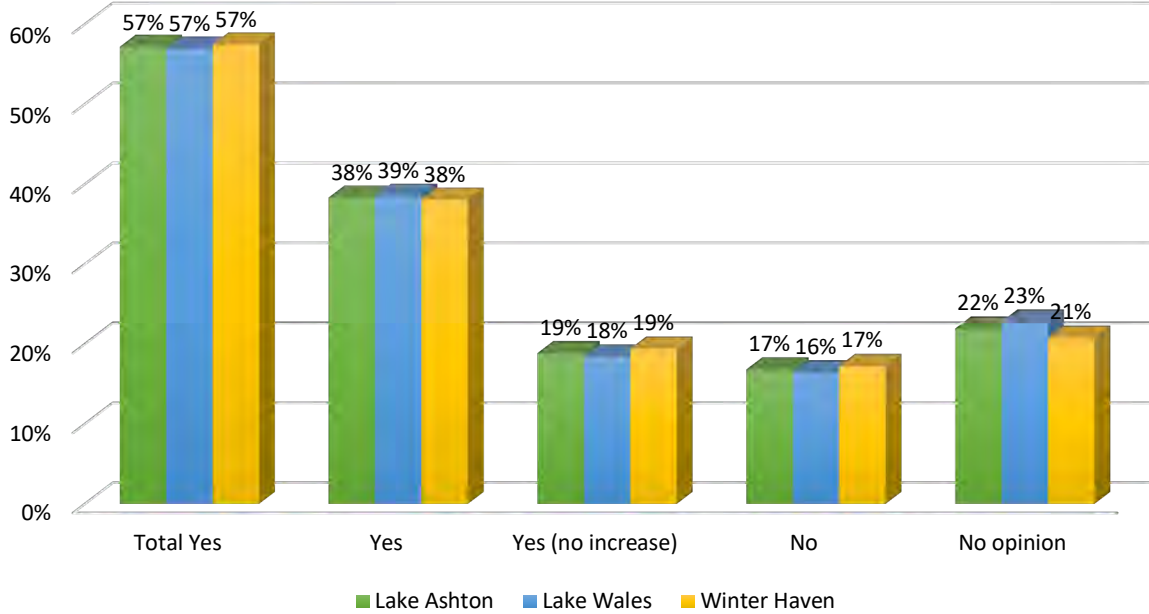
Is the Pet Park on Pebble Beach Blvd sufficient to meet your needs through the year 2025?



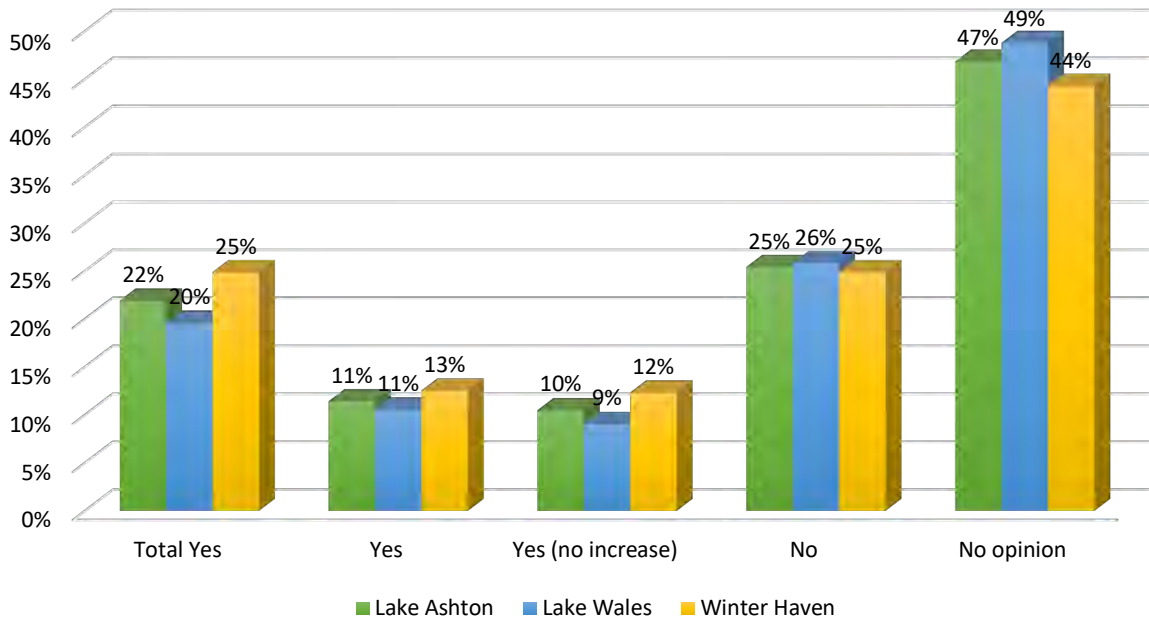
Is the Pet Park on Winged Foot Lane sufficient to meet your needs through the year 2025?



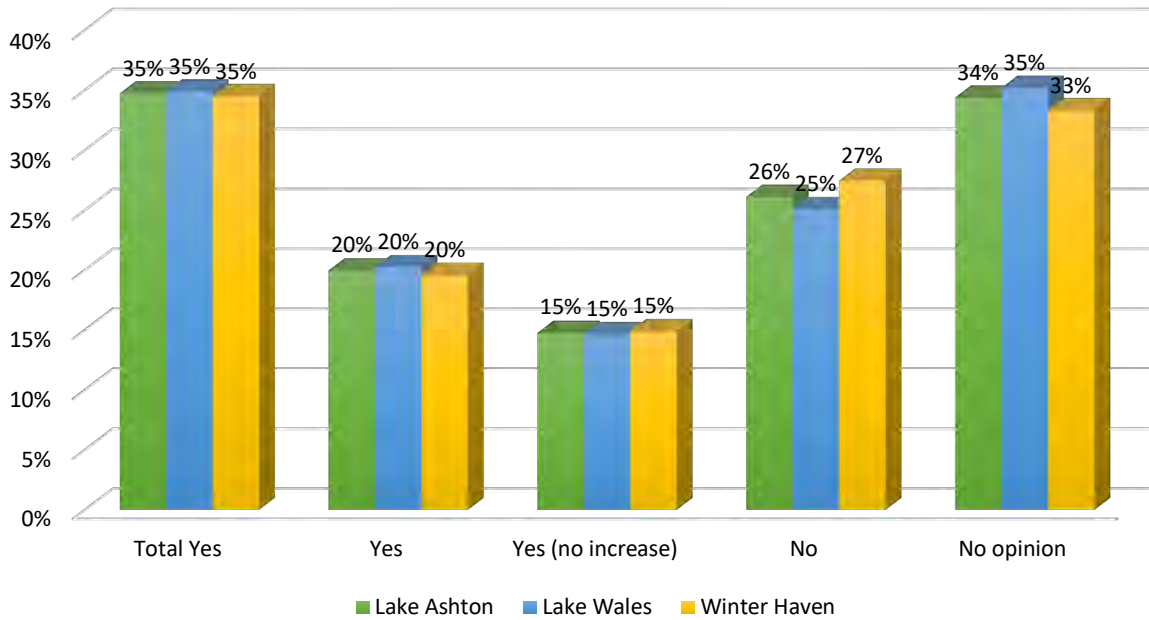
### Would you like to see an ATM?



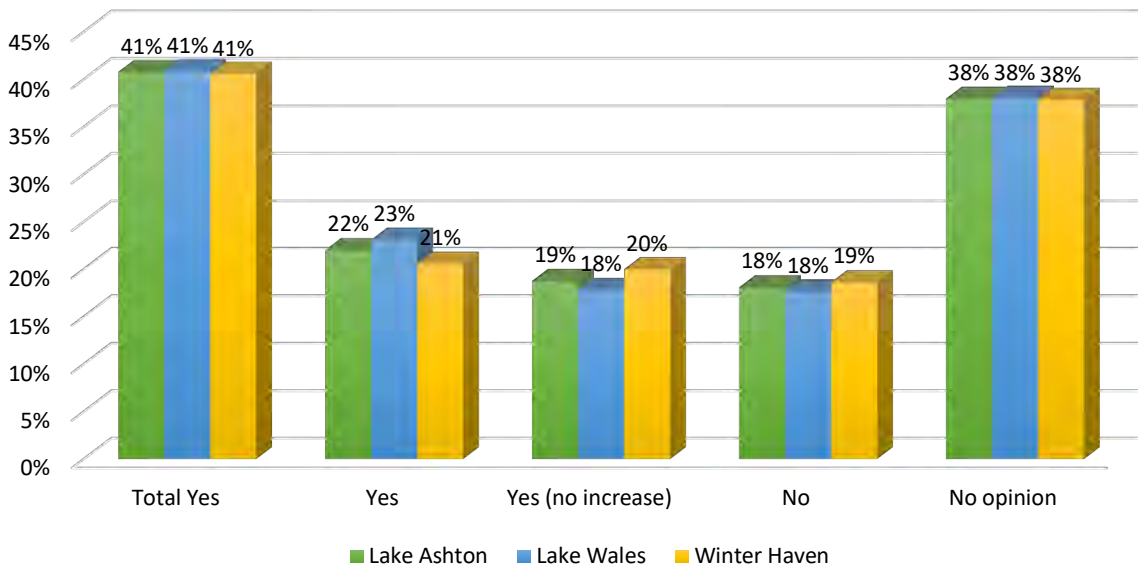
### Would you like to see Badminton?



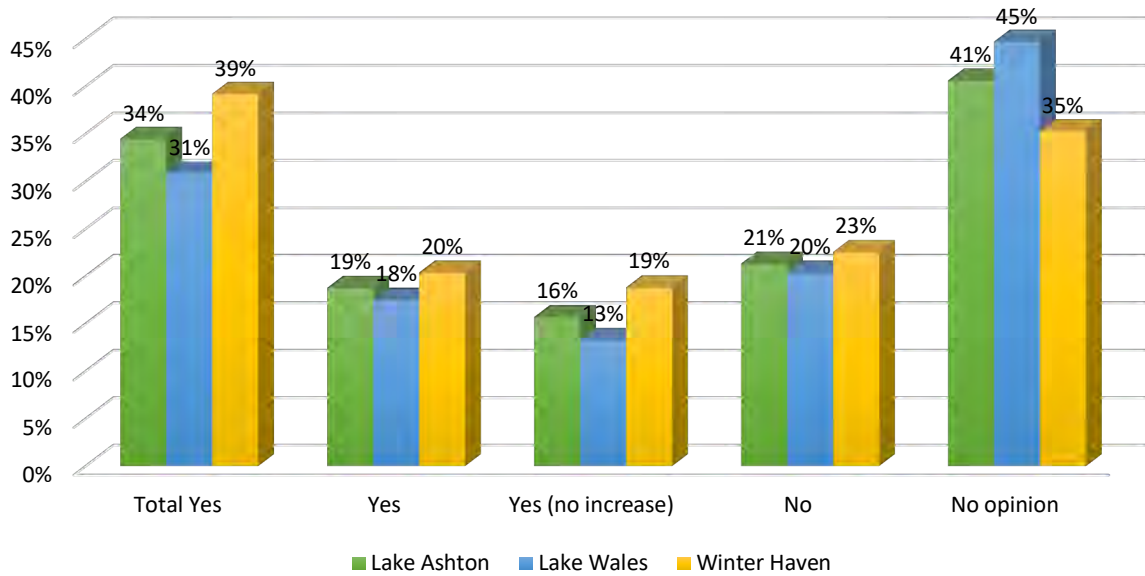
### Would you like to see Firepit(s)?



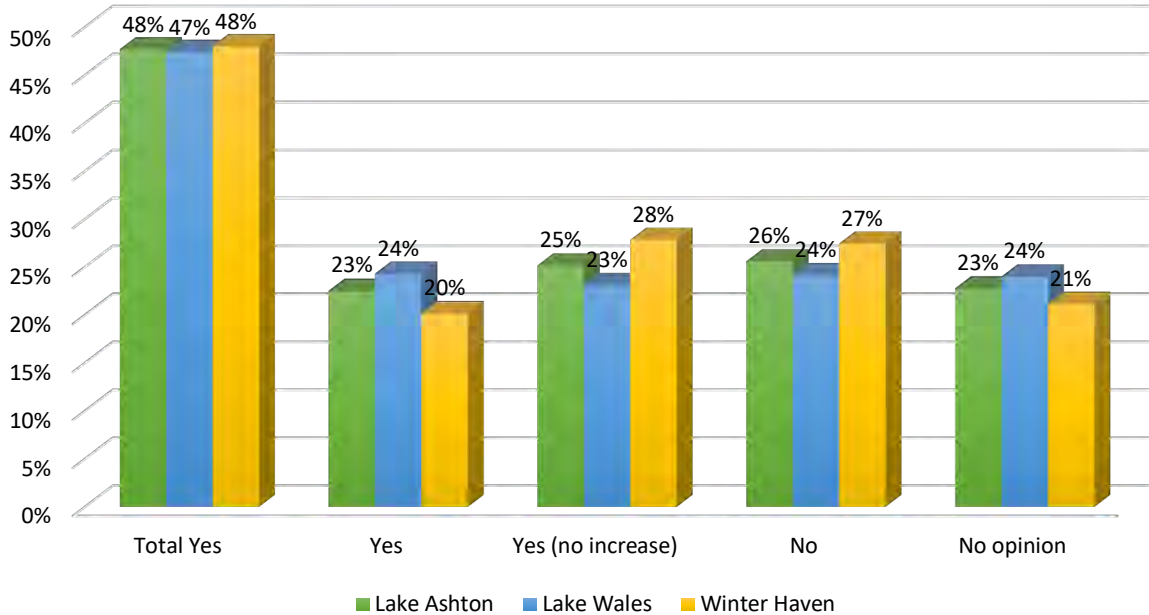
### Would you like to see a Fishing Pier/Boat Launch on Lake Ashton?



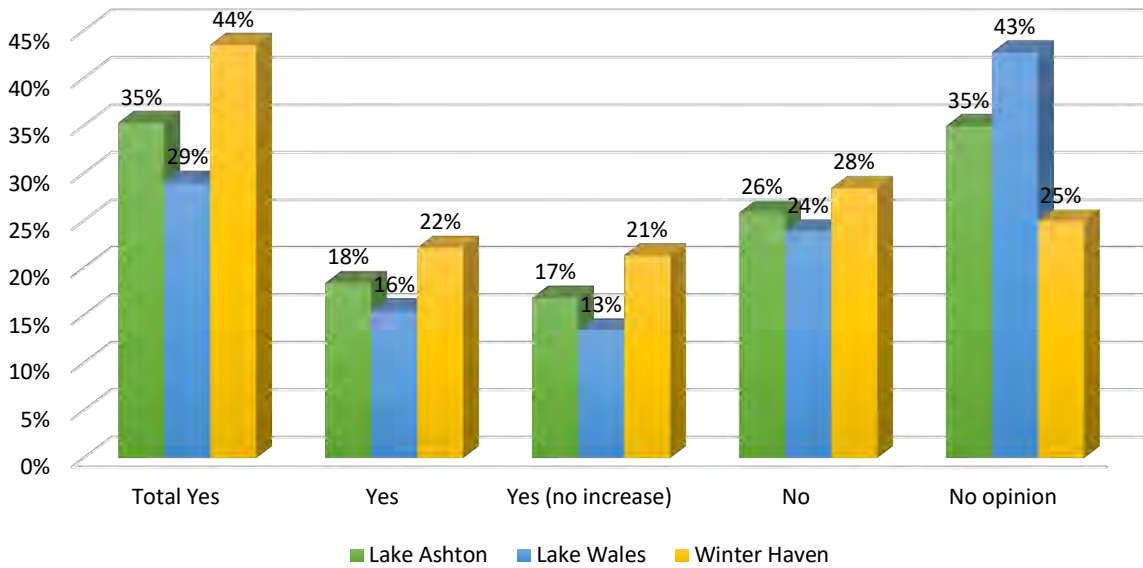
### Would you like to see a Fishing Pier/Boat Launch on Rattlesnake Lake?



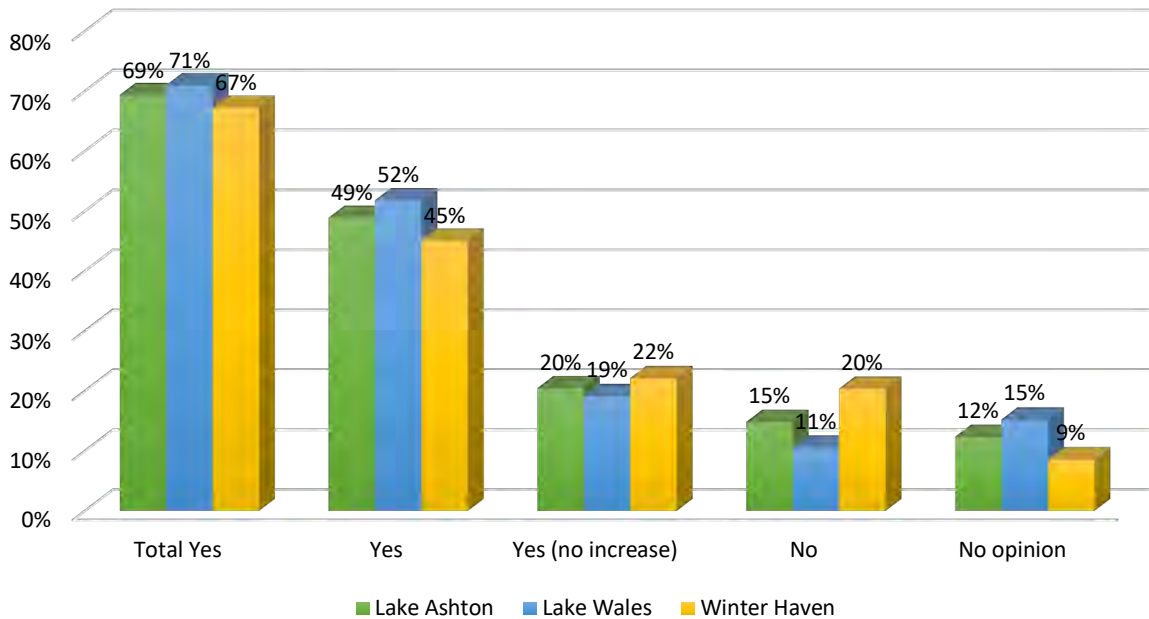
### Would you like to see Fountains in the Ponds?



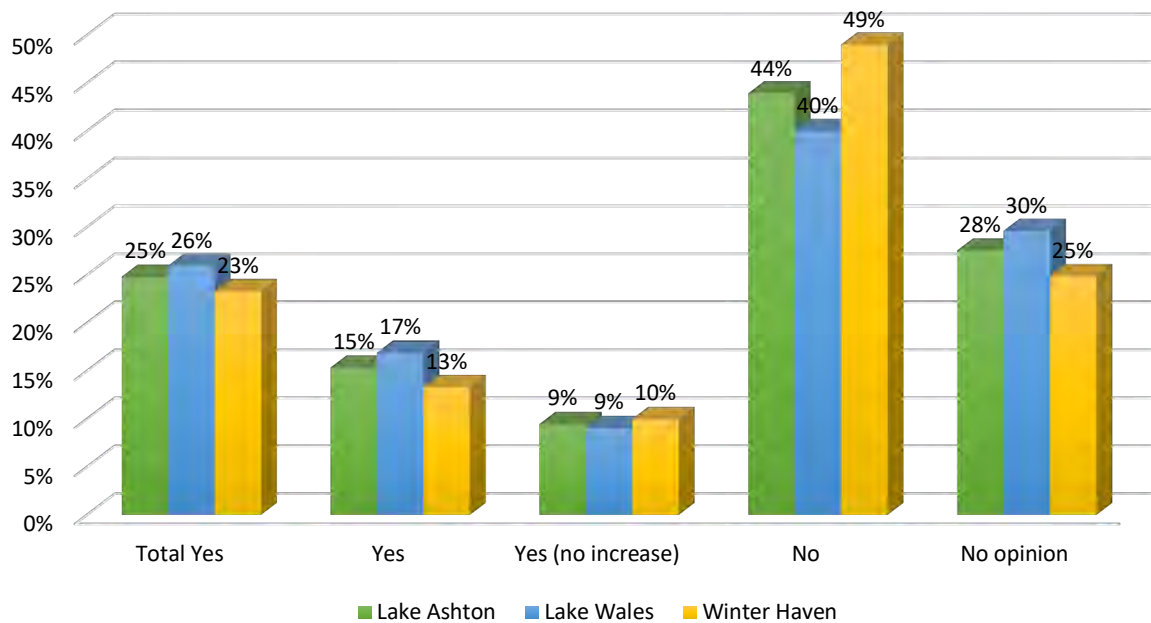
### Would you like to see a Gazebo/Pavilion & cooking area on Rattlesnake Lake?



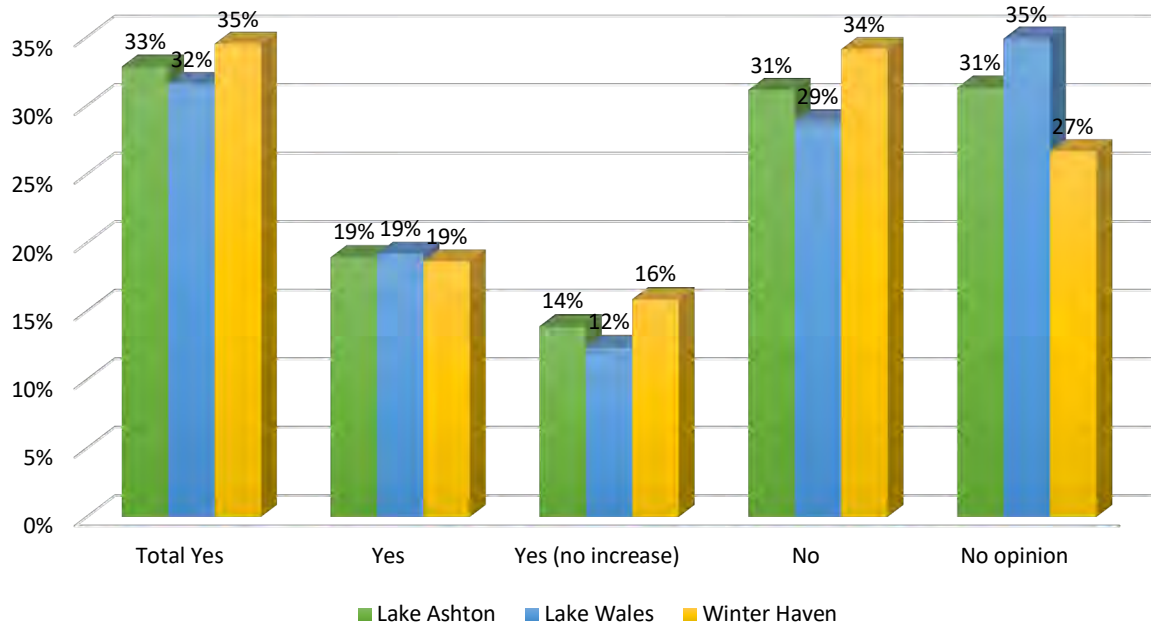
### Would you like to see General Walking Areas?



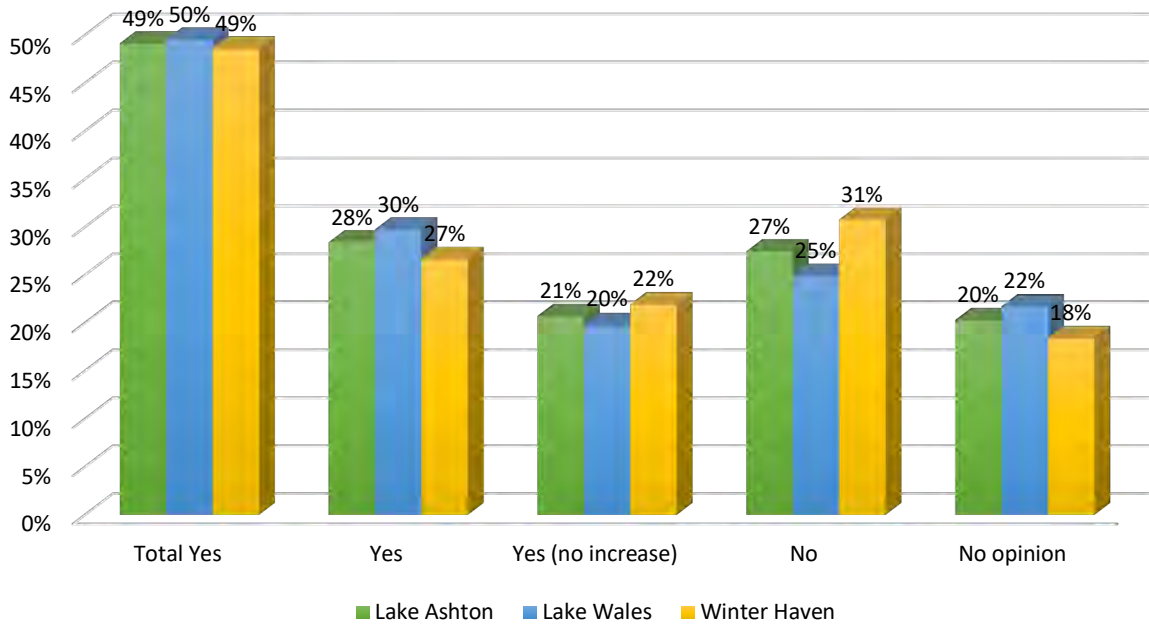
### Would you like to see a Gun Range/Skeet Shooting?



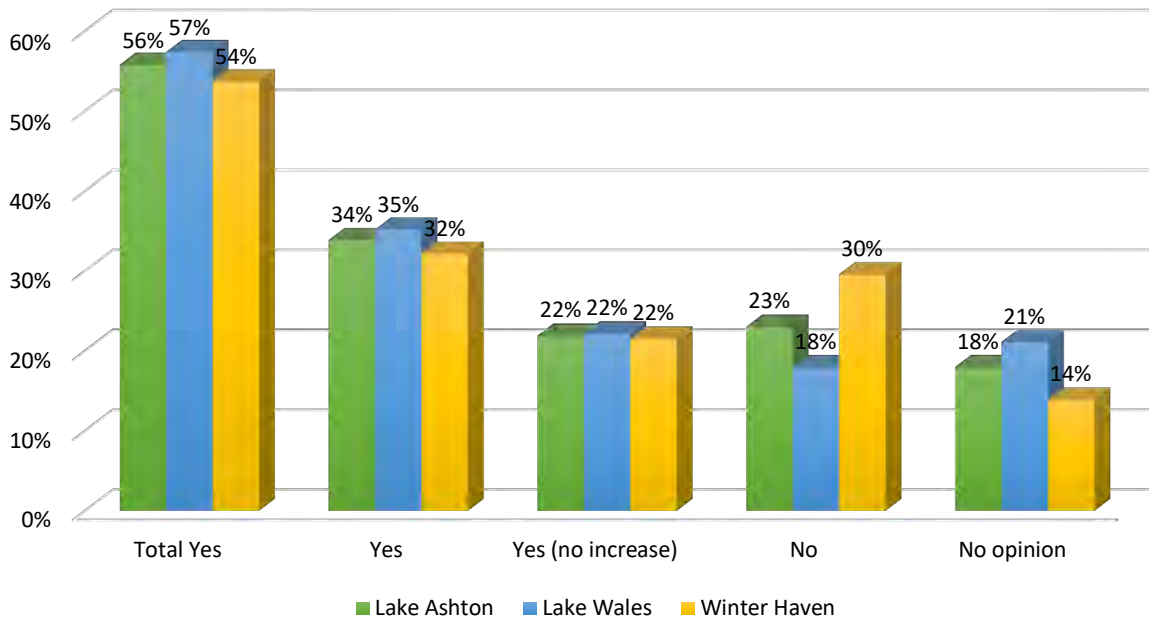
### Would you like to see an Indoor Track?



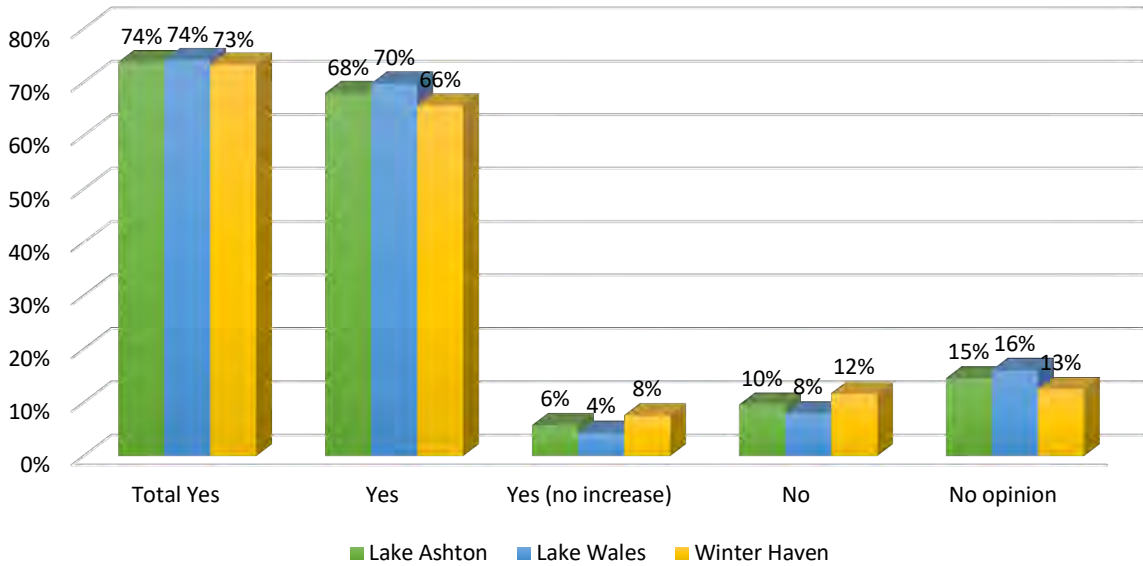
### Would you like to see Miniature Golf?



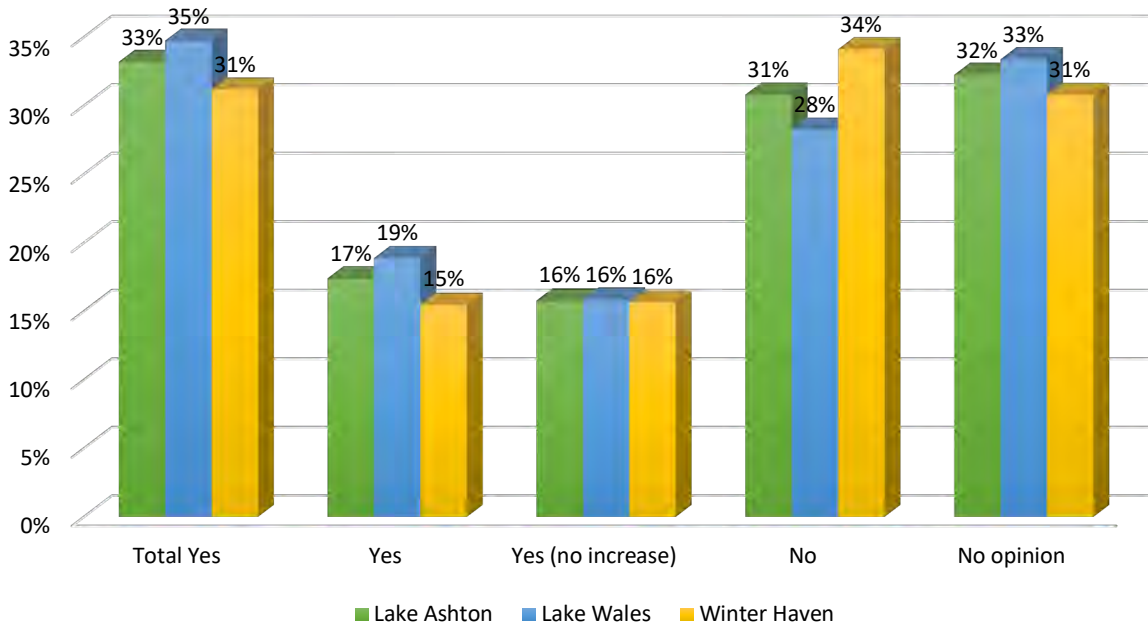
### Would you like to see Nature Walks Through Wetlands?



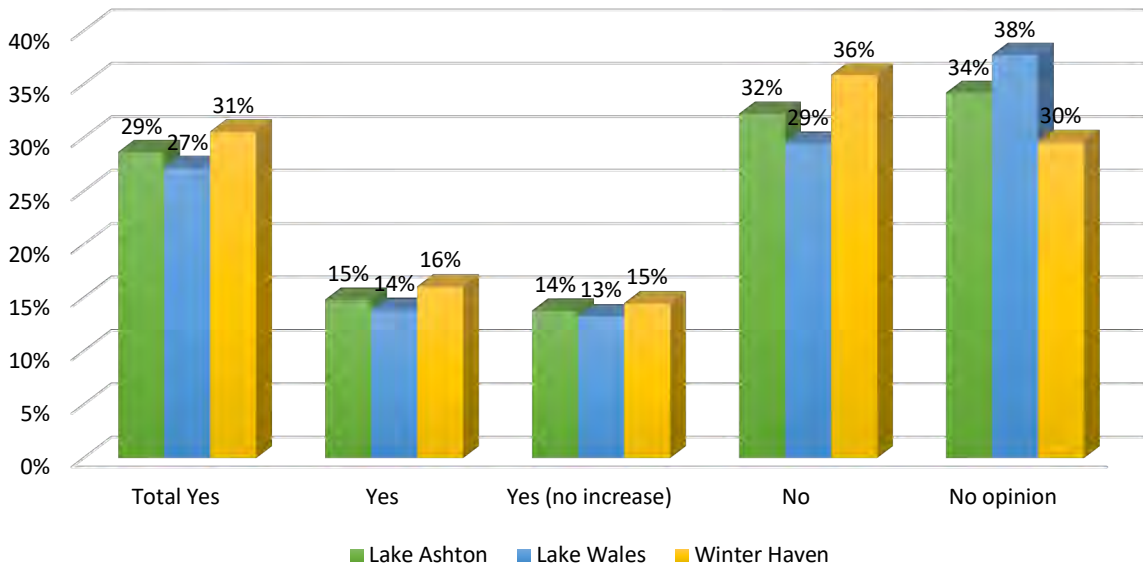
### Would you like to see a No Smoking Policy added to the Joint Amenities Policy?



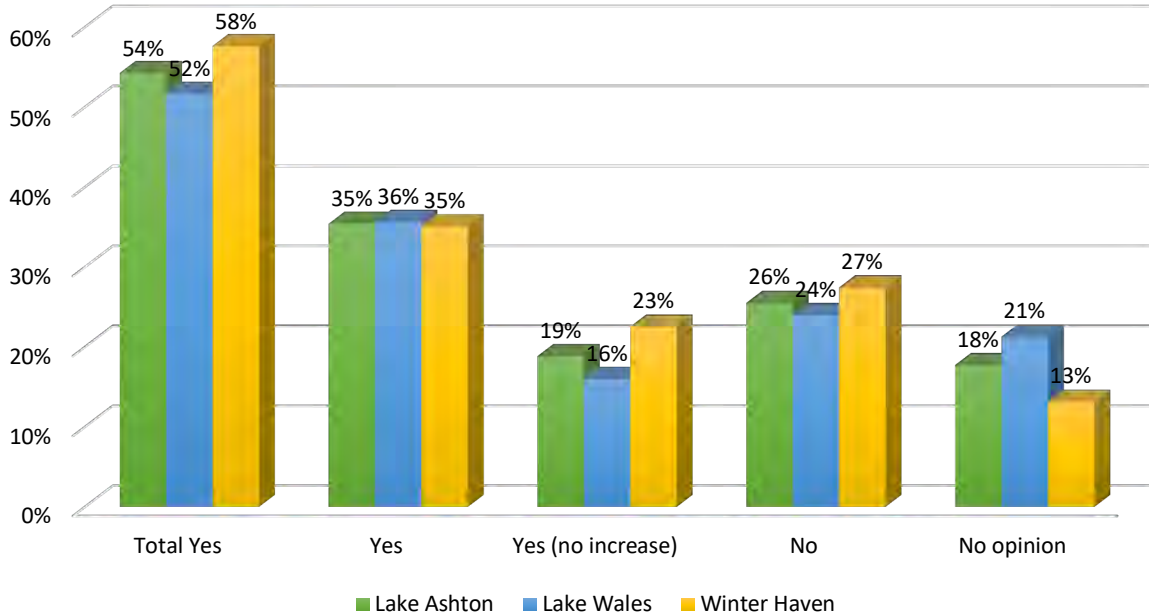
### Would you like to see Porch Swing by Lake Ashton?



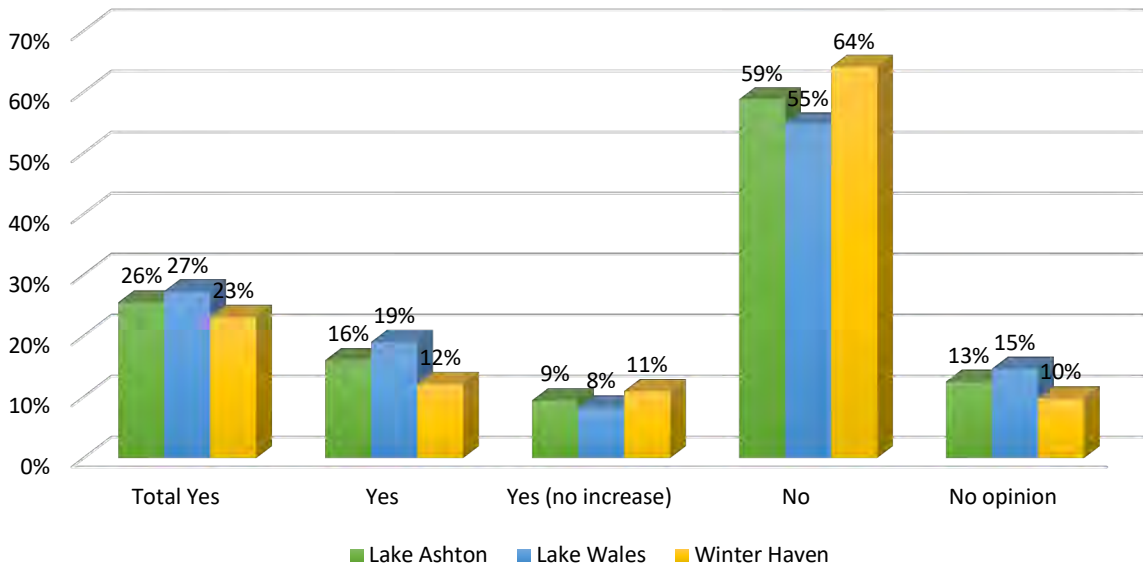
### Would you like to see a Porch Swing by Rattlesnake Lake?



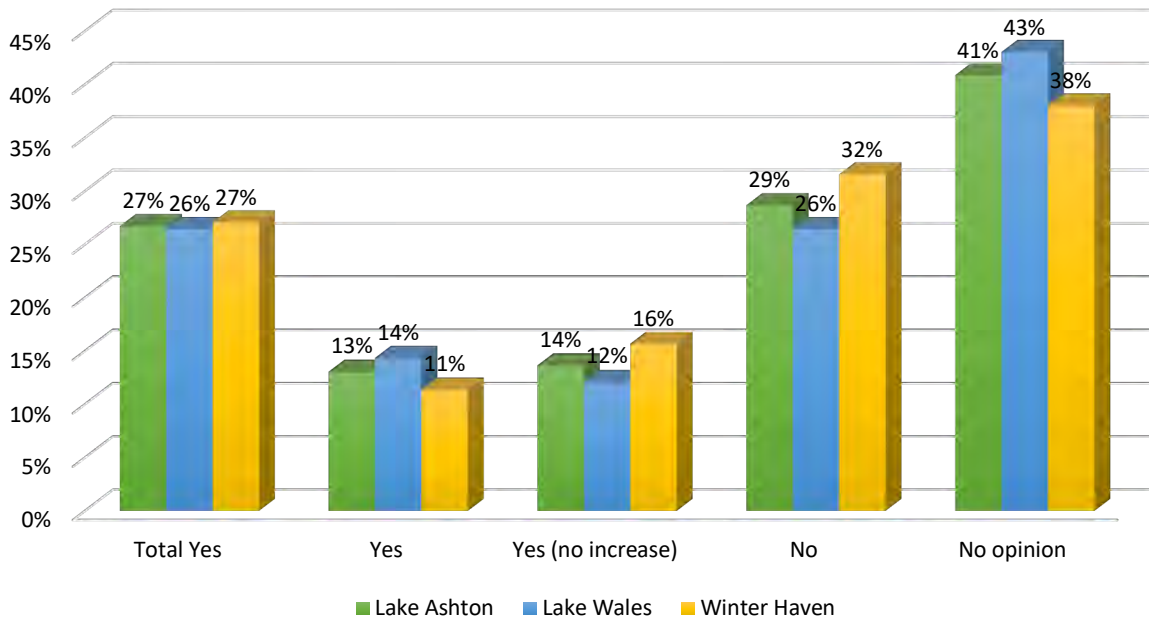
### Would you like to see a Second Outdoor Pool?



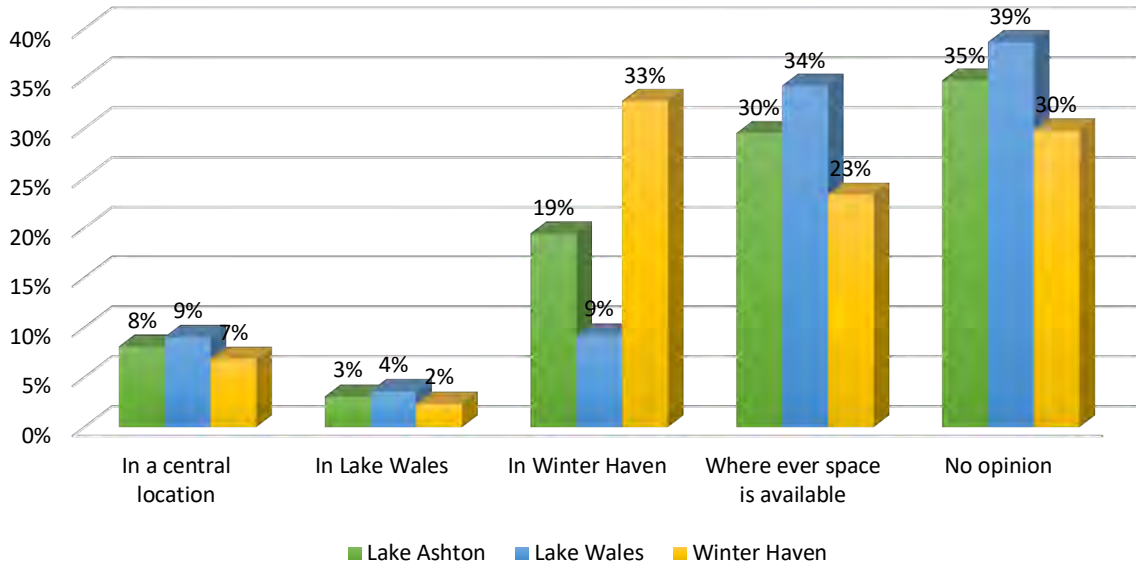
## Would you like to see Speed Bumps/Speed Tables installed in the roads?



## Would you like to see a Volleyball Court?

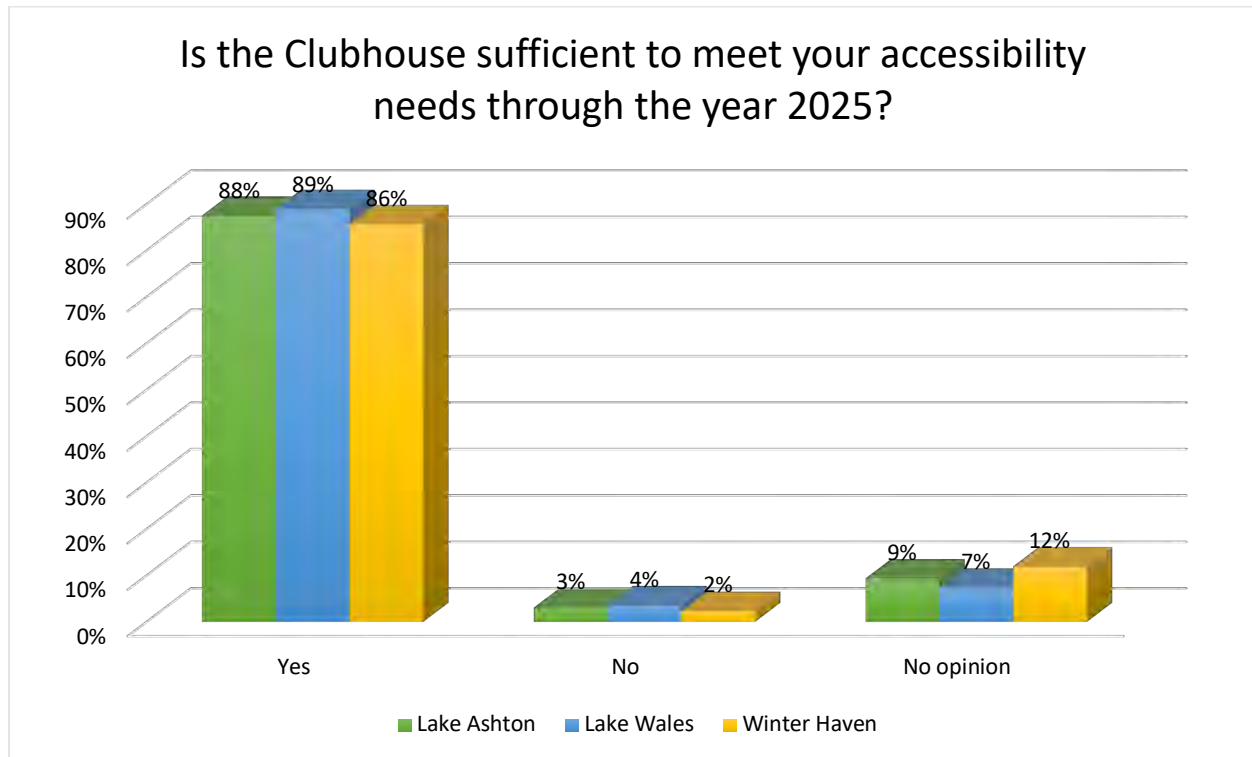


If you would like to see a second outdoor pool added,  
where would you like it located?

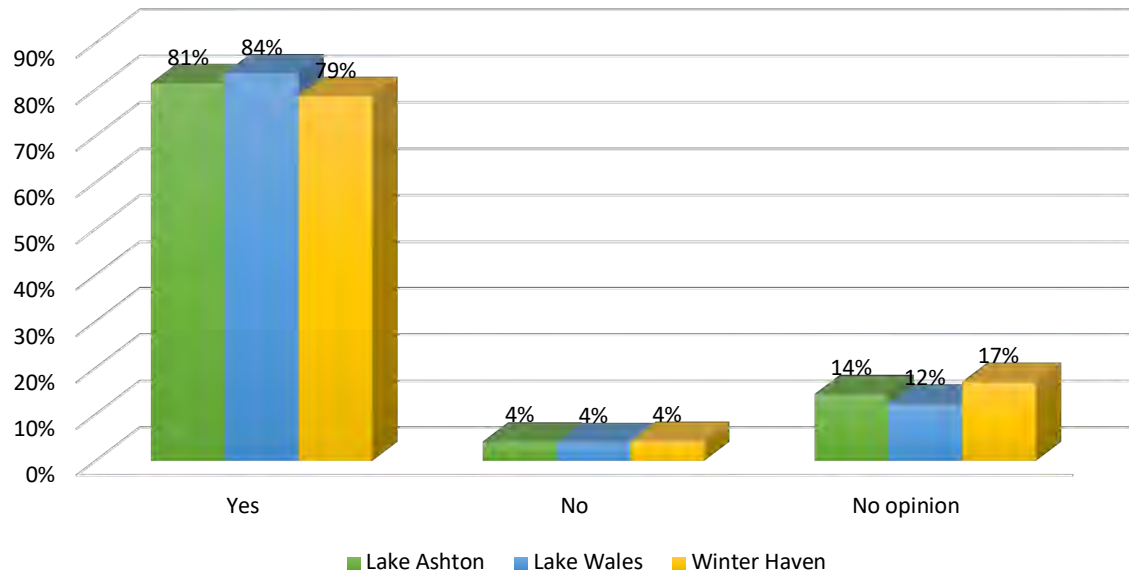


## Accessibility

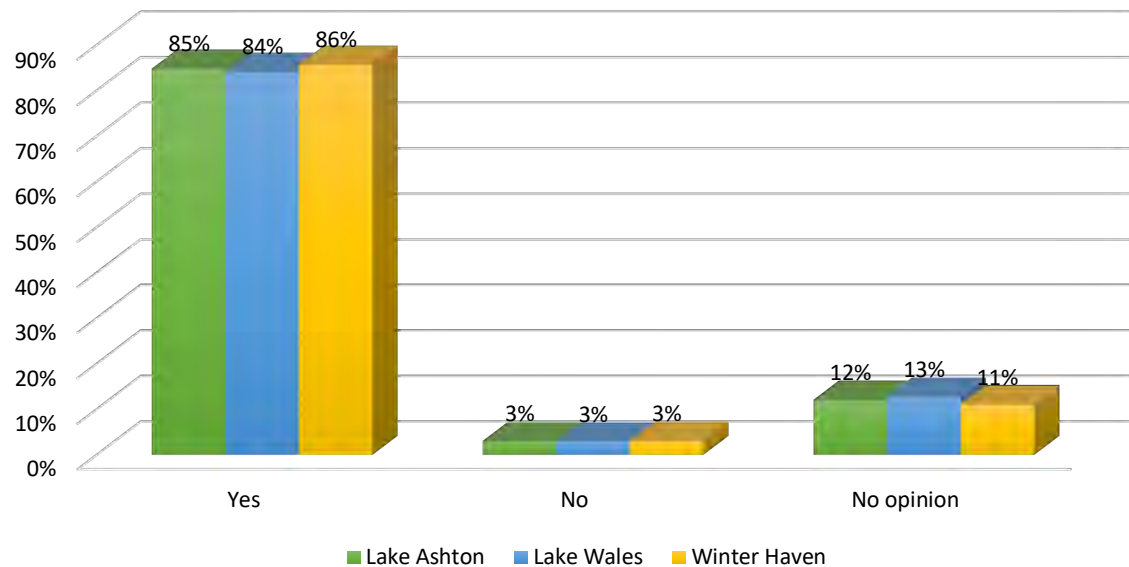
While the respondents said that the current accessibility met their needs, both the responses and the comments seem to indicate that more accessibility to the Clubhouse and HFC are needed such as more automatic door openers and parking spots. The elevator and parking at the Eagle's Nest created accessibility issues. [Pages 70-73 ,214+]



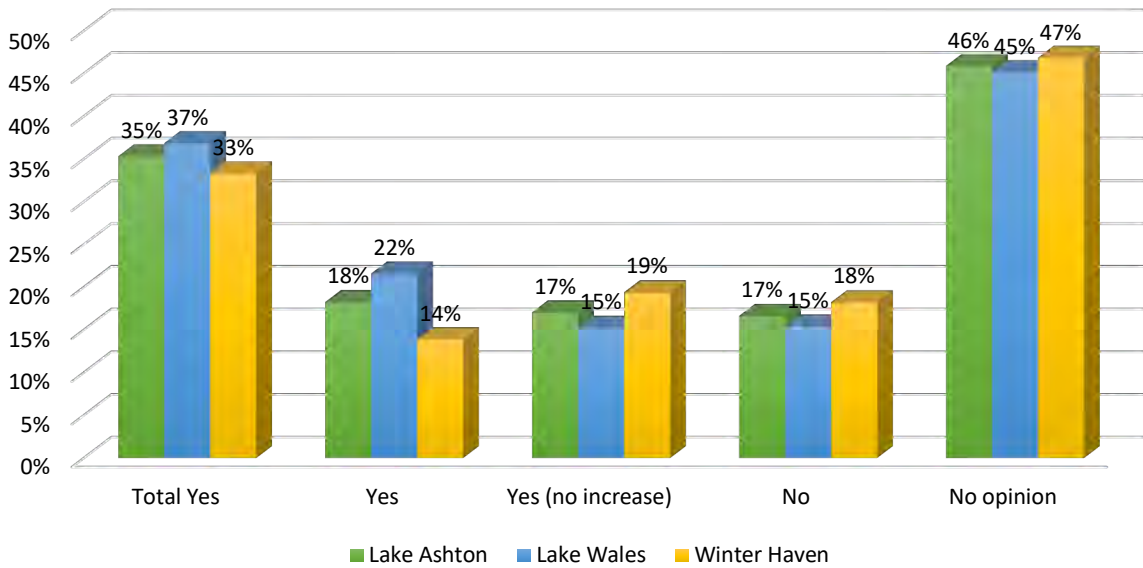
### Is the Clubhouse Cinema sufficient to meet your accessibility needs through the year 2025?



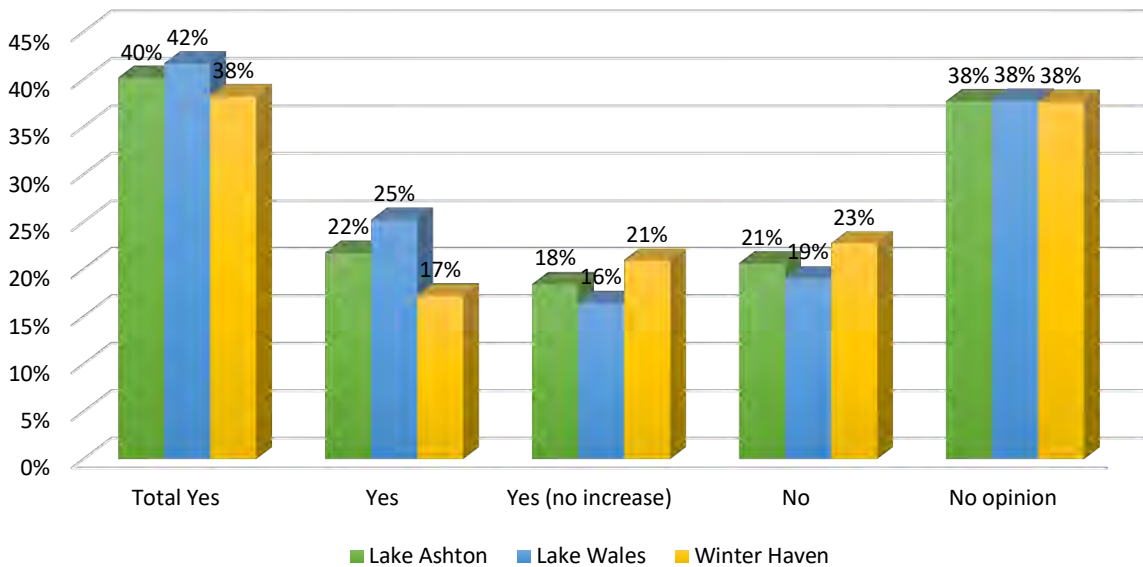
### Is the HFC sufficient to meet your accessibility needs through the year 2025?



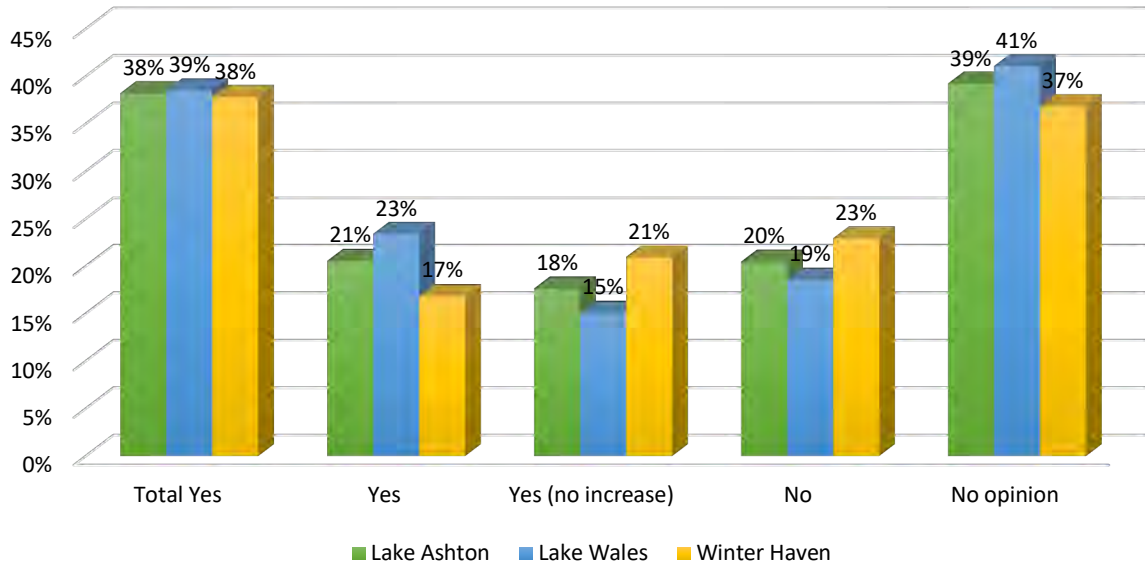
### Would you like to see Handrails for the west exterior doorway entry near Clubhouse Cinema?



### Would you like to see more automatic door openers on Clubhouse?



## Would you like to see more automatic door openers on HFC?

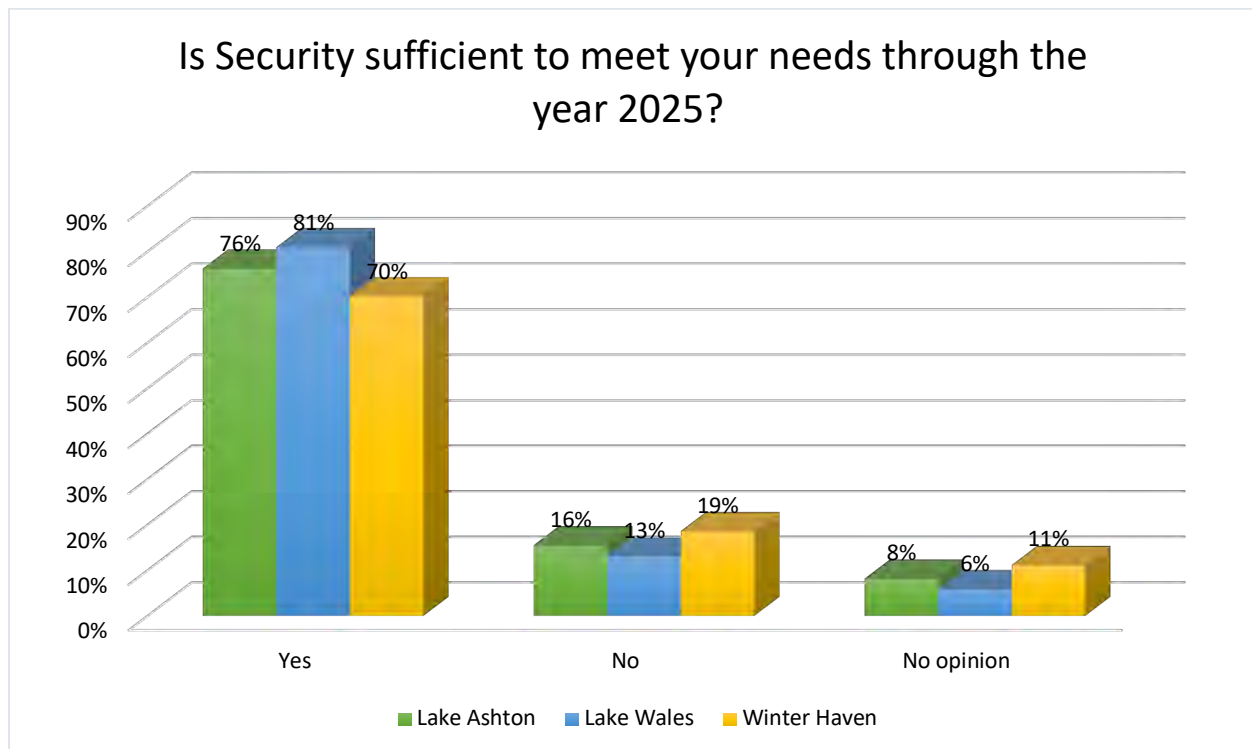


## Security

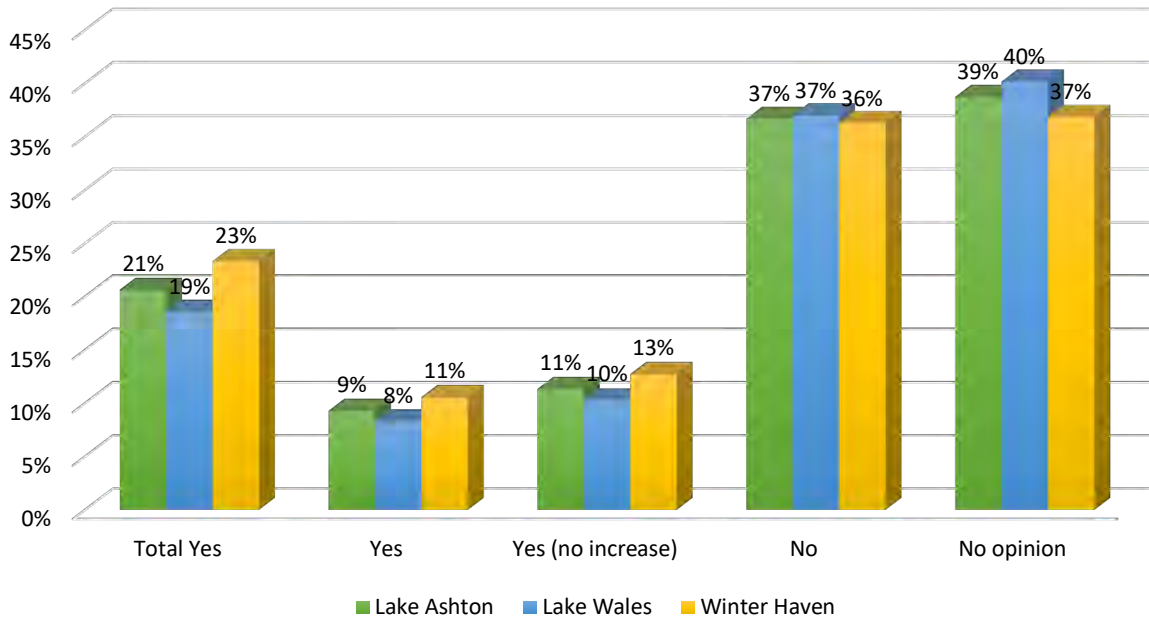
Lake Wales respondents felt that security met their needs (81% Yes/13% No/6% No opinion) while Winter Haven were not as satisfied (70% Yes/19% No/11% No opinion). [Page 74]

Increased security enhancements at the Security Gates were favored (24% Yes/16% Yes (no increase/27% No opinion)/**40% Total Yes/31% No**). [Page 75]

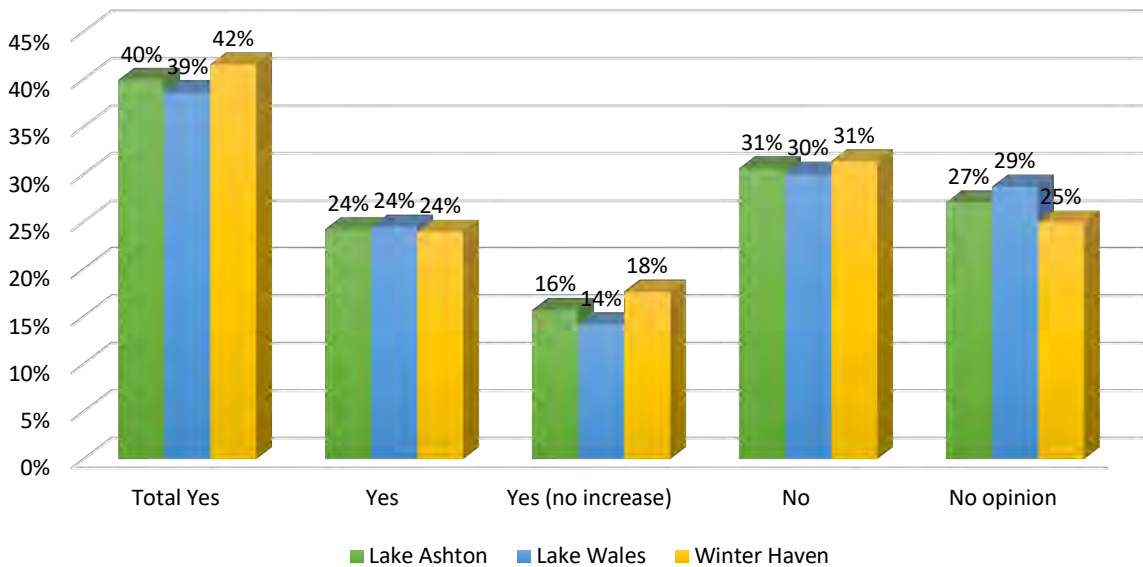
Installation of keycard systems in the Clubhouse Pool, Clubhouse, and HFC were relatively split between the Yes's and No's. [Pages 76 -77]



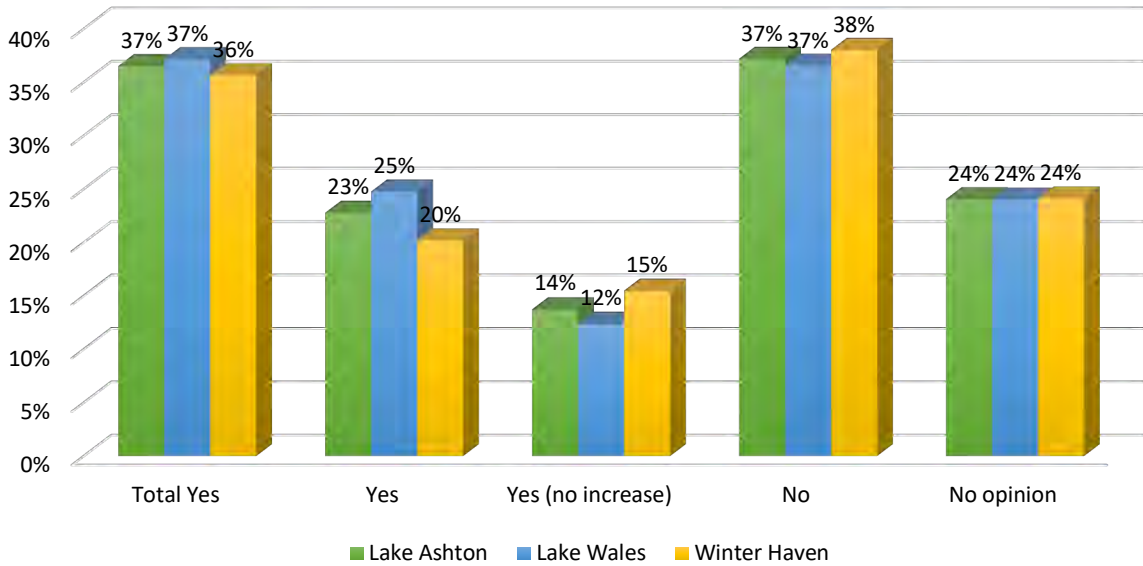
### Would you like to see changes to Security Patrol Hours?



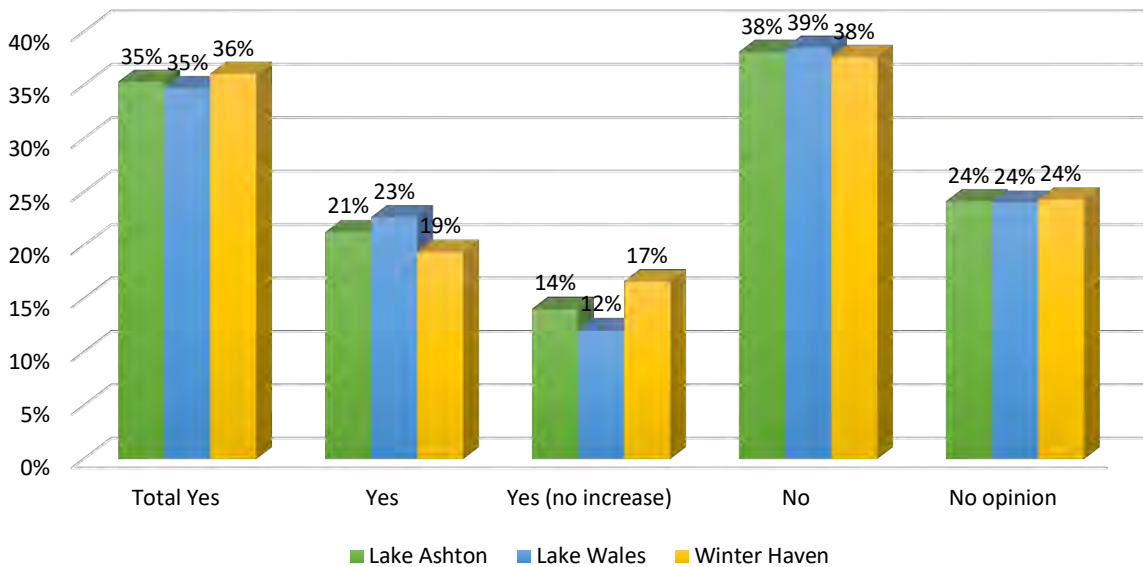
### Would you like to see increased security enhancements at the Security Gates?



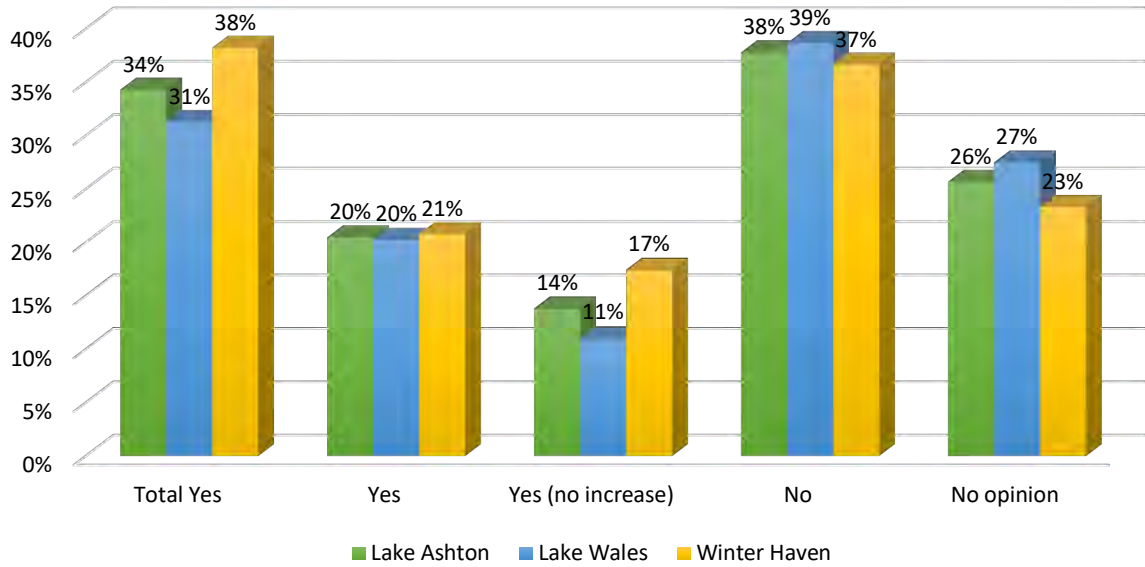
### Would you like to see the installation of a keycard system on Clubhouse Pool?



### Would you like to see the installation of a keycard system on Clubhouse?



## Would you like to see the installation of a keycard system on HFC?



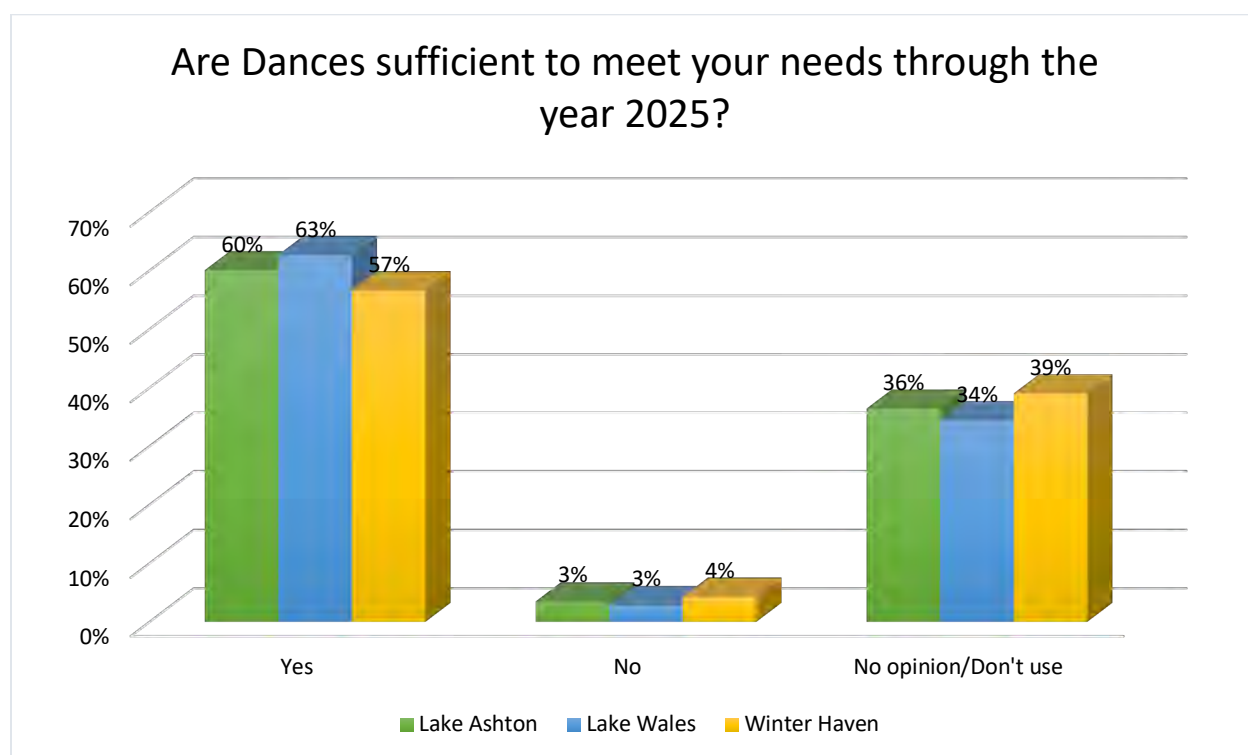
## Programs

The programs deemed sufficient by the most residents (with the fewest No opinion/Don't Use responses) were:

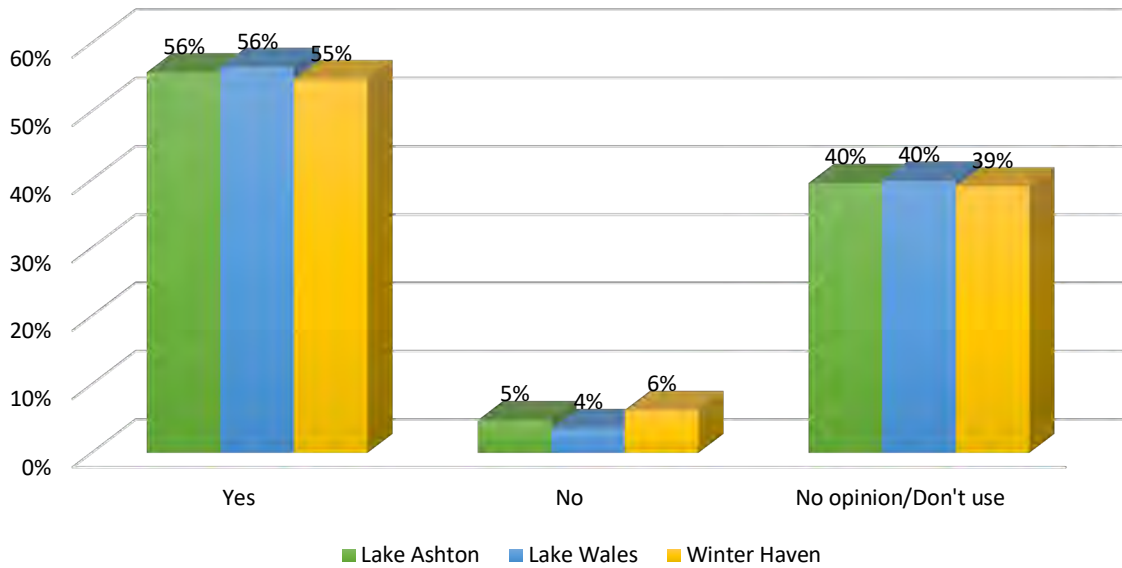
- Movies in the Cinema (74% Yes/21% No opinion/Don't Use) [Page 82]
- Live Performances (73% Yes/22% No opinion/Don't Use) [Page 81]
- Entertainment Series (69% Yes/24% No opinion/Don't Use) [Page 80]

The new program addition requested by the most residents is for Small Boat/Kayak Rentals (26% Yes/14% Yes (no increase)/**40% Total Yes/24% No**). [Page 85]

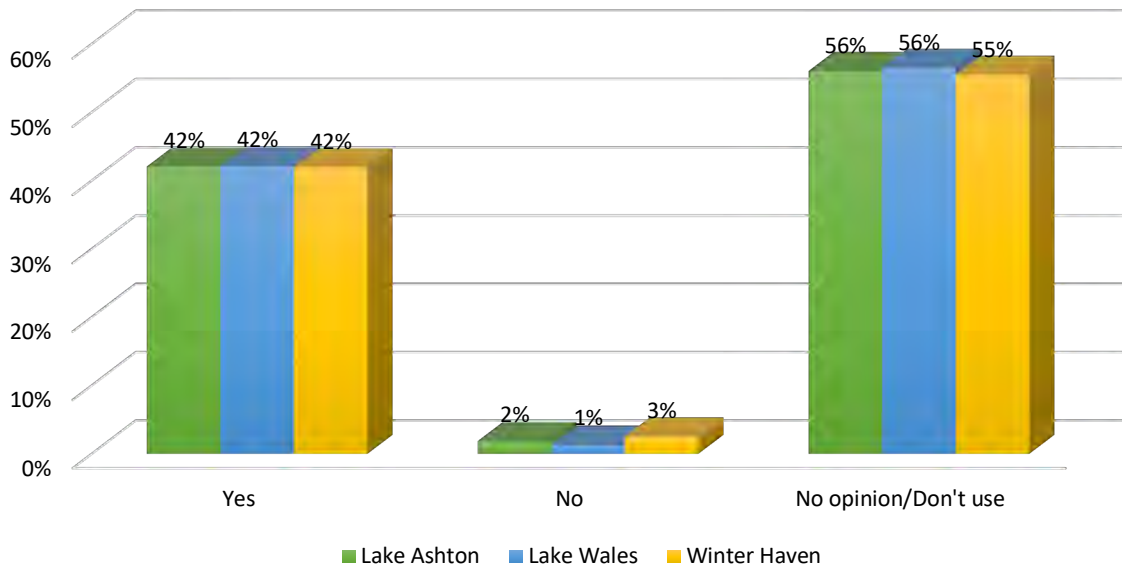
Many respondents requested that music selections move from the 50's & 60's to the 60's & 70's with a few requesting the 80's as well. [Page 320+]



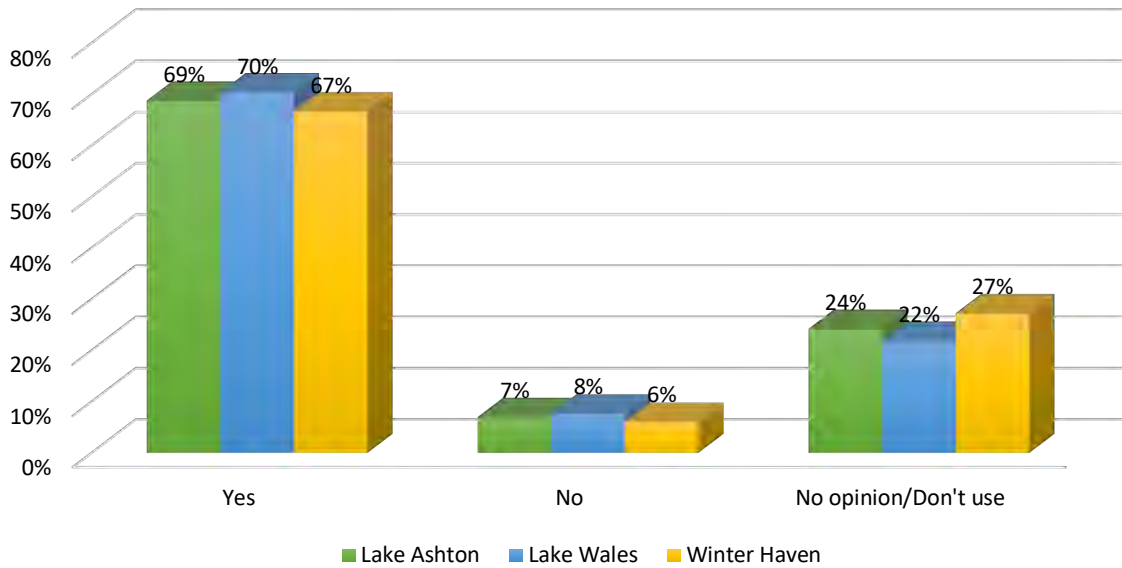
### Are Day Trips sufficient to meet your needs through the year 2025?



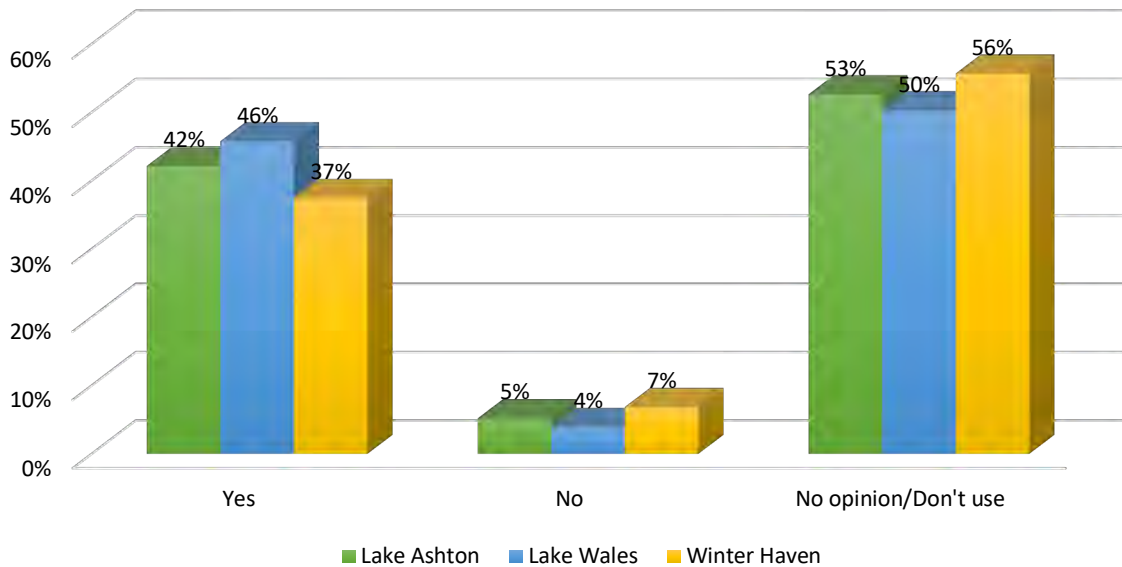
### Are Drive-in Movies sufficient to meet your needs through the year 2025?



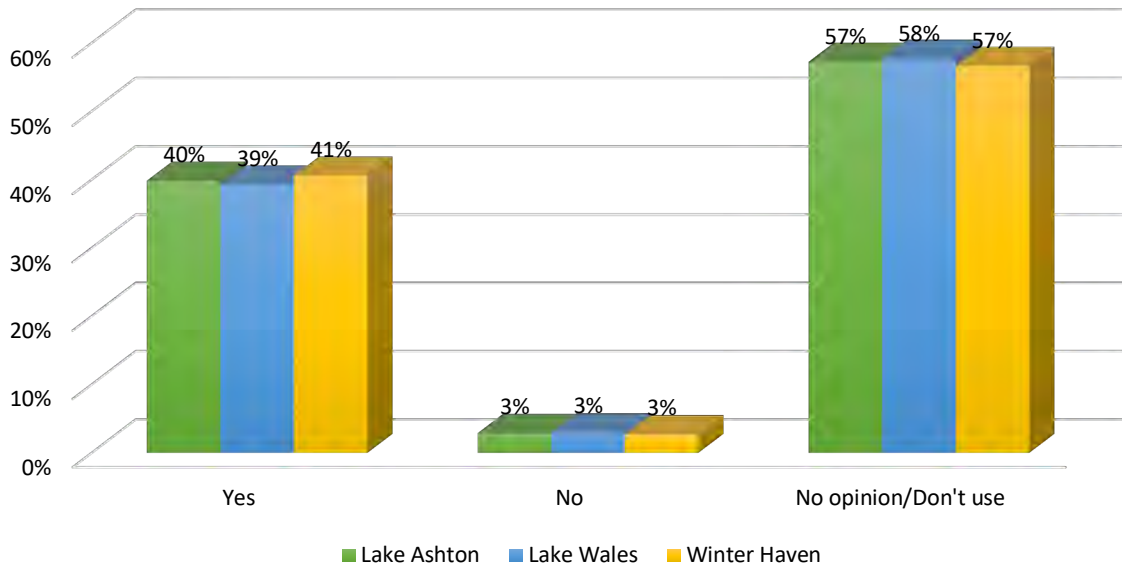
### Is the Entertainment Series sufficient to meet your needs through the year 2025?



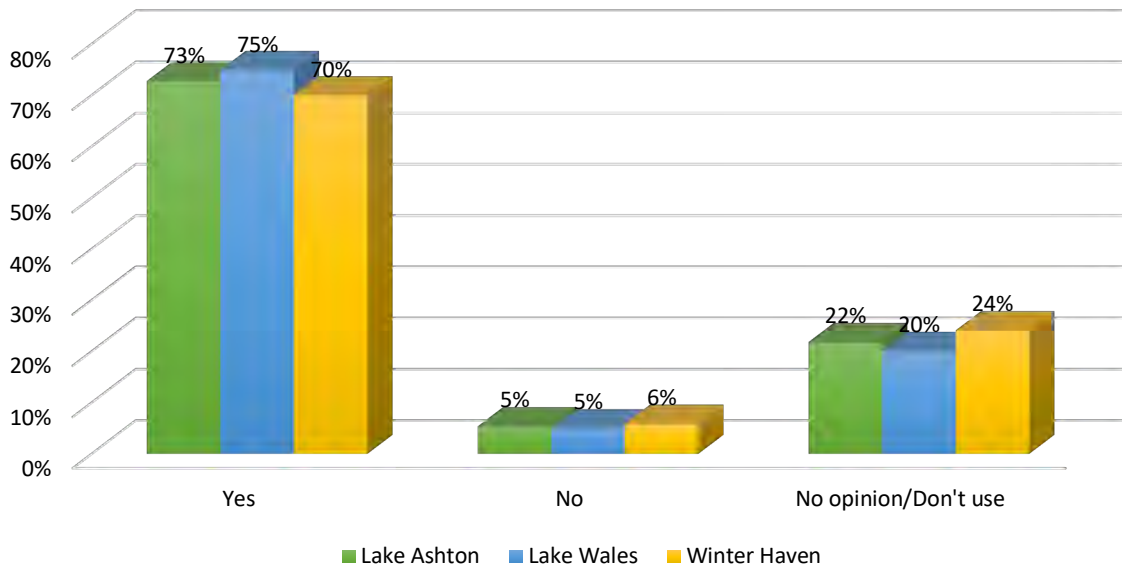
### Is First Aid Training sufficient to meet your needs through the year 2025?



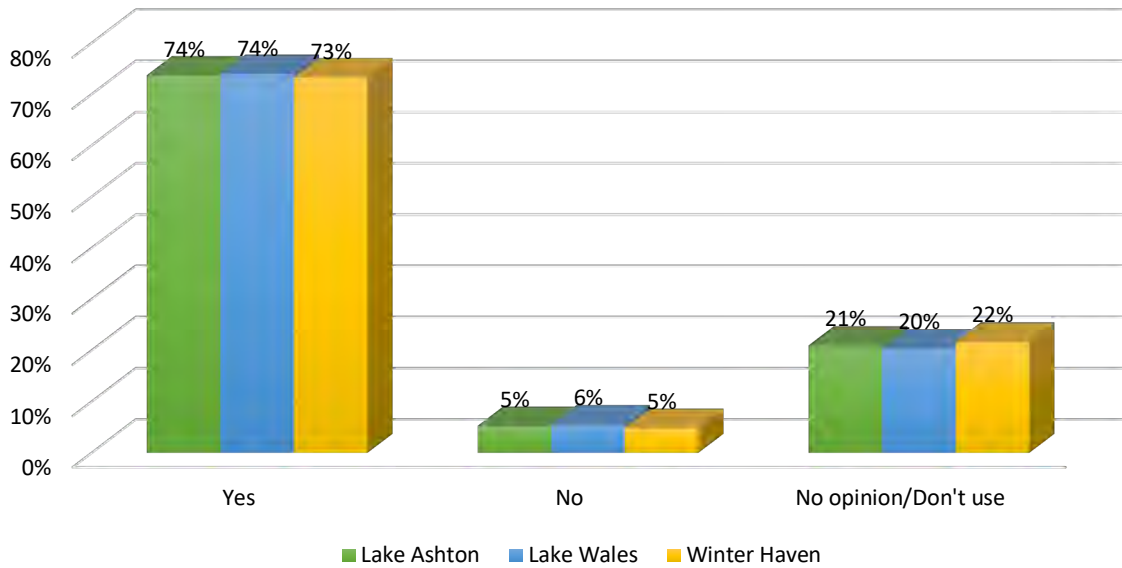
### Is Karaoke sufficient to meet your needs through the year 2025?



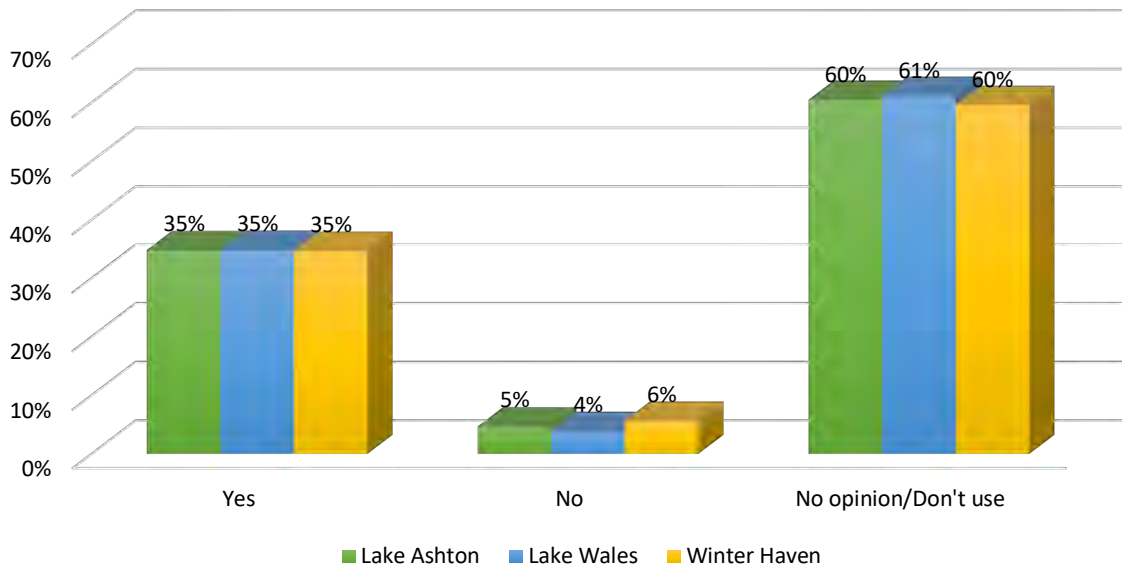
### Are Live Performances sufficient to meet your needs through the year 2025?



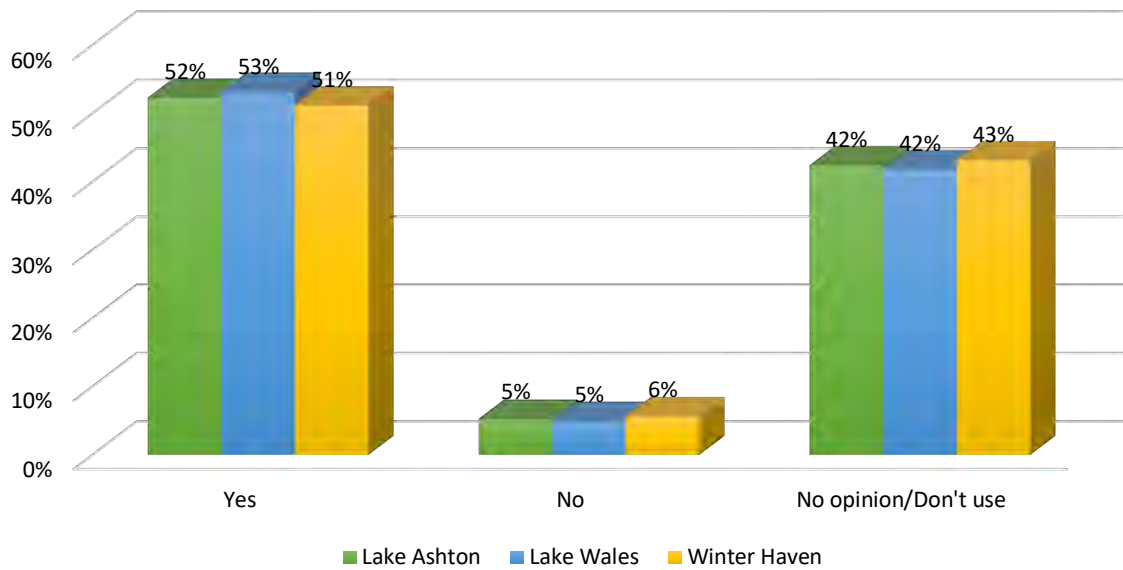
### Are the Movies in the Cinema sufficient to meet your needs through the year 2025?



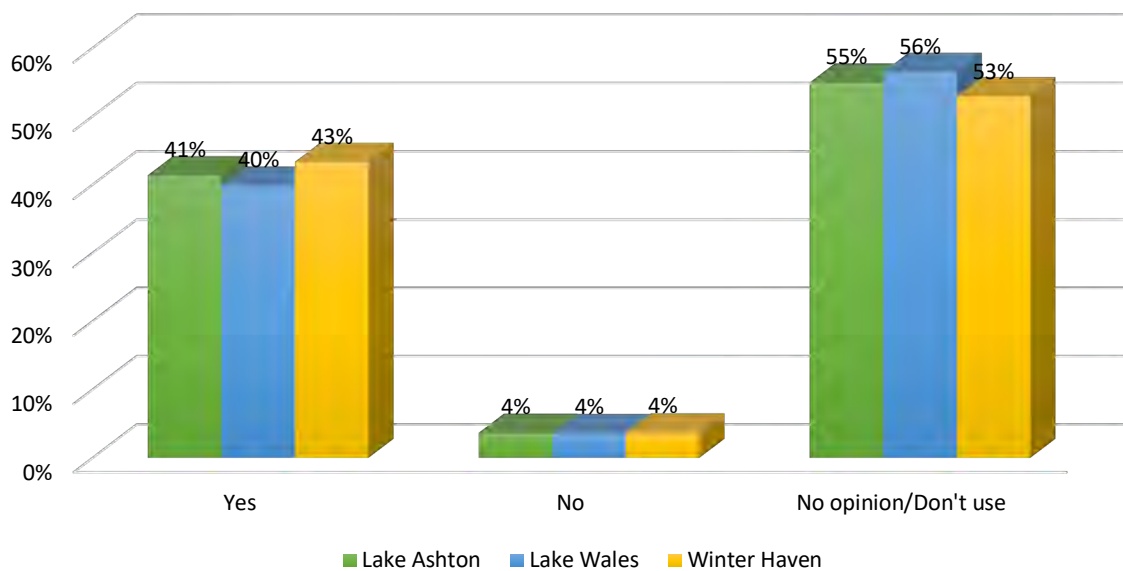
### Are Overnight Get-aways sufficient to meet your needs through the year 2025?



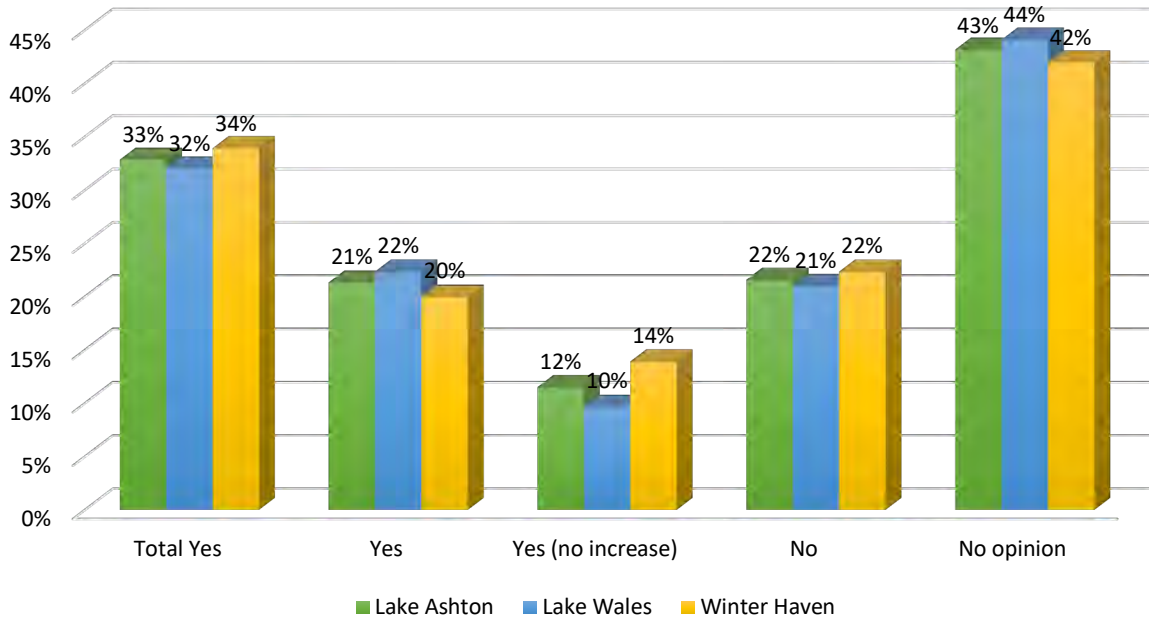
### Are Special Events (i.e. Cultural, Sports, Games) sufficient to meet your needs through the year 2025?



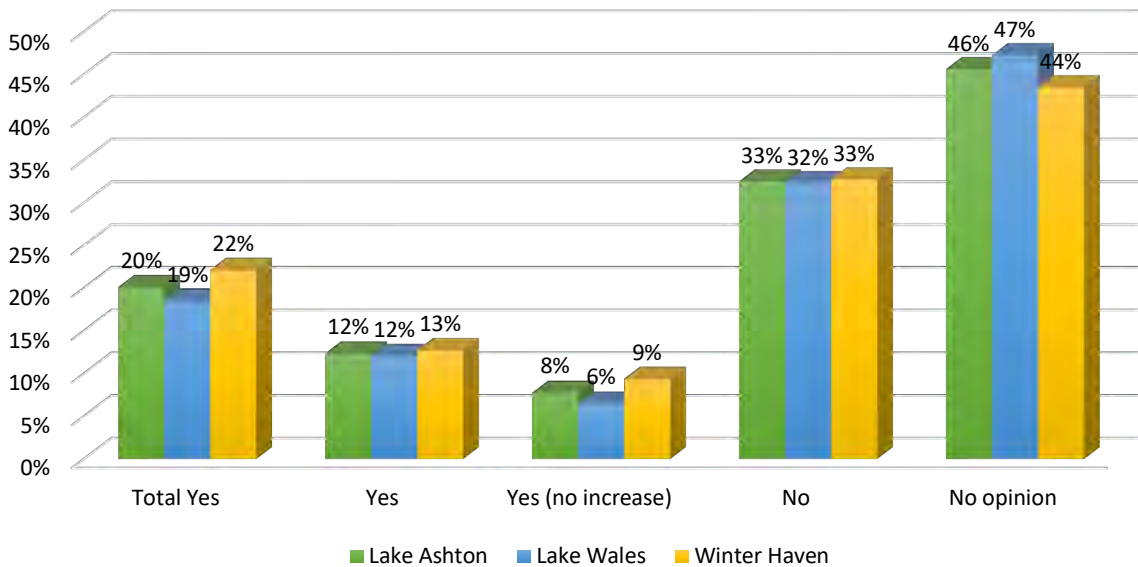
### Is Trivia sufficient to meet your needs through the year 2025?



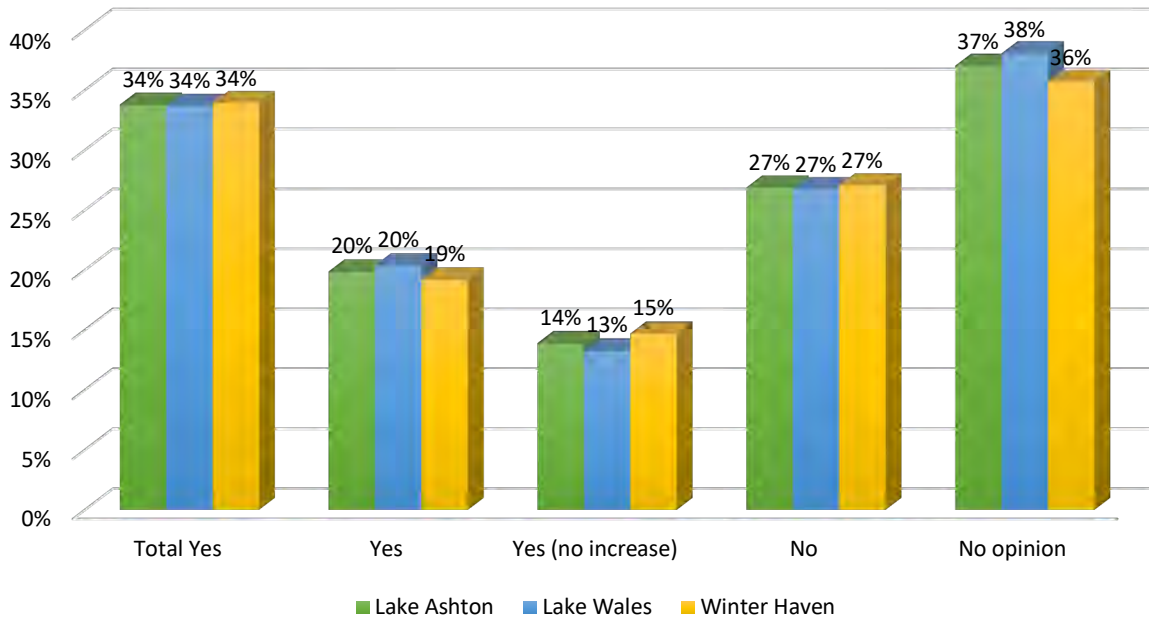
### Would you like to see Bulk Marketplace Orders?



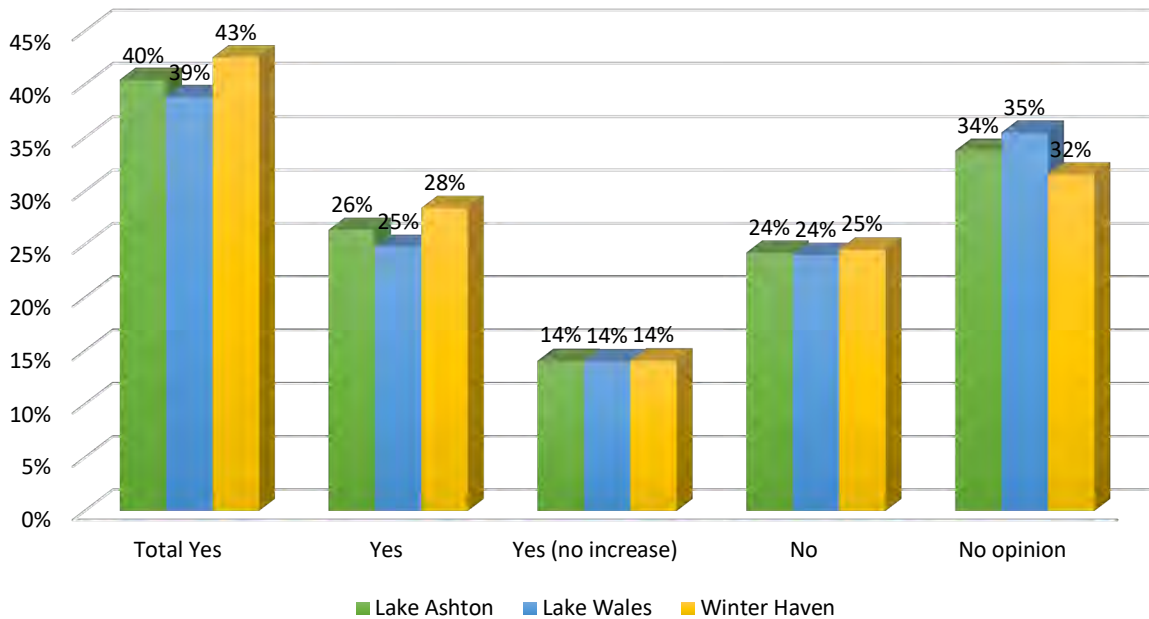
### Would you like to see more resident paid programs (i.e. fitness, health, crafts)?



### Would you like to see a Shuttlebus Service?



### Would you like to see Small Boats/Kayaks Rentals?



## Comments

There were many places within the survey for respondents to add comments. They have been reorganized and categorized. In some cases, the comments referenced multiple categories and are listed in that section. Some responses appeared to be related to COVID-19 procedures no longer in place and were categorized as such. Also, when respondent comments were exact matches the duplicates were removed and number of times noted (i.e. 2x).

### Clubhouse Amenities

#### Clubhouse Basketball

Glass backboard on basketball court (or at least update)

Put some sort of barrier by the pond so balls dont roll in!

Basketball court is too close to the water. We have to race to stop the ball from going in. Maybe a berm of some sort would help.

Basketball court is in name only. Surface needs to be redone.

#### Clubhouse Bowling Alley

Bowling alley is typically reserved

Need new bowling shoes (yuck) and need more size 13's please

More bowling shoes for each size

Bowling scoring system seems unreliable and worse than previous system.

We have spent so much money. None of the fixes have worked. The board has not held contractors responsible for the failures. If this doesn't work, close the bowling alley

Bowl alley lanes are always needing repairs and don't seem to get done promptly. Like to see more attention to keep up and running.

Bowl alley breaks down far to often. Love bowling and would like to enjoy it more.

I would like to see more free bowling available to general public.

Appreciate the bowling alley being fixed

Need more open bowling, less league

The bowling alley could use more shoes and ball holders

Bowling alley seems to be down quite a bit....at least a lane or two.

We have no idea what the bowling alley leagues are.

Only use the bowling alley when we have visitors

Would like to see "Bumpers" in the bowling alley to help prevent Gutter balls.

Omens & Bowling alley does not accommodate the number of people who want to use them

Bowling Alley is great but shoes stick, could use some talc to help them slide.

Larger bowling alley is needed. The bowling alley is often tied up with the same people

Didn't know the bowling alley was working.

#### [Clubhouse Bocce](#)

Need to keep the Palm trees at Bocce ball courts trimmed back better/more often.

Bocceball courts aren't level and has ridges in the courts.

It's difficult to get on the bocce court because they are booked a lot.

Need more bocce courts

would like expansion to number of courts

We could use additional bocce courts

I'd like to see more Bocce courts

Additional bocce courts would be used if space could be found for them. Preferably close to existing courts.

bocce could use additional courts as demand is growing

Feel there is a need for additional bocce courts as the community has grown and will continue to grow within the next couple of years until completed. This has become a very popular

activity and with only two bocce courts and none on the west end for residents there, it will become harder to find a time to play

The Bocce Courts need to be updated but I think that is in the works.

#### Clubhouse Card Room

Card room is always taken.

I play cards in the card room. The tables are square and very small. There should be larger round tables enough for 6 people to play at a table. We are not allowed to change the thermostat because there is a covering over it. When it is cold outside sometimes it is not warm enough and when it is hot outside it's not cool enough inside. It would be nice if we were allowed to change the temperature and security could reset them when they close up the clubhouse

It would be nice to have a larger card room

The card room should be redecorated.

There are too many private game groups that don't allow others to join.

Card room needs bigger tables and more chairs. The temperature seems to be fine upon entering but after sitting for several hours it gets really cold. Those covers are more trouble than good. Take the covers off and let the security guards check the temp. before they close up for the night.

It appears the card room is smaller than optimum for the interest in card games.

Card room needs to be bigger.

Card Room needs new carpeting

Per capita the amenities seem sufficient however, the card room is particularly popular with more interest than capacity

#### Clubhouse Catering Kitchen

I would like to have a soda machine with regular and diet soda in the ballroom kitchen.

We need a full kitchen with a stove

Could use a stove or oven or some form of cooking capability.

Catering kitchen needs stove ovens etc.

I don't think the catering kitchen is used to it's full potential.

The catering kitchen looks more like a storage area than a catering kitchen. The CDD should ask our restaurant or an outside caterer what could or should be done to make the space more useful for catering.

The catering kitchen is not a complete kitchen which limits what can be served and depends on the restaurant kitchen.

Ballroom catering kitchen should be set up for bar service

Kitchen needs to be updated/exanded.

It would help if the kitchen is really a kitchen (oven, etc. especially for catered events)

Catering kitchen is to small

Kitchen - remodel to include commercial appliances, ovens, warming drawer, larger sinks, commercial refrigerators etc. think catering kitchen?, ice machine, maybe expand it slightly, keep the opening for donut sales etc.

The catering kitchen isn't really equipped correctly. It needs to be remodeled into a real catering kitchen. A much better fridge, stove along with garbage disposal and better sinks. I ment to say the theater may need new equipment (not the card room) but I could not change it when I tried.

Kitchen too small.

Catering large events would be better with larger kitchen facilities.

Expansion of kitchen or adding appliances that are multi functional or enlarging the kitchen by relocating the front desk area.

Also the small kitchen in the clubhouse should be addressed.

Kitchen is a joke.

#### Clubhouse Cinema

I would expect the the cinema will not be large enough to accomodate the number of people going to shows in the evenings once construction is completed.

All of the movies I have seen in the cinema are just too dark. I am not sure when the projector was replaced but the picture quality seems to be lacking. For this reason I will no longer go and see movies in the cinema.

Cinema may to extend hours or sessions with growth

We need to upgrade the theater to modern 4K projection standards and have it able to be reserved for small groups.

Clean the seats in the cinema

More open time in theater for resident use

Cinema - some thing is wrong with the projector. The picture is dark on all movies. I was told pre pandemic that it had been adjusted. I found that response inadequate and was planning to do more research but with the pandemic, I have not taken any further action. The sound is good, but I believe a new projector is needed for a good picture.

With all the new homes/residents, the movie theatre could be enlarged to accommodate more people.

Cinema seating should be in keeping with seating in public cinemas, ie.. power reclining

Cinema is way too small to accommodate the growth in homes.

The Cinema technology could use an upgrade to enable online streaming and USB input. We have used the Cinema in the past for small group events when it was not in use for programmed purposes.

The Cinema is nice, however, as a former manager of 5 movie theaters I do have a couple of observations. First, the EXIT light in front is too bright, it washes out the picture on the screen. Second, many times the light is left on in the back of the theater on the steps going down. That also washes out the picture. Just some thoughts from my experience.

The cinema is not large enough

I love movies but quit going to the cinema because the picture quality is so bad.

I would like to see some of cinema's chairs armrests rise up so that larger individuals like myself can sit in the padded chairs vs my having to sit in a banquet chair in the front of the screen.

The cinema will have to accommodate more people in the future,. Maybe cinema hours will be increased to accomplish this.

Sometimes the theatre can be full and necessary to come very to get a seat

Cinema needs more seating

Expansion of Cinema adding more seating or additional showings.

Cinema: the films are way too dark to see and I think we need maintenance on the system

Cinema could use a new projector, or at least a new light bulb to brighten picture.

I feel that when all the homes in the community are occupied the cinema will not be large enough, already in the winter months it is often very crowded.

Cinema - definition/focus should be better, i.e., HD

Cinema needs to be larger (2x)

Cinema needs freshening (Lighter colors) and sound system needs updating.

Cinema in clubhouse needs enlarging to accommodate the increase in number of residents

#### Clubhouse Conference Room

There is only one conference room. Prior to COVID this had been a problem at times. After COVID I suspect it will become a bigger problem.

Perhaps the Conference room could be used for the activities office.

Would like a larger conference room, and room for amateur radio equipment with area for larger antennas

Conference Room is too small

Conference room needs new chairs

Need a meeting/card room for groups of 20 - 50 people

#### Clubhouse Craft Room

craft room could use more storage

The craft room could be better utilized for more craft classes and accommodate more people if it weren't overflowing with BOLLA blankets and supplies. Perhaps finished blankets could be stored elsewhere to free up some space.

Craft room too small

The temperature seems to be fine upon entering but after sitting for several hours it gets really cold. Those covers are more trouble than good. Take the covers off and let the security guards check the temp. before they close up for the night.

As more crafters enter Lake Ashton, I believe the present space is not sufficient.

Craft room not large enough.

Craft rooms are bulging with the amt of people participating.

#### Clubhouse Crowding/Space

Need additional activity room(s)

Popular activities in the Ballroom, such as Bingo and Monday Coffee will need more room

With the growing LA population - the indoor amenities will eventually be too crowded.

Would be nice to have a bigger space

Ballroom occupancy maxed out during shows. Need more seating

The ballroom, cinema, and conference room are not sufficient for the numbers of people living in LA. However, I do not see a cost justifiable solution.

Many of these are becoming insufficient for the number of residents.

I felt that additional performances of the Entertainment Series will need to be added, as well as movie showings. The dance floor is too small to accommodate the number of people who could attend a dance.

Should find more space to accommodate all the new people that have bought homes or will in the future

During concerts & large group activities it is extremely crowded. We've outgrown the cozy ballroom.

This questionnaire is a bit much given the fact the pandemic has curtailed activities at the clubhouse and the new residents from the west. The clubhouse had reached its capacity in most instances prior to both.

Shows and special events have a limited capacity. Not everyone who wishes to attend can participate. Kitchen needs updating. Cinema probably too small for our community when it is complete.

Having all of a room tied up when there is more than one possible use is not a good use i.e.: cards and pool games. You can do both and the people who need to eat and visit can do so as well as those that just want to play a game

Nearly everything should at least be doubled. I've been here 14+ years. We also need an additional Clubhouse.

There are more card players than the facilities can currently accommodate

Kitchen is too small. Craft areas is crowded. Conf room small.

Is the Dance floor big enough? When we are fully opened not sure if it is large enough.

With more and more people moving to Lake Ashton, it can be hard to get tickets to events.

We can not make these amenities any bigger..The Club House is only so big

As Lake Ashton grows, some of the above amenities need to be enlarged.

Since we have many new residents, not enough space for events.

Need more room

With the growth in new homes the clubhouse and restaurant will not be large enough to accommodate everyone for special events.

The development is outgrowing available space in ballroom and clubhouse kitchen is way too small

Pre-covid, there were times when people were turned away from movies. For very popular shows, can either run for 2 weeks (if anticipated to be crowded) or repeat in next month or 2 (if the popularity was unexpected).

Concerts especially are a problem- more people want to attend but increased ballroom seating will increase the already problematic parking problem. Increased homes will lead to more clubhouse crowding. Is there a possibility of us owning sales office space in the future?

I believe creative scheduling could accommodate new influx of residents for most indoor things.

We need to provide more space for community events

I imagine before long, it'll be too small

There are more residents now. A larger ballroom or theater is needed for shows, movies, and dinner/dances.

Too small

By the year 2025, I believe that all facilities will be strained due to the number of residents.

So many more residents will overcrowd areas

Not enough card or game rooms

For events at the club house there is not enough room to handle the amount of people that now that live here

The clubhouse ballroom will not be big enough to support the community when it is completed. Events will have to be limited in number.

Will the clubhouse be big enough when all homes are occupied?

Larger cinema and add more shows so you can get better seating

Need another hot tub. Cubbies/lockers would free up chair space. I only go into the water and don't sit in chairs so my "stuff" take up space that could be enjoyed by others.

I realize LA II wasn't thought of when LA I was built so some of the amenities are in need of expanding. How that could happen, I don't know.

Limited space

Pool and hot tub capacity is limited.

regarding both the outdoor pool and hot tub: Due to the growing number of residents we need to expand these 2 amenities.

Usually full for many events

Again the hot tub, pool and parking lot are not large enough to meet the needs of our community. This is a large expensive item and I hope that the Board can come up with a solution.

We need another hot tub. One is not enough. The pool gets crowded on holidays especially since the indoor pool has limited hours. More parking is needed when we have large events.

Same as inside amenities, it is becoming too many residents to be accommodated with what we have now.

Clubhouse ballroom, pool, hot tub and parking are too small for the growing population

As the neighborhood population increases the use of these amenities is too increasing stressing their current state.

Again, the pool & hot tub are inadequate for the number of people in the development & we're still growing!

The amenities that I marked with No, are built for the few not the many

The s Amenities above. We've basically doubled residential numbers and not increased most used facilities.

We need a larger outdoor swimming pool and the clubhouse parking lot is also too small.

Wish there was another outside pool.

We sure do need more parking when events go on.

Seems like we could use additional pool & hot tub

Pool not large enough to accommodate residents and their guests. My grandchildren love the pool and we have to tell them they may not get to swim/play.

See, above answer about doubling facilities.

Pool area gets crowded

Need 1 additional hot tub, Need additional golf cart parking in the East side parking lot.

we could use a second hot tub, we need more golf cart parking east side of clubhouse, the pool needs a sun shade for hot days in summer,

Often too crowded

We really could use a larger outdoor pool. The parking lots are insufficient when there are events being held in the Clubhouse. Use of the parking lot at the Sales Office is usually restricted which is not helpful.

The pool and accompanying parking need to be larger.

Is the pool too crowded?

Need more [Outdoor Amenities]

With the increase in homes, there needs to be additional parking for guests and more hot tubs to accommodate more people.

Pool is becoming too crowded. It's a swimming pool, not a standing pool. Group of ladies control, or try to take over entire pool. Hot tub isn't large enough.

With all the extra people, pool and area may no longer be able to accommodate everyone

Pool is too small for the number of residents using it.

Parking and Hot tub is not large enough

The hot tubs and parking are not large enough. Need to have an additional pool and more tennis courts

Due to increase in population- pool is not large enough for our community.

We could use a second hot tub and add foot jets. The outdoor pool could be bigger or we need a second one and the parking is very limited when there is an event.

We could use another pavilion and a bigger outdoor pool

More golf car parking needed; pool could be larger

Too small [Outdoor Amenities]

Hot tub can not satisfy all who wish to use at any given time. Pool does not grow with the numbers of new homes going in here. Morning classes full and afternoon at capacity now  
Parking can not accommodate everyone for dining and show rendering

Horseshoe pits have never been utilized well. May be because no one sees them. Relocating them might encourage usage. At some point we may need to think about adding another pool. Parking for events is tough. Not sure where we could add some but as more people move here we may also need to see where we can add parking.

The outdoor pool and hot tub get very crowded at time and you can't find a chair. Might need another outdoor pool on the Winter Haven side. I also leave sometimes when people use alot of profanity but do not see any rules posted on that being unacceptable.

Parking should be expanded at the club house, especially for special events. We need another pool. Possibly half indoor/outdoor.

Outdoor pool is undoubtedly the most popular amenity - I believe we will need another one with another hot tub and sauna.

Pool gets very crowed when seasonal residents return it wold be nic to have a second pool. Parking is very limited when there are events & bongo. Not enough parking

Pool too small. Unable to swim with crowd. Hot tub too small

With all the new houses being built I feel that the outdoor pool/deck will not be large enough

Cannot actually swim in outdoor pool. People just stand around and won't move.

Increased population will necessitate enlarging or additional areas for recreational amenities

I wish the clubhouse outdoor pool were bigger so that a person could do laps in it. I understand that the HFC has a lap pool, but sometimes it's nice to be able to swim outdoors. When it's a warm day, the pool is used as a place to stand around and chat and not really swim.

Hot tub isn't hot enough. At times more parking needed.

There are so many more people living here, we need another outdoor pool and hot tub.

Pool and hot tub too crowded as well as parking lot.

Pool is small.

The pool is inadequate as certain people continue to occupy one end of the pool to chit chat making swimming restricted. Also the hours when you can take a child are too late in the day

Pool too crowded

before 2025. everything will be insufficient

Hot tub is too small for the amt of users. I usually have to wait until someone gets out .

There are more residents now. A larger pavilion that can accommodate more people is needed. And we can definitely use a lot more parking spaces whenever there is a large event at the clubhouse.

There is not enough parking during the entertainment series and often the pool is very crowded especially in the winter months.

Same as before - residents in 2025 will exceed the capacity of the facilities.

Outdoor pool very crowded

\* Clubhouse Hot Tub: not enough for the volume of people trying to use it, - \* Clubhouse outdoor pool: not enough for the volume of people trying to use it on a sunny day -

Pool, way too small for this community. When we bought here we were told that an additional outdoor pool would be built.

The hot tub is very small and doesn't make sense to have one small hot tub for so many people.

The outdoor pool and hot tub are frequently crowded. Additional pool and hot tubs would be very useful.

An additional pool and at least two more Hot Tubs are needed.

Originally two outdoor pools were planned. Now that there are more people there are not enough chairs at times and the outdoor pool is quite crowded, parking for shows difficult

Adding the amount of new residents will overcrowd these activities especially the parking areas which are already overwhelmed when there is a community function.

need larger outdoor pool

Outdoor pool not large enough for size of community.

Pool needs to be bigger and there should be more parking

May need to increase the three facilities I checked as "no" do to the community likely being fully built out in the next couple of years, adding many more residents.

Another hot tub would accommodate more people. Floating chairs take up too much space in the pool. People just floating around for hours use chairs, for personal items, that others just wanting to sun themselves could use.

It's time for another outdoor pool. The current one is much too small for actual swimming! And parking seems to be an issue during high-attendance times at the Clubhouse.

The pool is very crowded -- especially for February! We have been twice and it's at capacity.

The pool is too small.

Once neighborhood is built out outdoor pool facilities will not be adequate.

The outdoor pool is too small for our growing community. It's shape, while attractive, hinders swimming around from end to end. Too many residents stand in one spot or just float in place.

The hot tub is too small.

Not enough hot tub space. Another would be good. Too many people use floatation devices and sit in pool for hours piling their belongings on chairs and tables preventing others from using them. Hooks or cubby holes for people not using chairs or tables would be good to have so that more residents can enjoy the outdoor pool. More pool space could be created by reducing the size of the reflection garden and adding another pool in that location. Parking, restrooms, and other infrastructure is already there so that would be a good spot to add additional outdoor pool space.

#### Clubhouse COVID-19 Related

Clubhouse cinema could have an early evening showing.

I hope that all the equipment for outdoor activities would be made available again.

Have not scheduled with COVID

Did not use any due to Covid-19

Difficult to assess as COVID-19 happened a couple of months after we moved in

COVID prevents me from doing a lot.

When can I come in not wearing a mask?

I have been here 4 months with COVID going on haven't had the chance to use it.

I think it's time for all the clubs that are still closed due to Covid to be reopened.

I would use them but your illegal restriction of forced masks keeps me from there.

Having just moved to LA in Nov 2020, combined with Covid protocol, I have limited my visits to the Clubhouse. Hopefully next year I will get to be more active in LA events and activities.

Until the all clear is given, I am limiting my activities.

Covid has limited activities

Perhaps the survey could be conducted after the pandemic is over. We have not been using the amenities.

Why isn't social distancing practice sometimes happening in the ballroom?

Moved here in august. Due to Covid, have not yet used amenities but plan to.

Have not used amenities with COVID so not really sure with all the new houses how it will accurately affect usage by 2025

Have not used facilities. We moved here just as Covid closed things down.

Not sure if sufficient or due to Covid. Many new homes and more residents but since we could not use the amenities for some time do not know at this time.

Just that I hope everything gets back to "normal" soon

I would like to see the equipment made available again when it is safe to do so. This includes bocce and shuffle board.

During the Covid pandemic the pool was closed. Then it was open for a max of 25 people and no chairs. Then a few chairs were added. Today the pool max is 50, and there only 28 loungers there. Where are the other 28 loungers that were purchased?

With the growth of West in the last two year, , it doesn't take long for the capacity of 50 to be met because everyone wants to use the outdoor pool. And yet there are no chairs.

If you want this community to keep growing, they better start expanding on the amenities.

Would like more guest hours for the pool.

Have not used facilities. Moved here as Covid closed things down.

Difficult to assess as COVID-19 happened a couple of months after we moved in

## Clubhouse Decor/Renovation

The clubhouse activities desk should be moved or enclosed with a window or half doors to the ballroom and lobby, so the noise there doesn't interfere with events in the ballroom.

Take the carpet out of all the rooms and replace with tile.

Christmas decorations not as nice as they used to be.

Renovations to the men's bathroom are incomplete and insufficient. Different color urinals, mirrors that are not long enough for two sinks and no counter top for incidentals to name a few.

Power operated drapes in the ballroom would be a welcome addition.

Since the entry hall is so empty now, it might be nice to move the activity desk out there.

Once upon a time a while ago we thought of moving the activities desk to the lobby just in front of the wall that encloses the small office there, opening the wall with windows leaving room for a walkway between the wall the the desk for people. This was discarded because it was thought that the lobby of the clubhouse was meant to be the welcoming area to the community and the desk would not present the nicest appearance we wished for at that time.

The refreshing of the lobby has not brought about the desired change I had hoped. The floor is not impressive.

The noise from the activities desk during classes can be very distracting when we are trying to listen to our line dancing teacher and learn new dances.

The Activities desk tend to be the social center of the Club house if it is moved or change we need to provide a good space that allows the staff and volunteers ample room to interact with residents, It should be a larger and better space than thet presently have.

Bad decision to redo lobby and flooring. Lobby resembles a bank entrance. Lost its charm enormous amount of money spent that wasn't necessary or practical

Very disappointed in the foyer. Looks cheap, too small, too trendy - just not up to previous standard. No pictures, so plain and SAD looking in my opinion. And, pathetic lamps!

Moving the activities would be a great idea

More comfortable chairs in the ballroom

The new floor in the club house was a waste of money, the tile that was there looked much better.

New carpet in ballroom

The amenities need updating...flooring, curtains, furniture, and fixtures are outdated.

Don't put tables on the dance floor during a dance event!

The Clubhouse Ballroom seems bland. Not sure what it is missing.

The decor changes to the front entry area are not well done, the furniture does not fit the size of the area, it's way too small. Also insufficient wall decorations. It is not a very warm feeling when you enter.

I strongly feel they should remodel the ballroom at the clubhouse with no tables and chairs and put in new flooring this is a banquet facility and does not look like a first class banquet facility

I don't care for the new tile hallway flooring.

Screen needs to be bigger or set up closer.

It's difficult to hear and see from the back during a show

The clubhouse activities desk should be moved or enclosed with a window or half doors to the ballroom and lobby, so the noise there doesn't interfere with events in the ballroom. This should be done as part of a larger ballroom renovation when the walls are painted and carpeting and dance floor are replaced.

Front Desk is a busy place at times and can get a bit noisy. Would be nice if placed elsewhere, but I do know there is really no space available.

New floors and furniture look very boring and institutional. Not welcoming nor appealing.

The dance floor is sticky you can't dance on it because you will twist your knees when you are trying to make turns. This happened when the custodian mopped it and the solution was too strong and left the floor not being slippery at all to make turns while you're dancing. Custodian needs to re-mop the dance floor with hot water to try to get some of the solution off of it. We have been dancing on the carpet which is easier and works a little bit better than the dance floor. Very sad.

entrance inside looks cheap before was rich looking

We now have many more residents than original building was constructed for. It needs updating by a “professional designer” who is skilled in renovating for our type of 55+ communities. It should not look like a “nursing home facility” which I believe it is tending to appear now. The new foyer leaves much to be desired!

We square and round (choreographed ballroom) dance in the ballroom. Having carpeting around the edges is nice for sound; however, the carpeting is showing significant wear and should be replaced and the wooden floor should be expanded and improved (smoothed).

Ballroom is there any carpet that will wear better and made for high traffic. Better chairs made wider, with lumbar support and stackable they are made and comparable to the uncomfortable current chairs

The floor has bubbles and feels uneven and cracks and pops in certain spots when dancing.

New floor and couches in main clubhouse. Put back a new table and some large paintings or decorations. Modernize. It still looks dated

The dance floor is too small. The edge is a tripping hazard. The floor makes popping sounds when we are line dancing.

Craft room & dance floor not large enough.

The ball room should have more storage for furniture and other articles used for events

I know the clubhouse has been newly painted and new flooring installed. Now add back the elegance the hallway used to have. Also, bring back the elegant entry table with an updated floral centerpiece. Elegance is a must for a clubhouse in LA.

I feel it needs updating, it looks like something out of the 50's

With the additional people here we need more room club rooms dance floor maybe enlarge the clubhouse to accommodate

New entrance decor is not on scale with room and looks cheap

Ball room chairs need to be upgraded.

Dance floor needs enlarging.

#### Clubhouse Fees

For the amenities offered, a modest increase in fees would be more than acceptable

Let's make sure we can pay for what we have. I do not want another increase.

Do not raise fees

#### Clubhouse Game Room

My husband plays billiards and there also play cards and Mexican train in the same room. My husband and others who shoot pool wish they had a 3 ready pool table instead of card tables.

Billiard Room/ Game Room... We need to make this a Billiard room with 3 billiard tables instead of two. Before Covid, we would have 12 -15 pool shooters in the evenings. This prevented many residence from getting to shoot. Another pool table would be extremely useful and would be a very impressive room for visitors to realize the high standards of Lake Ashton Amenities. The card tables could easily be moved to another room to give space for another billiard table. I'm sure we have active billiard players who would take charge of this project.

The billiard room needs another table instead of the poker table.

Clubhouse Game room should be restored to its original look and games. Also, the foyer furnishings are appalling and not worthy of a country club facility.

I would like to have at least one billiard (carom) table instead of all pool tables

The clubhouse Game Room has two pool tables and several card tables. The card tables are used for cards dominoes and other games. People often reserve the game room to play cards or dominoes and exclude those who would like to play pool. There are several other locations suitable for card or dominos in the club house. There is only one room to play pool. In my opinion we should have a dedicated pool room with three pool tables. At the very least pool players should not be excluded by those playing cards or dominoes.

I would like to see a 3rd pool table in the room.

Have played mah-jongg when others playing billiards (2 tables MJ and 1 billiard game) everyone always respectful so far.

There is room for a third billiard table in the game room if existing poker tables were relocated.

Poker players should be in the card room. They keep pool players from playing. Poker gambling is illegal by the way

Don't believe a third pool table

Billard room needs another billard table and remove card tables

card room and pool room need to be seperated and add 3rd pool table

#### Clubhouse Garden

The garden needs attention.

As far as clubhouse garden goes, yes it looks great now, but gardens evolve over a 4 year time frame.

We could use more of a garden. I don't consider what is behind the Club House a garden. We need some garden areas that are shady and attractive as well as peaceful - like the Reflection Garden we used to have.

#### Clubhouse General Comments

Don't have much faith in clubhouse management

I would love a sauna in the clubhouse

The removal of the information 3 ring binders with Real Estate was a bad idea.

We REALLY want access to an ice machine restored.

I may go back to John's line dancing.

better left unsaid

Continue to update and improve

We use to use but now feel unfriendly staff so don't try to use.

Need indoor hot tub.

Love our Clubhouse but think we do need an emergency plan and backup generator so all residents could meet there as a community for cooking, medical attention, etc., if a disaster struck.

We already have a boat launch on Lake Ashton

Thompson Nursery main entrance back tiles on the fountain need replacement. Dirty appearing. Very unimpressive, Need a small roadway sign upon entering that says "WELCOME HOME" ..... just a small sign.

Turn the fountains at the Thompson-Nursery entrance and in front of the clubhouse UP ! Make them shoot higher. They look pathetic. The bird bath barely dribbles and the entrance is only about 2 feet. I know sometimes it's windy and if the grass gets killed, paver brick that area, if someone's car gets a little mist on it, so what, it'll dry. Otherwise, maybe get new fountains, something more majestic and easier to manage. Other communities like Lake Ashton have more attractive fountains.

It would be nice to be able to sit outside benches a park

A fenced in area for a dog wading pool would be nice.

I feel very strongly they should make a pier out of the pool in the lake so crippled people in handicap people could fish off the pier this is not a very expensive idea but it would be very very well invited by the membership

We need a small playground for our grandchildren and great grandchildren we have three dog parks don't tell me dogs are more important than our grandchildren one can be built by the chess set or the other place would be by the doggie park

Not that I wouldn't use these areas, I just have not learned how to play the games yet.

Why do we not have solar powered outdoor lamp posts. The current situation is very costly

#### [Clubhouse Horseshoes](#)

The horseshoe pits need to be redone.

Horseshoe pits need to be upgraded

Horseshoe area needs major improvements. Area is run down. Nice court needs expanding accommodate exiting usage.

The horseshoe pits need to be rebuild or maintained

Horseshoe pits need uodating..general maint

Horseshoe pins are to far apart for many seniors.

The horse shoe pit needs sprucing up

Horseshoe pits need to be rebuilt and refurbished

## Clubhouse Hot Tubs

the hot tub is not big enough

Hot Tub: We LOVE it! The temperature is so soothing for tired and sore muscles !!

I had two UTI using your hot tub

Hot tub gets crowded.

## Clubhouse Library/Media Room

A library with videos might be nice.

I like the variety of books available. If possible should expand DVDs for residents to check out.

Library media area is way too small to accommodate the growing library . It should also be a room that has couches and chairs for reading to take place.

The upholstered chairs in the library need cleaning or replacement

additional computers / printer

Might want to add color MFD device

Library need updating.

LOVE the library! would like it to stock cookbooks! could another shelf be added somewhere? even in another room?

media room consider rearranging to give more space possibly smaller table.

Need some word processing program. I know there is an issue of people leaving personal info on computers, but they can be set up to erase every 24 hrs. I am forced to drive all the way to the library to do a lot of my computer work.

As a member of the library committee I think we do not have enough space for books. We are constantly taking books to the Lake Wales Care Center due to lack of shelf space.

Need to add audio book to library for the sight impaired.

Larger selection of current books would be nice

Need new computers with faster processors

Printer in media room NEVER works.

### Clubhouse Lighting

Need more outdoor lighting by entrance and drive up to clubhouse. Too dark at night

The lighting at the main entrances needs to be improved. Street lights should be added on each side of each entry roads to light up the area and security cameras should be mounted on them in case there is an accident. People travel fast on the roads, especially Thompson Nursery Road, and that entrance is not well lit. Look at how well the Traditions entrance is lit up at night. I can hardly find my remote opener when I come to the Lake Ashton gate.

### Clubhouse Maintenance

The Club house could use better storage and a general sprucing up

The smell in the club house needs to be addressed

I expect regular maintenance of all these areas

Clubhouse has a "Musty smell" when entering

It has a musty odor always

### Make Clubhouse More Emergency-Friendly

In regard to emergency generator, one of the buildings should serve as a place for homeowners that do not have generator to stay if hot or no power, or as shelter. Since we have restaurant, maybe this could also serve as source for meals in case of emergency

### Clubhouse Multiple Categories

Herb Garden. Raised Box Community Garden. Resistance Pool. Use of beach Ball Air Ball.

Bowling is Ten Pin the Duck Pins are lighter and easier for seniors to use, perhaps one lane could be converted. I have never seen anyone at the Garden or on the Basketball Court. Perhaps the court needs a fence or should be converted to a nice storage building. The Garden area near the pool seems under used. I hear it is nice for events but have not seen much use. If in the future we need for more pool space this with a small step down from the main pool this would look attractive. It seems to have enough space for a smaller pool and we still have enough area between the Club House and the pavilion for garden if we want one.

Who's going to be in the clubhouse during an emergency that we need a generator? Why go to the pool if it's shaded? A hot water shower? Just go in the restroom there showers in there.

We typically use Clubhouse for cinema, shows, dining, and pool. The pool is just too small. We live closer to HFC so use that facility more. We enjoy the bocce ball courts.

Activities desk should not be in the ballroom. Lockers are not needed at the pool and an invitation for trouble with crap left behind or always locked by the same person. Keep your stuff with you at the pool and take all your stuff home when you leave.

Pool too shallow. Parking getting difficult with all the new houses.

My husband and I have taken over the leadership for the bocce ball tournament and have reserved the courts for several days a week. The turnout each week has been incredible. Bocce is becoming very popular here at Lake Ashton and with all the new residents we may need another court or two in the future.

The horseshoes should be in a better setting. They are too close to the water. I've seen them go into the water when thrown. There is no shade there and no place to sit.

We could use another hot tub!

There should also be more umbrellas at the swimming pool. Never enough!

We could use another swimming pool where the gardens are. Would also be nice to have a pool for the children. The gardens are beautiful but nobody goes there.

We have played shuffleboard in the evenings with the shuffleboard group. We get eaten alive by the mosquitos! Maybe consider putting up several fans and some bug zappers.

Bocce Ball Courts . The side rails and end rails within the courts need reinforced and strengthened. Matt has addressed this repair and knows what needs to be done. Also a future upgrade would be a new surface under the turf. Vicki Creek has contacted a supplier for a premium durable athletic court substance which can be installed to give many years of play. This would allow bocce play without the damage of divots in the courts and also less maintenance.

Horseshoes -- I would suggest a better location... Horseshoes roll into the lakes edge when playing. Also we need a new set ... last time I played there was a horseshoe missing. Outdoor pool ... This is a big project ... but ... we need another outdoor pool. This is overflowing with people with all the new residence coming to Lake Ashton. A good location would be the garden/chess area west of the current outdoor pool. Maybe a children's pool in addition and of course, another hot tub.

Additional hot tubs are needed to accommodate the number of people waiting to use them for much of the day. The current hot tub is in virtually continuous use for most of the afternoon. This was true even pre-COVID and is likely to continue post-COVID, especially with all the new homes built and HFC hot tubs closed for most of the weekend.

More outdoor pool capacity is desperately needed given that it is currently the only pool available for leisure use much of the day and weekends. Pre-COVID, the pool frequently reached it's capacity of 75 during peak times. During COVID, we frequently hit the 50 person limit. This pool wasn't designed for a community of 1,600+ homes.

More parking is needed. This could be alleviated somewhat if restaurant staff was asked to park further away on the grass during big events.

Possibly upgrade bocce courts and increase parking

Gardens will need updating. Pool and parking not enough for the present size of our community

Would like to see pool converted to salt water. More attention should be given to tennis court surfaces and fencing and wind breaks.

Wish we could have a shared vegetable garden, horse shoes kept near site, salt water pool!!

Use of beach ball for Circle Air Ball during scheduled time weekly. Standard stakes for pits and clay or crushed shale. Shoe get lost in sand. Resistance Pool. Community Raised Box Garden

1. Base of bocce courts need to be maintained. They are uneven.
2. What is the clubhouse garden? Do you mean the outdoor chess area (which we love so please keep) or a COMMUNITY GARDEN (which we would really love to see and be a part of.
3. Pool - We are SO frustrated that 'balls' aren't permitted in this pool. We used to do a great 'senior' exercise activity that involves keeping a beach ball up in the air. It's NOT throwing--it's using the ball as an exercise prop for group exercise, but we have been told 'NO BALLS' in the pool. We just don't even use that pool any more. Very sad. At least consider designated 'family' hours so people who have visiting children can use this amenity with fewer in-pool restrictions.
4. Consider installing a sun shade over part of the pool.
5. Consider installing a corn hole area.
6. RESISTANCE POOL - We would love to see a 'resistance' pool (a walking pool with a current that you walk against). Most 55+ communities that we visited before deciding on LA had them. It was the ONLY deterrent we had in selecting LA as our retirement community. It is such a great way to exercise as we age. Creative thinkers could find a suitable space to place it, I'm sure.

The horseshoe pits need regulation stakes and a pit which needs a stiffer clay type (blue clay, blue shale, soap stone not sand} shoes get lost and slide too much. Allowing the use of beachball balls during structured weekly time for "airball/volleyball" type games. A shaded covering for part of the out door pool.

are there too many shuffle board courts? Can tennis be shared with pickleball? need parking, more hot tubs even if portable

The horse pits behind the Pavilion are in poor shape and too close to the water's edge. Not sure where they could be relocated.

I would like to see a second or even a third handrail installed on the stairs leading out of the east side of the outdoor pool, maybe 30" apart (width of a door opening) from the center hand rail. I have mentioned this to a number of Manatees in the pool and they all agree that getting in but mostly getting out of the pool can be difficult when your mobility deteriorates.

Another hot tub(s), more parking, enlarge pavilion and include a stone, indoor BBQ station with electric outlets, and counter space.

1 shuffleboard court good use a facelift. 2 horseshoe pits are a joke 3 pool needs music

Bocce is growing and while we are encouraging people to use the courts at different times we may need another one as the community grows. They are kept in poor repair and although they were just redone there are many areas that were poorly renovated. It is my understanding that they are being professionally evaluated and we will await the outcome. There is a large area devoted to shuffleboard but I seldom see the courts in use. I would say that most times the parking is adequate but with the growing popularity of the restaurant and shows more space is needed. Shuttles for special events? Cart/car pooling encouraged?

Garden? What garden? Also need another outdoor swimming pool.

Didn't know we had a garden. Can we have a miniature golf course????

One small outdoor pool in a community this size is too little. One hot tub in that pool area is too little - already people wait to use it.

There are only about 12 regular tennis players in the community and they have four courts. It makes sense to have the main clubhouse area be a tennis center - if they want another court add it. At the HFC there are close to 200 Pickleball players and each day dozens wait for a chance to play. The tennis courts there could be four more Pickleball courts and that could be the Pickleball center. In that way all players of both sports are fully accommodated.

Could handle another hot tub. Should be able to have some music at pool. It's a boring pool atmosphere! The horseshoe pits are bad! First off, should not face West and E. Wrong size stakes, Need level platforms on both sides. Taller back boards. Need to go look at Rotary Park's horseshoe pits. But, no one plays around here though!

Clubhouse pool could use a few more chairs and more umbrellas. I don't use an umbrella but with only 3 available it's not enough.

Horseshoe pits are in HORRIBLE shape. I think my hubby is the only person in Lake Ashton that plays horseshoes and he won't even practice for tournaments on those things!!

Embarrassing

Do not feel a part of this community. I use to swim every day and do exercise class and dance class but people are not longer friendly.

outdoor basketball court needs resurfacing and new backstop require 2nd outdoor pool

Horseshoe pits need to be upgraded and I would move them over a bit. The pool is great, but you need another outdoor pool at the HFC with all the new homes now. I would add a golf cart only parking area that would be accessible with special events. Keep em off the streets ya know.

The outdoor pool and sunning area is way to small to comfortably handle the current homeowners demands of all our current and will definitely be insufficient for our future needs based on all of the new growth in LA.

We could use additional parking around the Clubhouse especially during special entertainment events

Pool and Hot Tub are too small for the number of residents and guests.  
The pavilion needs a bathroom, kitchen sink with hot and cold water.  
A sidewalk from parking lot to pavilion is needed.  
Parking is a problem for events.

Bocce ball court, sign with rules, upgrade courts, 2 courts are sufficient  
Horseshoes, bad location, no seating  
Pavilion BBQ, should be gas

Outside pool getting too crowded with increase in residents. Solar heating should be installed.

Parking is getting tighter than it used to be  
Shuffleboard courts have been damaged by cleaning. Need to be refurbished again.

Need restroom near Pavilion, Need regulation Horseshoe pits

As Lake Ashton grows, we will need another swimming pool with another hot tub and additional parking.

Would like to see another outdoor pool or enlarge the existing one.  
Need more parking at the clubhouse.

Clubhouse New Resident

I just moved down here a few months so I have to wait to see more.

We just moved in on 2-9-2021 so currently we are not using any of the above.

New resident. Haven't really made full use of all amenities, yet.

It is worth noting that we are new residents and haven't yet had the chance to use the facilities so it is difficult to comment on any potential changes to consider.

We just moved in four weeks ago and have been immersed in unpacking boxes and remodeling inside and out a home that is in dire need of TLC. We have had limited opportunities to enjoy the many amenities in LA.

We are new so we haven't experienced much that will be offered Post-COVID.

Just moved here and haven't started using the amenities yet.

Difficult to assess as COVID-19 happened a couple of months after we moved in

Just moved here November 2020

We are new to the community so have not had an opportunity to use the amenities with the restrictions.

Too new to have an opinion

Only lived in lake Ashton a few months, some opinions may change as the years progress

Since I am new to LA, my opinions may change on all of the topics after further use.

Cannot answer many of these questions as we've never used the facilities.

We just moved in and have not used any of these amenities.

Just started using a few amenities as we are new to the community and had less time with moving in and dealing with home warranty issues.

#### Clubhouse Parking

Construct a Parking garage along the west side of the LW clubhouse with tennis courts on top level. Purchase wooded land east of LW as a buffer to development and nature trails.

Yes, visitor overnight parking area!

Parking is inadequate frequently

Need more parking especially when used for an event (wedding)

Parking is tight and needs more spaces

Think we are going to need additional parking once the community is fully built out.

Need to expand parking for events.

There will definitely be a parking problem by 2025.

Need more parking spaces

Need more parking

Not enough parking for events

Could use more parking when we have events... Don't know where

Parking not sufficient for large groups with cars

Not enough parking for golf carts or vehicles. The dog park took away overflow parking. What were you thinking?

Parking, in the future, will only be more difficult. Especially for entertainment.

We could use more parking during shows

Parking in a car has started to become an issue once in awhile.

Issue with parking only when a function is taking place in Ballroom.

It would be helpful if there were more parking spaces whenever there are shows or resident meetings; however, I realize there is no additional land to make more parking. Perhaps the sales parking lot could be utilized more often.

Clubhouse parking is fine as long as there is no event in the ballroom. When there is, parking is a problem.

Parking for events could be improved

Insufficient parking for many events.

Not enough parking for events.

Could use more parking

There is a shortage of parking for large events at the clubhouse. Additional golf cart parking like outside the east entrance would help, with marked lines for parking.

Parking is lacking when attending events in the ballroom, e.g. entertainment series.

Parking is going to be a problem with the increase in residents. Solutions need to be addressed for inclusion in upcoming budgets

There is insufficient parking now when big events occur & on Bingo nights, unclear where residents will park, when fully built out.

During specials events (shows, CDD meetings, etc) there is not enough parking designated for golf carts so they take up regular spaces in helot which limits the amount of cars that can park.

Sometimes more parking is needed

Need more off street parking during special events

Need expanded parking fo large events.

Parking for the clubhouse will not be adequate

Parking is tough at large events

Parking is an issue whenever there special events at the Clubhouse.

Parking needs to be larger, given that we have more residents.

More people moving in, we don't own a golf cart, so it can be hard to find a space for events.

Needs more parking/ park golf carts in front and east parking only

Don't know where more parking can be added but it is needed if feasible

Not enough parking for events.

More parking for guests and residents

parking is not sufficient during big events

We could use more parking

We could use more parking but have no clue where they would add that.

More golf cart parking and parking in general

Parking at the clubhouse has been less than optimum since its opening. The demand for parking will only increase.

Need more parking when special events are going on.

Need more parking for scheduled events.

Parking is inadequate.

As the shows start up - the parking is and will be totally inadequate

Need to come early to get reasonable parking space for concerts. Already car-pool to decrease need for wasting parking spaces.

At times for events in the clubhouse such as entertainment series there is just not enough parking space. Now with the dog park that additional parking is no longer available either.

Could use more parking.

Additional parking spave greatly need. Perhaps the grass areas in front can be paved for parking. Too few parking spaces greatly limit participation.

Parking when there are large events in the clubhouse is limited.

Regarding the parking issue during times special events are scheduled perhaps requiring use of golf carts only in one section of the parking lots since some residents may not own a golf cart.

During entertainment center, parking was scarce before > now we have more people.

Parking is a problem for large events.

Additional golf cart parking should be provided in front perhaps next to the walkways

not enough parking (4x)

Need more parking in parking lots

There will not be enough parking if maxwell makes the sales office private after all the lots are sold

parking is insufficient for high-attendance activities

More parking needed especially on entertainment series nights

Need more parking when there are shows

Parking is Insufficient.

#### Clubhouse Pavillion/BBQs

A sidewalk is needed from the parking lot to the pavilion. Not everyone has a golf cart, and it is difficult to reach if you are handicapped.

The location of the pavilion is perfect, it could be double in size

Need charcoal for BBQ, very inconvenient.

An other pavilion

Screening the Pavilion was great decision.

BBQ should be gas.

Another pavillion would be good

The grills, barbecues, should be turned back into gas grills. The carrying of the charcoal is difficult to lug the bag from home to pavilion . Years ago all those grills were gas and it would be nice to have that back again so all you needed to do was turn on the dial and have a gas grill to have a cookout.

It would be nice to go back to gas grills at the pavillion

#### Clubhouse Pickleball

Maybe lake wales can get pickle ball courts too

Wish we had pickleball lines on tennis courts.

Use the Pickle ball courts

I would like Pickle Ball Courts at the Clubhouse.

would like pickle ball

I believe the Pickle ball courts need upgrading and possibly expansion

The east has no Pickle Ball Courts that I am aware of. Rarely see Tennis Courts used. If utilization is low, could they be upgraded to Pickle Ball Courts or could Pickle Ball Courts be added?

No one uses the tennis courts. Turn them into pickleball courts.

Please don't paint pickleball court lines on tennis courts. I left our last 55+ because pickleball took over tennis courts.

Good condition. Suggest addition of pickleball court markings on the tennis courts to allow both sports to be played.

I would like to see a few pickleball courts added as it is a growing sport

Would like to see some pickleball courts added

Please add more Pickle Ball Courts

#### Clubhouse Pool

Use of beach ball in out door pool for scheduled time during week. Circle Air Ball especially.

A Sun shade for the pool would encourage residents to spread their usage more evenly throughout the day, reducing the load during peak periods, especially during the summer.

More umbrellas around the pool. Remove the chair lifts and take them out when requested.

I think lockers or cubbies is a waste of CDD money and clubhouse space. The same goes for hot shower at the pool. Sun shade at the pool might be a nice idea; however, keeping it clean and safe from wind gusts would be a problem. For residents worried about the sun, there are opportunities in the morning or later in the evening for them to enjoy this amenity.

Shade for pool or horseshoe bar? How could you shade a pool? Who would want the pool shaded?

Why are we not using solar to heat the pool?

there are hot showers in the pool restrooms!!

"If shading is provided at the outdoor pool, Request there still be plenty of areas for those of us that love to be in the sun!

Why not just additional tables with umbrellas?"

More comfortable chairs at tables on pool deck

Let's sell those pool lites, way to expensive

Sun shade for pool area is a silly expenditure of money. If you don't want to be in the sun at the pool, within the shady side or don't go.

The pool should be cleaned on a daily basis. Bird poop is every where inside and out. Also people go inside the pool with the shoes they are wearing after walking all over the parking lot - maybe a small pool to clean up shoes and feet at the pool entrance will help - just like old fashion public pools.

Shade extremely important!  
there should be more umbrellas on pool area, at tables, and free-standing

Not certain shade is needed. People go to the pool for sun exposure and water, not shade.

The sunshade over the pool might be nice if it only covered half of the pool.

Would like to see more poolside table and chairs with additional umbrellas.

The outdoor pool should be shocked once a week. You can see algae around the drains. Some of the tiles need repair.

Members using the pool are extremely rude to children guests using the pool. They make them feel unwelcomed and unwanted. I will NEVER bring my grandkids there again!

Do not like the "police state" that has been created to enter pool area. Dangerous for security guard to be out in the heat in the summer. This is a gated community and is secure, do not see the need for a guard to yell for "all guests to get out of the pool" there were not over 50 in the pool at the time. Wiping down the pool furniture is a waste of time. Same dirty rag goes table to table. Covid does not live on surfaces especially outdoors. I am not signing in to a pool I pay to maintain.

pool temperature is too warm

Sets empty most of time pool needs 1-2 hour limit per day when busy

Would prefer Your own beverages be allowed in pool area

Rules at the pool are too stringent. The pool should be a friendly place for people to bring family and friends. People should be able to come to the pool and be relaxed. The security

guards presence takes away from the relaxing feeling of the pool area. We need to remove them from guarding the pool. They are not life guards. Chasing people away because the pool is too crowded is silly. If people don't like the crowds, then they are free to leave. If someone has their grandchild at the pool who is visiting, the grandchildren shouldn't have to leave the pool because someone else wants to come into the pool area. The pool should be able to accommodate the entire community. If it doesn't then we need a larger pool areas and maybe we should consider expanding it. After all, we are still building houses in the neighborhood which means we can expect an increase in demand for use of the pool area. Also, it's silly that you can't have a non-breakable and covered drinking device near the hot tub or pool. Laws in FL do not restrict drinking in private pools. This is not a public pool. This is a private pool as part of a restricted community. Overall, lighten up on the pool restrictions and let's create a more friendly environment for the pool when people are there.

I am disappointed that some residents using the outdoor pool are intolerant of guest children.

Some could use better seating or more comfortable seating for those of us with bad backs.

Need more out door seating at pool

Pool needs more stand alone umbrellas

Seems the clubhouse outdoor pool is full of floaters and and people who don't want o get the hair wet

Need more loungers

More chairs that are comfortable.

Being able to listen to music while at the pool would be nice

Chairs on patio next to restaurant need to be more comfortable.

I like to swim at night. I used to do it all the time. I am aware that you post signs that the pool is closed after a certain time, I think, but I still think it should be allowed anyway, as long as I swim at my own risk. As an owner I am pretty they can't keep me away as long as I don't make any disturbance. Curious on what kind of response I will get with this....

Given the Florida sun and heat, obviously outdoor amenities need to be maintained and refreshed periodically and I hope that continues.

The metal chairs and tables on the pool deck and at the restaurant make a tremendous noise when moved across the pavers and get rather hot in the sun. Replacements should be considered.

Installation of shade in the pool area would be a welcome addition.

I think the security guard at the club house outdoor pool is a waste of money.

More umbrellas at the pool please

Too many people for the size of pool.

participants never shower before using pool or hot tub. this is required by health ordinance.

Please stop wasting Money on the "Guard" at the Pool and hot tub

It would be nice to have more chairs and umbrellas for use during high season

Not sure why we put the expensive lies in around the pool.

Special time for children to use pool or have a children's side to the pool. Most guests try to use the west end already.

Being the only outdoor pool now with all new residents it's too small. Also there seems to be a issue with sharing of the pool. EVERYONE should have the right to use it without being hassled including our grandchildren within reason.

The outdoor pool will not be big enough once the community is completed. It would also be nice to have a pool where grandchildren can splash and play without the tut, tutting of older residents.

Can't really swim in the outdoor pool, people standing around and talking or grandkids playing  
There is a group of ladies that get into a circle at the outdoor pool and talk, talk, talk. They have no consideration to people who want to use the end of the pool they are in. Someone needs to stop this gabby group and dispense them when they are seen.

Add more free standing umbrellas around pool

In regards to the clubhouse pool. The current pool is not large enough to accommodate the increasing population of Lake Ashton. When we bought here that was the first thing that I questioned. Then when I realized that there was only the one pool which was located in the east end of the community, I was very disappointed. I was hoping that there would be plans for an additional outside pool on the west end to accommodate the residence there. I know the wellness center offers the inside pool but I believe that I speak for a lot of folks here and feel that although it's nice to have, we came to Florida to enjoy the warm weather and outdoor pools. As this community continues to grow, the one and only outdoor pool is quickly becoming an issue. It's a long haul up to the Clubhouse from the west end and at some point, maybe it's even happened, you drive up to use the pool only to find out that the 50 person capacity has been met and you cannot enter. Feel that as a resident and paying for the use of the facilities, that those facilities should be available when wishing to use. One more thing in

regards to the outdoor pool issue. It would be nice to have a pool that offers an area that folks could do walking exercises. The configuration of the existing pool is not real conducive for this exercise which a good many folks like to do. It would be great if there could be a way to include plans for an additional outdoor pool on the west end before the community is completed and land is no longer available for this project. I truly believe that residence, especially the west end folks, would agree to an increase in assessments if this idea could happen.

#### Clubhouse Positive Feedback

Everything is good with me

Doing a great job

Love all of the outdoor amenities.

Thank you for continued support of the activities.

All good (4)

These amenities are great as well

Everything is well maintained

Pool temperature has been great, keep it there. Thanks

Everything is well maintained

Love everything

Doing a great job

Great amenities

A good mix for what we participate in.

They are great ... thank you for keeping them so ...

Love and appreciate all amenities

Excellent

Really like the remodeling and color choices

It seems fine for what I use it.

I think the amenities offered are great!

No, all amenities are lovely.

It takes care of all my needs.

A very nice facility.

I love the indoor amenities

I think we have a Great variety of things to do!

Facilities are well maintained.

New look is great

I am satisfied with them

Love the new look in the Foyer.

Not at this time. Looking forward to using them:)

I personally think that the team at the clubhouse does a fantastic job and are in tune with the needs of the community.

Fine with what we have.

In the years I have lived here, I have had no problems.

My needs are adequately met.

I think we are very fortunate to have so many amenities to choose from.

Overall sufficient

Staff does an excellent job!

for my needs, everything is ok

Overall, very happy with Clubhouse!

Staff is very friendly and helpful

## Clubhouse Schedule

A lot of scheduled times are not honored. While I would hate to see a "Check-up" squad, groups that do not use reserved spaces need to report that.

Regularly scheduled meeting pre-empted by clubhouse manager prior to designated scheduling period two years in a row.

Activities that require reservations are a pain. If there are 2 pool tables, make 1 reserve only and the other drop in. Same for card games. No need to tie up a whole room for one set of players

Although our group is scheduled every week, we are often moved to the restaurant which is not as conducive for the group. It's like we don't count!!!!

When scheduling next years events give existing clubs/users first choice of time and place before assigning to another club/individual

Men's Lava not always able to get the ballroom

Never schedule clubhouse rooms.

We have been able to schedule rooms in the Clubhouse when and where we want, for the most part. Better coordination would help in the instances where the Ballroom was home to several groups and the noise level made meeting difficult.

Clubhouse staff let's residents schedule rooms into the new year at any time, but restricts established clubs from making reservation until late in Dec. Therefore our club's standing room reservation was allocated to a resident two times in 2021 before we had a chance to submit our yearly room reservation request. Established clubs with an established meeting schedule should be given priority.

there are many groups lot of potlucks difficult to schedule and with more people need more room

There were 2 instances in one week that there were people who were either using the room when I arrived or came in and asked me to leave so that they could use it even though it was supposed to be open for me to use.

Not during Covid. Would like to schedule more personal use of bowling alley and card room

Let the staff know that many people in the community do work full time which makes it challenging to get tickets or participate in activities.

Clubhouse Amenities and events tend to be setup for people who are retired and can do things during the day. As an example, meetings regarding the neighborhood are always during the day. However, people who are still working can't participate and there doesn't appear to be any interest in scheduling these events in the evening when the entire community is available.

available scheduling dates and times are frequently limited (i.e. rooms)

I don't know the rules about scheduling the club house.

For the most part scheduling a room is not a problem but during the peak season it can be a problem,

I would like an online appointment software to use to reserve an amenity like the conference room or the ballroom

#### Clubhouse Second Hot Tub

I need another hot tub at the outer pool

May need another hot tub.

Another hot tub would be nice but probably not feasible

Additional hottub

Adding another hot tub might not be a bad idea

An additional hot tub at the Clubhouse pool would be nice.

With a community of this size it would be nice to have more than one small hot tub available at the pool.

Additional hot tubs needed

Another hot tub would be nice for the winter season.

Hot tub question would not let me say yes. I would enjoy a second one.

"Additional hot tubs are needed to accommodate the number of people waiting to use them for much of the day. The current hot tub is in virtually continuous use for most of the afternoon. This was true even pre-COVID and is likely to continue post-COVID, especially with all the new homes built and HFC hot tubs closed for most of the weekend.

### Clubhouse Shuffleboard

Shuffleboard courts need to be rebuilt

Shuffleboard courts are in need of repair, very many cracks and uneven

I like shuffleboard but think the concrete playing surface needs to be better. Also lighting at the foot end would be nice

### Clubhouse Sound System

A better sound system & microphones are needed so speakers at events and meetings can be heard more clearly by our aging ears.

Sound system (or acoustics) could be improved!

Sound System in Ballroom will need to be enhanced/upgraded to support shows and dancing. Much better than HFC but....

I think the Ballroom needs better acoustics for music shows.

### Clubhouse Storage

More enclosed/hidden storage space is needed for chairs, tables and other items. The ballroom, cinema, and other rooms should NOT be used for storage!

It would be nice to have secure storage for BOLLA's blankets which are stored in the craft room.

### Clubhouse Usage

Have not had a need to use

Don't use. (2x)

Just because we don't use some amenities now does not mean we we not use them in the future.

All is fine. I don't use the NOs above.

Can use facility more often not just specific one time

Dont use the Clubhouse as much as I used To.

I also think there are too many unused areas like multiple card rooms.

I only use the exercise room and nothing else

Amenities should be available after hours for people who still work.

Will be too crowded as more move in.

Still working so don't have the opportunity

I don't use any of the amenities very much.

On 2 occasions in the past 3 months, the dance classes have been cancelled to host an event in the ballroom. Another space for activities needs to be available so multiple events can coexist at the same time, without interruption.

I use outdoor amenities most of all

I Don't use above Nos [Clubhouse Outside Amenities].

No. I juust use the indoor ones, except for the pool.

They seem fine - I only use the outside pool and the parking

I really don't use them but they seem nice

Only use outdoor pool.

## HFC Amenities

### HFC Billiard Room

Pool tables are to small.

### HFC Bocce

2 more bocce ball courts are needed near the HFC!

### HFC BBQs

Grills need maintenance

BBQ should be gas.

### HFC Card Room

I haven't been there in several months but the last time I was the funiture in the card rooms needed to be replaced.

The card rooms need to be carpeted and to have some nice wood tables in there like there used to be years ago. When playing cards it is very noisy without the carpet on the floors and the tables that are in the card rooms now are cheap and uninviting

### HFC Catering Kitchen

The kitchen facilities are woefully in adequate even in 2021.

I am not aware of a catering kitchen at the HFC, nor food service there.

as with the clubhouse, this kitchen could use a stove and oven.

Kitchen needs ovens and stove.

Needs additional prep room and stove and oven

catering kitchen would allow for more activities

During events at the HFC the kitchen is very lacking in useable work space. It really need a complete revamp in my opinion.

Have place to cook/heat up meals for private functions

There is no catering kitchen. It's just a sink, a fridge and an ice maker.

#### HFC Christmas Lights

Forgot to mention that the Christmas lights at the HFC this past year were terrible. Looked like they couldn't find any lights to put on the trees. Very sparse. Some were blinking some were not. Would look nice if it was lit up like the clubhouse.

Christmas decorations, flowers, not what they used to be. Disappointing.

HFC Christmas decorations were not up to Lake Ashtons level. If nothing else ... make same as club House.

I FEEL WHAT IS DONE ON THE LAKE WALES CLUBHOUSE SHOULD BE ALSO DONE ON THE WINTER HAVEN HFC. THE CHRISTMAS DECORATIONS ON THE HFC THIS PAST YEAR WERE ABSOLUTELY HORRIBLE. THERE WERE HARDLY NO DECORATIONS AT THE WINTER HAVE BACK ENTRANCE. WHAT A SHAME.

#### HFC Community Room

Stage too small

The community room is too small for exercise classes. Room is taken up with permanent stage and chair storage.

Chair storage/ping pong tables should be moved to another location to allow more room for exercise classes and larger dance floor when needed.

Popular activities like Trivia may need more space in the Community Room

Stage needs to be at opposite end from the kitchen.

Enlarge, need room to prep for events

The temperature in that room is too hot and the lack of air flow make it very difficult to use for line dancing.

Community room needs decor fake plants are disgusting

When exercise classes are scheduled here, the lack of fans, the terrible acoustics, and the (sometimes) small space are a serious detriment.

Lighting for the stage.

The community room and dance floor can be too small for some activities

Stage in the main room is too big.

#### HFC Conference Room

conference room is small

The conference room is very small and with door closed stiffling.

#### HFC COVID-19 Related

open on weekends (2x)

Yes, its time to start opening the HFC full time like before. we are all responsible adults and nobody wants to get sick or make others sick. A couple weeks ago, I had visitors and we went bowling, there was nobody there checking temperature or making sure we wore mask or none of that nonsense, there were other people there and we were more than six feet apart and some kept their masks and others didn't. They left before us, but disinfected every ball, and chairs and tables they used, We did the same when we left and nobody caught anything. I was impressed....again we are all responsible adults and when we are sick, we don't go bowling, or dancing, or swimming or to play cards or.....the list goes on and on, you get the point, It's time for the HFC to open up again, Enough!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

Bathroom access over weekends would be nice

Would love to use hot tubs and ping pong tables on sundays

Open indoor pool on sundays

Need to open up Community Room to monthly functions again.

Open HFC on Sunday

The indoor pool should be open 7 days a week!

Need to increase indoor pool hrs

The pool needs to be open on Sunday

Again OPEN SAT & SUN

The HFC SHOULD be open on Sundays.

Need to be open 7 days per week

Indoor pool should be open on sundays

Pool should be available at all hours

Extend weekend pool hours

Shorten open hours have the pool closed to often

limited hours make it tough to utilize

Should be open more hours

I hear alot of people complaine, pool should be open 7 days a week.

I have used the indoor pool a lot until Covid. The restrictions are well done, but confusing to me on times. I think it's just me. So I have not been going, but I really hope to get back to it. The increase of new residents has made the pool busier.

I do t like the fact that the pool is closed on the weekends and cannot be accessed except through the front desk

I would like more times for free swimming and I hope the pool will soon be. Open on Sundays soon.

Unable to use the HFC on the weekends when I am available to use it.

I am working M-F and would like to use the HFC all weekend.

indoor pool must be open weekdays and weekends.

The indoor pool needs to be open all 7 days a week. Period.

I work and would use the pool on Sunday's it has not been available

Pool needs to be open week-ends

I would like to have the indoor pool open all day Saturday and Sunday.

hfrc should be open sat and sunday

Indoor pool needs to return to previous hours of operation

Have pool open on Sundays

Better pool hours!!!!

I feel that the pool hours are restrictive on Saturday and Sunday why is it closed

Not enough guest hours.

Have not scheduled activities with covid

Pool needs to be open all weekend

Indoor pool open weekends

Indoor pool has not been open on Sundays

Poor observance of social distancing and masking during covid pandemic seen at pickle ball courts.

need open Sat & SUN

Again, given the pandemic that has curtailed activity the past year plus these questions are irrelevant.

would like to have access on the weekends all day Sat. and Sun.

Haven't used much with Covid.

Yes CDDII pool hours should extend

Since the pandemic I have been unable to use the fitness room because the hours are not conducive for those of us who work.

The indoor pool needs to re-open on sundays.

Sauna has been closed.

Need to open saunas back up

I miss swimming in the HFC pool in evenings in winter, it doesn't seem to be open late any more.

Indoor pool hrs need to be extended

Again, do not like the "police state" of the pool area. Policy has been dictated by uninformed board members who do not understand CDC guidelines.

work full time would like pool open SAT & SUN saunas don't work ofyen

HFC Pool needs to be 7 days per week with extended hours

Pool should be open Sundays

i am not allow in your HFC as to the illegal requirement of wearing a mask

I would like the HFC to be open all Saturday and Sunday due to working during the week.

Haven't used much with Covid.

Think this pool need to be open same hours as outdoor pool to accommodate the overflow

hard to answer when things are limited

Have not been using them because of the pandemic. Looking forward to getting back when the CDC lifts recommendations regarding social distancing and group gatherings.

I was shut out of several classes but limits due to Covid

Indoor pool should be open on Sundays

Difficult to access since no usage due to COVID past year

The pool and hot tubs should be opened all weekend.

Would use more if Covid was gone

Did not use any due to Covid-19

Difficult to assess as COVID-19 happened a couple of months after we moved in

#### HFC Craft Room

The craft/sewing room is not large enough to accommodate crafters i.e. quilters and their machines. Many of us need leave our machines at home and work on projects where they are not required [at that time].

Could use larger craft room

The craft room is small and hard to book for special events. Specifically an annual all-day watercolor painting class that is held on a Friday in January/February/March. The outside instructor has a very difficult time booking this room. Number of people that can attend is small due to cramped, small space. This is the only opportunity in Lake Ashton to have a professional watercolor painting class.

Kiln should not be in the craft room .

Craft room is too small. (2)

#### HFC Crowding/Space

My visits to the HFC is mainly to attend exercise classes with Laurie. Laurie does a excellent job in keeping all of us ladies motivated. During season it gets busy; not enough room to space out.

While this is a Covid year, I have not experienced problems, prior to that time there were many issues of not having space available for clubs, meetings, etc.

Alot of classes prevent use at times

Rooms are far too small.

Just limited space but that is expected in season

Over full during events.

Size, size size - with the growing population, we will be restricted on events due to facility constraints

It sometimes is to crowded.

not enough space NOW

All will be impacted by increased population

When a community wide event is going on at the HFC, there definitely is not enough parking for everyone. And with the influx of new residents, who are enthusiastically embracing pickleball, there are not enough courts available.

Likely more required

Again, insufficient capacity in 2025.

Size, size size - with the growing population, we will be restricted on events due to facility constraints

The community room is not large enough, nor is the kitchen.

Again, this is designed for the few, not the many

Both rooms too small

The exercise room is getting crowded in both the club house and HFC. Consider an overflow facility dedicated to mechanical type exercises to supplement the other two locations. Maybe there is room in the design center or out where Master Craft is located.

Same as above. Need to double facilities.

Too small for increasing number of residents.

Larger media center will be needed as well as an additional pool to compensate for growth.

Too small

as we grow - totally inadequate

More seating at pool/ kitchen too small/additional stadium seating at pickle ball courts/resurfacing as well/ walking paths

These areas need to be bigger. The community is very full

Library and kitchen very crowded. Sauna small due to two communities using it.

Would like an outdoor pool, massage room is too small

With more residents living in Lake Ashton, these facilities need to be enlarged.

The rooms that are not sufficient will be just too small for the population of Lake Ashton in 2025.

Insufficient capacity for 2025 residents.

Functions are overcrowded already. If expansion is not provided many will be not able to participate in many activities

could use a larger room for PT treatments or massage with table for exercise.

Could use another or larger massage room. Could also have larger or another sauna.

Not big enough for all the people living here now

Massage room could be bigger. Racquetball Court if not used enough should be turned into a massage room and another 1 or 2 rooms.

Rooms are far too small for the number of residents we will have when built out.

Conference room could be larger.

Dance floor should be larger.

Larger or add an outdoor pool.

During non-covid times, special events at the HFC clubhouse seem to sell out quite often.

Could be larger

#### [HFC General Comments](#)

limit smoke breaks of maintenance staff

CDD2 Board is unresponsive to resident issues, like water front common areas. Rules are irregularly enforced.

When playing tennis or pickle ball you are outdoors and should prepare yourself for the sun.

Definitely YES. We need to have ice and water in the machine by the exit of the ladies/men bathrooms as we had in the past. We can save \$ by requesting the members using the facility to have their own water bottle to add ice & water. We will save \$ and save the environment. Also, we need a shelf on the wall inside the gym to put the bottles with the cleaners/chemicals. Is disgusting to try to get a sip of water and there are two or three of those bottles on top of the water fountains. Also, people spreading the napkins on top of them.

Temperature too low in building

No increase. Let's take care of what we have.

Some shade for the seating areas at the pickleball and Tennis Courts would be greatly appreciated.

Everything purchased for the HFC is cheap and not of good quality. Repairs made buy HFC employees is of poor grade. It's time to step up from the Walmart Theme. Were are not saving money by buying Junk.

It would be nice to have a snack bar there for lunch and dinners

Would be nice for CDD meetings etc. to be elsewhere and not the community room.

Perhaps a more convenient way to use the copier without disturbing the front desk staff.....!

Need better/quieter ventilation.

The big ice machine is good for when residents need extra ice.

#### HFC Hot Tubs

shade over hot tubs, or at least one.

shade over hot tubs

Leave the hot tub umbrella out all the time.

We should have an indoor hot tub available.

Hot Tub is too cold

One hot tub is usually working but other one is either dirt or not hot enough or missing a part. Rarely are both operating properly.

This has been an ongoing complaint that I have. The hot tubs are not kept warm enough to be soothing and the water level is so low, you cannot get your shoulders in the water. I have asked and been rejected and was told just how it was going to be with no change because it was all perfectly the way administration wanted it. I really think we should accommodate the residents who pay the CDD maintenance fees and make these hot tubs useable or stop wasting our money half way heating them and half way filling them. If you can't make them useable, shut them down and save the money.

Hot tubs between Clubhouse and HFC not consistent...Clubhouse great...HFC kept too low for temperature and water level.

The Hot tub area could be decorated a little nicer.

Hot tub area could use esthetic improvement....wouldn't take much

The hot tubs' area could be made more pleasant, they still look like if they were under construction - something is missing - also there are many mosquitoes - because of the proximity to that man-made lake.

most of the time one hot tub is not working.

Most of the time they are out of order. Also the temperature is low for a hot tub.

Hot tubs are constantly out of order/not available for use

Hot tubs used to be accessible by outside entry at any time from Dawn to dusk. Using Covid as an excuse, one needs to be processed thru the front desk and can only be used when someone is at the desk. The hot tubs need to be available by the outside entry at all normal operating times. Also, at least one hot tub seems to be closed all the time.

More hot tubs

With additional homes being built, the number of hot tubs is insufficient

shade over hot tubs

Hot tubs are not easily accessible since there's no outdoor pool there.

hot tubs seem unuseable more often then usable

Hot tubs are difficult to use. They aren't deep enough.

Half the time one or both hot tubs aren't working.

They aren't hot tubs, they're lukewarm. I installed my own personal Jacuzzi at home.

[HFC Indoor Pool](#)

Just remove the roof in the HFC pool

Change indoor pool to an outside pool

Book water classes later in the day or early evening so casual swimmers have more access to the pool

Any way to open up the indoor pool and make it an outdoor pool?

sometimes I can't get my laps in because there are classes going

The daily water aerobics at 8:30 is not permitted to move use the I sort pool in cold weather months. I do not understand why??

GO BACK TO OPENING THE POOL AT 5 am

I just LOVE IT when music is piped into the pool !!

I was part of a group of women who used the pool in the colder months for an exercise class using a CD. That class ended when one person wanted to use the pool for laps at the same time. The class was only 45 min. and should have been allowed especially since it had been going on for years. It caused very hard feeling with the way it was handled at the meetings.

Just do not leave lap lane open in pool when there is a class scheduled

Indoor pool waste unless you are swimming laps only

In my opinion, the indoor pool is too cold. The heat needs to be adjusted up a degree or two.

The pool should be available 24 hours. I still work and often don't get home till late. This should be the same with the gym.

Pool deck needs to be cleaned more often.

Water volleyball used to be on Mondays, Thursdays and Saturdays. Would like to see previous schedule resumed.

Solve the pool problems of water temperatures and maintenance--too much down time.

Disappointed that the 8:30 a.m. water aerobics is no longer able to use the inside pool for their 8:30 am.aerobic class during the winter months December thru February as they did previously.

1. Swim team activities seem to consume a lot of the desired time slots.

not just lapswimmers but all pool going folks should have access to being in the pool unrestricted

More convenient times for lap swimming

When family member visit we have been asked to discontinue fun time because the swimming lanes must be used by swimmers. Times other than scheduled lap times!

Sometimes indoor pool is not available for my use...would love to reserve a spot so I can plan!!

Earlier hours for the pool

I hate the pool! Even with all sliders open it is dark & depressing in there.

The in door pool smells strong with chlorine for me since i have asthma, I can not use it.

Need more water volleyball days.

It would be nice to use the indoor pool in the winter for the 8:30AM water aerobics. It's too cold to use the outdoor pool in the wintertime. Even though the water is heated, the wind and air are cold.

The HFC Indoor pool is always available because very FEW people want to use it - it is dark, cold, noisy, very unappealing.

The main attraction should be the indoor pool and it's not because it's cold and dark. No sunbathing

Pool was supposed to be open but was asked to leave by someone who wanted to swim laps.

Pool should NOT be closed during the day for ordinary maintenance. Maintenance should be done during hours pool not in use.

Pool not available during weekends and it seems pretty humid when doors are closed to keep snakes out.

sometimes too busy in early morning

Expand pool to the outside.

The indoor pool is supposed to be reserved for lap swimming from 6-10 am but there are a number of residents who come during those hours and just walk in the lanes. They can walk in the pool just about anytime that there are no classes going.

More pool water aerobics classes

I used to really enjoy swimming at the HFC indoor pool in evenings in winter - it doesn't seem to be open in evenings any more and I miss that

Open doors for better air flow.

I haven't been there in quite some time. As I remember, and reported, the pool area is dirty.

Pool is cold and noisy

Pool fans need redoing

Indoor pool size completely insufficient for the population it serves. During the times designated for lap swimming, only 4 persons can swim at one time. Really wish this was a true

Olympic size pool. Ladies' "locker room" also too small...two shower stalls simply can't handle the demand, especially right after an organized class. And there are no lockers, so personal items have to be left along the wall on the floor.

Have the indoor pool open 24/7. People here need to EXERCISE when convenient for them.

The pool fan is really loud. Can't talk in normal voice to others.

More available time for free lap summing.

Indoor pool is so loud is there anyway we can put part of that pool outside or remove part of the roof

To chlorinated cant breathe inside

screens on pool area outside doors for better air circulation.

The pool area could be greatly improved. Pavers are not appropriate for the area surrounding a pool as they are too difficult to clean. The lack of climate control in the facility makes it difficult to maintain pool chemistry and often makes it uncomfortable for swimmers as the air feels either considerably chilly in the winter and considerably hot in the summer. (ASHRAE recommends air temps. to be maintained 2-4 degrees above water temp. but not to exceed 86.) The other significant issue is the volume of the current exhaust fans as the din makes it very difficult to converse and to hear instruction. Obviously, inadequate climate control leads to wasted resources and the need to have more frequent replacement of various items due to damage from condensation/excessive humidity.

Pool needs screens at both ends. Probably only at the middle doors. It also needs ventilation lovers that can be closed on cold windy days.

Consider converting pool to salt water.

Wish the indoor pool was SALT water!!!!

Resistance Pool of walking - arthritis and rehab

I have used the indoor pool for lap swimming. Seems the group at 10am takes the lane markers down too early for their 10am class.

While swimming, at 9:40am, they were in the pool taking down the ropes!

Brighten up indoor pool walls, more comfortable furniture, easier access to equipment

Pool area needs better decorating.

The indoor pool needs to be open the same hours and days as the outdoor and seven days a week. There are so few people there at one time, that even during covid times it should have been accessible. i need the indoor pool for the ramp and staying out of the sun.

Very happy with the changes made in the indoor pool... Nice and warn and Clean.

The windows and doors around the outside of the indoor pool are in need of update. They look shabby and weathered.

Not enough open hours for casual swim

Pool temperature too erratic. Fans far too noisy....interferes with instruction during swim class.

It is an inconvenience to have a covered indoor pool in HFC - that pool is under utilized, everyone wants to use the outside pool - very unattractive - the ceiling of that pool should have been like a green house type of enclosure. If that pool environment is made more attractive people will use it more, instead of overloading the one pool. Additionally the noise is unbearable. Is like an airplane is ready to take off. This pool is dark, cold and noisy.

The indoor pool is cold, dark and unattractive; it should have a skylight roof

more chairs in indoor pool area are needed

Again the pool area fans make a ton of noise. Can't hear during classes or swim club. Screens for sliders so air can get through.

I would use the indoor pool but the water is too cold for me.

need to do more to cut down on outside spiders near hot tubs area.

Wish the pool water was 87 or more all the time!

Fan in the indoor pool is very loud and it makes it hard to hear even with the microphone during classes

Lap timing clocks would be nice in the indoor pool as well as flip turn flags at the shallow end.

Something needs to be done to lower the fan noise and to control the humidity. Fans generate lots of noise but don't do a good job at lowering humidity. Temperature controlled room is needed.

Need more free swim options instead of swim team and classes scheduled especially in the morning.

## HFC Library/Media Room

Mah-jongg scheduled in media room. Very distracting when person would come in and listen to audio computer program without headphones.

Jigsaw puzzle choices should be more and rotate more often.

Library should be larger.

bigger library or more efficient use of the space. more shelving that will increase selection.

Need to add audio books to library for sight impaired

Library is short on books

Library needs better newer books.

Need a printer in the media room to use without having to ask permission every time I need a copy.

Library, media center could be bigger (3)

## Make HFC More Emergency-Friendly

The emergency generator question is being addressed through a possible grant from FEMA. Still in the application phase.

Be nice to have a back up generators during hurricane season

An emergency back up generator and emergency use plan for the community to come together for cooking, bathing, medical, etc., in the event of a catastrophe would be a welcome venture.

With regard to making the Club house and HFC more emergency friendly this must be a coordinated effort between all the major buildings ie. the HFC, Club house and Eagles Nest

Emergency Generator - either building serve as emergency shelter with food and AC

emergency friendly would include the addition of AED's are these present in the HFC?

## HFC Maintenance

Bring Fitness Center Gardening And outdoor lighting up to par with Club House

## HFC Massage Room

Need larger room for massage.

Massage room could be larger. Very cramped

Massage room is way too small

The massage room is very small and can be noisy when the fitness center is busy.

If there is more room, another massage room would be nice since you have p.t.

Did not know we had a massage room. Is there a masseuse?

Massage room is like a closet and isn't always available when needed.

The massage room cannot be used by both PT and the massage therapists. There were timing conflicts when I was going to PT

The massage room is not quiet. You can hear conversations through walls and equipment which takes away relaxation benefits of massage.

Massage room could be larger

Massage room needs a new table and larger

Massage rooms are quite grungy, would be nice to have a more spa like feel to them

Hard to book a massage. Never available, but COVID has interfered.

The massage rooms are very small and not in a very private location.

## HFC Multiple Categories

Open HFC on Sunday-do not raise fees

Because of Covid, a lot of the fun activities and especially dances have not happened. I would like to see the HFC dances return. With the increased number of homes and residents, I hope there will be plenty of seats available at events. A second pool will be needed to accommodate the number of people at Lake Ashton.

Saunas seem under used and slightly abused in the restroom area. It would have been nice outside near the Hot Tubs, Bathing suit use for both sexes. If you want lockers the current Saunas could be the space but Lockers can get nasty. Pickleball is growing Tennis not so much.

We may have to convert the Tennis Courts. Tennis up front at the Club House and Pickleball at the HFC. Racquetball seems under used and the Basketball Court the combined areas would make a nice Gym. The current gym could be converted to something else like a rehab area or it could be just for spinning. The new Gym area would still have access to the same Restrooms. It would be nice if we have a hour of free pool between each scheduled pool activity. That way large blocks of time would not prevent its use. Also schedule the times for lap swimming with the same hour blocks of free pool time between. Everyone would know when to go to the pool for their own purpose.

With LA expanding it is getting harder and harder to book the dates we used to have for our community functions. Uncontrolled children at the indoor pool are very annoying (Pre Covid). There have been children in the saunas (Pre Covid).

Install a porta-potty at the pickleball and tennis courts for use when the clubhouse is closed. Keep the gate open so residents can use the hot tubs without going through the clubhouse.

Scheduled hours for the pool have been inconsistent. Please fix the hot tub!

Room availability is sometimes confusing and convoluted. The indoor pool is generally available, but an increasing number of special groups have taken up many times.

The HFC is very popular and it's hard to reserve space in the poker room.

The West side of Lake Ashton needs an outdoor pool. The population is growing and most people that move to Florida want to enjoy the sun poolside and not in a building or in an overcrowded pool area. Sufficient space is available by eliminating half of the parking lot on the south side of the building and incorporating the BBQ area within the new resort style pool area. Much of the palm tree and landscaping already exists.

Lots of landscaping need attention. Dead shrubs and trees need to be replaced. Perhaps an large outdoor television to watch sporting events could be installed in the Rose Garden area.

I would like the pool to open up at 5 like it used to and be available on Saturday's earlier than 8. Also I don't see anything about Christmas decoration on the outside of the HFC clubhouse . Last year decorations left me feeling cold and left out compared to the clubhouse on the East. They were also taken down way to early. They didn't even make it to the new year.

cubbies/lockers, and sun shades are a waste of CDD money

Fishing and boat access to Lake Rattlesnake. Outdoor pool added.

Could use more parking and pickle ball courts

Parking is tight during large events. Don't use hot tubs because they are uncomfortable and always broken.

Residents would be better served utilizing the HFC Garden area for an outdoor pool. It doesn't need to be as large as the indoor pool or outdoor pool at the clubhouse.

There's no reason for the hot tubs to be closed after 1pm Saturday and all day Sunday. When they are open, one of the two hot tubs seems to always be unavailable.

Not enough parking, grills not accessible, needs outdoor pool

More pickleball courts are needed and HFC parking is insufficient now

With the growing number of Pickleball players, more parking and courts are needed.

the parking is insufficient. The grills are always filthy

1 more outdoor pool hot tub

Neither the hot tub area or the rose garden is up to par appearance wise. Cold showers don't encourage showering before entering pool. Easy access to restrooms is beneficial. Covered and anchored bike rack near rose garden. Pedestrian sidewalk from front door to rose garden.

Wish we could use grills, have group or classes. More pickleball courts!!

1. Consider installing a 'resistance pool' outside. We've seen some beautifully scaped designs at other retirement communities (a walking pool with a current that you walk against - great exercise.

2. Consider a corn hole location or an outside 'resistance/walking pool'. Great exercise, especially as we age.

3. Consider a 'sun shade' over an outside open area where activities could take place (outdoor yoga class, etc.). 3. Consider a 'sun shade' over the patio/grill area.

If adding more courts such as Pickleball please give more thought to it is taking away from parking. Better lighting overall for the existing parking. One designated golf cart parking

Need additional parking & tennis courts

Need additional parking at HFC. HFC Rose Garden needs more furniture.

Two hot tubs seem to be sufficient; however, on several occasions there has only been one working. I never see anyone using the tennis courts at the HFC. I feel this land could be better used for an additional outdoor pool here at Lake Ashton.

Another hot tub(s) and more parking.

Pools and hot tubs should be maintained properly to avoid being closed repeatedly

Should be at least two more pickleball courts and hot tubs

Continue to update and maintain

Need more parking for events and need more pickleball courts for morning play, but do not know where there would be space.

The hours of the pool at hfc have changed frequently. I was not happy when the pool was closed for 1 week, but when they reopened one ladder to exit the pool had not been repaired. One hot tub has been closed for 2 weeks with no sign of repair. The outdoor hot tubs are not cleaned regularly. The staff could quickly and easily scoop out the debris from the hot tub once or twice a day.

Tennis courts are enough if pickle ball is not allowed to paint lines on courts and use them as additional courts

Catering kitchen should be larger. Library/media center mirror size and amenities of library in Clubhouse and have greater selection of books

The HFC's draconian COVID policies essentially prohibit or make infeasible many of the community room activities that residents would choose to participate in if they could. For example, dinner/dances and pot-luck gatherings. This contrasts sharply with similar activities permitted at the Clubhouse and Eagles Nest.

The policy that requires staff be present at all times HFC facilities are open increases staffing costs and stress while offering dubious benefits. Expanding roving security patrol hours and duties to include periodic monitoring of the HFC would be more cost effective while providing additional security benefits.

The HFC Indoor Pool fails to meet most residents' needs in several important ways:

- 1) it's currently not open at all Saturday afternoon/evening nor all day Sunday, causing crowding and the much larger capacity of the Clubhouse outdoor pool to be exceeded
- 2) it's not available for general use much of the time its open because it is reserved for specific groups and activities
- 3) it's not conducive to the leisure/socializing uses preferred by the majority of residents
- 4) the capacity limits are far too low for the number of Lake Ashton II residents, much less the larger Lake Ashton community

The HFC conference room is too small for more than 2-3 people.

What dance floor? Seriously, the textured community center floor really doesn't lend itself to dancing.

The HFC Saunas have been closed for a full year.

Community room bad acoustics. Kitchen needs updating.

The community room is not sufficient to handle all the various uses (classes, seminars, dinners) at the same time. Booking times fill up too fast. Another space is needed where (unlike the clubhouse ballroom) where guests can cater their own food and drinks.

The saunas are not convenient to use because there are no lockers/cubbies to place one's belongings when in a sauna. This is also true of the pool

We are outgrowing the indoor pool. Sometimes it is hard to get a lap lane. It is a wonderful pool. The issue is the number of people who want to swim laps in the morning. I have to wait until 8:30 everyday to get a lane.

The Community room will be limiting the number of people who can attend dances after we get through Covid. Before Covid, if you didn't get a table for a dance in the first few days it was advertised, you were out of luck.

Didn't know there was a massage room. Difficult to access the restrooms when you are wet. The shower on the pool deck is cold.

1. Can we EASILY arrange to have access to a ping pong table and equipment at other times than the scheduled activity, assuming there is space available to set up at that time? 2. Access to the ice machine is important to us. Please keep that access to the residents. 3. If you EVER redo this pool, please make it more shallow all the way across. We can't even walk laps because it gets too deep. 4. This may be a great place to add the 'Resistance Pool' I described earlier, though outside would be preferred.

Need replacement and addition of a couple of the ping pong tables. Addition of an all tile steam room in addition to the dry sauna.

HFC Community Room Sound System (pre COVID) was not very good and could use a good upgrade/repair.

Pool chemicals (chlorine) make the space difficult to be in if you have breathing issues and really do a number on your swim suit pretty quickly. An alternate chemical (perhaps salt) would be a great enhancement.

Sauna never seems to be open and the kitchen is too small

its been so long since the saunas have been functional hard to say if they are sufficient. Indoor pool should be accessible for residents all the time, having a volley ball net up all the time is not helpful laps swimmers seem to have preference and should not the lanes are always available to them

I don't consider the kitchen a kitchen at all. It definitely needs something as long as my fees don't go up. Also the Media center needs better sitting area. The wicker chairs are not comfortable to sit in.

Kitchen not big enough and no dedicated indoor area for ping pong table.

Need better care of the saunas and pool area. There are too many times they are out of service. Why??

Catering kitchen area is gross, Sports court is needed for Tai-chai and mirrors. Ping Pong tables are not user friendly

I wish the HFC pool were deeper. I really enjoy the water aerobic classes, but if the pool was deeper, it would give me an even better workout. I would like to see the fans replaced. I have been a member of indoor pools in the past and the fans were never as loud as the HFC fans. Even with the recent purchase of the sound system, it is still difficult to hear the instructor. It's even more challenging to a person who is hard-of-hearing.

Didn't know the HFC has ping pong tables or where they are. Also loved it when I was called to offer a new room for Thursday night pinochle became available...thanks!

Where is the HFC conference room? Saunas seem to always be closed

If there were an emergency egress is limited to one location at one end of the building.

It would be really nice if the pool area and pool were kept clean.

Craft room can get too crowded. Ping pong tables always put away. Media center Small.

The gym equipment is outdated and the space to perform individual exercises needs to be updated. Some of the space in the HFC seems to be wasted. It might be nice to convert some of the space into other amenities. i.e. more gym space or various gym space types like yoga, aerobics, etc.

Do not think massage room should be in the fitness center. They need a separate room. There should be an outside pool in this section to accommodate the larger population.

I believe for popular bands & special events many residents won't be able to attend due to lack of space on the dance floor.

Indoor pool needs to be scheduled ahead of time to accommodate all lap swimmers.  
Sauna & hot tubs are often not working properly or available!

#### HFC New Resident

I haven't had the opportunity being new or COVID to know if the outdoor pool will meet my needs.

Difficult to assess as COVID-19 happened a couple of months after we moved in

I am new here and have not used the HFC

Moved here last august. Due to Covid, have not yet used HFC, but plan to.

New to the community. Haven't started using amenities yet (except outdoor pool).

Haven't used these so no opinion as we are new to the community.

#### HFC Parking

More parking needed.

Parking is getting difficult with new homes.

Need more parking. (2x)

Could always use more parking but location/space is limited there

Parking space is not adequate. Have not seen use of these facilities outside of COVID. May not be adequate.

Large events like full community activities, which are hosted at HFC, are too large for golf car and automobile parking.

Parking is very limited but not much you can about it

Need more parking area

There is concern that there will not be sufficient parking for the more popular events

insufficient parking for golf carts.

Parking is a issue with large events.

Shortage of parking spaces

As we grow, parking will be a bigger problem. Unfortunately, no additional area is available.

Parking is horrible during large events & we're still growing

For large events, parking is not sufficient.

Parking is only sufficient if you can retrain people to use their golf carts for large events

The HFC parking is going to need to be increased as additional houses go in.

Parking inadequate for large events.

I avoid the HFC for large events because of the lack of parking. The new lot was not well lit the last time I parked there.

When attending events at hfc there is not sufficient lighted parking.

again, already a parking problem - needs to be addressed for future and present growth

Need to work on more parking spots

Parking is a problem for larger events

Parking will be a problem again with all the new people when large activities start up again.

Need offstreet parking during special events

More parking

When there is a big event parking is at a premium. More space is needed

Parking is insufficient.

Parking is a problem at large events

Parking is limited. If you don't get there, you have a problem.

Need more parking for ballroom events

more parking spaces, please (or some alternative for overflow parking)

Same answer, more people moving in makes it harder to find a parking space for activities.

HFC parking is too limited.

Overflow parking should be closer to HFC where Pickleball courts are.

Could use more parking during events.

A few times I went to an event at the HFC I could not find parking. Then I went into a very dark area and parked there. We need more parking to accommodate the big events.

Parking at HFC is very insufficient for many events that would be held in the ballroom - even for golf cart parking.

Parking is. Major issue.

Need more parking (4x)

Parking overflow in the vicinity of the HFC seems to be an issue based on observed vehicles parked on the street.

More parking for residents and guests

The parking lot is not large enough

More lights on and operational on the access roads especially near pickle ball courts. After a gathering it is dangerous walking to the parking area which is not adequate.

Parking is always a problem during events.

parking lot not large enough.

If and when we get back to normal, parking may be a problem for events.

More parking is needed when events such as dances are held in the HFC

More parking will be needed.

Could use more parking

There could be more parking but haven't a clue where you would put more parking. The spaces that were available the builder has put houses there. When there is a large function people have to walk a long way sometimes.

When an above average event at hfc ballroom, there is no room to park.

Many times parking has to be on the street.

Not enough parking (2x)

Parking demand will only increase. Additional parking would be convenient.

Not enough parking spaces when there is a big event at the HFC.

Parking at night in the additions lot is poorly lit. As more come to LA we need to consider additional parking.

Not enough parking area.

Parking is and always will be a problem, but space is an issue that cannot be controlled

Need more parking when there are classes and activities there is no place to park

Need more parking. Too bad you didn't acquire the front right lot before the new building started.

Need additional parking

Party parking is a problem, especially now that there are homes in the immediate area.

More parking for events.

We need more parking at the HFC

Not sufficient parking spaces when a special event is scheduled. Perhaps requiring use of golf carts in one section during those times.

Parking may need additional spots for events

more parking spaces are needed

Parking is a problem

There is not enough parking now, so I believe it will be a real problem by 2025.

Need some separate space allocated for golf carts.

There is definitely not enough parking

insufficient parking

Parking is difficult during Bible study

Parking at the HFC can be hard to find

With more people moving here parking will and is a problem.

More residents less room especially in the existing parking facilities

Will Need more parking by 2025.

Minimal parking for events

Definitely need more parking.

More parking is needed

parking is insufficient

Big events never have enough parking

Need additional parking

Definitely need more parking for the HFC.

More parking areas

HFC Pickleball

more PB courts

Pickle ball courts need better upkeep, they need painting and would be nice to get a few more

longer wind screens on PB courts/ more PB players than tennis, add more PB courts

Pickleball Courts seem to be constantly in use. Additional pickleball courts would be an important addition so all residents can play at desired times.

We could use more pickleball courts and the ones we have need to be re-finished

More courts

Pickle ball courts need to be resurface

With the number of people playing pickleball and tennis, the number of courts will not be sufficient to handle the play much longer

In regards to the pickleball courts. I don't feel that there are enough courts to accommodate players. This has become a very popular sport over last several years and more and more folks are playing. However, there have been occasions that my husband and I have gone up to play and were unable to do as there are folks already there playing. Most of these folks are up there all the time day and evening playing. It is hard for those of us that are relatively new to the game and just wish to go up and try to learn and improve to be able to find a court open. I have noticed that the tennis courts are rarely, if ever used, and was wondering if maybe they could be converted to pickleball courts.

More courts, lights on automatic timers

yes, we should have more pickleball courts.....the tennis courts are not used as much as the pickleball courts. There are 3 times more pickleball players here than tennis players so, I don't see why we cannot make the lines in the tennis courts to be used for both tennis and pickleball, specially with a growing number of residents

More pickle ball courts should be added.

Need to expand Pickle Ball courts

New tennis courts built on west and current ones be made into pickleball center  
Indoor pickleball courts built

need additional pickleball courts, sport is growing at a very fast rate for the above 55

Definitely in need of more pickle ball courts and more organized intermediate play.

More courts, better maintenance

Repair pickleball court surface. Place guard around bottom of pickleball fence to prevent balls from rolling under. Regular maintenance on court surfaces and fencing and wind breaks.  
Consider using larger tie-wraps to prevent breakage.

Pickleball courts are great. Wish that there were more, especially on the East.

Would not mind it if they added two more pickleball courts?

Due to growing usage we need additional courts for pickleball. This can be easily accomplished by adding lines to one tennis court and use portable nets when needed without sacrificing the tennis court.

Not enough pickleball courts and they need resurfacing

More pickleball courts are required or lines on the tennis courts making them able to be used for both sports. There are often long wait times to play PB.

More people are playing, additional courts might be needed in the future. Important to keep surfaces in good shape to help prevent injuries.

We need more pickleball courts. Most of the new residents play pickleball. Probably put pickleball tapes or lines to use the tennis courts when tennis players are not using the courts.

Part of year more courts could be used for pickleball. The tennis courts over there are hardly used

More pickleball courts

Pickleball courts probably need resurfacing.

There are not enough pickleball courts to accommodate the growing number of players and the tennis courts are for a dwindling number of tennis players. The courts at the clubhouse are sufficient for the number of tennis players in the community. The tennis courts at the HFC could easily and relatively inexpensive to change over to picklball courts.

Pickleball courts need to be fixed. After it rains we have to use bath towels to dry up puddles. They need to be leveled and they need to have proper drainage.

pickleball is expanding and could use more courts

Pickle ball is growing and more advanced players often us 1/2 of courts. Tennis courts need to be relined so they can also serve as pickleball courts. No cost and problem solved.they are empty most of the day where as pickle ball courts are used day and night.

Pickleball continues to grow and additional courts will be needed. Shared use on the tennis courts or convert one tennis court into two Pickleball courts

With more houses and residents, and with the popularity of pickleball, it's likely that soon we'll need another court. Also two courts have slight indentations that hold water and dirt, a slip hazard.

We need more pickleball courts.

Would like to resurface courts

Pickleball courts need resurfacing.

## HFC Ping Pong

ping pong. Equipment is not looked after properly. Staff do not hold people accountable who damage the tables. They see it as a non essential activity but in fact it is ideal for exercise.

Would love more ability to play ping pong but it's hard to find and set up the tables

Need to have at least one Ping Pong table set up for use at all times.

would be nice to have at least one ping pong table set up and available at all times

Ping pong tables should have their own space so they can be used anytime vs the current set up

ping pong tables need replaced

New ping tables are needed

Tables are not available most of the time. We need to have at least one table available to play at night or different time than the scheduled ping pong hours

It's too bad the ping pong tables need to be set up for each use....

Ping pong, some tables might be ready to be replaced before 5 years.

regarding ping pong. More control on people using the facilities of L.A.

Some of the ping pong tables need to be replaced. They're chipped on the edges.

## HFC Positive Feedback

Fine with what we have.

Staff is excellent!

The HFC is efficiently run.

Fine the way it is

I am OK with everything

Very well maintained

No, think it is wonderful

The updates at the HFC look great!

All are well maintained

#### HFC Racquetball

Racquetball not official size. Wall specs are also wrong too lively

Racquetball court needs a new floor and should only be used for Racquetball.

Place a removable net in the racquetball court to play walleyball.

Racquetball court floor is in terrible shape. Been complaining about it for 2 years

Racketball floor needs refinishing

Data should be gathered as to how many residents actually use the racquet ball courts. I never see anyone using them. Maybe they could be re-purposed and share the space with racquetball players as needed. Could use the space for additional small fitness classes.

#### HFC Saunas

Yes, get the steam room back and operational

#### SAUNA

Sauna needs to open up ASAP!

Sauna seems to always be broken

Need additional saunas

The temperature of the Saunas is low below 104 degrees like the one in the outside pool. Would be nice to increase the temperature.

I have never seen the saunas open for use.

When will saunas re open? They are proven to improve our health. There must be a valid reason they were included when hfc was planned. I have lived here almost a yr and saunas not open.

Saunas have been closed since forever. Hard to judge.

If sauna works

PLEASE JUST OPEN THE SAUNAS!

I LOVE the sauna but is it even open since COVID?

Even before Covid the sauna didn't work, sign was always on it out of order

HFC Scheduling/Hours of Operation

Both HFC should have same open hours as the club house, we are the same development but act like two different facilities! It's about time to act as ONE!

Open 24/7

The pool needs to be available 24/7.

The HFC Indoor Pool is not available when Iâ€™d use it because:

- 1) it's not open at all Saturday after 1pm nor all day Sunday
- 2) it's not available for general use much of the time its open because it is reserved for specific groups and activities

The HFC community room is unavailable for scheduling for most of the time it's open, especially during daylight hours. We need more availability!

Would like an online reservation system

Pool and Clubhouse is closed too often

With more residents the Community is difficult to reserve for neighborhood get to gethers

Ballroom booked not always available

Once an event has been scheduled, no other event should be scheduled in conflict with it (with a few unavoidable exceptions).

Moved regular meeting from HFC due to scheduling problems.

Could not get the room for neighborhood Christmas party last year even though we had been reserving it every year at the same time. Repeat events should be given priority

Evening activities in the big room were hard to schedule before Covid. Indoor lap pool addressed above.

Unreliable schedule

Should not be reserved for small groups.

Preference for scheduling the various rooms should be given to those that are using the rooms and have been for a long time

Never sure when areas are available for unscheduled use.

SHOULD OPEN UP AT 5AM LIKE IT USED TO

I have been able, in the past, to schedule rooms as needed. Don't know about now as it has been quite a while since needed and I am aware of many more residents who use the facilities. Time will tell.

Scheduling for our club's monthly meetings became so unreliable that we moved our meetings from the HFC to the main club house.

Even booking a year in advance, it is not possible to get the dates you want.

There have been times when I could not book the large community room or the craftroom.

Would like to schedule a use of the card room twice a month for personal use

Again, scheduling is important.

Schedule full. No room for others to use.

Scheduling is key

#### HFC Showers

More shower stalls needed with small lockers to keep clothing.

Need more showers, changing areas and lockers

#### HFC Sound System

Sound system in the ballroom is always a problem.

We desperately need a new sound system that works and doesn't hurt your ears. Man that system sucks.

## HFC Sports Court

Sports court too small for exercise classes when needed.

The sports court should never be used when there are vocal directions to be given. The area is extremely boomey and echos preventing the recognition of what is being said. Playing games like badmitten or volley ball work okay while being noisy.

The community room is ample for exercise classes as long as there is no Hoa/ccd meeting scheduled. The sports court is not acceptable for all the people exercising.

## HFC Tennis

Tennis needs backboard

Often I had to schedule our tennis social almost a year in advance and at times still could not get a specific day or week.

Keep the tennis courts as tennis courts

Tennis courts need better wind blockers

## HFC Usage

Haven't used much with Covid.

Haven't used indoor pool yet, but hope to in near future. Will have more opinion then.

Responses are based on utilization prior to March 2020. Have not been using amenities since then, except the indoor pool about 3-4 times in the summer. Discontinued because it simply did not feel safe with the pandemic.

Normally yes but during pandemic no.

Don't use. (3x)

Utilize more

Never use them

I don't use currently, but hope to in the future.

I guess I'm just too old to use all these activities.

No. Only use the clubhouse facilities.

I DO NOT go to the HFC after the treatment I received

Never use them

I don't use most of the HFC amenities.

Don't use many now, but hope to in the future.

Hardly ever go there

I WILL use these things--but have not yet.

## Dining Amenities

### Ashton Tap & Grill

#### Ashton Tap & Grill Bar

Redesign bar to be more customer friendly.

need to have a trained bartender, not just a wine beer server

Outdoor bar needs to be bigger and more shade. Inside needs sprucing up; plants pictures and lower ceiling.

The wall behind the bar needs work, more style, it's too plain and boring. It would be nice if the bar was open until 10.

Would be nice to have longer hours at least on weekends.

Would like to see the outdoor bar used as a coffee shop in the mornings

#### *Ashton Tap & Grill Catering*

RV group meets every Tuesday from 3 to 5pm. There is supposed to be bar service during our event. In the past service included wine, beer, spirits, and mixers with garnish available. Now it is only wine, beer and soda. Our numbers are down due to covid 19, but the lack of consistency may also be contributing.

#### *Ashton Tap & Grill Communication*

conflicting answers regarding outdoor dining area rules

Have not had good luck in contacting them by phone. Goes to voicemail.

It would be nice to have food available at the pool allowing for more outdoor seating

Please make Comment Cards available post dinners/lunches or email to us after we dine

#### *Ashton Tap & Grill Consistency*

3 out of 4 times the food was not satisfactory to us (fish) once under cooked. Once over cooked once fishy tasting. Hamburger was great

Food is inconsistent, pricey, service could be better.

Inconsistent

Unreliable...one day very good...next day should have stayed home....Servers are very good, but the food is inconsistent. Often comes out cold or raw/uncooked - sent back.

Daily specials need to change. Have spoken often to the manager and noticed changes are being made regarding some items, so will give them credit for that.

The food is hit and miss.. Pizza not cooked and the Steak was not tender.

Food quality is so so and service is inconsistent. It's new so these issues should go away with time.

Food quality is inconsistent.

It seems be hit or miss on food quality

Not specific to the current management but the kitchen capacity has been overwhelmed at times.

MORE CONSISTANT FOOD QUALITY, BETTER TRAINED SERVERS

Hot food items are often times just warm, as if they had been sitting for awhile before being served. Fish is terrible for the price. As if it's pre-packaged frozen. On a positive note, the strawberry/goat cheese salad is killer! I order that almost every time. The service is terrible. Typically slow, but recently waited 15 minutes for anyone to even come to our table. Finally had to flag someone down. Clearly wasn't her table, as she was rather abrupt and frazzled when taking our order. Once served, she never came back to ask if everything was OK. At the end of our meal, she never asked if we wanted dessert or coffee (which we did). Just plopped the bill down and walked away. Very disorganized and unprofessional. Lots of friends have had similar experiences and won't go back.

Food quality is not consistent. Nothing special.

The biggest issue with the Ashton Tap & Grill is the consistency of the food quality. One night a meal is great! Another night only a week later the exact same meal is terrible (not fresh tasting, chewy, soggy or cold). EVERY patron should be encouraged to fill out a feedback card for EVERY meal. I'd dine there more often if there was more variety offered, even if only as a special.

need to be more consistent with food

quality is not consistent

### *Ashton Tap & Grill COVID-19 Related*

During covid...outdoor seating

During Covid 19 when we do eat at the restaurant we prefer to eat outdoors.

Covid restrictions were inadequate. Never felt safe before vaccination.

Right now it offers more than any other area restaurant.. their COVID-19 protocols exceed what others offer, especially the eagles nest.

Be not afraid of a virus with a 99% survival rate. Open everything up at full capacity. Let those who are afraid stay home and those who aren't live.

Difficult to assess as COVID-19 happened a couple of months after we moved in

No experience to pre covid.

### *Ashton Tap & Grill Decor*

Restaurant needs a refresh, feels dated.

Decor is pretty plain

The restaurant needs updating. It is not very inviting inside.

There is a cold feeling to the room. I feel like I am dining in a cafeteria atmosphere. The room needs some character.

The decor is dated. The cloth squares should be updated with the colors of the community logo or restaurant logo.

Decor should be updated

The plain sound panels on the walls make it look like the room is unfinished. Would be wonderful if somehow prints of pictures our residents have taken of the beauty and wildlife in LA could be mounted to the faces of at least some of the smaller panels. This would add color and interest, brighten the room, and take advantage of the photographic talent of our residents.

Need to have nicer padded chairs and a more elegant look in the dining area

Seems to be more of a dining room than a restaurant. Warm it up, maybe some booth seating, pictures and draping will make it seem more elegant.

Bar needs to be enlarged instead and outdoor. Decor needs upgrading. Looks old and dowdy.

Add decor to have area be more quiet. More outdoor seating as it is becoming more popular.

in door seating looks dated

The restaurant color scheme & decor is dated.

The decor is dark and dated.

Needs better decorations

The decor needs to be updated- brighter, lighter/ as far as the outdoor seating; the area should be a three season so eating would and could be year round.Huge improvement over the last 3 vendors- finally got it right!

Room is dark and noisy. Needs Redecorating, brightening, and noise reduction additions.

Add more TV's. Take the bar TV's and move them outside and add larger TV's inside.

The decor leaves a lot to be desired. The lighting is too bright ( reminds me of a Army mess hall )

The dinning room lacks atmosphere.

Partitioning the dinning area from the bar would help. ( previously we had that )

Some artificial or real plants or trees would help the atmosphere. ( previously we had that and it helped a lot )

IT just seems like a big old barn

The restaurant needs some redecorating and better noise abatement. The orange panels help, but the color is not appealing.Replacing some of them with canvas photographs of nature from around Lake Ashton could be a nice touch. The outdoor seating needs to be updated. The heavy tables with open grid tops are a problem..the tops need a plexiglass topper. Drinks spill especially wine glasses. The tables and chairs are difficult to move...and they need to be updated. Would like to see breakfast hours at least on the week-ends. A bigger bar area would be great for socializing and they REALLY need some experience bartenders.

Decor is bland, needs some personality. Bright Florida colors perhaps.

Update needed

Room needs more character - feels like nursing home cafeteria. More outdoor seating

Very plain decor. Needs just a little extra something to dress it up

It looks and feels like a large cafe/diner rather than a restaurant.

Would like to see some wall decor.

Update decor...add TV's. Since it is called a taproom. Make more sports friendly

Separate dining and bar

Need some decor

Yes, The Decor is very drab and outdated. A tropical scene or a scene that changes with the season.

Lighting is like you are sitting in a convention dining hall. Not much ambiance.

Freshen it up

decor the restaurant has always been dark and in my opinion not very inviting

Decor update needed and noise level improved on. Timely window cleaning

decor needs to be updated

Decor is not very appealing.

The interior of the dining room and bar could use an update. I know it is hard to control noise level in a space like that but it would be worth looking at options. I also think they should change the lighting from daytime to evening dining. It is a simple thing that helps change the mood of the room.

Think decor is cold and ugly. Not warm and inviting. Window treatments would help.

Haven't been back yet but am looking forward to it. I would like to see some elegance and some sophistication restored to the restaurant. The decor needs serious updating.

Need a makeover in the restaurant.

Decor needs to be modernized and brightened up. Something on the walls besides acoustic panels.

*Ashton Tap & Grill Delivery*

I feel the \$25.00 min. for delivery is way off base.

Single people only order 1 dinner at a time, so this minimum delivery is not available for them.

For the most part pricing is fair and in-line with other food services, however there are minimums for ordering on-line and deliveries that are restrictive and don't make sense when the Ashton Tap and Grill wants to be community friendly. Example; if a single person needs to place an order for delivery there is a \$25.00 minimum. considering the delivery area is very limited and uber eats, door dash and others can deliver for far less makes no sense.

#### *Ashton Tap & Grill General Comments*

Hold college football game showings at tap and grill

The restaurants have been okay. We have to remember that we need to support them if they are to stay in business!!!

More service while patrons are at the pool would be nice. I'm sure that would help support revenues for the restaurant as well. It might take a while to catch on since folks aren't use to food being allowed in the pool area. This is aligned to my earlier response about the pool rules being too stringent. We should allow food and drink served around the pool area. The folks at the restaurant should be able to play some neutral genres of music from the patio to entertain people. The pool area should feel like your on vacation and it doesn't.

maintain a restaurant

Bring a Subway and pizza franchise into the property.

Miss having a good restaurant

Open Table reservations

So hard to please all tastes. Just need good food at reasonable prices!!

We now have a professional management team. Allow them to make decisions without our interference. The market, not a biased survey, should guide their decisions.

No some of these minor improvements would help

It is very early on to form such opinions on a young restaurant on a 2025 survey...dumb set of questions...

When catering an event in the Ballroom, drinks from the bar should not be served in plastic cups or glasses

Anxious to see financials on this operation. Certainly appears to be getting used and all aspects of operation appear to be getting better. Run it like a business but it does not need to be run to make a large profit just cover costs and reserves for maintenance and upkeep.

I would like a sandwich shop and bar with one or two hot items per day.

Wish people would stop complaining about it

In 2025 the restaurant will be too small for the number of residents.

way above my pay grade.

Unnecessary

follow Covid allowance rules

still quite new for full evaluation

Previous restaurant was much better

Needs more knowledge of celiac disease and exactly what is GF, salad dressing as an example and understanding cross contamination

Liked the food better from the previous restaurant

We bought 2007 because restaurant was great and it has gone down with every change since then. Very sad to not have a place to enjoy eating or to bring friends which I did weekly when we first moved to Lake Ashton.

Wine Tasting and International Dinner Events

Walk up order window for the restaurant.

Not a fan of the restaurant. Would have preferred a bar-type setting.

Please always support a restaurant/bar in Lake Ashton. Would also be nice to have a Cleaners, Ice cream shop and Pizza shop.

*Ashton Tap & Grill Hours of Operation*

Later hours would be great

would be nice to be open a little later at weekends

Later hours would be nice!

#### *Ashton Tap & Grill Kitchen*

taking a little floor space off back could increase kitchen redesign space so that food can be better prepared in a more adequate time to come out to patrons. Kitchen staff not having room seems to affect that and then the servers get blamed for bad service when the problem is stemming from the kitchen.

Need larger kitchen (2x)

Kitchen needs to be expanded/updated.

We definitely need a bigger kitchen

A major upgrade and increase in the size of the kitchen is badly needed

kitchen area is small and inadequate

Kitchen needs to be larger to accommodate the ability of Management to deal with quality experience expected by residents

Restaurant could use a bigger kitchen

The Kitchen is too small

The restaurant and kitchen facilities need expansion and upgrade.

#### *Ashton Tap & Grill Menu Selection/Variety*

Like to see more light snack items at the restaurant to satisfy a nutritional need while visiting the pool such as just grabbing a hotdog , a slider or an ice cream to just get a little something to manage a small bite appetite in the sun.

Would like to see more desserts offered. Sometimes it would be nice to go have a cup of coffee and dessert.

More selection for people that don't drink alcohol. Healthy menu choices or at least a well stocked salad bar.

add teriyaki flavor for wings,

We are 95% plant based/vegetarian, so most of our food is prepared by us. We do eat out for social events or travel.

Meat loaf, lasagna, bread with meal, sandwiches.

Trained barbeque pit master using an outdoor smoker for specific day(s) of the week.

I wish we had something with a "Nini's type" menu/prices. There are plenty of more expensive places locally where people who want "posh" can go. I think you'd attract more customers with a less "stuffy" menu.

Would love to see a buffet when it is advisable.

would like more choice of venues

More menu selections.

Need additional vegetarian entrees

Could use some type of breakfast option either here or at Eagles Nest. Menu hopefully will change over time as the menu can become stagnant and guests will not be willing to have new options over time

Need some more variety, They are a little pricey on some items

With Covid I haven't used the restaurant as much as I'd like. I'd like an emphasis on fresh produce and healthy eating choices

Would like to see the number of menu options increased

Increase variety on menu & make the sides a little bigger

It would be nice to offer more sandwich type meals besides a burger

Wish there were a few additional fine dining options.

My wife and I don't eat any meat or chicken, we are happy with the fish and shrimps but are hoping they are going to add more variety of fish on Fridays since the only 2 selections are mahi, and cod every friday so we are getting tired of the same fish on Fridays. also they should have umbrellas on the outdoor tables that already have the hole in the middle for it. Very uncomfortable to eat with the sun in your face

Menu does not create an interest in eating there

I find nothing on the menu that interests me. I am a basics diner. Everything on the menu is just too enhanced. I don't need every dish to be fancy-schmancy.

Would like greater variety, change menu occasionally

Prefer more variety on menu, include dietary needs, service has been quite slow. Offer more fish, quality steaks, more chicken entrees, more veggie choices.

Could have more selections, perhaps pork, or another pasta dish

There will be a need for some variation in the menu from time to time

Need some more "basic/ non-fancy" items on the menu. Grilled cheese, etc., shepard's pie, etc. Cheesesteak. small open-faced steak sandwich, etc. in addition to items now on the menu.

Need lighter fare foods more reasonably priced. You can go to local grills for a burger for 5.99 that are more tasty but you have to leave the property. Every lunch special is 8.99 no matter what it is maybe need to have different price points for a simple sandwich. Maybe have a \$5 hot dog deal. Breakfast meals would be nice and can even be set up as a buffet so they could manage the limitations of trying to cook so many items. Put out some pans of scrambled egg, home fries toast and muffins. Seem to cater to people who want more upscale meals sometimes older folks are looking for just a quick light bite and do not have a huge appetite.

Would like a bit more variety or seasonal specials on the menu

Hope for periodic menu changes.

You need to add HOT DOGS to your menu

Some less expensive items, such as at lunch, would be very welcome.

Would like more seafood options on menu.

When ordering a salad that is either an appetizer or main meal it should come with either a bread or roll.

Would like to see a weekly buffet with a theme. Also change dinner menu every other week.

I eat Gluten Free and most of the time the specials for lunch and dinner are not gluten free friendly.

Would use a good salad bar with organic lettuce and vegetables if one was offered.

Steaks available every day of the week.

Need more vegetable choices

More variety in the menu

I think this restaurant would be frequented more if they had a daily lunch special. 2/\$25 including salad or soup and a mini desert (rice pudding or small ice cream choice). They could prepare this list of specials for the week on Sunday. Publish that info and people could decide early what special they want to enjoy.

Could use expanded menu

Because of Covid, I have not been in the restaurant, only ordered carry-out once. Not impressed with the menu, I am a plain food person, would prefer less flavors dumped on top of my food. When we can again go out to eat, I will support the restaurant, I can always ask for food to be prepared in a simple manor. My favorite meal to eat out is breakfast, hope they add that option in the future.

Would like to see more vegan/vegetarian options . More healthy selections would be nice too.

Need more selections & specials

Still don't think the menu meets the needs of an older community. Looking for comfort foods, portion variations and better pricing(eg : small sliders with no veggies, chips for \$9.95 is too high). The menu seems not to have enough variety. People are still going to Sizzling Grill instead. Look at their menu and prices for ideas.

Change the menu from time to time.

It would not be nice to have the main menu changed every couple months

Would like grilled shrimp skewers added without the steak.

Pit Barbeque = smoked brisket, pulled pork, etc.

Menu could use a few kid friendly items such as cheese pizza or pepperoni pizza. Appetizers could be added to so you could just go for drinks and appetizers.

Adding a few new menu items every three months would be nice to change the menu choices just a little.

Selections are not always to our taste. Perhaps more comfort food.

Would like vegan options like Beyond Meat burgers

Very expensive and nothing for vegetarians or vegans.

Need a salad bar.

Just need more healthy sides besides salads. When I get specials which is often I can only have the protein and pay extra for side salad. Many people have heart, diabetes, gluten issues that restrict diet choices.

Need more variety of food

Not impressed with menu.

Need to have some wine specials especially 5-7pm

Healthier menu

a little more variety but i understand

Maybe add some comfort food selections.

More variety in daily menus.

Would like to see tuna fish salad or sandwiches and other fish besides on Fridays. Would also like a Greek Salad on Menu.

Would like to see more variety in the menu. Nothing looks good to me on the current menu.

Would like more options on the menu

Some menu items are missing such as fried shrimp and a better cut of steak. Other items are too gourmet.

We need a lighter menu with older people who should be eating healthy in mind. I would like a menu like the one the Blue Palmetto Cafe at Bok Tower Gardens has. Why restaurants think we all want to eat heavy fatty food is beyond me.

I would like to see more items on the menu, steaks etc.

Menu should be updated every 6 months. Happy to see specials for some variety.

could use variety & reasonable priced menu for pool. more menu items always good if not over priced.

more menu items that are not overpriced.

Would like to see vegetarian options. As it is, I don't use the Tap & Grill very much.

Menu should be adjusted periodically so it doesn't get stale

Could have more comfort foods. Example, Meatloaf, Beef stew, Roast beef, Lasagna.

Loved going to breakfast as part of our walk each week. Would like some comfort food like meatloaf and mashed potatoes :)

The menu has very few entrees that appeal to me. The buffets seem very pricy.

Just would like if they switched up menu every couple months

Needs a larger variety of foods

More choices

Adding a few simple items to the menu, such as chicken strips and hot dogs would be nice for a quick snack as opposed to a full meal.

I would like vegetarian AND vegan selections on the menu. Also offering vegetarian and vegan specials.

Could change the options a few times per year.

Some basic friendly meals would be appreciated. Not everything needs to be fancy.

I would like to see more changes in the menu additional choice of vegetables. Quality of beef products is not constant. Bartenders need training. Drinks can be great one day and the next undrinkable.

There is no food on menu that a person eating a whole food plant based diet can eat. That is, no meat, meat products and no added oil.

Hope there will be additional menu options when the restaurant is more established.

Would like. To see a better selection of craft beers

Need variety in veggies, more than 1 choice. Offer gluten free pasta and pizza.

Use fresh fish, not frozen. Better quality steak.

there was a small salad bar at nina"s that was great! Also having a good Rueben sandwich would be good and most likely profitable.

### *Ashton Tap & Grill Multiple Categories*

Make the restaurant better. The food is not tasty and way too expensive.

screening to keep bugs away. Coffee & ice cream bar would be fun

Screening would enhance the dining experience especially in the evening. Breakfast would be nice and perhaps bring back some of the seaplanes and other guests. Ice Cream, YES, what about a counter service similar to Andy's Igloo?

Restaurant is currently better, will be interested to follow ability to cater large events as I know that kitchen in clubhouse is poorly laid out and small

Many of us enjoyed meeting for breakfast on a regular basis DO NOT LIKE NEW RESTAURANT

Love having a restaurant here, prices are good, food is average, menu is limited

The Ashton Tap & Grill should utilize the catering kitchen in the ballroom to provide food & drink services to ALL the many events in the ballroom, including Monday morning coffee, Bingo (if/when it returns), expos, and many other events. Fundraising by others hosting events in the ballroom should not include food & beverages intended for consumption on-site. We need this revenue to support our restaurant!

It would be nice to get coffee when ever, breakfast would be great and ice cream all day would be great

It would be great to have coffee bar and ice cream available all day and breakfast

Screening on CH patio that does not block the view. Need Sunday Brunches. Hard roof on patio must be designed for hurricane winds.

I believe coffee, breakfast, icecream and cookies would be a nice addition in the grill. Except for breakfast, the other 3 could be done with very little change in staff, and would likely increase the currency transactions and gratuities.

Breakfast only if it proves profitable or break even. Coffee only if the restaurant is open. Would like to eat outdoors but it is too uncomfortable. May start bringing my own cushion.

Would enjoy breakfast service again. Coffee/ice cream after dinner would be good.

I don't dine in lake ashtons restaurants they are not to my liking ! I actually found the food trucks very preferable to either restaurant and offer more choice and cost the residents only what they spent not paying for others food and booze bill

Breakfast on Saturday and Sunday would be great---I don't care about weekday breakfast. Coffee available for Monday morning meeting along with donuts, muffins, bake goods be welcomed. It would be great if they offered ice cream cones and cups.

We currently like to eat outdoors once a week. We may want/need to use home delivery in future. Have not yet used home pick up since we like to eat on patio. Prefer outdoor to indoor but decor is part of problem. Bugs moved us in one evening.

customer is all ways right, with food Buy better serve better charge as needed not cheap cheep never wins long after price is forgot, Quality is remembered

Coffee and/or ice cream place would be nice somewhere on facilities

Menu needs diversity, include favorites such as BLTs, hot dogs, pot roast, meatloaf, liver, more seafood options, more salad options, themed meals ( Greek,Italian, German, etc as we had in the past) . Pricing needs to be as low as possible but quality meals. The present service is good. The cleanliness is good. But decor needs updating. Perhaps have a daily special for under \$10 that includes smaller 3 courses( ie.salad,,main ,dessert.) This is done at other nearby restaurants and is successful.

But, in general, you're never going to make ALL happy when it comes to food. What we have now is definitely better than others we've recently had. We just need to keep trying to improve. Would like to thank those who have put in much effort to this cause.

A hard roof and screening would be superb. Adding breakfast would pay for the roof and screen. If it was priced reasonably it would be crowded all the time especially with ice cream available as would coffee and a bagel.

If profitable, breakfast would be good and ice cream would work for me for dessert

We would appreciate breakfast specials. The current emailed daily menu for the restaurant is hard to understand.

Ice cream is a biggy for us. During this past year (Covid) we have gone to get ice cream as an outing more than we ever have in our lifetime. Love the idea of a hard room on patio and an elongated fire pit outside as well. Handicapped/wheelchair access to the outdoor seating area could be improved.

Breakfast or brunch on the weekends, Ice cream shop in the community would be great, maybe in the sales office building where the bank use to be. I have always been surprised that these are not common in Florida.

A hard roof and screening would allow the patio to be used more. Coffee selections, ice cream would benefit residents. I spoke on breakfast being needed previously.

I presume that the above question "Post COVID-19" means after the CDC has determined that it is safe to resume eating in restaurants. We would very much like to eat indoors and outdoors at the restaurant when it becomes safe; however, the food quality will need to improve.

I miss the salad bar & delicious soups that Nini's served. I'm pleased that we have a restaurant on site. It's just ok- not anything beyond that.  
Screening per my previous comments

Hard roof only when canvas needs replaced

Not just ice cream on dessert menu but a place for sundaes and soft serve when desired

Coffee and breakfast's perfect together!

When operational issues corrected yes to breakfast and coffee would be nice, Nest too.

Buffet breakfasts on special occasions would be a plus. Ice cream while at the pool or on a hot afternoon would be a nice option..

It would be nice to be able to have breakfast on the premises without having to cook it.

Adding screening to Clubhouse would be nice especially for keeping insects out of the area.

Last time I ate on the patio in the evening I received dozens of mosquito bites- hopefully this would be alleviated if the area were screened. Breakfast would draw a big clientele. And it would really be great to have someplace to go for coffee and ice cream with a friend or my partner.

The Grill needs a different menu and better prices, more items like Ninis had.

Outdoor buggy and birds on floor. Like entertainment

Expansion of the hours and offerings would really enhance this already wonderful amenity.

Weekend breakfast offering, walk up ice cream window.

Need someway to cut down the noise level on the inside area is full for the outside patio area need to screen it in keep birds from flying again

Decor could use refreshing. Is tired looking. Menu could use better sandwiches ( plain Grilled Chicken would be a nice addition) dinner could feature a fish picata or chicken picata once in a while. While the outdoor furniture for dining is durable it is also extremely uncomfortable. Cushions would very much add to the comfort of eating there.

The decor can be improved, it looks like a start up restaurant, more colours can be added, better chairs, more comfortable ones. The menu is good but it needs to some additional plates now and then , otherwise people will get bored and stop going.

like to see breakfast served & seasonal menu changes

like to have a seasonal menu & breakfast hours

Dining room and bar need a make over. Decor is old and dated. There is nothing in that room that makes it inviting or comfortable. Would like to see breakfast added to offerings. Maybe a nice Sunday brunch once a month. The bar needs more variety and better atmosphere. What about opening out to the lobby area to allow cocktail service outside of the ballroom?

The restaurant needs new furniture both inside and out. The outside furniture is heavy and uncomfortable. The interior should be reconfigured to maximize the space and enlarge the dining and bar areas. Quality of the food served has historically been a concern and although the food quality started out high with the current company, it shows signs of going down.

The pricing for Ashton Tap & Grill is generally slightly high. The service is slow during the busy times. Staff needs training - several times we have made a reservation only to find that when we got to the restaurant there was no record of it. Outdoor seating can be very busy and loud as a result. Adding additional outdoor seating so large, loud groups can be seated away from smaller groups.

Hit or miss at times. Our door seating could be increased, or limit amount of time tables are occupied.

Decor is just so-so, need longer hours, need noise barriers as it's overwhelming for those with hearing aids, and management needs to be attentive to those servers needing more training as a few are a lot better than most.

Decor...there is none! The lighted trees that use to be there gave it a cozier feeling and gave some separation between the bar and the tables.

Menu...need to remove the steaks if they can't get a quality steak. Need to add a few more entrees such as deep fried shrimp, chicken tenders, spaghetti and meatballs, meatloaf, fish and chips,

Noise level...the noise level is really bad! Maybe lower the ceiling. Adding some greenery may help somewhat also.

Outdoor seating.. The chairs make a lot of noise when moved on the pavers. Not sure what to do about it but would be nice if could find a solution.

We were there when it was raining and the water was coming through the canopy. Also had to move because the water was pouring off the canopy edge and coming into the area where we were seated. We would have been drenched had we stayed at that table.

Quality of food...need to have better steaks. Also need to know how to cook them. Too much variations.

Possibly open for breakfast, keep adding items on menu, I feel will happen once COVID is over.

A few items better pricing

Quality is average. Could be better. Please open for breakfast. Maybe begin with Sunday and see how it goes. Maybe weekend only. Please add breakfast. Change up menu occasionally.

Breakfast hours would be great, quality of food is irregular and inconsistent. Need mosquito zappers for outdoor seating.

Its new and though sometimes inconsistent service and quality it is overall very good. Decor a bit drab.

Noisy inside; outdoor seating area is not large enough

Need to be open for Sat and Sun breakfast. Update decor. Add sound attenuation on walls and ceiling.

decor is drab and open for breakfast would be nice

Decor seems dated. The outdoor patio needs more shade for lunch. Need to add a BLT to the sandwich selections.

Need more items on the menu. Have more umbrellas for the outside dining area.

Please add brunch items to menu from 11am to 2 pm. Frozen fish is terrible. Only reason folks give a thumbs up to others is because we don't want negativity about restaurant because we want it to be self sufficient and not a cost to residents. Red some variety to menu.

Food was really good and now not so much. Food is often dry or over cooked. Noise level and decor makes me feel like I'm eating in a cafeteria. Maybe lowering the lighting at night would help too.

More variety and competitive prices

Service is erratic and prices are high for not that high of quality food.

Both the cost of meals for the quality seem off and should be looked at, especially the quality of the food coming out of the kitchen.

Restaurant needs to improve quality of food, improve getting food out in a timely manner and make it a fair price.

Decor/noise level - there is a bit of a noise issue. Hours - would like to see a Sunday brunch option/menu - perhaps a breakfast buffet on Sundays. (Not as elaborate as the upcoming Easter brunch - that should be saved for special holiday brunches)

We have only eaten there a couple of times and we were not impressed with the the menu or the quality of the food. We will give it another try.

Long wait for large groups. Change specials monthly. Dinners should include salad or soup. Smaller desserts at less price. Love poolside service!!

Needs plants to liven upon plain decor. Needs something to cut the noise level

I hope that the menu will vary much more as time moves on. Serving ice cream at the outdoor bar would also be a plus. I don't expect as great a menu as the Sizzling Grill; but management should think in those terms. The outdoor area needs lighter (weight) tables and chairs and I hope that it can made weather resistant and insect proof.

Change decor to reduce the sound level, more outdoor seating.

Would love to see Sunday breakfast added. Would like menu to have more choices, especially for dietary needs such as diabetic diet, low carb, low fat, etc

Love having a restaurant but noise level is too high, seems to be under staff as service is slow and some food items are not good. Wish they had more "weight watchers" friendly food items.

The service and quality of food are inconsistent. The restaurant decor is dated and the noise level is still pretty high. It's nice to sit outside but the bugs can get nasty. Breakfast would be nice. More specials during lunch. We were promised more variety. It's only been a few months but yet the menu is stale.

Outdoor dining should have a screened area. Need to serve breakfast. Noise reduction outdoors seating.

price of beer high, menu ok some prices to high, if crowded very noisy. need a cheaper option for lunch like a hot dog maybe, there price for pizza is to high, they need to get some

golfers in for lunch. The eagles nest is tough competitor. they have fair prices and good food and no kitchen

better happy hour/4-7 needs updating to old decor need to absorb the noise plants trees

Bar needs a happy hour extension of hours, 2-5:00, is too early 2-7:00- furniture on outdoor patio should be replaced- It is very noisy & not comfortable--- The noise level in restaurant should be addressed. Should have appropriate music in restaurant, also the restaurant needs decorations (pictures- plants).

Really love the Grill's food, it's affordable, great service, friendly attitude, very accommodating, entertainment events and specials. They are really something special that Lake Ashton had been missing.

Some window treatments might reduce inside noise volume. Perhaps screen protection around Lanai.

Love sitting outside but would like some cushions on the seats - they can become very uncomfortable. The food we've had has been a tad hit or miss. Sometimes very good, other times just so so. We generally get take out but have eaten outside once.

Our interaction with the Tap and Grill has been intermittent, given the covid issue. However, the quality of food, the service, and particularly the bar staff leave a lot to be desired.

Most pricing is good. Getting food to go so can't judge service

Disappointed in quality of food and service personnel should be trained better.

Need some soft music. Add more entree options such as chicken and fish dinners

Need more sandwiches/meals - Service definitely needs work or more help.

So far, the restaurant has exceeded my expectations. It's a wait and see if this community can continue to sustain it. The noise level is better than it was. The metal furniture on the patio is really disruptive when moved. We are committed to using it once a week, as we don't eat out much. So far, I really like it.

Would like breakfast served at least once a week or Sunday brunch need awning East end of patio so you have more shade or cover roof and screen

The menu needs to have more variety. The quality of the food is below average. The service is not very attentive or warm. There should be someone at the bar who is attentive and greets the patrons who sit down at the bar as they arrive. You shouldn't have to try to chase someone down to get service.

Noise level is too loud when crowded. I would like to see a larger outdoor seating area that water does not drip on you.

Decor dated

Have eaten there 8 times. Bill correct only once.

Prices are high for quality and serving size

Need more decorations on the inside. Add more sound absorbing panels inside. Need more dinner and lunch Specials. Need Sunday Brunches.

Decor needs refreshed and menu is rather limited

Restaurant very noisy. Menu selection could be improved. Quality and service is inconsistent.

Would like breakfast hours at least a few days a week. Noise level high when restaurant is busy. Need better & more outside seating.

Decor is very bland. A few plants, some pictures on the wall would be nice. Also really miss the lighted tree divider that used to separate bar from dining, as well as high top tables. The seating at bar is so limited. Sound totally bounces off the walls. Outdoor dining should have shaded area by the horseshoe bar, as well as the additional seating beyond that bar. Ideally, the entire patio should be screened in. So many bugs which makes dining unpleasant. Screen has been requested for years and would really, really be nice!

Noisy inside. More seating outside with hard roof and screened in

same foods every week on certain days, taste is fair and served cool to cold, noise is ridiculously loud, not conducive to meetings when forced to move there

Sound problem. Also, need to drastically improve and enlarge the kitchen and refrigeration & freezer capacity. Build an enclosed plush bar in the lobby area, closed off from the entrance door, and make it accessible to waitstaff and outdoor patrons.

Breakfast would be great, wider selection on the menu

I am not impressed with the choice to replace Nini's at all. I have been 3 times - the first time I was double charged and it took a month to be reimbursed. The second time while sitting outside with a golf group the manager decided we were too loud and asked us to leave and the third time the hot sausage on a bun was just that! No sauce and the bun was so over toasted it was nearly inedible. We would eat at Nini's at least once a week sometimes more but we always knew the food was good. For a Tap & Grill there certainly isn't much choice for beer either.

Menu needs to be updated more often and we need additional specials.

Paint color and sound absorption boards need to be updated.  
Service is very slow. Food is average. Some soups are below average

Excellent balance overall. However, the noise level is horrible!

Decor need update, service is slow sometimes, food quality could be better

Prices are high, wait time is ridiculous

Need more selections for Lunch menu, Some of the menu prices little high, food is ok but sometimes it is not good, needs to be more consistent

would love breakfast hours, meal real good one day and same meal not good the next time is not what I like.

Pricing for some entrees are a little pricey. The things I eat are good, but I've heard some, like the Fish Fry is only mediocre to not good at all.

A little pricey. Quality is mediocre for the price.

The bar could be expanded by using the wasted space in the very large lobby which is only used rarely. The noise level would be lessened if the bar area was larger and somewhat separate from the dining area. Screening in the outdoor seating area as had been recommended years ago. Changing the furniture to more comfortable tables and chairs. The furniture is way too heavy and very noisy adding to the noise level. The pricing is good but I would prefer quality. I would like to be confident that when I bring family and friends in for a meal that it is consistently the same and that I am proud of this amenity. The restaurant and ballroom need face lifts. The decor is not inviting and speaks to the fact that they have been around for a long time.

I am happy with current operators, the drapes need to be put back

Prices seem a little steep to me. Need more family friendly meals under 2/\$25. daily specials would be great

The Decor is outdated it probably contributes to the noise level in the room and I believe changes to this could be made to help both. I would like to see breakfast/brunch hours on Saturday and Sunday along with a brunch menu. Too many items are "spicy" or "garlic" I do like that specials that are offered and changed up. Some of the pricing is high for the quantity and quality of food you get compared to other local restaurants that offer a varied menu. I had personally had a couple of items from the menu that I will not order again as I felt they were

less than quality I expected. To this point in time the service we have experienced has been strictly curbside pickup and that has been fine. Change up the dessert selection--offer something more refreshing for end of meal.

It would be nice to have outdoor screened in so you can use in evenings without birds and especially mosquitos. Would also be nice to have bar open later than 8pm a few nights and bring in entertainment on weekends once in awhile. Love the menu but having "daily specials" of something different to choose would be great!

Would like restaurant to be open later and add breakfast on weekends. I think the alcohol is priced too high. Can go off property for more affordable food and drinks

Quality of food and choices are not great and prices are too high for what you get

Don't like the menu, would like breakfast availability.

would like it open for breakfast, more food choices.

Menu should be changed periodically. Don't need as many "gourmet" foods. Like variety in menu. Disappointed sometimes in specials. Seem very sparse(tacos). Water should be served right away. Realize many servers are being trained. Everyone is very nice and trying hard. We appreciate them! Food quality is good in most cases. Glad they are doing pick up and trying delivery. Great addition to Lake Ashton! Love eating outdoors. Indoors is depressing. Needs interior change to be more welcoming. Outdoor scenes to bring in more color? We have such beauty here.

up grade decor      weekend breakfast

Drink prices are too high. Should be like prices at the Nest. It would be nice to have entertainment outside on the patio like they use to have when the Fire had the restaurant. Drink prices are too high especially when they have drinks at the shows. Small plastic cup at \$8.00 is ridiculous.

I would like the food to be more home-style and less pricey.

Bar is overpriced, Food is too fancy, outdoor seating and tables are not comfortable, need a more casual menu, ie spaghetti, meatloaf. liver,

Decor is very dated, too noisy, menu needs more variety, keep pricing reasonable, Strongly recommend adding screening and ability to cover perimeter during rain, heavy winds, etc. This would allow being able to use outdoor seating all year.

I recognize that Metz is new, and I believe they are trying to address concerns as they arise so I cannot predict how it will be in 5 years. However, in my experience compared to other

restaurants, ATG is overpriced for the portion of food provided. For those with dietary restrictions (i.e. lactose intolerance, no fish), the menu is limited. The metal chairs on the patio are difficult to move and make a lot of noise. Due to the pavers, many of the tables rock. When crowded, the dining room tends to get loud and acoustical treatments would be beneficial. The delivery service is a nice benefit; however, there should be no fee or minimum purchase required. (Even though it was not advertised, the previous restaurateurs, Nini's, offered free delivery upon request.)

We should have somewhere to serve breakfast at a reasonable rate. The awning over the patio leaks when it rains. It and needs to be repaired for instant rainfall while eating. At this time, the quality of food is sporadic. Hopefully the management will fix this and the service.

Breakfast would be nice and I think the menu is a bit limited.

Draft beer selections are minimal. Special low-cost specials needed Outdoor seating area overlooks the pool that spoils the view of the lake.

We need more shade for the patio, more seating and screening. The decor, post Covid, need updating.

Decor needs to be updated. Would like to see the patio screened in to keep birds out & an awning over the outdoor bar would be nice

Decor is very dated. Feels like a cafeteria, not a nicer restaurant. Outdoor seating is stiff and uncomfortable.

Extend hours and update decor

Some kind of shades or shutters on the windows, Permanent covering on the outside along with screening. Present covering could be moved down to cover bar and additional seating. Menu is not consistent, quality. Would like to see breakfast offered. Service leaves a lot to be desired.

1. Plain French fries without the breading would be preferred. 2. Gift Cards. Why is this so hard to get going? A nice Ashton Tap & Grill logo on a printed sheet of paper with an amount listed. Come on, people. In this day and age? Get this done! 3. We do plan to use this wonderful amenity more often in a post-Covid world. In the meantime, please use those nice outdoor heaters when needed for outdoor dining. Also, consider installing one of those long fire pits outside -- for ambiance and heat during the colder months. 4. We haven't gone to the restaurant very often yet due to Covid, but the quality of service has been like night and day. We've had amazing servers and chef accommodations at time, and terrible servers who were very inattentive other times. It was embarrassing since we had guests. Very disappointing, and

I hope these were just unusual incidents, but I wonder..... 5. Even though I just listed a few suggestions, we are SO pleased to have this restaurant.

Solid roof covering over outdoor seating. Would like more grilled and barbequed beef and pork made in a smoker.

Too pricey and poor selection.

Brunch and Friday and Saturday extended bar hours.

better pricing or specials in that 6-8\$ range would be nice. quality of food can be inconsistent menu variety change maybe seasonal or specials vary not the same each week Like the various steak specials but not when overcooked. Have the hot food come out hot too often it's lukewarm

The bar needs to make drinks faster and maybe carry more brands of wine. My husband and I have waited 20 minutes for a glass of house wine. Maybe they need a full time bar tender. One that just makes the drinks and not serve them. The menu needs to be changed more often, and the noise is sometimes very loud. But I have to say the service is outstanding, servers are courteous and staff is very helpful. I for one am very happy with Ashton Tap and Grill. I have noticed that a few times I have had certain meals that there is a lesser amount than when they first started. Otherwise I for one am Thrilled we have a restaurant that serves wonderful meals.

The dining area is not acoustically accommodating, hard to hear normal conversations. Pricing at the bar is above pricing at other similar restaurants.

The room looks sparse. I know COVID has something to do with it. It is loud and the wait staff could be more knowledgeable

More days for breakfast, food quality is OK, but not great, update, decor

Very dark and boring decor. Need more TVs for sporting events. Why can't there be oil and vinegar as a dressing on the menu???? Have daily specials. How about brunch on Sunday?

Would like to see interior updated. Also, would like to see breakfast served, at least on weekends. Ashton Tap and Grill has been doing a great job!

Larger variety of more normal food. Some prices too high. Steak was poor quality.

Sound deadening fixtures are needed during large gatherings. Outdoor seating will not be large enough thru 2025 with growth of new homes.

Decor is outdated. Outdoor seating is adequate but could be more comfortable and flexible. A top priority should be an expanded and modernized kitchen.

Outdoor seating: Would be nice to have lighter chairs and a bit more seating. The chairs are very uncomfortable, heavy and difficult to move to scoot up to table.

Menu: Ok, but some seasonal specials would be nice.

Quality: Started out good, then quickly declined and the quality is inconsistent. We're down to the only reliable dish is a hamburger, which we don't like to eat very often. We've heard the same from friends. Their pizza dough is not consistent, so one never knows if the pizza is going to be good or bad, so why risk it? Fish tacos started out good, and are now awful. Not enough pulled pork on the Cuban, so it ends up being more bread than filling. Calamari was great the first time, and now is just little pieces of squid inside lots of breading. Chicken wings are either under-done or rubbery. The soups are inconsistent and not very good; they seem thrown together rather than from a recipe. We cannot comment on entrees, as we typically do not eat that type of meal out. We really want the restaurant to be successful and really want to support it, but it's become difficult.

Walls are very boring...Add a little decor...Not much of a variety for desserts....

Bar is very slow. Decor needs updating. Food inconsistent quality.

Decor: Too Sterile. No "wow" factor. It's just "meh"

Hours: How about a weekend Brunch?

We go out for LIVE music and Happy Hour every Friday. Why not REAL HH pricing and LIVE music here so my money stays here?

Believe outdoor seating needs some sunshades.

Believe outdoor seating should be screened in. We were there at 6pm with friends on 2/24 outdoors. Mosquitoes were HORRIBLE! One customer was walking around letting others use her bug spray.

We decided "never again" outside at/near/after sunset!

Outdoor seating needs to be screened in. To do that it may need a new roof. I realize the tables are heavy duty but things spill on them easily. Noise level in dining room has always been a problem. More noise reduction strategies should be looked into.

I think on some days they ought to open earlier and serve breakfast or brunch. I've been at the Tap & Grill on Sunday evenings after 6:30-7PM and am the only customer there. That happens on occasion during the week too. I would like to see an omelette added to the lunch & dinner menu.

Lately it seems the radio station is playing harder rock & roll. I'd like them to switch it up or cater to their customers ages and maybe seek the customers opinion on the type of music being played over the PA system.

The food & services are good and I understand that we (Lake Ashton) have to pay Metz Mgmt to run the restaurant and purchase the inventory but the meal prices seem a bit high, but then again maybe if NiNi's charged more then they could have paid their bills and purchased better quality food to serve. Who knows!

Bar should be enlarged. Increase shaded area outside.

Outdoor bar could be enlarged. Also hard roof and screens would be great

Too pricey & wait staff not knowledgeable on menu.

I UNDERSTAND THE RESTAURANT IS NEW.HOWEVER; THERE FOOD PREPARATION, BAR STOCK AND SERVICE ARE NOT CONSISTENT. i WOULD LIKE TO SEE MORE MENU ITEMS. i DO FEEL THAT SOME MENU PRICES ARE TO HIGH AS WELL AS DRINK PRICES. I WOULD ALSO LIKE IT OPEN FOR BREAKFAST.

Decor could do with a facelift, don't like a lot of food on the menu, portions are small and think price is high for what you get, and when crowded, is very noisy!

T&G: Dined and drank there approximately six times. Small portions, ( micro tacos on Taco Tuesday, you can the two tacos served in one of the Eagles Nest Tacos) high prices, consistently long wait time. One incident after waiting hour for food, 20 min for drink, ticket for dinner in error, served 12 oz Stella glass of beer charging \$5.00 for PINT. When brought to the attention of KAREN, manager, she stated she knows her menu and is aware of beer pricing and serving size (?) ( I took photo of beer glass sizes and menu prices. Stella offers a 16 oz Stella glass I have photos of this glass too). She also commented that THE KITCHEN IS TOO SMALL! ( sound familiar?). I arrived one evening to dine there at 7:50 pm and was advised the kitchen was closed. Former restaurant would accommodate late arrivals and sometime stay open after hour for cocktails. I understand they are "managed". In my opinion too tightly. They still do not know how to operate POS causing delays in any service they provide so as of last week, this place is off my list. This being stated, I did enjoy potato skins and grilled shrimp both good quality and reasonable priced. However, my experience has been I consistently receive a great deal better quality of food at lower prices within five mile radius. I guess the new concept is RESORT DINING. Best of luck with that approach vs serving the community. I sincerely wish I could provide more positive feedback, but when asked I deliver honest direct feed back.

breakfast would be nice. Outdoor seating area needs to be sprayed or something put up for bugs

Would like to see some Mexican entrees! Eventually breakfast being served! The chairs on the patio are very noisy when moved, not sure how to fix it! Can be annoying!

Would like breakfast hours available. Service is generally very good, but sometimes??

1. Would really like to see breakfast served
2. The menu is very limited. Having only one vegetable choice is ridiculous.
3. The items are overpriced for the quality of the food
4. Portions are very small. Items have been warm, never hot. Sauces are obviously made in advance and not very good. Rice is extremely overcooked.
5. Service is spotty. Manager is never helping even when servers are struggling. There does not seem to be any stations or sections that are covered by one or two people. When as a server, you have tables inside and outside, it creates poor service for all, frustrates the server, and no one is happy. Servers seem to lack training.

I listened to Metz's pitch online to acquire the contract. They promised quality food, fair prices and properly trained personnel. In my opinion, they have not lived up to their promises and I for one are sorely disappointed.

Would like the restaurant to be open later. Also, something on the patio for mosquitoes.

Decor needs updating with noise buffers. Breakfast would be good. More vegetables and better food quality. Lose the corporate menu!

Relocating the Ashton Tap and Grill mainly because the kitchen is so very small. Employees could work more efficiently, if they had more space to prepare food. Also you could get patrons in and out quicker and that means more revenue.

Pricing is a bit high, some of the food quality is below par. The meatballs were so hard and small we didn't eat them. Just an example. Overall not impressed and, sadly, rarely use the restaurant.

More shade outside. Be open for breakfast or brunch at least on weekends.

The decor although better with the table cloths and the removal of those ugly drapes but it is still lacking. Some plants and flowers would go a long way. I would like to see a salad added as a side in place of the potato's and a larger selection on the specials even adding some additional chicken dishes to the regular menu would help. The problem is after you have been there 10 or more times you are always ordering the same thing because the selection is limited. The reason I suggested chicken is that you can vary it numerous ways with different sauces.

Decor is bland and boring, but always clean. Quality of food needs some improvement. The appetizers have all been good, but the main courses need help. Steak night - could and would not eat over half my steak, chicken tortilla was so dry, ingredients were dry.

The restaurant is decor dark and out of date. The quality of the food has been very inconsistent.

Menus need to be expanded and offer more heart healthy choices. Food quality could be improved.

Need breakfast especially on Sundays. Need screening to keep out birds. Awning at west end to shade from afternoon sun.

It is very hard to carry on a conversation because it echoes so much in that room. I feel this room needs a lot of updating, again it looks like a room out of the 1950s I feel the food is only average and overpriced. I think the servers try hard but definitely need more training they are not very polished.

Outdoor seating area should be screened in hate to eat with birds flying around. Hostess should be dressed appropriately. Service personnel needs training

1. There is an A/C unit that makes a lot a noise right next to the tables outside.
2. Waiters should be more attentive to customers orders and double check before going to the kitchen

It would be nice to have breakfast maybe once or twice a week. More outdoor seating.

not used, prices are higher than what is found outside community & heard from many sources, quality, service not dependable

The decor is way outdated. The seating outside is horrible. The chairs and tables are very uncomfortable

The decor at the Tap needs to be updated with increased noise absorbing materials. The menu is already getting stale and needs to be updated at least quarterly. Food has been in consistent.

Would like breakfast available there on weekends. More variety of dinners during evening & more outdoor seating undercover.

Need a longer and better Happy Hour. Outside seating is uncomfortable.

Change inside decore. Screen outside seating area.

Would like to see it open for breakfast. Needs some more seating & shades for outside dining.

Needs to look more like a restaurant and not just a room with tables. Menu needs to be less fancy. Just down to earth meals. Meals are a little pricey.

Would like them open for a Sunday brunch maybe twice a month. Also, on Mondays they should add a couple more servers.

I hope the restaurant will offer new menu items as they become more comfortable with the logistics, business fluctuations, etc. We eat there often and would like more choices. The service has been uneven, and it appears they have issues with staffing. All problems that will be solved in time, given the professional management. We are so happy to have this excellent amenity.

Longer Happy hour price time. Screen in outdoor eating area

First two times chicken wings great, next two times seemed reheated too much. Need a little more variety on menu. Had to wait an hour for food one time, otherwise fine.

I believe the restaurant could use a facelift to look more fresh and modern. Would like more choices on menu and feel some of the prices (especially for appetizers) or too high for what you get. The quality of the food is hit or miss, but overall not too bad. Not a fan of the fish on Fish Fry Friday's, and was really hoping it would be better. The batter on fish is hard and not easy to cut even with a knife!!! I do like their French fries.

Decor is better but could be brightened up, outside seating chairs are uncomfortable, food better but could be improved

When the restaurant is busy, it's very noisy. Hard to have a conversation. I think the outdoor chairs are too heavy and uncomfortable.

They need to work out the kinks and change up menu often as well as train servers to be more friendly

Would like bar open until later, menu special items run out too early, service is improving but needs to be better

Decor is getting a bit dated. Might have been good in the eighties but not now. Bar and restraint should be open later at least on Friday or Saturday. Would be nice to sit out and have a drink later than 8 PM

outdoor dining area needs to be weather friendly menu needs to change up add breakfast even if just on the weekends

Not impressed with the food or the service. The pricing is a little high; but if the food and service were better, the prices would be fine. I'm not saying lower the price and keep okay food and bad service. Get better service and food prep and pricing is fine.

would like expanded menu Service staff tries very hard but appears understaffed or management ignores changing conditions

Not really impressed cold food, long waits on server, food variety limited

More chicken type sandwiches and sides like coleslaw are ridiculous. So small you barely taste. quality of food is very inconsistent. I know they are trying but they need to be smart about portions. Service is very good

Better food, it's getting better. Decor is boring.

The decor on the restaurant is tired looking. It would be nice to have more bar space when entertainment events occur in the ballroom. The patio area could be better utilized with some sun blinds, better seating. The acoustics in the restaurant are not good.

I think the prices are too high for the amount of food they serve, the food has too many spices for most people, and they don't do substitutes on your orders, you either take what is offered or nothing. And \$25 min. food order for delivery is way to high for a lot of single people who don't eat much and cant get out for pick up.

We have ordered curbside and the people are nice but the food is a huge disappointment! Everything except for the bbq chicken is either completely awful or a huge disappointment! The food is not something that I would eat again and the price is too expensive for what you get. And the fact that you can't substitute a side for something else is not a good policy. If the food doesn't get any better there are going to be less people going to the restaurant. We used to go to the restaurant at the clubhouse at least once or twice a week when the other two restaurants were there. We want a restaurant at the clubhouse but the food definitely needs to improve and the price needs to be lowered or the food needs to at least be worth the price.

Really needs to be remodeled. Outside music venue too small, music too loud. Would like to see a coffee bar. Service at times been slow

Menu needs to be updated more sandwich selections, a bit too pricy, been there 5 times had issues all 5 times.

Better quality , more variety especially sandwiches..lower prices

Food prices a little high for what you get. Service sucks. Didn't really care if restaurant was placed in there or not but not really the type of menu I would have liked. I'd prefer a sports bar type atmosphere with typical bar food. Breakfast would be nice.

decor need an uplift to a more elegant style. Menu needs more healthy options. Noise level could be addressed with decor change. Don't have enough experience to judge the quality of the food or the service yet.

Would like to have breakfast hour & brunch on weekends. The restaurant can get quite noisy

Can the sound boards be painted? Service is slow mainly because of size of kitchen, can kitchen be expanded?

There should always be a steak selection and reduce noise level if it can be done cost effectively

Bar needs more wine selections. The decor is too sparse. It needs warmth. Expand hours to AM breakfast. Also add more common steaks to the everyday menu. Tenderloin, a t-bone, and a high quality sirloin.

Morning hours and add breakfast. / expand menu, limit frozen entrees / reduce noise level / Need fresh food, not frozen or stale / improved service level and experienced.

Too pricey. Not enough selection. Poor service.

Menu is okay; could be revised occasionally. Maybe, a season revision. Holiday dinners are a little pricey. Service is just okay.

Service seems to be improving. Would like to see more variety especially on entrees.

We need more outdoor seating. Decor is tired.

Quality of food, meat does not seem high quality  
Service, bar service great, table service very insistent, managed poorly,

Decor is dated, chandeliers are dated, orange panels on walls are dated...food is inconsistent...

Room needs to be updated. Prices a little high and menu limited.

Need padded chairs in patio.  
Would like to have breakfast hours

7 days open is great! Outdoor eating area should be screened or have some sort of mosquito control. Not fully vaccinated yet, so have not tried restaurant, but looking forward to it...have heard good things!

The bar would be a wonderful amenity if there was shade on it. It's impossible to have a drink there in the evenings without going blind from the sun. I have already given my opinion on the

lack of comfort of the outdoor seating. I did mention expanding that entire area beyond the bar for more seating, especially as Lake Ashton grows. Cover & screen the entire area! It would enhance that area 100 fold!

The noise level is always a problem for folks like me who have diminished hearing....

Pricing seems high for what you get. There are very few things on the menu that I like. The pizza is probably the worst that I have had in Florida.

Decor definitely needs updating to match closer to the remodeling done inside the clubhouse. Food quality is hit or miss. Pricing is a little high especially for appetizers.

Have not had pleasant experience the few times I used this amenity. Need more variation on menu.

quality of food is fair. Service is spotty and when complaining the answer from the mgr was what do you want me to do about it?

Expand hours, and make the outdoor area more comfortable.

The former vendor had a constant stream of entertainment. A lot of cover bands etc. I realize we are still dealing with covid but please, please those concerts were great.

Decor could use an update. Menu doesn't have much variety and the quality needs to be worked on. Some simpler food items would be nice.

Patio needs to be screened in. Been asking for this for years. Instead pool lights put in. What a waste. Furniture really terrible and uncomfortable

Bar happy hour prices not consistent. Staff not fully aware of prices or specials

Need a variety on menu.

Expand menu. Maybe open for breakfast

The paint and removal of the heavy drapes helped tremendously. At the same time it remains very plain. It seems such a simple thing to put up pictures - for example the trash to treasure sale had dozens for just a few dollars. The cloth panels could easily become beautiful with fabric paint.

It would be really nice if there were seat cushions for the outside dining.

The decor is little sparse. Yes, the new painting makes it brighter, it seems blah. Open for breakfast! Add breakfast!

### *Ashton Tap & Grill Noise Level*

Needs better acoustics,

Restaurant decor needs to be changed to reduce the sound levels

improve acoustics

Need some items in the room to suppress the noise level

The high ceiling amplifies sounds in the dining room, making quiet dining an impossibility.

Change Decor to make walls soundproof. Noise is why we limit use of restaurant

It is always too noisy in there

Noise dampening is needed.

Need decor that absorbs noise and echo.

It can be noisy, and the interior decor needs more variety (seasonal change would be nice

The dining room is loud & might benefit from additional sound proofing.

Drapes need to come back. They soo in significantly reduced the noise level in the indoor restaurant. It's very noisy without carpeting and drapes.

The restaurant is noisy

It is difficult to have a conversation when room is filled

Noise level sometimes high

Decor needs updating while keeping in mind noise reduction. Too much echo in the dining room.

Decor is outdated, it is noise

Probably could use some sound deadening . Gets fairly loud when just half full.

Decor is dated and restaurant is too loud

The decor could use updating. It has improved over the last year.

The decor is dated and too dark. It would be nice to use a brighter, airy type decor to tie into the beautiful views of the pool and lake. The noise level gets pretty loud in the restaurant at times. Is there any way to add buffers on the walls or something?

sound bounces and loud at full capacity

The interior is far to stripped down of sound absorbing materials making it loud and cold.

I find it noisy when they are really busy. Otherwise it is o.k.

To noisy. Hard to hear and talk.

Kinda loud at times in there.

#### *Ashton Tap & Grill Outdoor Seating Area*

Tables on the patio are not that comfortable.

Making outdoor eating more comfortable, keeping bugs and birds out, let's enjoy the great weather we have !!

Outdoor patio heaters would increase the comfort of outdoor eating on cool days.

Tap and Grill could use some fish wire on outdoor porch to keep birds off = 2 strands length of porch

Cushions for outside dining

Outside chairs are NOT comfortable. Too many mosquitoes!

The chairs in the outdoor dining area are too loud when being moved. It is very unnerving!

We may be out growing the size of our outdoor eating area.  
Would like a barrier between bar and dining tables

Could use more outdoor seating

More outdoor seating would be used for larger events.

More comfortable chairs & tables are needed.

Would like more outdoor seating. Never available at dinner time.

An expanded covered patio area would be helpful.

We need to fix the outdoor eating area. Outside screens, new furniture, more shade. Since the pandemic it is difficult trying to get a seat outside.

being able to eat outdoors year round in Florida is one of my favorite activities. Can the patio accommodate more tables?

It would be nice to have the outdoor area screened in if the cost can be justified. Some menu items are a little over priced compared to outside restaurants of the same caliber but overall not badly priced.

outside seating area view is not good. Should not see pool view.

More outdoor seating would be nice

Need more outside seating

More outside tables; inside when full is loud

Don't take the umbrellas from the pool deck to use on the patio. If people want to eat out on the patio, that's fine. But don't rob the pool to satisfy the restaurant.

Also, glass glassware should not be used on the patio. it only takes one shattered glass to spread on to the pool deck.

Get rid of iron chairs outside/need more comfortable seating

Need more shade umbrellas for outdoor dining tables.

More outdoor seating (shaded). Location is wonderful, view is great so is weather so let's sit outside and enjoy.

Add more umbrellas

Patio seating could be more comfortable

This is such a wonderful amenity for LA. It would be nice to have more outdoor seating

I also think it would make a huge ambiance difference by updating the lighting in the dining room.

Patio should be pet friendly

Dog friendly outdoor area. We have not used the restaurant at all because we usually go to pet friendly restaurants.

Outdoor needs shaded area as late day sun covers whole patio.

More seating in the shade is needed on the patio

More shade umbrellas are need for outdoor dining area.

more shaded seating

West end of outdoor eating area needs shade.

more shade provide in outdoor dining area

#### *Ashton Tap & Grill Positive Feedback*

It is nice to see the restaurant is adding some dinner and entertainment nights.

We appreciate having the Tap & Grill and Eagles Nest in our community.

It's really great that the selection process was so successful, thanks

Best move was to hire a management company rather than these outside underfunded people.

Right now, the dining amenities are good!

Metz has been a fantastic addition.

We love Ashton Tap & Grill

I think during Covid the restaurant has done a good job with social distancing.

So important to have good dining options available in Lake Ashton. Thank you to the powers that be that have been working so hard on this.

Home delivery is well appreciated!

Experience has been improving at Ashton tap and grill. Hope they make it.

Restaurant is getting better

Food has been great; service is good; Sheryl is amazing.

It's fine...far better then having no restaurant for sure

They are trying hard to get everyone trained.

Have only been in the new restaurant about 3 times, so far. It has been fine on those occasions.

The best restaurant we've had in the 12 years I've lived here.

They are trying

The new Tap & Grill is a great addition.

I like having the restaurant here in the community.

Thank you for delivery service

Very happy the way it is now.

I've been happy every time I've ordered food from the restaurant

Great

So far they are doing a nice job.

Love the Grill

We love it and all the personnel!

Best restaurant we have had here!

Best since we have been here (2010)

Really like the menu!

So happy to have a restaurant back!

Very appreciative that it's here. Hope they enjoy the positive feedback and adapt with the negative.

WE LOVE IT. THANK YOU CHRISTINE YOU DID GOOD!!! Of course, we'd always love better prices but the quality of the food and the service is impecable. We are so lucky to have them here and we really appreciate the manager, Annie!!!

Tap and Grill has been a great addition tp Lake Ashton.

Best restaurant we've had in my almost 6 years of living in Lake Ashton. Kudos to the CDD on picking a good vendor.

Service is great & very friendly. Been there often

Great improvement..like the poolside service and the fact they are trying so many special meal ideas the music and theme events while it won't appeal to everyone its a great way to perk peons interest

Enjoy having the Restaurant

Love the new food service

Love the Metz group  
The staff is doing a great job

LOVE IT! They are doing a great job.

Overall, I am satisfied with the resaurant. May need a little more time to adjust

This restaurant is doing an outstanding job!

Have enjoyed meals there with no issues.

As long as outdoor loud music, or dances stop at 10 PM, then we are good. Thx.

New mgmt great

you made a great choice with AT&G

Appreciate plant based options

Very consistent pattern of food quality and taste I really enjoy the restaurant

great service now

#### *Ashton Tap & Grill Pricing*

The minimum price to have food delivered is too high, especially for one (single) person. Rather, add a de,ivery fee.

Would like residents to get a 10% discount on their food outsiders be the same price we do

General comments. Let's get rid of a lot of these things and bring down the cost to maintain them.

Need to keep prices at a minimum for senior costs.

Please have affordable, prepared and published every Sunday a list of specials 2/\$25 during the week.

Considering what contribution was made to make it appealing for Metz to open up here their pricing could be a little more reasonable and be inline with the local establishments pricing

To expensive.

Meatloaf and some chicken dishes, in my opinion, are overpriced

I think some of the entrees are priced a little high

Draft beer could be priced better during happy hour

Drinks are pricey. Some don't have enough liquor to taste. Don't mind paying current prices if mixed drinks were better. Wine too expensive for amount of pour.

To expensive

Some items are overpriced for those living on limited income.

Sometimes items overpriced. Not competitive with off ground restaurants.

Way too expensive.

Could use more under \$10 times and specials. Some of the meals are over our budget to eat on a regular basis.

Prices are a little high.

Some selections are pricy.

Overpriced

A little pricey for serving size

Drink prices during dances should be lowered since we can't BYOB.

Service is great. Food is great! Lower price items might be nice to attract more people to special events (ie - Christmas Eve, New Years Eve, etc) Still waiting to be able to set up an account (monthly basis maybe).

Lower prices

should have Happy Hour for drinks-half price 4 to 6pm

Prices to high especially bar

Prices are high

Prices are a little high.

Don't like spending money on others drinking habit

Pricey at times .

Think the prices are a little steep

Price high for offerings.

Lower prices especially drinks

#### *Ashton Tap & Grill Quality of Food*

Restaurant quality is better with new owner but no experience with their ability to meet demands of high volume event in ballroom

Get better food or get a better chef!

Get a Chef not a short-order cook like now

We have not been impressed with the quality of food, have eaten there twice and now go elsewhere

We have eaten there 3 times. First time food was very late in coming out. Second and third time food came out border line cool.

No frozen food Fish is terrible

The food is just okay. Not bad but I've had better. I

We DO NOT NEED High end restaurant NEED CASUAL DINNING Breakfast,lunch,dinner

the 3 time i went there the food was awful will never go again the crabcake sandwich was dry with nothing on the bun and nothing for sauce for dipping. the tacos was only half full with no sour cream and one had no meat;taco bell is better the pizza on the pita was cold, limp and not even toasted. see no reason to go back

Very disappointed in new restaurant. Most items I have had taste like cafeteria food

Only used once - not great

So far the quality of food does not match NiNi's

We have eaten there twice and both times the food was substandard and will never recommend to others.

For take out cole slaw was served in a condiment cup.

Only ate there twice and probably won't go back.

would pay for better quality of products

Had one bad meal of very dry chicken that I could not even eat, also several times got cool coffee.

I do not get my food the way I ask for it to be cooked-not going back to this restaurant

mediocre food for the price

#### *Ashton Tap & Grill Screening/Roof Patio*

The restaurant patio needs to be screened in.

Different roof on restaurant patio and screened.

Bugs are a problem on patio at dusk, but need to preserve outdoor ambience.

Screening in the patio should have been done years ago. Bugs interfere with anything you want to do on the patio.

Increase outside dining covering; increase/move outside bar area.

Can't tell if there will be another opportunity to state this, so...The clubhouse/pool/restaurant would benefit greatly if there was shade over the outside bar. Expand the dining area beyond the bar, shaded of course. Also that brings the point of bugs & birds on the pool/restaurant

patio. A permanent screen & some kind of awning in that area would greatly enhance this amenity. It is a beautiful location & could be used more frequently by all if these issues were addressed. While on the subject, what about the tables & chairs out there? The cast iron chairs are the most uncomfortable anywhere! The tables are not much better, you never know when you put your drink down if it is going to slide into your lap, or tip over due to the tables being unbalanced. I & others have been preaching about this for years. It's a more than worthy goal for project 2025!

Screen in area for eating outside at the restaurant

Patio needs sun shades. Gets too hot often.

Screen in the patio.

The patio area should be screened.

Screening and roofing on clubhouse patio would make more usable during all types of weather

Would love to see a hard roof over restaurant and a screen!

Screening in the outdoor dining to keep the bugs away when eating late.

It's about time to enclose the patio. Those people who use it want it enclosed. Residents opinions on this are being ignored.

A more secure over-head covering for the patio.

Some roll down Sun reducing screening

Patio needs to be screened in. Mosquitoes can get very bad.

Sun a problem in the evenings. Maybe a coating on the windows or other remedy.

Outdoor patio needs to be screened in. Many have been asking for this for years. This should be first priority in budget

Screen patio. Cover horseshoe bar.

Patio area should be screened.

Need shade over the horseshoe bar.

Would love to have the outdoor seating area screened in

Outside area would benefit greatly by being screened in to protect against insects and birds and any associated diseases

I have been on the patio during rain storms and there are several places that the water does come through, seams, etc.

Would be nice to block the sun for outdoor dining.

I think a standing rib metal roof would be ideal for the comfort and usability of the patio dining.

With the addition of screens and roofs, one has to remember they are hurricane prone to significant damage. Proven with past hurricanes.

The restaurant patio roof should protect the diners from rain...I don't know if that requires a traditional hard roof with shingles or something else. Screens either rollup or permanent and even rollup rain/cold weather protection would be awesome. The bugs are terrible in the evening. Screening may help block some of the sun in the afternoon. The fans are too high to effectively move air around the dining area. The patio is a great space with beautiful views we need to make it even better. Hurricane on Cypress Gardens did a great job with their patio/deck. Breakfast hours, morning coffee including some speciality coffees/teas and ice cream cones/sundaes would be great additions.

Screening the patio is a necessity. May have to have a roof to do that.

Evening dining would certainly be enhanced by screening. Nothing worse than trying to enjoy a wonderful dinner while being attacked by mosquitoes, so we don't eat outside if our timing brings us anywhere near dusk.

Would be nice to keep the birds away from outdoor dining.

Screening in the clubhouse patio would extend the time that the outdoor area could be used.

Screening would cut down on wind and insects.

If screening was added to the patio, I would consider outdoor seating, do away with the bugs and birds.

Screening would be nice if it could be done in an attractive manner and still allow access to pool deck, garden, etc.

Installing a screen would spoil the view

Screening of patio would be nice, but not at an excessive cost.

The mosquito's are bad in the summer great idea to screen in patio

Screening at Tap would be nice. Gets real buggy at sunset

### *Ashton Tap & Grill Service*

I would expect proper training of wait staff before just turning them loose on us to "learn the ropes"

Two phones lines.

Almost every time I've ordered, they bring the wrong thing...Order rice, I get fries...Ordered brocollini, get asparagus...Asked for no ice in water or soft drinks, they put Ice ...Does anyone listen?

LOVE the new delivery option. Very happy with the pick-up options, as well.

Service is spotty at AT&G. Hope that continues to improve

Have to wait too long for food. Need bigger kitchen I guess ?

Food has been good but service needs to be improved. Errors in drink orders. Slow overall service.

seervice Ify

Waiters need better training and takeout operation needs improving.

The Service at times can be sub-standard.

Service is very slow

Food was good but time from ordering to service is slow

Early waiter service quality problems appear to have been corrected. Reserving of tables which remain empty for dinner (up to an hour or more) is very disappointing.

waiters need to be more attentive to tables and not talking at the bar

Service is slow. Especially from bar.

Only used once. Had to find someone to serve us.

It seems to take a while to get the order

Service needs improving.

Very noisy the one time I was there. Server swore 3 times and I was so annoyed it was hard to enjoy food. Maybe it's good but it will take something special to get me back.

There are a couple servers that need more training. Regularly our bill is incorrect, and actually shorting the Grill & Tap. We like Metz and want them to make money

Only ate there once...at that time they did not follow social distancing.. tables were very close and occupied... feel menu does not offer much selection... server was new and not very attentive ..had to request salad dressing twice and salad was served with meal.

Ordered take-out. Server was unfriendly. Got wrong items TWICE on the same order!

#### *Ashton Tap & Grill Usage*

Unfortunately we just moved in during covid 19. So we haven't really had a chance to embrace the Lake Ashton experience. We try to support the Tap and Grill, but lately the food has only been "fair" at best. It's really nice to have a restaurant on premises.

i am only allow to eat outside as to the illegal requirement of wearing a mask

I am sorry I am not able to give an opinion. We just moved in on 2-9-2021 and haven't used any of the facilities.

I have not went to restaurant

I am told service is slow, but I haven't eaten there except takeout due to COVID.

Don't use. (2x)

We might go for something one day.

Haven't use yet

I haven't used dining due to Covid.

We have not been there yet so I don't have an opinion on these matters

We have not used the new restaurant. I feel that they are a little expensive and I would like to see some things a little lower in cost so we could dine there more often and feel like we could host someone that is visiting us.

Really unfair to answer these questions because I haven't had the opportunity to enjoy the restaurant yet.

Have not used yet but plan to in the future.

Due to current COVID situation, have not yet had an opportunity to visit and enjoy the new restaurant experience

Hardly ever go there

We do use the above amenities - when we're there!! However, have no experience with Tap & Grill yet to give a meaningful response.

Have not had been to it yet. Only arrived for the season last week.

Have used pickup only

I plan to use pick up and/or delivery service.

Due to Covid I have not been allowed to cross the border so cannot give an opinion

Have not been back since this venue opened

I will know more after Covert19 is done and we are back to normal.

Have not used the facility due to the pandemic

Not tried it yet

Because of Covid-19, I don't patronize the restaurant.

Haven't taken advantage yet....

We haven't been there as we didn't come down this winter

Sorry, we have only done take-out so far, due to the Covid situation.

haven't done any indoor dining yet, so many "no opinion" answers

Haven't used. In Canada

None, have not use it yet.

Not used

I don't have an opinion now because due to Covid19 we haven't used Ashton Tap & Grill

Difficult to assess as COVID-19 happened a couple of months after we moved in

We have yet to experience the demand level post COVID and what newly completed construction will bring

used to go out 2-3 times a week, now 3-4 times a month

We have eaten out at least 5 times a week throughout the pandemic. No problems.

keep it to residents and their guests

Indoor vs Outdoor is also weather dependent. Prefer eating out of Lake Ashton - but do enjoy the convenience of being able to eat in Lake Ashton when necessary.

I don't use any of it and don't want to pay for it!

#### Breakfast

Might want to consider adding breakfast at the Grill. How bad can they screw up eggs and toast?

I miss breakfast at the restaurant. We used to go 2 x week or more

No breakfast on Sundays only

Limited Sunday breakfast menu, not buffet.

simple and fast breakfast offerings, even pre-made that are just heated up

Would be great to have breakfast served

Breakfast might increase revenues enough to justify increased cost. Many people going to IHOP & Bob Evans for breakfast. Also some vendors Like Edward Jones (Matt Simpson) had monthly breakfast meetings previously.

I visited one place that had one employee who kept the coffee urn full when restaurant wasn't open.

Restaurant increases value of our property.

Breakfast only on Sunday, a champagne brunch.

have not found good breakfast close to home since we moved here.

Omelets!

It would be GREAT to have breakfast at the Tap at least on the weekends, and during snowbird season when every has so much company

Breakfast would be nice.

Breakfast was very good with NiNi.

Open for breakfast

Serve breakfast

I would like to see breakfast served again

Would like a Sunday brunch

Breakfast meal

Open for breakfast!

breakfast would be nice, at least on Sunday

Would love to have breakfast available.

Adding a breakfast time would be nice

Breakfast /brunch items on Sunday would be nice, and I would think popular.

Would like breakfast

Open for breakfast

Would like breakfast.

would enjoy breakfast on Sunday

sunday brunch

It would be nice if they served breakfast on Sunday.

It would be nice if the restaurant considered opening for breakfast

Would like to have breakfast option

I would like to see breakfasts. However I realize they just opened. we need to give them time.

Would like to see breakfast and brunch.

Open earlier with some breakfast services.

Would like to see breakfast on Sundays

Wished they served breakfast on the weekend

Breakfast would be great.

Would like them to serve breakfast

Breakfast hours would be nice for me.

Would enjoy breakfast on Friday mornings at least. This is my favorite meal to eat out and I miss the convenience of having breakfast here in our community.

Additional breakfast hours would be welcomed.

It would be nice to be open for breakfast too

I would probably patronize the Ashton Tap & Grill if it served breakfast.

A brunch menu on weekends

Sunday Breakfast/Brunch

Could serve breakfast

Would like breakfast option. Need to change menu quarterly.

Breakfast would be nice!

Breakfast on Saturday and Sunday

It would be nice to have breakfast hours on the weekends

We'd like to have breakfast offered in the future

Weekend breakfast offering, more weekday dinner specials.

Maybe breakfast on Sunday..

### Coffee

It would be nice to have morning coffee somewhere in LA.

The morning coffee van daily with tables and chairs outside.

A "quick" coffee bar with basics (espresso or latte is for Rest/Bar service). Nominal fee.

coffee by to go would be great.

Iced coffee with flavors

### Eagle's Nest

#### *Eagle's Nest Bar*

Bar small restricted seating.

Open later on weekends and having the bartenders "smile and be friendly" would be nice. We sit at the bar a lot because typically the bartenders are fun to converse with, this is the first place we have found it very difficult to make conversation with them. It's not that they are not nice, but they talk among themselves and not with customers. They would probably make better tips if they were more involved with the clients.

There should be an outdoor bar

#### *Eagle's Nest Consistency*

Stopped going because it was too inconsistent. Sometime food would run out pretty early.

#### *Eagle's Nest COVID-19 Related*

You missed the elephant in the room. The Eagle's Nest does not practice mask wearing, social distancing, etc, despite its pretenses to do so. Get a policy!

Should not have buffets during COVID

follow Covid allowance rule

go back to normal hours pre-covid.

Would like to see Karaoke open at Eagles Nest (just use limited people & space out tables)

#### *Eagle's Nest Crowding/Space*

Would be nice to bigger area.

All large events should be in the HFC , LA Tap or ballroom.

Too small

In 2025 the restaurant will be too small for the number of residents.

The Eagle's Nest is a great place to gather but isn't large enough

#### *Eagle's Nest Decor*

It could more. Classy. Miss the pictures of the ladies in front of the mirrors.

Need window coverings for the doors - sun comes pouring in and if you are at one of the many tables that face the doors you are blinded by it, and during the summer it is hot. It is a constant problem as many times you have no other choice but to sit there. Need to improve the ventilation system for the area near the oven. The smoke fills the room and burns your eyes. This especially happens when they are cooking bacon. You leave there with your clothes smelling of bacon. Seems to be that they are cooking smokey things whenever they have a crowd (Karaoke).

Can be messy with stuff laying around and stairs dirty.

Could use some updating.

renovation should be done to make it more pleasing.

#### *Eagle's Nest Elevator*

Didn't know there was an elevator

Elevator wasn't working the other day and one of our edlerly fell down the steps

Need a bigger elevator that holds more people

The elevator seems to only work part of the time and the stairs are non-negotiable for many residents.

did not know there was an elevator

Elevator either doesn't work or it is used to haul trash downstairs.

Could use a good elevator for those who need it in order to use the eagles nest

Better elevator

A more user friendly elevator would be nice

An elevator that works regularly. Handicapped

Improve elevator to individual use.

I can't climb the stairs and from what I hear there is no way that I could take the elevator.

I have problems with stairs and we seldom even try to go since each time we did we had to climb stairs and it was not much fun.

Would use if elevator was accessible without having to call someone away from their duties.  
Cannot climb stairs and would love to be able to utilize the Nest

The elevator is never in operation for the public

The "elevator" is a disgrace! For a "senior" community, it is ridiculous! The steps are steep and a great many residents can't climb them. A real elevator is a must! I am sure we are not in compliance with the ADA.

Lack of decent elevator prevents me from using the facility.

Desperately need elevator that works properly.

The elevator should be a normal elevator not a service elevator

elevator needs to be replaced its a hazard we can't even go anymore because of it

The elevator should work for anyone that wants to use it without having someone go upstairs to call someone to operate it.

Elevator is definitely needed!

They need a better elevator

Due to a knee injury, I had to use the elevator several times. It was bumpy, smelled, and I was scared I would be stuck.

The elevator is useless. It feels unsafe.

Need elevator for two that fits a wheelchair

Use of elevator should be available like most elevators!!

Is elevator finally working??

Elevator needs to be replaced. Never intended for people. Down too often

We need a better elevator. More room in it a faster operation

I am handicapped and must use the elevator. I have to call up first and then they set it in motion. It's main purpose is as a service elevator, so I might be going up or down with bags or boxes of items. The elevator may have an odor. A additional elevator needs to be installed for people with physical disabilities.

Elevator is not user friendly

More user friendly not requiring staff assistance.

I cannot climb the stairs. I've been told the elevator doesn't work.

Elevator definitely needs work

Elevator needs to be available at all times. Last time we tried to use for mom in wheelchair, it was loaded with supplies.

Elevator has never worked

Have NEVER seen the elevator working, stopped going there.

Elevator needs repairing I believe, I have never used it so dont know this as a fact.

The elevator needs to be self-service for a 55+ community. It's crazy to walk upstairs to have them bring the elevator down.

Elevator frequently out of order

Elevator sometimes not working.

does the elevator work?

Elevator not always available

### *Eagle's Nest General Comments*

Again dumb question...will the Nest be here in 2025...

Once again don't want to spend money on others dinner and drinking

Need to enlarge the area - Eliminate most of the outside seating

The size and shape of tables are not very sociable.

Would love to see direct tv football brought back on Sundays.

Would like Sunday Football brought back

I feel it is very cliquish and I feel unwelcome or out of place being there.

seating uncomfortable

Need to add additional tables

Mire servers needed for big post golf event days

This is the weak link of the community in my opinion. It is such a great location and has potential but needs an complete overhaul.

We want karaoke back

### *Eagle's Nest Hours of Operation*

Frustrating that it shuts down to regularly for 'special events'.

When a weekly event is scheduled such as Italian meal and someone requests to schedule an event it should be scheduled on a free no regular event day! It's aggravating to show up and see a sign or email telling us event cancelled because someone scheduled something!

Closes alot more now

Used to be open later then current hours

Bar to Stay open passed 4:00 for Sunday golfers.

Sorry it is closed after we golf on Sundays.

should be open Sunday afternoons at least till 6pm

We have a large group that plays on Sunday. Closing the Eagles nest has presented a problem for us.

Sunday service is gone, but it may not be financially profitable to open and that's OK.

Stop service food at 7pm should be revised until at least 8pm

Given Covid-19 constraints and "under new management" it is difficult to depend on operational hours. I stopped by on three occasions recently twice after 6:00pm and one time on Sunday afternoon only to find door locked. Feedback I received from one of the staff stated when no business they close now.

Quit going to advertised functions for whole community because previous times when these public events were advertised, one or two people were allowed to take up a major portion of the available seating for private birthday party or just because they have to all have to sit together. Not conducive to meeting and conversing with a variety of people.

It seems to have been closed quite a often recently.

I would like the hours expanded on sundays

Open Sunday evening

Should be open until 10 or 10:30 every night.

Definately needs to extend the hours. It closes way too early I think.

When Covid 19 is over and hours of operation are extended especially on a Saturday night and Eagles Nest closes at 9:00 p.m. adhere to that not start cleaning up at 8:00 or makes customers feel uncomfortable.

Longer Happy Hour

Would like to be open later for sunsets

Again, the bar closes too early.

### *Eagle's Nest Kitchen*

Need the capability to actually cook food such as burgers and fries

If they had a real kitchen they could expand the menu by alot

Could use additional equipment to help the staff.

Need vent for cooking

You need to expand- spend money and make it truly a stop over for golfers and very casual eating. There needs to be a real kitchen!! Those ladies work their asses off in order to compensate for the tiny quarters they have to work in.

We desperately need an outdoor kitchen or some type of expansion.

A grill would be nice and could be done with minor changes.

Need cooking appliances (stove)

need more food prep equipment, making one item at a time is inefficient

Need larger kitchen

An inside grill would be nice to expand menu.

The Eagles Nest Kitchen need upgraded to allow them to serve meals like Burgers Hot dogs Fries etc.

I understand the limited space for a real kitchen. Should consider building a quality outdoor kitchen for burgers and hotdogs. Such a quality outdoor kitchen can be built for under \$20K.

Eagles Nest needs better kitchen facilities.

Really don't know how we can expect more from the Eagles Nest without a suitable kitchen. They do a great job with what they have to work with.

### *Eagle's Nest Maintenance*

Pressure wash the Eagles Nest!

yes, the outside building looks dirty and old, they should have it pressured washed or even repainted? It looks very weathered

The buildings exterior needs ongoing maintenance and scheduled cleaning

outside stairway up to the restaurant is in need of a good pressure washing, etc. Unimpressive. Regular Maintenance required.

The outside of the building needs attention

Stairs to upper level need to have better lighting and maintained.. Remember who your patrons are (OLD).

Please start regular cleaning of fans and mirrors behind bar.

#### *Eagle's Nest Menu Selection/Variety*

Vegetarian entrees

I like the variety of lunch items and daily specials available

Bigger menu needs painted

Expand menu

Need more variety on Monday and Wednesday buffets.

I do not like to beer choice.

More of selection would be nice to have

need more variety, things on menu sometime she don't have it available.

It would be nice if they could serve burgers and fries.

Menu just ok

More nutritional less fried foods. Bistro type or smoked barbeque with smoked and a pit master.

Prefer more of a bistro/nutritional foods less fried and high fat.

More fresh, home made items,

I know Vicki does the best she can but it would be nice to have a larger variety of sandwiches.

VERY LIMITED MENU DUE TO LACK KITCHEN

Needs better choices for dessert...

Would like more vegetarian, vegan options.

More vegetarian choices

It would be great if they sold hand dipped ice cream.

burgers should always be available

the menu could be expanded

Would like to see a range of vegetarian options. As it is, I do not use the Eagle's Nest.

Could have more varieties

Adjust periodically new changes are always needed

There is no food on menu that a person eating a whole food plant based diet can eat. That is, no meat, meat products and no added oil.

Expand menu

Wish they would serve good French Fries all the time. Not a fan of a bag of chips to go with burgers or sandwiches.

Would like more options

Be nice if they had a grill for burgers and such.

### *Eagle's Nest Multiple Categories*

Get the TVs and sound working in Eagles Nest. Serve burgers and dogs maybe from a grill.

Eagle's nest needs a full kitchen and it is very noisy inside

Need to do more with breakfast, have eaten here twice for lunch wasn't impressed

decor needs a facelift, update the menu & seasonal menu changes

needs new decor & more of a variety on the menu

The lack of a kitchen limits the quality of the food served. The flooring needs to be replaced and the space needs a thorough cleaning.

The prices have sky-rocketed since new management took over and I find myself eating there less. Vickie does an awesome job given the limited space she is given. Service is just so-so when management is not around.

more appetizers, also if there would be a way to make the bar area a little bigger

Decor...there is none.

Elevator...what elevator? Sometimes it works and sometimes not. Never could figure it out.

Understand the elevator has had issues and needs to be reliable for those who need it. Could use some type of breakfast options. Menu is limited based on space and equipment.

Don't use it mainly due to COVID events and there is no kitchen.

Bar needs POS unit to track sales. Many times customers leave without paying and are not billed. Decor is dated. Elevator is limited and does not allow for emergency exit for some handicapped customers. Service is sporadic when manager is off. Indeed this week a customer had to wait 45 min. for a turkey sandwich and another 48 min for an order of chicken wings. Food quality is variable; not a good attribute.

The employees and Vickie do a great job with what they have to work with. Would be beneficial to make the kitchen more handy and a grill would be an improvement too.

The elevator and the menu selections need improvement, but this is not the fault of the staff. The Eagles Nest desperately needs a full kitchen, and a menu that would utilize the new kitchen. Of course, a cook would have to be hired, but leasing the food preparation might be an option. In conjunction with a new kitchen allow members to rent the Eagle's Nest (along with the kitchen and staff) for parties, gatherings, and special events. Also include options for residents and their guests to use the golf course for the day and use the Eagle Nest as a true 19th hole. Also, allow the military retirees to use the Eagle's Nest and allow them to utilize the bar area. The bar area is notoriously blamed (and rightly so) for losing money in any establishment, but allowing the veterans here at Lake Ashton would alleviate some of the problem. The elevator definitely needs to be replaced.

Too noisy, especially during special events. Elevator needs improvement.

Elevator needs repaired and self operated. More seating outside.

The elevator needs to be replaced. It would be nice if the noise level could be reduced.

Think kitchen should be expanded. Meals are just heated casseroles, buffet style mostly, average quality. Elevator has to be attended by staff who are not always available.

Too much noise needs sound proofing, need to add cooking area for staff

The Eagle Nest's three weekly specials are good and patronage should pick up as COVID concerns wane, but the hours of operation are inconsistent and it is closed too often for "private events." Also, I've never seen an actual menu; if there is a regular menu, they could do a better job publicizing it.

New safe elevator needed , STOP storing trash on the elevator, teach staff better food hygiene

It needs a REAL kitchen, and NOT cooking behind the bar, Too much activity going on behind the bar. Need to pay /check out seated at the tables, instead of having all that taking place at the bar.

Menus is limited and hours also limited often

would like expanded hours & a wider menu

unreal sometimes cant hear yourself think, screen it in

It needs a thorough study to make it an easier place to get in to and have a choice of food.

I feel the quality of the food could be upgraded and the menu could be changed to serve more sandwiches hamburgers hotdogs something at a very competitive price their pizzas are fine but they need to upgrade their menus

Definitely noisy on league days. Elevator needs to be replaced. Menu is limited due to no kitchen. Vicky does the best she can to keep everyone happy and satisfied.

Very noises. Would be nice to have working kitchen

Needs to be on ground floor or a usable elevator  
Service-training is non existent therefore service is terribly poor  
Needs a grill and kitchen

Menu is ok. Typical bar food, but the quality could be improved. Would like to see more entertainment in the Eagle's Nest as before Covid.

Needs to be brighter decor, more variety of food.some items on the menu not available

Vicky(ie) is absolutely the best! Sunday closing is too early.

Elevator needs to be dependable for those with physical limitations. The noise level is terrible especially when near capacity. More outdoor tables and or chairs, especially now with so many people wanting outside dining. Maybe add some tables and chairs downstairs on pavers outside pro shop for carryout dining and drinking. Service is normally good, but many times there are not enough servers for the number of patrons.

Elevator needs to be more available for disabled patrons. Very noisy when crowded.

Service always great. Noise level awful. Wish a larger kitchen so could have a larger variety. Elevator needs to be more accessible. Love the view.

Triple the area; quadruple the kitchen area. Triple the outdoor space by expanding into the parking lots. Upstairs bathrooms.

The place is looking pretty tired. Noise level is awful. Elevator is scary.

It would be nice to be able to have a burger and fries. Also, the food prep area is too small to be a kitchen AND a bar. The food is okay but it takes too long when more than 1 person orders something

The noise level at the Eagles on Karaoke nights is deafening! Everyone is shouting to be heard and there is singing going on. Very uncomfortable for singers and listeners. I haven't seen the elevator open to use by customers.

would like short order cook items and more flavoring in the pizzas - now bland. Could food be available more than two days a week? Or would that be too much competition for the Ashton Tap & Grill?

Well, I didn't know there was an elevator and I rarely go there. It seems to only be welcoming if you are a golfer. Looks like it could use a facelift. The landscape needs improvement. I would suggest some to-go items for those of us that ride bikes or cruise in the evening on golf carts such as ice cream, sodas and snack items. Accessible from lower level.

Too many private events. Would like hot breakfast food more often.

Occasional change in menu would be good. Acoustics leave something to be desired--quite loud at times.

Noise level is horrific. The elevator needs to be self operating.

We can't eat at the Eagles Nest as my husband can't walk up the stairs and the elevator is just bad. Variety of food is limited due to microwaveable food only.

The rug has to go! The furniture is not comfortable. It is very noisy at times but it's usually a celebration for something. The menu is limited because that kitchen is limited. They do a good job under the circumstances. There is a lot of wasted space on the deck that could be utilized better maybe to add kitchen space.

Need an elevator. Need a kitchen. Expand menu.

The Eagles' Nest could use some updating. The tables are so wide that having a conversation is difficult. The staff there do a great job with the facilities available to them. Kudos to Vicki

We haven't been in the Eagles Nest for a long time. The elevator very scary and Larry can not climb the stairs and it is hard for me.

Not enough varieties I. The food options. Need to expand kitchen to allow for a more varied menu

Great menu & specials. Prices good.

Would like to use in future. Doesn't have to be fancy food. Appreciate them being there. How about breakfast sandwiches for early birds? (Apologize if already served.)

Noise level will always be an issue when you are at events with music. I don't know how to fix that. The elevator just scares me and I would prefer to never have to use it.

elevator requires constant maintenance. outdoor furniture is uncomfortable

Need to freshen up the place and expand the menu somehow. Put in some sound buffers.

While they do a good job with what they have, the kitchen facilities are lacking. I am concerned about the food safety and handling given the lack of facilities.

(Given the repeated closures due to COVID exposure, I have not eaten there in over a year and do not intend to return there any time soon.)

I have friends who cannot access the Eagles' Nest due to the lack of an adequate elevator, and thus we cannot share a meal there.

Even though it would be a huge expense, I would consider an expansion to include improved kitchen facilities and an elevator.

The decor needs to be updated. The elevator isn't dependable. The menu is very limited.

The elevator needs to work consistently. It would be great if they opened for breakfast. There menu selection is ok. They do phenomenal work with what they have. Maybe a better kitchen would be helpful. It would be great to have options. If the outside was screened in and available at all times it would create more seating.

Perhaps adding a grill for hamburgers would be nice. Adding seating for 4 only would be nice.

The elevator needs improving and the menu could be extended

Extremely noisy in there. They need to be able to cook in house with the proper equipment  
Food sitting in trays for extended periods of time have giving me problems more than once

Very dated decor. Food is not great, but not much can be expected with no kitchen.  
Unexpected closures for private events not ideal. Vicki is good but other staff is frequently inattentive. Thick railing blocks the view. Can't see golfers or friends in parking lot due to railing. This could be a fantastic amenity but instead is just a snack bar for golfers to hang out after a round.

Eagles nest needs to remove carpeting. It is dirty and should be replaced with a sanitary floor, not carpeting. Menu is good considering what they have to work with.

Could use a regular elevator . A more varied menu and something to cut down on noise

Elevator is slow and cumbersome to get in and out of. Acoustics could be improved.

Make it a sports bar. More TVs. Coors Light on tap.

Could use more outside seating; bigger kitchen

Elevator is often out of order making the Eagle's Nest inaccessible to some. Ideally it would be great for the Nest and install a real grill/kitchen.

The menu never changes and the noise level is terrible on Trivia nights.

We haven't been using the Eagle's Nest during the pandemic. We used to go almost every Friday for karaoke. We hope that can resume when safe. As for the food, we'd eat there occasionally. We believe they do the best they can with the small kitchen and equipment they have. We think if they added some candy bars, cookies, pie, etc. to their offerings, those items would sell. Also, if they added a small roller grill for hot dogs, sausage dogs, etc., that would be of benefit.

Noise level very bad. So very noisy. Outdoor seating limited. Perhaps something could be done on lower level.

Limited kitchen limits food offering, reasonable. Service slows when busy.

Hours seem hit or miss.. I actually asked and was told until the last golfer most days  
Seriously? I am not a golferhow do I know when that is?!!

Have been in there quite a few times when sparse crowd. Have to ask for refills on beer or soda. Sitting with empty beer glass could be money in the register!!

Has the elevator been repaired?  
Noise level is terrible

Food is very poor and service is no better. Beer selection is far too limited.

Vickie does a great job. When full the noise level is bad

Noise level very noisy; outdoor area needs to be kept cleaner on a daily basis; it's a lovely place to sit and drink and enjoy the scenery!

Decor is very unattractive. The place is very noisy. Miss Friday karaoke elevator not always working

I DO NOT FREQUENT THE NEST. IT WOULD HAVE BEEN NICE IF A FULL KITCHEN WAS DESIGNED IN THE PLANS. EVERYTHING IS MICROWAVED. MINIMAL MENU

The help needs more room and could offer a better variety on the menu

Vicki does a great job with what she works with. Bar could use better wines.

It would be nice to have a little more variety to the menu offerings. It can get pretty noisy in there when it is full with people.

Bar too small and noisy atmosphere mostly due to inconsiderate clients. Otherwise very pleasant to eat and enjoy with friends.

The kitchen area is also very limited, if you can even say that there is a kitchen area at the Eagle's Nest. Actually I am pleasantly surprised that the meals that are made at this location have been very good and service is also good. You can not call the cooking and preparing area at the Eagle's Nest a kitchen. If there was even a small kitchen area ,can you imagine what type of menu and meals one could prepare.

The elevator is very useful for residents that are unable to walk up and down the stairs even though the speed of the elevator is very slow.

Decor is not bad per se, it just could use a refresh. Way TOO noisy. All ahrd surfaces, need some sound absorbing materials. Vicki needs a "real" kitchen if we expect her to provide a more varied menu. It's amazing what she can do given the current situation.

Be nice if they could get grill and fryer to serve more foods like burger and fries. They do great for equipment they have. Should also consider more larger tvs and being open later.

Most of the time, the service is fine, especially on Sunday when Alicia is working. It would be nice to have a larger menu, however, the facilities don't really allow for it. Vicki does a tremendous job with what she has available. Perhaps the installation of a better air system should be investigated as it seems whenever I leave their my clothes and hair have a greasy odor to them.

We all know that it was not meant to be an elevator, would like to see either Karaoke come back or some form of entertainment on Fridays even if there is a cover charge. All the girls are sweet but not professional I wonder if they each kept there own tips instead of sharing they would be more into the job.

Very poor designed ..staff dose great job with very limited space and literally no equipment. THIS SHOULD BE A HUGE Focus. We have 18 holes of golf now we need a adequate modern club to be proud of to bring our guest .much money could be generated if more outing could be held

Stairs need better lighting. Elevator is not well marked. Lake Ashton gear should be plentiful and publicized. Only golfers wear Lake Ashton clothing.

Way overdue for a decor upgrade. Vickie does a great job up there.

Menu in the summer is very limited. Either don't use the regular menu or have a daily menu of available items. Food that they had was not good.

Noise volume needs to be lower. Provide a real kitchen to get more food choices.

The Eagles Nest is inadequate for the size of the community - it desperately needs enlarging. This would include a larger kitchen, increasing the menu options and allowing the refrigeration, ice machine and storage to be moved to the second floor convenient to the kitchen. The elevator has had problems since we moved here in 2009.

Needs clean in & out food could be better

Excellent place but a larger kitchen to increase menu would be nice.

I use the Eaglesnest more than the tap and Grill because the servers are some of the hardest working people I've seen an Lake Ashton, they always smile, these are people that have to make drinks make food and serve it and they do it very well, the only negative comment I have about that facility is at times there's only one person working and I feel it's very hard on the server to take care of everyone, but even at that they do a phenomenal job, I'm not sure how much money they make but they all need a raise, they deserve it.

Chairs can be more comfortable, menu is very informal and good, hours of operation if kept as before corona they were good.

Have not been since new food service would like mixed drinks pina col no mixers

Would like plant based options. Could use more noise canceling paneling.

more menu variety would be nice, hard to carry on conversation if many people are there or music playin

The kitchen area that is also the bar is awful. I feel so sorry for the staff that has to work in those conditions. It is amazing what the staff can accomplish working in these conditions.

extremely loud when 1/2 full, bad acoustics, menu could consist of more pub food, but kitchen facilities limit menu selection, when Vicky not around, service not as good

Elevator needs work to make sure it's working for handicap use. Would like to see breakfast on weekends if possible. Noise level can be very loud at times. Needs shades on East side especially in morning. It depends on what equipment can be put in there OR if it can be moved elsewhere. (For what is available for kitchen use, Vicky is doing a great job.

There is no decor. The menu is very carbohydrate/fat heavy.

Bar needs to be longer. Need full kitchen elevator is a joke. Screen in outside porches.

Decor needs updating, old fashion looking now. Would like to see Saturday evening open till 9 p.m.

Vegetarian and vegan entrees.

Also would like a name change. Are you aware that The Eagles Nest was the name of Hitler's retreat?

Decor could do with a freshen up. Carpet should be removed and replaced with a floor that is easy to keep clean. Elevator should be disabled friendly.

With what the bar and food prep area has currently, they do a great service. Concerned that as the house building is not completed yet, will it grow to a point of over crowding?

Vicki is outstanding. Other service is sketchy. "Kitchen" is poor. Could do so much more with an actual grill. Noise is awful.

The place needs to be expanded to accommodate the additional people moving in. Would like to see a bigger bar and add a grill to add items to the menu like burgers. More like a sports bar

with more TV's. Vicki does an exceptional job with what she has to work with. Vicki needs a staff that is committed to working.

elevator never worked in 2020, the hours should be until 11:00 PM, & bring back Kareoke!

We've been twice to eat. Once was good, the other was poor. Service was not attentive, food quality lacking. That's why we haven't been back.

We've been twice and the food was ho-hum. Service OK. Nothing special or enticing. Elevator was not in working order.

Outside seating needs improving. Hard to put a group together with The current tables and chairs. Needs to be open longer for non golfers to gather.

Love the Eagle's nest, great staff, great food. Will be glad when karoake is back. Would like it to be open later in the evening, not for food just for a drink..

Need a bigger elevator that can hold at least 4 people, Also, could use a remodel. Looks very dated.

The pricing at the Eagle's nest changes - and it is completely an unknown as to how much something will cost.

The food can be hit or miss - usually good and sometimes not. The capacity in terms of menu options is clearly limited and it would be nice to increase it.

It seems that only the people that have been here a long time are truly welcome.

It would be nice to somehow relocate the bathroom so they can expand the food prep area so they could expand the menu. The service is hit and miss.

Noisy, nothing gluten-free, pizza, pasta

Vickie and staff do a terrific job. Expanding cooking equipment would be very nice so fries etc. could be prepared. Outdoor area is fantastic but the chairs are uncomfortable

How come no elevator? Somewhat noisy in there. Could be more friendly.

Bars are never open late enough. Once again, maybe later than 7? Vicky does a great job working with the space she has, but can't something be done to expand the menu a bit?

Have eaten here, food is good though menu options are a little small.

Can we have seating outside that isn't so heavy or loud screeching to move a chair ? Can we have staff that work there actually come to your table to take orders for food or drinks ? Can my tab or bill be brought to me before I leave or should all of continue to stand at the bar waiting to pay like now ? How about more staff that actually smile when serving you ! It's a good thing we come in to buy drinks right ?? If we are gonna pay more for the drinks than hey, let's get served like we are at a real bar or restaurant. Don't they get that better service means better tips ?

Food is good, but it sure would be nice if they had all the necessary equipment to prepare food start to finish. Vicki and her crew are awesome.

The Eagle's Nest could use an update in decor, especially the flooring. The noise level is very loud, even in the outside seating area during busy times. Placing large, loud groups to one side or further away from smaller groups would be an important improvement. The service is slow during busy times. Hiring additional serving staff during peak times would be an important improvement.

A full size elevator would be nice. Add breakfast.

Need to be more consistent with food and change the menu more often

Dirty and noisy last time I was there

Elevator should be available for customer use. The Nest is sometimes understaffed.

Decor needs an update, along with the menu

Would like to have it open later in the day on Sunday for afternoon golf groups.  
Can be very loud when large groups are gathered. Most restaurants are that way.  
Could be my hearing!

Longer hours on Sundays. Need a wider selection of draft beer. We have had the same draft beer selection for the last 3 years. More craft beer. The decor needs to be updated to reflect a sports bar atmosphere.

Limited menu but food is good and well priced. Vicki is wonderful.

It is wonderful, just wish it were larger.

Elevator has to be operated by staff who are always busy. Food is just warmed up stuff because there's no kitchen.

### *Eagle's Nest Noise Level*

Don't believe too much can be done about noise level.

Could use more sound absorbing materials on the walls for sound control.

need some work done to lower the noise level

When the Eagles Nest is filled to capacity, one has to raise their voice with any conversation.

At capacity, it is extremely noisy. Don't know what, if anything, could be done to change the noise level.

noise is a problem

noisy

Very noisy!

Can get very loud in the restaurant

Pretty loud in there when it's full.

Very loud!

Always so noisy and cold (staff has turned off the fans when we asked them to...thank you)

Need sound absorbing materials

Better acoustics. It's hard to carry on conversations especially when the room is crowded.

conversation is difficult to hear

It is too noisy and has been since day one.

Noise level high

I know that sound deadening panels were installed but it can still get very loud inside.

Gets rather noisy

It can get very noisy. Needs insulation

When there is Karaoke, I never go because it is so noisy. The ringing in my ears is greatly enhanced by high noise levels, & I also have hearing loss.

Noise buffers would be good.

some people make a lot of noise after a few drinks

When at full capacity during Trivia night the noise was overwhelming and gave me a headache.

People talk too loud and some dog whistle instead of clapping harming others hearing.

Something could be done to deaden some of the sounds

sometimes, the noise level is a bit much , e.g., during karaoke.

Too noisy inside

Its way to noisy when there are lots of people talking i have to shutdown my hearing aids because i just cannot stand it. Emprovements must be made to the acoustics sooner rather than later!!

Too many interior hard surfaces in the dining room. Sound absorbing panels should be added, primarily to the wood ceiling surface. An acoustical analysis should be made to determine the correct materials, locations, and amount of panels to provide optimum reverberation time for use of the space. There are engineering guidelines to calculate the best design. Do Not just hang panels from the ceiling; this does absolutely no good and is a waste of money!

It's a sports bar. It's going to be noisy.

Indoor the Nest is quite noisy

#### *Eagle's Nest Outdoor Seating Area*

Would be great to make the deck at the Eagles Nest screened in for greater capacity.

Screen in the upper back

more outdoor seating would be nice

Additional seating outside although space is somewhat limiting

Outdoor seating should be screenef

Outdoor seating seems spotty, but maybe that's just because people drag furniture around to make large grouping.

Outdoor chairs are very uncomfortable

### *Eagle's Nest Positive Feedback*

We appreciate having the Tap & Grill and Eagles Nest in our community.

They do the best they can with limited equipment.

Vicki and the girls do a great job considering what they have to work with. It's a great place to grab a drink and a sandwich after a round. Pizza night is terrific. As good as any pizza joint in town. Don't mess with the nest! It's great the way it is.

Amazing with what they have to work with.

Love the Nest.

Vickie is great.

Vicky does a wonderful job managing Eagles Nest

Quality of food didn't let me answer. Vicky does an awesome job and food is great.

Vicky Moore is responsible for the success of the Eagle's Nest.

They do a great job, service is very good, food is affordable, food is delicious, selection is good and specials great, I always enjoy going there.

Vicki does terrific!

Wish Vicki could stay but if you find a good replacement, ok.

For the space, I think that they have done a wonderful job of providing good meals!!!

Vickie does an amazing job for the kitchen she has to work with. She is a gem! Keep her as long as she'll stay.

It's just a cute little place. Great for getting a sandwich.

Very satisfactory

Great for the size and what they have to work with

Thankfully we have the Eagles Nest since the new restaurant is such a fail

Very happy the way it is now.

The Eagles Nest runs fine. Food is excellent

The Lake Ashton Bar and Grill should be as good as they are.

Vicky does an amazing job with what she has to work with. So understand she can't do much more.

Great

Vicki is amazing with limited facilities and equipment!

Vicki goes out of her way to accommodate with the facility she has no

Thanks to Vicki & her team.

It's wonderful! Relaxed. Casual. Vicki is so kind.

Good food. Workers very attentive and friendly

Amazing what they do in that small place

Vicki is great, always helpful and fun. Don't know how she gets done what she does!

Servers polite; manager Vicki appreciates her customers.

Vickie is an amazing woman. We are so lucky to have her running our Nest. I don't know how she does it with the limited facilities but it is always a fun time at the Nest with the extra decorations, different specials and sense of community. THANK YOU!

Vicky and the others do a remarkable job considering the limited cooking resources.

Great service at the Eagle's Nest. Food has always been good.

Vicki has always been very accommodating

reasonable price & variety always good.

Great service, very friendly and enjoy their delicious food

Vicki does an awesome job

Pizza is great. Vicki is so accommodating.

Vickie does a great job with the limited functionality.

They do a great job with the food for the food preparation area that they have

Eagles Nest serves good items every time !!!

Great little sports bar with awesome staff. Always a great place to go for a drink or comfort food.

#### *Eagle's Nest Pricing*

Sometimes inviting selections but price is too high.

#### *Eagle's Nest Quality of Food*

Need better tasting food

Had take out, was not very good, way over cooked to the point it was dry and burnt. Would not order take out again.

Food not great at all.

Went to pizza buffet. Took one look at pizza and left. Don't want to check out burger buffet or other offerings at this point.

I do occasional takeout. Food quality questionable.

Run out of Food

some specialty nights end 45 minutes early, state they are "out" of nights specialty.

running out of food on buffet nights well before posted service times

#### *Eagle's Nest Service*

Sometimes service could be better.

Service is a c+ at best, except for Vicky, service is marginal.

Last time I was there I got crappy service and a dirty glass. In addition there is no kitchen so I don't eat food there.

Girls are very lazy, they need to wait on us ! They just stand behind bar.

sometimes understaffed

Food and service are better with Vicki there

### *Eagle's Nest Usage*

Don't use. (2x)

I like it being available, but I only use it a couple of times per year

Don't really use this facility

I haven't used the Eagle's Nest recently.

We've loved trivia there but have stopped going because of covid.

We don't use any facilities since the virus

I no longer play golf, so I rarely use the Eagles Nest.

only use for take-out lunch

I have been to the Eagles nest a few times don't use it enough to say either way

Have not been there yet (2x)

Don't go there

Not being a golfer I have not formed the habit to eating in this location. Maybe, if they served breakfast on Friday mornings (at least) I would make the effort.

I haven't used Eagles Nest in 3 years so don't know what the needs are, but as with other facilities it may become overcrowded with growth of new homes. When I again join the golf club I will be able to give a better opinion.

Hardly ever go there

At this time I only use take out.

Never used

Difficult to assess as COVID-19 happened a couple of months after we moved in

#### Ice Cream

Add ice cream to menu

Ice cream/snack area would be nice.

We need an ice cream parlor.

Please add an ice cream parlor and pizza shop, or a little convenient store would really be nice.

With the obesity epidemic I don't think we need to be selling ice cream.

An ice cream parlor would be a nice addition or a high tea served.

Reasonably priced ice cream would be great! It would be nice to just be able to stop in for ice cream.

Addition of ice cream would be great

## Fitness Centers & Programs

### Addition of a HFC Certified Fitness Director

I thought we already had a certified fitness director. In any case, this need not be a new dedicated position. Surely, the certification could be obtained by existing instructors or staff.

Given the age of the LA population I think a full time fitness person would be a plus.

Be useful for Professional Director couple hour per week or bi-weekly on schedule.

Fitness director that can do a evaluation then set up a program with minimal monitoring.

Fitness director would motivate me, especially now.

I am a certified fitness director with 30 years of experience and would love to meet with whoever runs the current program. There is not an appropriate amount of variety for a senior population.

### Clubhouse COVID-19 Related

Haven't used it due to COVID. Don't really know what machines they have.

I am not allowed as to the illegal restriction of the mask.

Haven't used due to Covid

It's been so long since I've been in the the fitness center (Covid), but a seated elliptical is important to me. Can't even remember if you have one. Isn't that terrible?! We got one for our lanai.

Yes, please adopt Texas mask rules - get rid of the masks, please

I will use the Clubhouse fitness room once COVID is ended.

Water available

I will use the fitness center when I do not have to wear a mask!

No, once Covid is gone, I will try again

Did not use it due to Covid-19

COVID prevented me from using most facilities as we moved in right before 2020.

#### HFC COVID-19 Related

Should pursue having the HFC open on Sundays

Open on Sunday

COVID has impacted my willingness to use and I don't have pre-COVID experience to draw on.

No masks during fitness classes

open on weekends

weekend access

HFC open on Sunday

Masks???

Massage service should be back

Open all weekend

Hopeful when most restrictions from covid are over, that it will be open on the weekends.

I'm too new to know, but I would love to have options in levels of activity/intensity. That may already happen post-COVID.

Difficult to assess as COVID-19 happened a couple of months after we moved in

Have shower available after workout

I haven't yet used the HFC because of covid 19.

Haven't used due to Covid

HFC needs to get on with the business of opening back up.

Clearly, I can't breath with a mask.

We used to use the equipment on a regular basis, the treadmill and weights and machines. I miss it but have not been brave enough to start again since COVID. We read that gyms were high risk. We are walking and doing mat exercises at home but I would like to get back to the

machines and weights but am fearful. And, I always enjoyed the sauna afterwards, is it open again since COVID and that's probably high risk too?

I will use the fitness center when I do not need to wear a mask.

Bring back Select Rehab.

Did not use any due to Covid-19

Needs to be open longer on weekends

Difficult to assess as COVID-19 happened a couple of months after we moved in

no masks

Clubhouse Crowding/Space

Fitness is a little too small!!

Best solution would be an additional center at another area/location

Buy the building across the street and move the fitness centering in that building and expand the kitchen.

Triple the area size and equipment.

gets crowded, especially during holidays. More space is required

does get crowded not everyone wearing masks.

It does get crowded.

Larger space

Equipment availability contingent upon number of participants in the gym... and gym etiquette.

Definitely need more room, especially for stretching.

I am basing my answers in the section purely on what I observed visiting pre-COVID as I have not used the fitness room since moving in Oct 2020. It seems it will not support the needs of the community as time goes on and more people are here...

## HFC Crowding/Space

Fitness center too small for all the equipment.

The fitness room is too small.

The weight room is too small and inadequately equipped - they are mediocre at best.

Larger fitness center (2)

Fitness center can get crowded

Pre-COVID the Laurie's Tuesday/Thursday class had over 35 people during Jan-Mar. If everyone returns post-COVID there won't be room with the addition of the stage.

It is hard to make real time comments on use of equipment and size of the fitness classes with Covid still going on. The change made to the Fitness class room with stage and storage has caused some classes to be too big. Can hardly do the exercises if you are crowded in. I do think that when Covid is over and everything gets back to normal that it will be an even bigger problem. The same is true of the fitness equipment. With all of the new and younger people moving into the West everything is becoming crowded.

Only expand the amount of classes if they are full

Pre covid at times all the cardio machines are taken. Not a big problem now but will be in the future. Some of the weights and weight machines are not user friendly, the small weights have large ends and are hard to use take behind the head. Regarding morning classes, often in the cool hours people play golf, do the outdoor sports, schedule appointments, or shop. Many of the outdoor activities prevent going to morning classes. It would be nice to see if attendance would increase with afternoon classes. It would be easier for me. I would also like having weekend options but for now just being open would help. A lot of pressure has been put on the Club House Pool it is crowded. At times I just turned around and went home. You question even going. Also with the limited time open at the HFC on weekends why even go. To me it is much like the limited times bars could be open during covid, you just push more people into one location during limited times they are open.

Water fitness classes are always crowded

Aerobics class gets too crowded during winter months.

With all the new homes I don't believe the fitness center will be sufficient. The indoor pool was barely sufficient for classes 2 years ago!

After Covid and with more people residing in LA, many facilities need more space

There are a surprising number of "younger" people moving into LA, so expanding services to these people would be so great!

Occasionally have to wait for other users to finish using equipment.

Larger space, more machines, due to more residents.

Expand space and add equipment

need more room, rehab should be in a separate area

Will the additional homes being built, not sure if the space will be sufficient for the potential influx of users after LA is built out

Larger floor space and more free weights and benches.

Needs to be much larger

Room entirely too small for the demand. I've stopped using it since it seems there's never enough room to access the free weights if even one other person is using them, or the equipment I'd like to use is unavailable. No open floor space either to do floor work or to put down a yoga mat.

Same answer as above - additional building

HFC fitness room should be larger

The space is too small.

As more homes are built the equipment and use is more crowded.

Triple, at least the area size and equipment.

Very crowded during peak times

More people will make the demand for machines higher.

Looks like the area is too small for the community it plans to serve.

Expand. Machine time limits.

more space, gets crowded

Equipment/machines usually available if I don't go early in the day.

always was a wait for the bikes

how to manage timing of equipment and sharing with PT and other residents

Larger

As there are more homes being built, there will not be enough equipment.

With the rehab functioning at the same time as people exercising it gets very crowded. Many times you have to wait for machine and floor space. That gym is not big enough to begin with. More people moving to our community will increase the wait time and space.

Seems like everything is stuffed in there.

Sometimes crowded

May have to wait for certain equipment but not an issue

The room is not large enough to accommodate the growing population of residents and the equipment is insufficient and dated.

Enlarge it

Not big enough for the amount of people that will be. Living here especially when snowbirds are here

The room size and equipment needs to be increased in size and different selections of equipment. Visit a fitness center and compare.

More area for stretching

Certain times of the day can be crowded.

Larger room might be good

I am basing my answers in the section purely on what I observed visiting pre-COVID as I have not used the fitness room since moving in Oct 2020. It seems it will not support the needs of the community as time goes on and more people are here...

[HFC Fitness Classes](#)

More strength, balance & flexibility exercises--not ALL cardio & dancing

Fitness circuit with group classes offered.

Laurie & Paulette do a great. Might need their clones if classes were to expand.

I would like to know what exercises are what intensity level.

Rehire Kristi Renardson

Love classes by Laurie H

An evening gentle wind down/beginners yoga/stretch type class would be nice. Around 7pm.

More intense exercise / weight training classes. Would love a ZUMBA Gold class several afternoons a week.

Would like to see a program for grieving men and women. Not ZOOM

Would really like to see a intermediate yoga class. Even if its only once a week.

Yoga classes would be nice.

Would like to see a Zumba class added to the schedule

Prior to moving to LA I attended a senior fitness "Keep It Moving" program two times a week. It was designed to keep us limber, exercising and strengthening whole body muscles. Thus far, I haven't seen something similar at LA.

More information needed about classes, intensity levels, cost, and a wider variety of time of day offerings

I like the On Demand Virtual classes for the home so if sick can still do something without exposing others to a bug

Being a golfer I would love to have afternoon 3 or 4P classes. Would be perfect!!

Expand the number of stretching exercise classes

Would like to see Tia Chi classes offered again. Also afternoon or evening Tia Chi class alternatives.

Offer classes starting at 9 am on Mondays. (Not everyone attends Monday Morning Coffee.) Virtual classes were very helpful early on during COVID. Would like to see them again.

I'd like to see more yoga classes offered. It would be nice to have a designated yoga room. I've taken classes in the main room. The noise & activity is distracting.

Make sure activity level meets over 55 group of people.

most classes are targeting the older group, should add classes targeting the 55 - 65

Fitness classes are geared to older people like 70 and up. Very boring and for younger people.

miss the qi-gong classes

Tuesday classes eliminate golfers . Afternoon classes might help.

Love all of Laurie's classes but avoid Paulette's classes. She is often late, very unprepared and in general find her classes a waste of time. While I like the classes she offers there has to be someone better than her to run them.

those with arthritis or recovering from injury could use an organized water walking and light exercise group

Afternoon and weekend classes.

offer more classes with various activity levels various times

Not sure what you mean by activity level/intensity changes?

Let's hire some more flexible (open to new ideas & receptive to working evenings & weekends) teachers. We could probably get a better value by using numerous people rather than relying on one person who sets her own schedule & classes. Maybe variety and competition would improve what's offered.

They positively refuse to add a Zumba Class, forcing me to join another gym...

Tia-Chia classes

As our population ages, we need more sessions with classes focused on just keeping them active. And, conversely, we need an equal number of accelerated programs for the "youngsters"

Stretching and Flexibility classes in the evenings and/or weekends

would love a real class of Tai Chi or Qi Gong

Laurie H. is just wonderful! The other teacher might need to retire. She lacks energy and seems to just go through the paces. She tells people they are doing something wrong, rather than keeping the atmosphere upbeat and positive. I sure do not want to go to a class where I'm yelled at!

More emphasis on proper method of strength , balance & flexibility exercises.

Add a Jazzercise class or something similar

I would love to see real Zumba classes for different activity levels

If activity levels get increased there should be an equal number of each

Programs are good now but please increase. If people want more there should be a variety. We have several residents who are qualified instructors and should be offered the opportunity to hold classes at participants own risk. Outdoor classes. Laurie is terrific. More of Laurie would be wonderful. Paulette seems to cater to older more limited clientele. Don't know her as well.

I would like to see an early morning mens only exercise class like we had a few years ago

would like handicap classes

Need less strenuous activities geared for older and more limited mobility individuals

MAN ONLY EXERCISE CLASS WITH MALE INSTRUCTOR (WHICH WE HAD 10 YEARS AGO)

Would like a couple more class offerings per day, especially yoga and weekend classes at HFC.

Calisthenic intermittent intensity training for weight loss

I am a golfer. The classes I am interested in are offered Tuesday and Thursday. I golf both days, so therefore I can't do both. Would like a yoga class.

Consider adding pilates and Zumba

Offer Zumba

Clubhouse Fitness Equipment

TOTAL GYM

More and different types of workout equipment.

Add rowing machine, additional bike

Additional rowing machine.

More free weights and heavier. More Benches. Better machines. We need equipment like they have at Planet Fitness. We need more room.

More. Benches and weights

more weight work-out machines

More treadmills

A rowing machine would be nice but placement could be a problem

As I stated earlier, I would like equipment for the back, abs and golf.

A large exercise mat would be nice.

add a rowing machine

Better rowing machine

back swing

More treadmills

I prefer the HFC equipment-more practical for seniors

Maybe more treadmills.

Add more weight training machines

Add a spinning bike or two.

a rowing machine at the east club house

More treadmills needed

Equipment all in working order. Someone available to answer questions about equipment. A circuit might be useful for group use.

Needs newer equipment

Stationary bicycles, not recumbent

Would like more than 2 bicycles.

More cardio machines needed

More leg machines like the HFC has

Would love a vibration machine

It's probably time to look into replacing some or all of the cardio equipment. Treadmill. Elliptical. Bike.?

add rowing machine

Equipment/machines usually available if I don't go early in the day. Would like to see resistance bands, eyelets on walls for bands, exercise balls and mats for floor exercises placed in fitness room.

Stair Master, weight lift pictures, more clocks around the room.

I would like to see some better and up to date exercise equipment.

additional machines

The bicycles are popular and I have had to come back in order to use them.

I miss the balls a lots. They help to stretch the areas of my back that need attention.

Need leg extension machine. We have a lot of people with knee replacements and that is a good rehab machine as well as regular weigh training. HFC has one.

Spin Bikes

We would love an assist chin/pull up machine

Would like an assisted pull-up machine

Maybe more

need equipment for a full circuit of weight training including abs

A regular and large fitness room with mirrored walls and a dance bar.

More room and free weights.

No. Equipment is and should be based on the average age of residents.

body curl

The equipment is not adequate, it is marginal to show there is a weight room. It is also dated for today's active senior life style.

Equipment is becoming outdated and worn out, beat up.

Could use more leg/calf machines like those in the HFC.

I would like to see 2 forms of equipment called the Total Gym

Newer, upgraded cardio equipment.

Peloton bike

I would like to see more cardio, back and ab strengthening equipment.

Fitness room needs additional treadmills

The fitness center could use a larger variety of weight machines.

Continue to update and improve equipment in exercise/workout area

The gym needs better equipment

HFC Fitness Equipment

bikes are popular, add more?

Some updating of the equipment would be nice. The Club House Fitness equipment is much newer.

Up date equipment.

Additional rowing machine.

Body Trac Glider, rower

Equipment needs to be replaced...it is worn out.

New equipment.

Would like new equipment. Some of the wt machines are old and don't work well.

Need more exercise/weight training machines

Newer equipment

Yes. Needs equipment update

Better rowing machine (Concept 2)

More treadmills

More cardio needed

Better machines would be nice

Add an upright stationary bike.

Equipment is old and not worth using

More equipment for the handicapped

More treadmills are needed

Better industrial level treadmills , more then 2 good ones that work

More stationary bikes

The variety offers alternatives when items are in use.

Not enough tread mills.

More exercise equipment, less weight equipment

add cable machine like the club house has

How about a rowing machine ?

Need a chin/pull up machine which is available in every gym in the country.

Assisted pull-up machine

Replace current treadmills. Current machines are broken.

Something similar to Soul Cycle

It would be nice to see in the future to upgrade weight lifting equipment to match Clubhouse equipment. Free weight bench added as well.

Free weights.

body curl

More treadmills. Sometimes none available.

Insufficient equipment due to machines not working or too many users.

update machines add air driven vs weights machines to improve cardio workout

Better treadmills and more

Add the recumbent bike-type machine that is in the clubhouse fitness center. Only one I use.

So tired of replacing item that are CHEAP!! stopped working out there because machines were usually broken and then replaced with cheap, inexpensive items (e.g. treadmill.)

Yes I would like to see two forms of equipment in the facility called the Total Gym

Some equipment is outdated. Lately, some residents have been using equipment longer than usual when others are waiting for the equipment

Newer, upgraded equipment.

We need to get that water rowing machine back. That was a great machine.

Please up date indoor fitness equipment.

As mentioned before, update the gym and utilize some of the space for other types of exercise activity. The gym is completely outdated and too small for proper use by the number of residence in the neighborhood.

#### General Comments

WIPE DOWN THE EQUIPMENT AFTER YOU USE IT ~~ SO UNSANITARY & RUDE !

## Clubhouse General Comments

I like and use the Clubhouse exercise room Perfect for my purposes.

You didn't ask about the gym! It could use a bit more equipment, it gets a lot of use. Some equipment isn't working and should be fixed. Cubbies to place our jackets, phones, etc. would be helpful.

I would love a sauna in the clubhouse

## THE GYM...USE IT TO WORK OUT

I would like to see them add a Zumba Class in the ballroom...The HFC refuses to add Zumba to their choices...I know for a fact many women are upset about this...

The weight room is not not sufficiently equipped of large enough.

It would be nice to have lockers for those using the exercise machines and showers.

the gym needs a full circuit of equipment

The weight room is important to us

Sauna or steamrooms

Add on demand personal trainer. Paid for by individual, subsidized by LA CDD.

## HFC General Comments

A little funkier, louder music. Danceable music

Lockers in the "locker room"

## Clubhouse Instructions/Assistance

Put mini-instructions on each piece of equipment so folks know how to use and adjust the equipment to meet their needs.

More help using equipment

## HFC Instructions/Assistance

Big signs telling people to wipe down what they use

It would be nice to always have someone available to help with the machines and your own personal workout.

Would like RECORDED videos online showing how to use the machines I can view when I want to use one, or when new machines are added.

#### Clubhouse Maintenance

Keep equipment in good repair .

Fix the broken equipment sooner ! Why does it take so long to fix broken equipment?

Equipment needs maintenance or replacement. Treadmills and ellipticals

#### HFC Maintenance

Dumbell hand grips rusting

Machines and TV's need maintenance

Fix the broken equipment sooner ! Why does it take so long to fix broken equipment?

Seems broken equipment is taking way too long to repair or replace.

Very often equipment is broken

The floors seem to be not cleaned very often.

It could be kept cleaner.

At least fix the equipment and tv's once in awhile.

#### Clubhouse Multiple Categories

Updated equipment and earlier hours open

Enlarge floor space & add more free weights

As I mentioned before, the space is inadequate and the gym is outdated (equipment and setup). Also, cellular service in the building is terrible due to the concrete walls and you can't use your phone to listen to music. Wi-Fi information for the gym should be available and posted on the walls of the gym so that people can listen to music while working out. If the gym

was more updated and spacious more people would use it. It's not a welcoming place to workout.

At least fix the equipment that isn't available. Add cubbies for personal items storage while working out. A rowing machine, please!

One or two rooms for private training with its own equipment. sound for the tv while using cardio be blue tooth available. Or have have head sets that can be checked out or purchased to bring and connect to tv. Add. A spinning bike, start a walking group

There should be a 30 minute time limit on treadmills, stationary bikes and ellipticals. There should also be at least one more stationary bike.

Fitness center is very small and no way to work your core. Very limited use. Need to have equipment to work back, stomach & hamstrings and another bench area with free weights.

need larger space, more equipment, recumbant bikes

#### HFC Multiple Categories

The Community Director at the HFC is already a certified fitness professional..question above is inaccurate. Also the question regarding classes being virtual are already in place. Sufficient research should have been done before formulating question.

Can't wait to get the masks off!! Would love Zumba classes again.

They have increased the levels but the mask mandate is unbearable.

I'm looking forward to a post-Covid world so that I will feel comfortable signing up for more classes. Non-compliance of residents in mask wearing has been a big deterrent for us. The staff at HFC have been SO GREAT and we really appreciate the seriousness in how they approach visitors to the center, but some residents clearly violate the safety guidelines when they get past the entrance. Very frustrating and disappointing.

Lots of classes at same time that make it hard to choose. Aqua reload with Laurie is really crowded and popular. Maybe 5 days a week? Not fan of going at 4:00 to other class that has a fee.

any overlay of staff ruling should be avoided at all costs. This is supposed to be leisure not autocratic machine. We come to relax, not to be told what to do

A designated fitness room with mirrors and a dance bar. An indoor fitness track for running, jogging and walking

Current fitness classes are inadequate for younger residents. Much more is needed than rehab related exercise. More free weights, more upbeat modern classes such as boot camp, TRX training, circuit training, boxing(fight club), crossfit style workouts. A fitness director whose main responsibility is fitness classes and making sure that appropriate and sufficient equipment is available is essential. Not everyone in LA is 90 and sedentary which is what most classes seem to be aimed at.

Fitness center needs a complete overhaul by a certified fitness supervisor as to equipment and programs available . Classes need to be for ALL levels of fitness and rehab. Many times rehab users take up two or three spaces (user, spouse and trainer). There is a need for more mirrors and free weights. Also an assisted Dip and Pullup machine.

Because I still work I simply don't have the opportunity to participate.

It would be fun to have dance classes in the evenings.  
Occasional paint and wine classes would be amazing.  
Cooking classes would be fun.

Fitness center needs a complete overhaul by a certified fitness supervisor as to equipment and programs available . Classes need to be for ALL levels of fitness and rehab. Many times rehab users take up two or three spaces (user, spouse and trainer). There is a need for more mirrors and free weights. Also an assisted Dip and Pullup machine.

That room is not large enough and when the equipment breaks, it takes months to get repaired. A better maintenance plan is required. A second message room is needed with COVID. I can only imagine what it will be like after COVID.

There are more residents that work in the community than you might think. Working residents should be considered when creating the schedule.

More room. More free weights. More benches. Better machines like the ones you find at Planet Fitness.

More benches and heavier weights and more weights. Room is small so it would be difficult

Newer and updated equipment larger area

Needs I updated equipment and decor

The room needs to be enlarged and the downtime for broken equipment must be reduced.

The HFC Fitness room does not meet my needs because it's not open Saturday after 1pm nor all day Sunday. Many pieces of HFC fitness equipment are not available for months on end.

See my previous comments about updating equipment, the space, and wifi needs.

Update the machines similar to the clubhouse. Need more space when using free weights.

More treadmills; enlarged room would be helpful particularly when snowbirds are here.

Newer equipment and more space, the rehab needs to be separate from regular workout area

Need more equipment that works. Most times machines are out of order. Maybe time slots to use equipment.

Replace treadmills with ones that have longer handles. Make TVs assessable though headphones so you don't have to hear the TV next to you.

Some need to be upgraded and/or maintained better

More equipment and classes that are suited to a broader age group. Residents age from 55 to 90. Most equipment is out of date and does not meet requirements for seniors. Classes are generally geared to people that are very old, have difficulty moving, or are dance oriented.

Fitness center needs a complete overhaul by a certified fitness supervisor as to equipment and programs available. Classes need to be for ALL levels of fitness and rehab. Many times rehab users take up two or three spaces (user, spouse and trainer). There is a need for more mirrors and free weights. Also an assisted Dip and Pullup machine.

Bigger room, smith machine

need a larger space equipment needs quicker repair response

More treadmills and bigger fitness room

#### Personal Trainer

We would be willing to pay for personal trainer if one was available

I would like to be able to schedule and pay for individual fitness workout with a certified trainer.

#### Clubhouse Positive Feedback

Gym - good

it fits my needs

It is fine

Just fine

Fine for me.

Looks like a very nice setting.

No runs just fine

Have not been using during pandemic. Was very happy with the equipment prior to the pandemic.

No. Clubhouse equipment excellent! I access the facilities 3x/wk.

None, adequate as is

HFC Positive Feedback

This is a great improvement and I hope it continues to grow.

Mary does a good job coordinating with Laurie. Always looking for new classes to accommodate all at Lake Ashton. I personally enjoy the current fitness classes.

Lori is doing a good job

I think the classes are good. I wish I could attend more, but physical problems have limited me right now. Hope to get back to using the classes, especially aqua.

They meet my needs at present.

No as the classes I use are just fine

Have only gone to one class before Covid hit. Seem to be adequate choices.

I feel Laurie and Paulette do an excellent job in providing activity level and intensity options in their classes. I feel well informed about how to do the exercises. Love all the classes.

Exercise classes are the most important amenity to me at L.A., and they are very well done.

Well equipped, a ability of assistants excellent

Great fitness instructors

Lori is terrific!

it fits my needs

It is fine

For the little bit that I DO use this room; it is sufficient.

No as runs fine

Have not been using during pandemic. Was very happy with the equipment prior to the pandemic.

#### [Clubhouse Schedule/Hours](#)

sometimes available

Should be open 24/7

More tread mill availability would be nice.

Add a time limit on each piece of equipment .  
should be open much longer. It is crazy. I don't need some guard to lock it up. Or we do, they are here all the time anyway. I often don't get finished till after 8.

The hours of operation aren't convenient as we both work, need to be able to work out EARLY mornings. Weekend and evenings don't fit into our schedule.

#### [HFC Schedule/Hours](#)

hours of fitness rooms operation need to be restored to 24/7, we don't need babysitters

Earlier hours on Saturday and some Sunday hours for the Fitness center and indoor Pool.

need the fitness room available 24/7 and mask mandate lifted

Open same days and hours as Club House!

book a time

sometimes available

should be open 24/7

The hours of operation aren't convenient as we both work, need to be able to work out EARLY mornings. Weekend and evenings don't fit into our schedule.

I do not use this because the classes are typically held when I am still working

more opportunities after hours as i work during the day

I currently work from home. Can't make the day activities.

Offer classes so that golfers and people still working can attend

late morning and early afternoon times for classes are preferred

Having a gym on site is a great idea. Opening EARLY morning is a great idea for us working folks.

#### Clubhouse TVs

Blue tooth sound on tvs

The TV's need to be updated as they aren't always working.

Update the TVs we need bananas yeah

#### HFC TVs

Bluetooth tv

Wifi sound on tvs mute all others option. I dont want to hear CNN or MSNBC

#### Clubhouse Usage

I use HFC fitness center

I go to HFC, with more variety.

I don't use it because I don't like it.

Don't use. (5x)

No, don't really use.

Have not used fitness room yet

No. Don't use it often.

I don't use the clubhouse fitness room.

Honestly I have not used the fitness room in ages, I prefer the pool.

Not sure, haven't used it yet. (Go to HFC)

Probably won't use this facility as we are closer to the HFC fitness room.

HFC Usage

Don't use. (3x)

Was not here pre-covid so really do not know much about the fitness room to answer.

Do not use enough

Hope to use this facility in the future.

I prefer to do classes at home and at my leisure.

Havent used the fitness rooms since Covid, will return after 2nd vaccine!

Have not yet used.

I am basing my answers in the section purely on what I observed visiting pre-COVID as I have not used the fitness room since moving in Oct 2020.

Haven't taken classes yet.

## General Amenities

### ATM

If the ATM at the former bank bldg is removed we MUST HAVE ONE on site--anywhere

ATM machine at HFC AND CLUBHOUSE would be wonderful

## General Crowding/Space

LA is expanding and the facilities need to be able to accommodate all residents.

Need additional clubhouse

Lake Ashton population is growing. The clubhouse & HFC will require more space to accommodate everyone.

We need more land to improve our amenities now that there are no more building lots available.

Amenities in LA are excellent but with the new homes they are getting overcrowded.

Some of the amenities above would be nice as would be a children's playground but it would appear there is a serious space crunch in Lake Ashton unless adjacent lots do not sell on the west side.

## General Fees

The fee for the annuals at the entrance should be shared by the developer until he has no more sales or resales. Last year the plants were switched to permanent plants and cost much less then changing plants every quarter. We should be looking at ways to save money not spend more. Our HOA fees and CDD Maintenance are too high for many residents.

Do not raise fees

Seems as though the CDD wants to spend a lot of money with questions raised.

Do not raise costs. If we add things take stuff away. Too expensive as it is.

We don't need capital expenditures that increase CDD fees, period. The maintenance will eventually absorb your budgets. Please insure that you don't squander our retirement savings on further enhancements.

No increase. Take care of what we have

### Fishing Docks

Would like a fishing dock on the hfc lake away from clubhouse..

I think we should develop a fishing club. And along with that, the boat launch and dock area needs to be part of the amenities for ALL residents, as advertised and promoted.

a dock on both lakes, BATHROOM at docks

a fishing dock on both lakes

a fishing dock

fishing access on Rattlesnake lake and Lake hart. Either a fishing pier or put in some landfill.

### Garden

Would be nice to have Community garden area where you could have small garden

Garden club

Would like to see a community garden space at some point.

Community Raised Box Garden

love the idea of an herb garden

Out door community raised garden with access to a sprinkler system.

A Reflection type garden would be nice.

### General Comments

Really would like to see fountains in the ponds

I don't see a need to add more outdoor amenities. Lake Ashton is beautiful as it is with all its natural surroundings. Don't turn it in to an amusement park!

We have many dog parks how about a people park away from the golfers.

Would like to see Non Golfers not using Cart Paths between 8:00 am and 4:00 pm due to hazards.

Afraid of more east vs west rivalry (snide comments about East side)

Still no golf course questions, I wonder why?

It would be nice to take advantage of the two lakes in our community

I would like Lake Ashton to purchase the building where the bank was. Move the fitness over to that building and expand the kitchen

Short term fixes are expensive and usually have a short live span. I would suggest a professional study of the facilities for a 20-25 year plan and work towards that plan.

More low level area lighting at both entry/exit gates. Look into NPBI Needle Point Bipolar ionization for all HVAC systems.

Need a field for softball or baseball

I would like to see dogs allowed on the Clubhouse and HFC outdoor patios, as a trial.

Rattle Snake Lake is useless at this time. Add an entry for non gas boats.

I would love to have an outdoor bench placed near the reservoir on the paved road leading back to the boat launch.

#### General Walking Areas/Nature Walks Through Wetlands

More safe bike trails would be nice. Even sidewalks or bike paths on east side, Thompson Nursery Road.

As many walking trails as possible

Yes, as a golfer I've noticed a spike with the number of walkers, bikers, and golf carts on golf paths during active golfing hours. Maybe volunteer golf rangers would help control this situation. The issue is with people that are not familiar with golf rules, as well as visitors. I fully understand why non-golfers want to walk our great courses however I'm concerned for the possibility of a dangerous situation occurring. Maybe the rules and instructions need to be communicated on a regular basis and signs placed at the various entry points to the courses.

Just reiterating my comment about walkers being at a disadvantage. This should be rectified at no additional cost to residents. We are told about the great paths for walking and then limited to early morning or late in the day, or walking on busy roads.

Please make designated walking paths a priority.

We have enough places to walk in LA, we don't need to add any trails anywhere.

As a homeowner on the West, it won't surprise anyone that I am opposed to the proposed walking trails. Between the purchase of the golf course and now the proposed walking trails, living in Lake Ashton is becoming a cause of more stress than I would like.

I would like to know just how much it's thought that we can afford to have every known amenity to mankind.

It's beginning to feel like paradise lost.

Strongly Opposed to the idea of any Nature Trails

I do not want any nature trails or picnic benches put around rattlesnake lake. I specifically bought on the lake not to have people walking around in the back area of my house. Plus i paid a lot of extra money for the lot. And most of all. IT IS NOT NEEDED

We do NOT want a walking path behind homes

More/better areas to walk that are not on golf cart paths - inconvenient to have to wait to walk until early evening.

It is very difficult to walk within the property. The golf cart paths are difficult to ride when there are players and the roads are dangerous. I have a recumbent trike and I do not feel safe riding in this community.

The wetlands seems to be the only available space for additional walking paths. We have hundreds? of acres of beautiful wetlands that are inaccessible. Every possibility of obtaining necessary permits should be explored.

I believe that walkers in the streets and service vehicles are the primary hazards. There is no room to widen the streets or add sidewalks. However, I am totally against speed bumps. In fact, I think there are some stop signs that could be changed to yields. Adding to the inconvenience of navigating our streets is not the answer. The signs that inform drivers of their speed and indicate if they are over the limit might be helpful.

If a second outdoor pool is added, it would seem obvious for it to be more convenient to the newer residents in West.

Walkers are at a disadvantage due to golf path rules and busy roads.

Definitely walking areas to ease congestion on golf course

More safe options of places to walk/jog could alleviate some of the golf path interference with golf play.

There are a lot of walkers. The roads are golf courses can be dangerous. Wetland trails would be great!

General Walking Areas - not the golf cart path - golf cart path is for GOLF CARTS!!!!

Walking areas plus those in wet lands cannot impose on peoples homes. I do not want people looking in my back windows or lunching on a trail or near my backyard. Not good to provide enticement for the gators or garbage left behind by ignorant people. Would need more supervision ,not just people tattling on each other. I guess it is called community living but we have a lot of inconsiderate verbal residents living at Lake Ashton.

We definitely need places to walk - this is an urgent need and probably the most important one we have. I think we should take one of the golf courses (or half of one) and make it into a nature park with trails, benches and some shade trees. We all need a quiet peaceful place to be outside. We don't need 2 golf courses. Many golf elsewhere anyways. I'm in favor of fishing piers and boat launch areas on the lakes as long as any of us can use them. Telling us we can't go out on the LA Boat Dock after having been allowed to for 10+ years is ridiculous.

General walking areas would depend upon where they would be located.

a walking trail and bike trail would be great to give people, pets, and bikes off the golf courses and streets. Less congestion on the streets and a safer environment for people and pets.

THERE IS NO SPACE. ONLY UNTOUCHABLE WETLANDS

Any walking trails or amenities that are placed in the back yards of residents (most of whom paid for premium lots) will meet with strong resistance.

None of the amenities mentioned should infringe on Lake Hart owners view or property that they have and are paying for. Period.

I do not feel adding walking paths through wetlands and residents backyard would be prudent both for the wildlife in the area or for the neighborhood relations of residents.

Nature Trails are a bad idea for many reasons, i.e. expectation of privacy

This seems to be a sneaky way to get people to say yes to nature trails. Those of us who paid extra for lots that had no pre planned general areas behind them because we wanted our privacy are not happy with those plans

Who would monitor and properly maintain walking paths through wetlands? Have you considered the possibility of dog waste, general trash such as wrappers and cigarette butts, not disturbing wetlands and wildlife, prohibiting golf carts, bicycles, scooters, etc.? How will security be provided to property bordering wetlands?

The recommendation of walking paths, picnic tables and letting the weeds grow by/in Rattlesnake and Hart lakes is ill conceived and obviously made without sufficient thought. Not enough room here to list all the reasons the recommendation is a terrible one.

#### Gun Range

Having a gun range is a ridiculous idea!!!

Gun range would be OK, even desirable if indoors. Too noisy for pets & wildlife outdoors.

#### Indoor Track

Would like an indoor walking track.

Running track?

There should be an indoor track for running or walking in the fitness room or around the ballroom

#### Clubhouse Landscaping

On East side of Aberdeen Lane pond many trees are dying due to uninhibited growth of toxic, non-native vine. At least one tree has fallen recently. (Christine has stated that engineer will address issue.)

Landscaping on LA Blvd to CH should be simplified to reduce ongoing maintenance costs, i.e. trimming hedges.

Bring back flowers to front gate drive and around clubhouse. The bright colors enhance the community and the mental health of our residents.

I would like to see improvement in the landscaping at the entrance to The Palms area. There is nothing there that is attractive. The large area of "bushes" look dead.

#### HFC Landscaping

Replace palm trees that died around the HFC

Replace palms on back entrance road.

I'd like to see more attractive landscaping, but no bright lights, on Ashton Blvd.

Winter Haven entrance and HFC need upgrade in landscaping to match front entrance

west entrance, drive and HFC Landscaping very "blah"

The West entrance needs upgrading more plantings and irrigation; the grassy areas across from the hfc look terribly dry

#### General Landscaping

Would like to see landscape taken care of rather than hiring our own.

Flowers/plants are not being kept up.

Continue to make the outside look beautiful!

Need to check the irrigation in the plant bed areas. Some areas are flooding near the building which will eventually be a mold problem.

Need to add tall queen palms to Ashton Blvd to replace the madjule palms that died. Don't add small trees and bushes. The tall trees don't make the entrance look cheep.

missing palm trees need to be replaced in entrance boulevard medians!!!

The landscaping of clubhouse and HFC needs some additional seasonal color.

Fresh flowers are nicer than what was tried at entrances

Not maintaining flowers, etc like it used to be done

Would like to see additional flowers and enhanced landscaping with additional lights at both entrances to LA

like some annuals at entrances for color and bling

The entrance to lake ashton is old and tired looking ! The magnolia trees need to be removed as they are a dirty tree and require maintained that has not been done in years! The hedge needs to be maintained at a lower level so it can be maintained by a single worker instead of each time making it a major project! Need annual flowers at entrance changed a couple times a year! The perennials are basically a ugly lazy response on the part of the CDD

common areas along streets (i.e. next to ponds) look like shit. Not waters, not fertilized, ant havens, constant use for dog pee and pooping areas

The facilities and landscape need to be maintained and kept current. We should not be afraid to re-design the landscaping when bushes and trees need replacing. I strongly suggest that we would hire a professional interior designer or a landscape designer to make these decisions.

More color is needed in the landscaping.

Landscaping is a bit dull.

### Maintenance

Amenities should be regularly updated using a schedule that is built into the budget.

Basically they all need updating and basic care.

Curbs need power washed on both Lake Ashton Blvd and Ashton Blvd.

The bridges need to be maintained. This is not just a part of the golf course. Many residents use these bridges. They are really showing wear.

### Miniature Golf

Triple yes on the miniature golf course!

Definitely a miniature golf course.

would like a miniature golf course that was challenging..

Some communities have Putting courses similar to Miniature golf which could be designed for areas with open spaces not being utilized well.

Definitely a miniature golf course. I guarantee that everybody will be using it.

Mini Golf anyone?

A miniature golf course would be nice

would like a miniature golf course and where is the [HFC] garden???

## General Amenities Multiple Categories

Sand Volleyball. Lake Ashton Garden/Plot where we can grow veggies. Bike groups. Walking groups.

We must get the community financially sound (reserve). Landscaping needs major improvement.

This was way too long and some questions were ridiculous: a gun range? Really? And whose homes would that be near? The reality is we are out of space, but there could be room for minor additions/tweaks.

Think the East and West has enough to do in order to properly maintain all the amenities we currently have. The more you add, the more cost to obtain and maintain.

First priority is another outdoor pool. Expand capacity in cinema and ballroom to meet needs of growing population. Designated walking, cycling areas.

NO SPEED BUMPS !!! Second outdoor pool should be a priority

HFC landscaping needs improvement. Appreciate color flowers at entrance. I don't want a second pool.

The landscaping at both entrance definitely needs a facelift!  
I think the dog park beside of the clubhouse was a wrong place for a dog park!

only here for 6 months. Need to decrease yearly assessment

There could be a lot of added value to additional paths through natural areas. A kayak launch at the marina. Improvements at the marina with outdoor seating and picnic area. We have such beautiful resources I Lake Ashton with no access to them.

Although I don't play volleyball or badminton it would be nice if it was available

Need landscaping on corners of Ashton blvd. And pebble beach. Put landscaping where those plastic chains are to prevent parking. Waiting on pebble beach dog park to get new fence before I use it again.

Please enhance the West entrance at least up to the East entrance standards. Also I believe most of the additional items are good ideas and understand not all are possible. However the second pool located in the West is top priority. Also items such as walking and nature trails are lower cost items and should be considered

NO SPEED BUMPS!!! Water is needed in ALL Winter Haven "ponds" they are drying up and unsightly, maintenance of common area of waterfront lots is POOR, pipes, trash, construction

debris, fire ants. Need water to put a fountain in. Sidewalks would have been a much better idea in this community. Residents did recent landscaping of HFC area, it could be more professional. Lighting is needed in the center median of Ashton Blvd. Permanent lighting, not cheap solar lighting that is broken and trashy.

I think everything is good. Wish we have a small convenience store with everyday staples.

The landscaping on Ashton Blvd and the HFC is bleak and barren, especially when compared to the landscaping on Lake Ashton Blvd and the Clubhouse

A second outdoor pool is desperately needed given that the current outdoor is the only pool available for leisure use much of the day and weekends. The one outdoor pool we currently have wasn't designed for a community of 1,600+ homes.

Shade (trees or umbrellas) at dog park. Movable speed bumps for peak season or as needed.

Having another pool, outdoor volleyball court, etc. would be nice but there is no land to put any other amenities on.

At least one of the pet areas needs to have fencing added to allow for separate dog areas to accommodate large and small dogs. Just divide the existing area in half with a separate gate too. Need to install video camera in known traffic violation areas and let it be obvious that they are there. Speed bumps slow down emergency response vehicles.

Big lake already has boat launch/dock, perhaps secure slip area yet allow walking dock access. Inside gun range should be fee based, like golf course. Outside skeet or gun range would be too noisy. But simple range accessible ONLY with suppressors (silencers) could be done without annoyance. Also limits access to knowledgeable responsible individuals.

We definitely have to improve walking areas. Going on the golf course is wonderful but, even though I don't golf, I do respect the players and would not want to walk in any direction while they are out. And, the clubhouse pool certainly can not accommodate all of the people that are coming in. The indoor pool for me, is just to do laps.

Rather than spend money on a new pool, I would suggest spending it to improve our existing aquatics facilities.

I would also consider hiring lifeguards to guard both the Clubhouse & HFC pools.

No outdoor gun range NOISY! Join a nearby club. No more dog parks. Muzzle barking dogs. Firepits. Handicap accessible Fishing Piers on both lakes.

1. Wherever you may put an outdoor pool would be a great place to add in the resistance pool scape, with partial sun shade. The pool could be all one depth. Both pools get too deep for

some of us to fully utilize for walking laps or playing water volleyball, etc. 2. Walking paths that don't involve 'golf' hours would be welcome.

No gun range. NOISY! The dog parks should have restrictions/muzzles on barking dogs that lunge to the fence at a passerby. ! Those sportsman can join a nearby club. Fishing pier should be handicap accessible for the aging population. Rental pontoon or flat bass boat for residents to use would be great. A walking trail through the swampy areas for nature lovers, birders, and armature photographers.. Finally, I strongly believe the chemicals used to KILL plant life to "beautify" the edges of the ponds and the larger lake has lead to the KILLING OF LARGE MOUTH BASS DUE TO THE LOSS OF THEIR HABITAT NEAR SHORE.

The intersection of Lake Ashton and Gullane has restricted visibility due to the landscaping when turning right onto Lake Ashton from Gullane. Generally avoid this intersection by going east and around the loop instead of going west.

Issue is compounded by speeding drivers on Lake Ashton.

Suggestion that this intersection be upgraded to meet DOT vision corner requirements or add a mirror to allow oncoming north-bound traffic to be more easily seen.

Traffic signage in general should be enhanced. While I understand that stop sign placement is per DOT requirements, the signs should be adjusted to be closer to the intersections. Stop signs on major thoroughfares could be upgrade to have solar lighting.

The speeders (and there are many) need to be addressed but not with speed bumps that affect all of us. A few radar speed signs stating your speed on major thoroughfares could be tried and if proven to help, then potentially expanded.

Taking out the garden at the clubhouse next to the pool and adding onto the existing pool and expanding the outdoor seating for the restaurant.

do we really need 3 pet parks can a park be utilized better for the community A gun range absolutely not! However maybe there can be discounted membership at an outside range.

Lake Ashton already has a boat launch. Speed bumps and humps can be dangerous to walkers and bicyclists. People who exceed the speed limit within Lake Ashton will only slow down for a speed bump/hump, and will exceed the limit before and after said bump/hump. We don't have a problem with drag racing, so speed bump/hump would be a waste of money.

Meeting Rooms - anticipate a growing problem as we continue to grow.  
We already have an ATM.

General walking areas - don't we have these on the golf paths?

Speed bumps - delay emergency vehicles-DO NOT PUT IN! Call police to ticket offenders!

Where would we have space to be putting all these things?? And yes each one will cost money, thereby increasing the yearly assessment!

This is all very ambitious! Just because I don't use these amenities, doesn't mean others should not! Nature walks through wetlands sound like opening a can of worms. What about the environmental/legal aspects of doing that?

Please save my car/golf cart, & leave the speed bumps out of Lake Ashton!

Outdoor landscaping EXCELLENT! Manicured. Door parks excellent feature given I have a door for now. I miss not having a bank on site. I miss not having access to fishing dock was sold on when determining whether to build here or stay in Tampa.

General Walking Areas and Miniature Golf should not interfere with golf courses. There is already too much traffic not related to golf that clutters the use of the golf course for golf.

No new pools. Need more picnic tables and benches in common areas. Add benches to golf course tee boxes.

We already have an outdoor cooking area in the Rose Gardeb in the HFC. Outdoor pool is crowded at certain times, not always. Community's our size in central's FL have one outdoor pool. We do not have the room nor money for such extravagance as there's more important things we need to spend our money on.

OMG - did you say miniature golf . . . yes PLEASE! Please, no skeet ! I can't imagine listening to the shotguns. An indoor shooting range, now that would be GREAT! Nature walks would be AWESOME! Maybe brochures about flora and fauna? Once in a while, guided walks to learn plant and bird species, etc. NO SPEED BUMPS !!! I feel very strongly about the hazards they cause like falling (our Aunt was hurt very badly tripping on one) . . . broken wheels for golf carts, and since I'm not getting any younger, I don't need to experience any "bumps in the road!" It would be nice to have some "on site" storage units that are AFFORDABLE. A small market with a few perishable groceries, OTC meds and other convenience items . . like at our time share for things you may need but don't want to venture out of for . . . again during COVID this would have been helpful although Christine did a SUPER DUPER job at getting food and gloves and cleaning supplies brought in.

Love the idea of miniature golf! I would like a small convenience store/area like hotels have which would be great to reduce needs to leave Lake Ashton. Volunteers could help run it to reduce operating costs.

Walking paths, fire pits, swings, etc., are not necessary. First, I don't believe people living in the homes along the suggested path wants people walking through their back yard. Part of the decision making when they bought those lots/homes was the lovely view. Second, who is going to maintain the paths and at what cost. Also, who is going to maintain the fire pits and guarantee any fire is 100% out. And swings - whose job will it be to keep them up. Time and

money would be better used by getting rid of the plastic "chain" fence on the corners and better upkeep of the landscaping around the HFC.

Could use more flowers and the pet park needs a few trees

Fountains in the ponds are not an amenity, they are a necessity for the health of the pond and should be installed particularly in the larger pond. It would certainly be nice to have walking areas where you didn't have to deal with vehicles or errant golf balls.

Biggest problems are speeding. I live on Pebble beach and golfers always speed on their way to Eagle's Nest. Terrible. We need to find a way to monitor or do random checks on people's speed. The biggest problems may have no solution. Fast drivers. Need bike lane or sidewalks on Aston Club and Pebble Beach. Some areas are very overcrowded and others are wasted space. Redesign or encourage multiple use. Pavilion used to be empty but now used quite a bit. Covid made it easier for people to congregate there and it became a valuable amenity. Never see people use Outdoor chess area. Not sure we need 3 Dog parks or one as big as Wing Foot. Clubhouse dog park is used all day and much smaller place. Same with Pebble Beach. Great crowd there and used all day. Consider the west for opportunities to utilise needed space. Love Lake Ashton and excited about updates being done. Too Many outside services being used and roads cannot handle the traffic. Encourage people to report speeding trucks and workman. Set up a call # to report license plates, time of day and names of violators. Again spend a day monitoring Ashton Club Blvd and Pebble Beach roads.

No shooting unless it could be silent. Most dogs are terrified of gun shots and there are way too many dogs in LA. We need more dog parks especially in the new section. Too many are walking dogs on the roads and using other's yards and not picking up or watering where the dog pees.

- Help facilitate walking outside
- Using GolfCart paths as walking areas is unsafe, annoying and imprudent - the community needs walking paths and side walks - many people like walking - the golf courses should not be a replacement for these.
- For the 2nd outside pool, a location that is not so windy, where ever space is available and nice and will help us enjoy the community even more - not in a secluded out of view area. It needs to be a central location.
- Regarding landscaping for HFC, I would like to see something similar to what the Main Clubhouse has and also outside seasonal decorations especially in December.

a second outdoor pool on the west side would be logical location and much used! We have lovely areas but they are not walkable. Making them so would help get people off the roads and add to the usability of our community and add an easy way to exercise

Fountains! Landscaping only ok, needs flowers.

I plan to get a dog and would like to see a dog park north of the HFC.

We are avid walkers. With no sidewalks it is difficult to walk anywhere except the golf paths which can be challenging

Additional outdoor activities / amenities would be wonderful. This is such a beautiful community and we love being immersed in the surroundings. :)

Prefer monies are spent on enhancing the lifestyle amenities rather than the appearance of the common areas

2nd pool as lap pool and/or walking lanes keeping 4 ft depth

Some of the questions in the enhancement section have no business there. Speed bumps are not amenities. As for a second outdoor pool I have previously stated that an ideal location is where the current reflection garden is located, right next to the current pool. Infrastructure is already in place for the outdoor pool.

Only having two entrance and exits creates undo volume traffic on these areas. I live on Hogan Ln. at one point it was planned to open up Olsen Rd as a 3rd gate. Adding an unmanned key / card entrance would help on traffic control. Second, lawn services block all main traffic area everyday of the week. Very difficult at these times 9- 4, to navigate the streets. What about setting certain days that any lawn service can be here. Like M-W-F only.

[No Smoking Policy Added to the Joint Amenities Policy](#)

This health and fitness center NEEDS to be SMOKE FREE.

I think cigar smoking is ok in parking lots or garden areas. But no cigarette smoking.

[Pet Parks](#)

Make a dog park fot small dogs only

WingedFoot park very bad grass. Needs attention. Tree dying, needs Spanish moss removed.

Dog parks, can't take my dog there cuz he got attacked, people need to monitor their animals better and when a dog is bad needs to be banded from dog park

It would be nice to have dog parks divided for small breeds and large breeds as not all sizes get along. I have been observing all the seating in these parks have encouraged people socializing for hours as their pets lie under their chairs with an excessive amount of fecal matter being left on the ground as owners are not always paying attention to their pets.

Dog Parks are small and are not kept clean of diseases.

Dog park at Pebble Beach fencing needs repair. Winged Foot needs better up keeping.

Pet parks need to accommodate small and large dogs separately.

Love and use the Lake Wales Pet Park. It does have a lot of muddy areas by the entrance where grass has worn away, as well as muddy holes by the fence line. Could gravel or something be put there? Could any shade trees be planted toward the front or middle?

Club house pet park needs shaded area and new grass.

Would like some trees or other shade put into the clubhouse dog park.

It would be great if the dog parks had hours for small dogs. I have an 8 pounder who is afraid of aggressive larger dogs.

pet parks need additional parking

Winged Foot Petpark grass sorely neglected, have complained to CDD2 without any help, dogs eating in open dirt areas & becoming ill, have started attending Clubhouse Dog Park, but in time, this will become over used also, new turf needed @ Wingfoot!! More people walking for health, need walking/ biking outdoor path to get us off golf course. Upset over CDD2 purchase of golf course, I think a vote of residents should have taken place BEFORE purchase, now 3 of 5 board members left us holding the bag, I wish we could vote the remaining 2 members out. Speed bumps not the answer except screwing the front end of vehicles, when law enforcement shows up and writes tickets, speeding decreases. New, younger, healthier residents are now living in LA, less people using some of the stand by amenities, need for changes needed before 2025. We need to purchase sales center when it becomes available, turning that space into fitness center, configuring restaurant differently AND enlarging kitchen to allow for better food options

#### Positive Feedback

No as I do not use most of them but they seem fine

We like all of them.

#### Second Pool

The second outdoor pool has been a consistent request from these surveys in the past. Demand is growing with additional homes being built.

We need another outdoor pool! Can't swim around all of the people that gather in the middle.

Another pool!

I know many may say we need another pool. I disagree. Pools are expensive and we only seem to have a crowding problem at the outdoor pool when it is a holiday. The indoor pool is pretty much unoccupied when I go there to use it.

Outdoor pool

Another outdoor pool is needed for the community

We need an outdoor pool

Talking to many who live west would live an outdoor pool

We would love another swim pool

We need an outdoor pool

Should have outdoor pool

A second outdoor pool is definitely needed.

We need another outdoor pool with Salt Water on West side.

Another outdoor pool is needed.

Most grandparents will take their grandchildren to the indoor pool as it is not used as much as the outdoor pool. It would be nice to have another outdoor pool where grandchildren are welcome.

We really would love to have an outdoor pool on WH side, especially since the Clubhouse pool gets so crowded during the afternoon on sunny days. If no room by HFC, how about near the back gate by 653? Would only need 2 bathrooms and an outdoor shower. Need an adequately-sized sunning deck and sufficient pool room to accommodate people both standing and/or swimming around.

Someone should have thought better when building a community this large to offer another outdoor pool

In the original plans for the HFC area, an outdoor pool was part of the plan. Now that all the new homes are with us, we could really use that planned outdoor pool at the HFC. There never seems to be enough seating at the Clubhouse pool during busy months with the new people

and all the visitors. Not a fancy shape or anything, rectangle is fine. I would add a sun shield if possible to the pool too. Hot day, in the pool in the shade, Ohhh yaaa !!

I would like to see an outdoor pool built at the HFC. My brother Frank Kennedy knows an available spot just opposite the BBQ area.

An outdoor pool in the west is desperately needed! When all built out the east will be way too small

Could use an outdoor pool

We need another outdoor pool!

Add outdoor pool.

Please consider replacing the tennis courts with an outdoor pool.

Outdoor pool

We need an outdoor pool! (3x)

Would love to see a future outdoor pool (in addition to the indoor) on the west side. LA has three dog parks, but only two small pools...seems a little backwards that we have more amenities for our furry friends than the residents.

You need to add another outdoor pool!!!

HTC needs an outdoor pool.

We need an additional pool where we can take our guests anytime during normal hfc hours

Need out door pool neighbors hood is getting to big for on small pool

It sure would be nice to have an outdoor pool on the west side also.

Resistance pool

Again, we need another pool.

as development gets completed a second outdoor pool is needed

The outdoor pool is wonderful and used by many residents. As a result there are often not enough chairs for everyone at the pool. Given the amount of use, another outdoor pool would be an important addition.

We could use another pool (2x)

Need another pool not big enough to accommodate residents and guests

With the amount of people residing in Lake Ashton only having one outdoor pool is sub-par.

We need to consider second pool and hottubs (2)

Size insufficient considering the population of Lake Ashton...especially since there is only the one outdoor pool, and that decision was made by the Lake Wales side, not Winter Haven.

yes, I do, it would be great to have another pool or expand the one we have, with so many new residents moving here, it's going to be pretty crowded in the pool

Think we are going to need another outdoor pool area once the community is fully built out.

Outdoor pool not sufficient, West needs to have one too.

we definitely could use a second hot tub like at the HFC. Need another outdoor pool over at the West.

Need another pool outside

Concern that the pool will be overcrowded within the next year or so. We should be starting to investigate the possibility of a second location.

Need another outdoor pool in the west.

You definitely need a second or even third outdoor pool. Hopefully one that is larger than existing pool and will offer adequate space to swim while others are congregating in the water to talk and soak up the sun. It should also contain an area that is not deep where one can walk in the water for exercise. This is great exercise for us older folk with arthritis and other ailments. It would also be wise to have an area around the pool where you can sit out of the sun. Umbrellas don't quite suffice.

We need another or larger outside pool

west needs an outdoor pool also

We need another outdoor pool. This one isn't sufficient for a community this size.

There needs to be another outdoor pool at Lake Ashton.

need a bigger outdoor pool.

An additional outdoor pool is necessary to accommodate the additional residents that have moved in.

I answered no because of capacity issues with all of those. We need another pool, etc.

Eventually we might need to expand the pool.

Need bigger outdoor pool

The HFC needs an outdoor pool.

We need a second outdoor pool and jazzcu.

Need another outdoor pool

We need another outdoor pool because of the increases of residents

Larger outdoor pool or add another family pool.

Really need 2 out door pool would be much better.

Pool is too crowded part of the year when snowbirds are here and visitors Another outdoor pool needed even uif on HFC side

When all properties are occupied a second outdoor pool will likely be needed

need more pools

We built our own pool to avoid using the club house outdoor pool. With all the residents, another outdoor pool is needed.

With the increase in LA population, would like to see an additional outdoor pool

The day I was there it was packed. Have they considered an outdoor pool at HFC?

Additional pool will be needs when Lake Ashton is built out.

Add outdoor pool to HFC

Would be nice to have an outdoor pool on the west side

yes, it would be nice to have another pool, an outdoor pool on the West side too. We keep growing and growing and in a couple years when all the lots are sold and hundreds of more residents move in, the pool at the clubhouse will be pretty crowded, we can see that now....Also when the heck are we opening 7 days a week like on the East side. Why can't we get the ice machine up and running again. Its been over a year and life has to go on. We are all responsible adults....nobody is going to go anywhere when they feel sick and most residents have had their vaccines so,,,,,,enough already. Please open up!

Given the rapid expansion of population on the west side there will be an enhanced demand for outdoor pool facilities. It is understood that no provision seems to have been made for such a facility, but this would be one of the highest valued facilities in my opinion.

need another outdoor pool here

Add an outdoor pool.

Need an outdoor pool!!!

Salt Water Pool, better for skin health!

Pool would be nice where the parking lot is next to the pickle ball courts at the HFC

Outdoor Pool at HFC

Would love another outdoor pool!! Prefer on the WH side but would use it anywhere. An adult only pool would be nice. Or residents only pool.

The second pool is by far the highest priority.

second pool could fit behind the HFC/tennis courts in the existing retention pond area, subject to SWIFTMUD approval.

Get real! As if THIS were ever going to happen!

Yes to out door pool... only because the pool now can get a bit crowded

Do not think another pool is necessary.

Don't need another pool. the ones we have seem to serve the purpose most of the year.

We don't need another outdoor pool!!

I only think we need another outdoor pool because we have LA West. This pool was never expected to serve a community this size.

Another pool would be beneficial especially for the size of the complex

Another Pool should be a priority.

Pool location should be determined by professional engineers

Let the professionals decide where the pool goes, if it necessary. There are too many variables to pick the best and most cost effective location.

Need 2nd outdoor pool but very expensive so iffy

Would like to see a 2nd pool near the HFC area as there is more land there.

No POOL added

Put outdoor pool where green is behind Hfc and shorten that hole

Because of the additional residents, a second outdoor pool is needed.

Another pool

Outdoor pool in the HFC vicinity or the RV area.

Pool addition/expansion - there is no room to accommodate an additional pool & related parking.

We do need another outdoor pool in Winter Haven. East side not big enough for all of Lake Ashton....

I think we could use another outdoor pool but not if it takes land from either of our golf courses.

We have so many nice amenities. The additional outdoor pool is really needed.

I am not in favor of an additional outdoor pool or an additional indoor pool.

Another outdoor pool should be in a central location or next to the existing pool perhaps even connected

if a second pool is built it would be with the understanding that guests may use it at anytime

Think second pool will become a necessity for so many new residents moving in

Pool demand rises during grand children visitation periods. No need for extra pool just less grandchildren

Add a outdoor pool

Lake Wales has the outdoor pool and if another outdoor pool is needed it should be put in the reflection garden.

Additional pool is not necessary.

out door pool would be great at HFC area!

With all the new homes , another outdoor pool would be great.

Add a second outdoor pool at the HFC

an outdoor pool would be great by the HFC building

Another outdoor pool is a great idea

2nd outdoor pool is needed post covid

Would love, love, love to see another pool added to the community on the west end. I stated my reasons earlier. Definitely needed to accommodate the growing population and meet the needs of those folks living in the west end.

#### Speed Bumps/Speed Tables Installed in the Roads

Please no speed bumps. Looking for liability issues. Speeders will alway try to buck the system. Bumps will not work. They will increase accident rates particularly when grandchild drive the carts.

No speed bumps! Would kill golf carts.

A definate "no" to speed bumps. They are a nuisance and cause wear and tear on vehicles. Have also found, from experience in other resort areas we have stayed before moving here, that people will go onto the grass to avoid the bumps. I know that folks would not like their yards torn up, which is what will happen.

If you add speed bumps with the already narrow streets you would exacerbate the traffic flow

ABSOLUTELY HATE SPEED BUMPS

Please do not add speed bumps! I hate them!

No speed bumps this is not a trailer park

No No No speed bumps/speed tables!!!

Please NO speed bumps ever. Will ruin a RV

Speed bumps only on major streets

No speed bumps please. Would be a terrible eyesore not to take into account the wear and tear on our cars constantly going up and over a speed bump!

Definitely want to see Speed Bumps/Speed Tables installed on Dunmore---it's a race track.

Definately no to speed bumps!!!!

Absolutely no speed bumps..

Speed bumps always sound like a good idea but it reduces emergency vehicles response time. Giving out a few tickets would slow people down .

No, no and heck no to speed bumps.

No speed bumps! They are ridiculous and in my opinion it is the same people speeding all the time. They have a lead foot.

NO SPEED BUMPS! (3x)

Not sure if I would recommend speed bumps, but we need to implement something to slow down the growing amount of speeders in LA.

PLEASE no speed bumps/tables. I already spend 10 minutes getting from the gate to my home, with all the traffic on the roads. (And I'd be surprised if the Fire Departments would approve such a change. I came from a community where they would not.) On a different note: We desperately need to keep the people from parking (and walking at night) on the blind curves. That, and the commercial vehicles everywhere, are my concerns. I don't really see how we could be concerned about speeding, given all the street parking, walking, golf cart traffic, etc.

No speed bumps please. Do you realize how many people here have expensive RV's?? They shake up everything in the MH, no matter how careful you try to maneuver them! There aren't THAT many people who speed.

[Usage](#)

We have our own pool so no opinions on the pool.

## Accessibility

add exercise equipment the handicapped could use.

Pool should be zero entry.

Parking needs more handicapped parking.

Need more handicap parking for cars. [HFC]

Not enough handicap parking. [HFC]

Need more handicapped parking. [HFC]

The Eagles Nest is not handicap accessible if staff is too busy to operate the elevator.

1. Please place a POOL sign on the door that goes from the locker rooms into the pool at the HFC. It's just plain white. Our ID son has gotten confused/lost when finding his way back to the pool. 2. Please consider better visible signage to indicate where the men's and women's locker rooms are from the fitness area. 2. Automatic door openers and safety rails are ALWAYS a good idea, especially in a 55+ community.

ADA complaint or in excess for our residents with physical restrictions and general safety for all.

Adding the above would help those physically challenged

all doors used to access the clubhouse and HFC should have automatic openers.

All entrances should have automatic door openers

All made for handicapped accessible .

Although I don't need handrails yet, there are many who do. I don't normally use automatic door openers, but additional openers may be needed.

Anything to decrease surface contact.

as many of our residents are elderly, anything that can be done to add to their comfort and safety would be great.

As the community ages, there will be more need for extra accessibility within the amenities.

As the community is gaining new younger residents we are also an aging community. So many injuries abound with us all. Need to make it easier to get around-ADA

Automatic door on restrooms especially needed for convenience and sanitation.

Back stairs in cinema should be a ramp instead.

Better handicap accessibility

Better weight training rooms and equipment for HFC and Clubhouse.

Buy several wheel chairs for disabled people to use. They could sign up for them at welcome desks leave their drivers license until they return.

Can't predict the future and don't know how to answer these questions. What if I am hit by a car and become unable to walk. Then all my answers would be different. A policy of maximum general accessibility features would be a good one.

Cinema too dark, steps not good if handicapped.

Currently, I am able-bodied, but I have worked extensively with those who are disabled; and the true accessibility (not simply compliance with ADA) of our facilities should be assessed and addressed. Consider appointing a committee to simulate what it is like to be disabled to make these recommendations. Have them move about the community using a wheelchair, walker, crutches, etc. This is important as many of us will be at least temporarily disabled for some period of time.

Definitely need the automatic doors. i use a walker all the time and occasionally a wheelchair. It would help tremendously.

Don't know what my accessibility needs might be for the next five years.

Don't know what my accessibility needs will be between now and 2025. It's probably best to increase accessibility options since our current population will be aging.

Doors are heavy. Automatic door openers would help not only those with accessibility problems, but those carrying various heavy items.

Doors are very heavy

Doors to open automatically (not really buttons to auto open the doors) will be a very hygienic option.

Even though we are an ACTIVE 55+ community we are all getting older and frailer and these would be helpful for a number of our neighbors

Everyone is getting older and safety has to be number one.

Future fishing pier and boat marina with handicap accessibility.

Hand rails & automatic door openers make sense in a senior living community.

Handrails for resident safety seem like a good idea.

Needed for safety

I am handicapped so any accessibility improvements would be nice.

I am hearing impaired and use hearing aid, a closed loop system would be beneficial. Most newer hearing aids can utilize this feature. I don't attend most events because the acoustics in the clubhouse make it impossible for me to hear.

I am in a wheelchair full time. When we go for a walk I feel like people just stare at us like we don't belong on the road.

I currently don't have a need for additional accessibility but I think it's important that accessibility be adequate for all residents

I have been to the cinema when people have had to be turned away because there are not enough seats.

I mentioned earlier that I would like to have some of the cinema padded chairs have the arm rest lift up and tuck in between the back rests like on an airplane so wider folks like myself can fit in a padded chair vs having to sit down front on a banquet chair in front of the screen.

Some kind of hand rail needs to be installed on the brick paver stair way leading from the Verandah down to the pool deck. I have seen elderly residents and guests tumble down these stairs after struggling to open the gate.

I would gladly contribute to purchasing wheelchairs that could be labeled property of Lake Ashton so those of us who push our loved ones around in them would not have to put them in and out of our cars to get to both Clubhouses.

If the bldg. is handicap accessible now, no further upgrades are necessary.

If the hand rails would add to the accessibility for some they should be added.

If there are stairs there should be handrails.

just the door openers also would like to have bars in the bathroom stalls

Low led lighting on stairs and isles in Clubhouse Cinema.

My husband is disable so accessibility is a plus in my opinion.

Need more handicapped bathrooms.

Needs to be more ADA compliant

No way to predict what anyone's accessibility needs will be Since we are all aging any and all enhancements in all areas for assessibility should be considered

Our main issue is the distance from the parking lots to walk into the clubhouse and HFC, we do not own a golf cart.

Physical ADA access seem adequate. Regarding access to restaurant and activities, currently Pandemic limits activity use, that prior was already often too swamped. Post Covid, and with last years phenomenal CDD2 growth will strain activities.

Ramp to get from outdoor pool to patio

Reasonable costs should not prevent accessibility improvements. If lake Ashton is out of your price range move to a less gracious living area.

Safety of residents

safety reasons

Seems adequate except for getting up to Eagle's Nest

Stanley Access Technologies can assist with automatic door openers two of retired from the company and could assist with the effort if moving forward

Thank you for the auto door openers you do have. Adding more makes doors heavier and harder to handle when not working properly.

THANK YOU for the RAMP at the HFC ! PERFECT !

The above questions do not belong in an amenities survey. They are building enhancements not amenities.

The responses about meeting accessibility needs through 2025 is sort of a "crystal ball" question. I hope they continue to meet my accessibility needs, but cannot be 100% sure.

There are many handicapped residents who are mainly at home. The recent addition of on-line trivia, travel videos, home delivery of food, etc. due to COVID19 has made us feel more a part of the community. Hope you continue to include homebound folks as much as possible.

These are all things that would help LA residents age gracefully.....

These are necessary even if it increases the assessment

These will be helpful for disabled residents.

These would be nice additions

This isn't an assisted living facility at LA. Let's not find a cause for more expenditures, please. When all of us signed on and agreed to live at LA, we were aware of the status quo facilities. Let's please not fall into the "entitled" trap where those wanting additional enhancements ask everyone else to pay for it. Let's then consider a pay as we go approach. That is, new enhancements should be charged membership fees.

Upgrade the cinema equipment

Walkway to movie is quite sloped.

We must be compliant with any disability requirements.

We should do all we can to accommodate residents to easily access facilities

With an aging population here in Lake Ashton, the front doors on the Clubhouse and HFC may be weight hindering for the elderly.

Would be great to have a hand rail where ever there is a long stretch of corridor in either the Clubhouse or the Fitness center.

## Security

### Gate Security

Are we having problems so we need keypads?

As we all know, there is really no security at the gates. The "guards" are only gate keepers. Everyone keeps repeating that our streets are public and we can't keep anyone out. I think this needs to be revisited and changes made to enhance security starting at the gates. Photo ID, ask the reason why a visitor is here, who are they seeing, etc. Hopefully construction will end in a couple of years and outside traffic will drop.

Attendants do not always screen visitors.

Security enhancements at BOTH gates should include:

- 1) high resolution cameras with a day/time stamp that captures the faces of EVERYONE (visitors, residents, staff) entering and leaving the community
- 2) replacing the gate 'clickers' with a system that makes it possible to deactivate the device when the owner no longer resides in the Lake Ashton community

Security is too lax on requirements for allowing anyone in.

security needs to do a better job of monitoring the traffic coming into the community and adhering to existing protocols

Security needs to document where any "non-resident" is going in the community. We've had "porch pirates" occasionally :(

Security is a joke. Anybody can come, state where they are going and enter. We need actual security - not somebody riding around in a golf cart who sees little. Winterset Condominiums on Cypress Gardens Blvd has an excellent system that is much more secure than ours. Please check it out.

Security seems more relaxed at West

24 hour personnel at gates

Should have everyone who is not a resident have license recorded when entering. That is EVERYONE who is NOT a resident.

security should be stricter at both entrance gates - names, destination, tag number

Security should photograph the drivers license and license plate of all non residents upon entry,

should add a camera at the entrances and a big sign that lets people know they are on camera, would help keep outsiders from entering

security seems somewhat lax but maybe that's necessary given amount of service and visitor traffic

Residents should be required to call or use the already available form to notify Gate attendants of expected visitors. If no notification was received, attendants should call resident before admitting visitors.

Require visitors driver's license to enter and note name, address of destination, license plate and placard to be displayed on dashboard, some sort of sticker for residents to place on their personal vehicle...we do it for our golf carts...Regular vendors must do an initial registration and they too must have a sticker on their vehicle...we are way too lax in allowing people to come in to Lake Ashton. Years ago I was subpoenaed to be a witness for a trial, there was no call to my home and the person came to my door. What if it had been someone that wanted to do harm to me? What has happened to requiring residents calling security to give the name of someone coming to visit. And have a drop box for the visitor to rerun the placard. If someone is coming to dine or play golf then that is what the placard should say. In my opinion, the security policy should be reviewed, updated immediately

Once new homes are complete would like to make it harder for non residents to get in

Non residents are being let in to ride bikes, jog, and walk. If they like it here buy a house.

basically anyone can get in LA, all they need to say is they are going to the restaurant

Beef up security @ both gates 24/7 please

Better communications between gates the club house and the HFC, consistent procedures between the two gates

Non-resident vehicles entering should be captured on video and/or the license plates recorded in the event the entrants engage in some form of unwanted activity after entering.

Not enough security at gate. Anyone can enter.

Perhaps those entering through the visitor lane should be given a bullet point handout regarding speed limit and parking regulations as well as a reminder that the roads are shared with golf carts, bicycles and walkers.

Please keep guards at the gates.

Not sure how secure I feel about people being allowed entry just by giving the address

Better job at screening people entering development

better security at entrances

Card swipe system may enhance security AND reduce cost.

Consider Video Cameras with recordings at the gates, entry and exit, if they are not there already.

dont like that they are riding in behind other vehicles

I feel many uninvited people are able to get in the gate. It doesn't seem as secure as our previous home in Ridgewood Lakes.

I feel that whenever a guest arrives at the gate, the owner/renter should be notified. I do not care for way anyone has access.

I feel they don't check in cars sometimes and just flag through people. The volunteer cars drive around and never even look to see you in the yard. how can they see anything unusual?

I fear that access to Lake Ashton is too easily gained.

Enhance gated community restrictions, need real gates, need access no so easy for general public.

Even though I have not been here very long, I really like the fact that we live in a gated community with guards. I feel it is very important to our safety to make sure that no one gets into our community unnecessarily. As a senior citizen I put a high value on my safety.

I don't think security should let anyone who is not a resident into the community without knowing who they are visiting or what their purpose is. I think some people are just waived in. Residents should be required to notify security when they have visitors.

Gate house security seems to be a bit lacks and could be tightened up on guest entry side.

Gate security seems very lax.

Gate should call homeowner to verify incoming

Gate. Must go down between each vehicle

I've been to communities were guards at entrance points take pictures of your drivers license and license plates when you come in as a visitor.

Increase and improve the cameras at all gates. Photograph every license plate.

Gatehouse needs more stringent security. We no longer feel as safe as we once did here,( we have been full time residents since 2003 ) when entering community all should be asked where they are going, record it and try to be certain it is a legitimate visitor. In the past a resident informed the gatehouse of expected visitors who received a pass for the car window. If no resident informed gate of expected visitor the resident received a call informing them . Perhaps all contractors,etc. should also be screened and have this type of a pass also. It seems that now the entrance gate is simply opened for all workers,etc. . All non resident traffic needs control. I realize these are not considered private roads, but perhaps something can be done about that connotation also. We have residents on the city boards who may be able to help that. This problem we have now will continue to worsen as the communities near us are developed also. Residents have been told this is a private gated community. But is fact anyone can come in!

We desperately the keycard system for all of our amenities also.

Thank you all for taking the time to help our community.

Get license plate readers at both gates that record and alert of problematic vehicles entering.

It's nice to have security guards at the gate but it's too easy for people to get in that's all they have to do is tell them that they're there and meet somebody and they let them in. I think residence should call the gate and let them know they have visitors coming in. And that is the only way they are allowed in. It is a little more work for residence and security guards but I think it's well worth it in the long run.

Its too easy for anyone to follow behind a resident entering both Thompson nursery rd and 653 gates!

Guards should be calling a resident to approve access from outsiders before allowing them to entire our development.

It is TOO easy to enter the Security Gates. Security needs to increase to protect us. We should call ahead or prior arrangements made for visitors.

It is too easy to get in, guards need to have more info before they let strangers in the gare. They need to call you to verify.

It seem that security at the gates should be more structured. Anyone can get in by just giving an address.

It seems pretty easy to gain access into Lake Ashton....give an address in you are in without any other questions. Would advocate security gains permission from owner, either in advance or at time of entry.

Security at gate prior to moving here "got stopped once"then always gate opened with no guard even coming to the door.

We have entered thru the gate as residents with cars behind "piggybacking" when gate is up for us.

Gate security is NOT SECURE....and if it was....we'd all complain about being stopped/slowed down!

Why enhance gate security why have gate guard if these are public roads and access can not be denied?

Need better control of openers and stopping cars from tailgating

My opinion would change if we started having a problem with outside unauthorized visitors. At this time I have not seen many problems and I have been here from the beginning

Seems only signs announcing ALL VEHICLES ENTERING AND LEAVING ARE VIDEOTAPED would be necessary. Put money into high def cameras only.

license plate camera? Dont like that people are riding in behind other vehicles

It's not working. Too many non residents without supervision. May as well remove the gates.

Guards should look at drivers licenses and call the home where the people are visiting to Confirm that the person is home and allow them in.

I would like to have stronger security of non-residents coming into our community.

It is easier to enter at gates than it used to be. Sometimes no paperwork .

There should be cameras at entrances and exits to Lake Ashton with prominent signs the announce that all entering are on camera. It works well at our prior location.

There should be someone at the gate 24/7 and require check in with homeowner they are seeing or in the alternate some kind of 24/7 security for entry, like a key card or code.

Modify entrance gates to only allow one car to enter at a time. Add readily visible cameras and signs at the entrances so all entrants are aware of active surveillance.

more info from people

Tighter security and video capture at the gates.

To many none residents in here, I realize these are public roads but there should be a better way to monitor and control the plow of none residents

Too easy for anyone to come into Lake Ashton.

Who ever of the security people leave their car on outside should not as there is sufficient parking inside the gate. Leaving a car outside makes the place look shabby

With all the new development going in around Lake Ashton (Thompson Nursery Rd), security could become an issue over the next few years. I'd love to see entry/exit gates with key cards added at both entries/exits. Example: While checking out at Publix recently with a Lake Ashton shirt on, the bag boy mentioned how he loves to ride his bike here. I asked how he gets in and he said he just sneaks in through the gate. That's concerning!

Visitor should need to be registered in advance

would like a security system where you can't just give a house number and be let in. Perhaps with the exception of all the big working companies all visitors name have to be given to the front gate or a call made. Maybe a pass given that has to be turned back in on return from restaurant.

you think you live in a secure, gated community.....you do not. Any Police officer will tell you that the only secure gated community is a prison.....they let no in, or out.

Better control over outsiders(coming and going) who attend scheduled activities at the club house's i.e. wondering around the parking lots with drinks in hand noise control

Visitors ID and plate #'s should be recorded

When we first moved to Lake Ashton, we would notify the gatehouse when we were expecting company, a delivery or a service contractor. The gatehouse would even call us when someone approached asking to come to our address and the security personnel had not been notified by us. The community is much larger and that type of system would be cumbersome, but now anyone can enter without confirmation they are actually expected by a resident. I understand the roads are public, but the majority of the public doesn't know it...so why can't we give a stronger appearance at the gates that we are a gated community. Everyone coming in should be required to give their name, license plate # and who/why they are coming into the community.

We need full rigid/hard gates at the entrances instead of the existing fragile moving arms.

Visitors should be better monitored. Residents could make security aware of incoming guests.

Visitors should only be allowed entry with consent of the homeowner(s)

We have NO SECURITY. The guards at the entrance gates need to AT LEAST ask where the entering vehicle/occupants are going. If visiting a resident, the guard should call the resident to see if the visitor is expected. If visiting the restaurant, ask the time of the reservation. If going to play golf, ask the tee time.

Too easy to enter Lake Ashton without accountability

too many people are using the facilities without being checked. They come in, park their car and nobody checks them. There should be more stringent check on personell. This is a senior over 55 development,

They need to verify visitors/vendors with home owners before allowing entry. .- ENVIRA was a great system at another community we lived at and it was done electronically .

They have full time security at gate already that could take visitors driver's license, log --very lax at gate. That could be tightened up alot.

They let anyone in at front gate. It would be nice to be a little more strict.

No guest or worker should be able to enter the gates without the resident who they are going to visit having called or the guard calling the resident letting them know they have a visitor. The current system is a sham. I know non-residents who have entered giving a residents name and address when the non-resident is really not going to see that resident.

They can easily sneak into activities that are already too crowded for the current residents.

More of a safety comment: The entrance to LA from 653 is not lit well--it's very difficult to see the entrance after sunset. Overhead or at least monument/building lighting in the area would give those of us with poor night vision more assurance.

Newer gate controls (electronic) (check systems used at Solivata) would help to keep the community more secure and reduce the number of gate contols used by non-residents

Stop contractors from coming in before 7:00am

#### General Security Comments

should have been done years ago

Since we can't control who enters the community, security will never be enough.

Some security cameras throughout the community would help identify intruders. Would like to see Lake Wales and Winter Haven police here from time to time.

A neighborhood watch is an easy way to enhance security without crazy costs.

According to our "public roads" issue, we really don't have security. The gate is only a deterrent, not protection. And our security people don't have any authority to evict or deny people entrance. So I think it's a pricy amenity as it stands. And we have a public restaurant that we want to succeed, so we want people to come in. It was designed to be like a country club, but I think our CDDs are confused about what we want. I think it works pretty well asking for an address destination and taking ID. I

would hope that "trained" security people would know enough to put out information to the rest of the security team if something suspicious is happening at the gates or anywhere.

Should be #1 priority.

Please dial back the security surveillance of the Residents. Thank you.

COMBINE SECURITY SERVICES INTO ONE ENTITY TO SAVE MONEY AND COORDINATE SECURITY EFFECTIVENESS.

With the increase in building outside of lake ashton I think we will see a rise in outsider and criminal element in our area!

With the increase in population around our development by 2025 I think this needs to be a priority

with the world changing quickly better monitoring and more diligent work on access is important. We've seen security not even come out of office and let various trucks etc in. security often races through the neighborhoods what good is that. They should also contact resident if garage doors are open after say 10pm

While nothing serious has happened yet, its only a matter of time. With properly trained security staff being our eyes 24/7, we can prevent crime. I believe its worth the cost.

WHEN MY HUSBAND AND I PURCHASED HERE WE WERE TOLD IT WAS A GATED COMMUNITY BY THE REALTOR HERE. THIS IS ABSOLUTELY NOT THE CASE. IT SEEMS THAT ANYONE CAN GET IN HERE. I WOULD LIKE IT TO BE A TRULY GATED COMMUNITY WITH PROPER SECURITY AND SURVALANCE.

What security? This place is open to the public.

They should have more authority to assist and apprehend

security is very important and as we grow more security will be needed

all the above to make LA a more secure community

Security isn't really security. They have no authority. They use to be able to call people when garage doors left open--can't do that now. They need to be able to control parking on streets.

Security is best served by residents being alert and aware.

Limit guest use of all facilities esp. pools

More security cameras

All reasonable security should be used at the entrance gates 24/7, including manned security.

Any safety measure would be welcomed at Lake Ashton

Anybody can get in. It wasn't this way in the past. Homeowners had to make security aware if they were expecting someone.

anyone can walk into the clubhouse and HFC at anytime, doesn't seem secure to me

Are the guards armed? Need a way to patrol fence perimeters. Construction workers are not mindful of speed limits

As a gated community, It is our impression we has 24 hour security. I understand it has been this is not so. I feel security should be a number 1 concern to the security of residence. This means knowing and recording Each person and vehicle that enters the community, having regular patrols around our community and maybe having a text blast (notification) emergencies or suspicious activity. We also need to get the West side and East side to work together.

As the population surrounding us increases, limiting access to our neighborhood and our facilities may be important in helping to curb any potential problems.

Having regular roving patrols provides visibility which made dissuade some perpetrators.

Better coordination between East and west.

Current Security is a joke.

Don't like non residents coming into LA - ie Bingo night

Due to our growth the enhancements will improve our privacy and security

I am all for security but given these are public roads, I don't know exactly how much we can do with the exception of allowing cameras and personal security lights outside of our homes.

I believe this is an amenity that should not be "skimped" on. We are and are not a gated community. False sense of security here.

I don't have sufficient information to know whether such added security measures are needed, but I'm all for security.

Increasing security measures seems like a good idea overall.

I think security is very important with the changing times

I think that it is very safe in all areas of Lake Ashton

I think we should stop calling them "security." Residents have unrealistic expectations of that title. They started out being called gate attendants. Their tasks should be clearly defined and publicized.

I wish this could become a private community.

I wonder if I am older than those hired to protect me and my home from bad guys? Some of these people seem to be almost as in need of protection as I am.

I've experienced people that don't live here using our amenities

Need to limit access to amenities to residents

#### Clubhouse Key Card

I believe there should be key card security on all the amenities with so many "outsiders" using the facilities such as the ballroom for Bingo, special events, and the restaurant

Population of LA has outgrown the facilities. ALL need updating to conform with modern day norms. Need some kind of security access to all buildings to limit only resident and their guests only. When the Ballroom is being used for catered events for outside users, the rest of the building needs to be secure so as to prevent non residents from access to other parts of building. We have witnessed non residents using facilities.

I can see the benefits to a keycard system. However, it would be one more thing that you would need to carry with you every where you go. I think a keycard for the clubhouse would be difficult to have if the restaurant is open to the public. I think it would discourage people to come.

#### HFC Keycard

Would like the HFC to open 24 hours by using an access card

Have individuals pay for the cards if you implement any keycard system.

HFC 24 hour facility with key cards.

HFC 24 hour facility with key cards.

Ok to add keycards if it means the HFC and pool would be open all the time

## Pool Keycard

Need them on the pool fences

I prefer a key card system for the Clubhouse pool, rather than having a guard there reminding swimmers to be sanitary.

## General Key Card

What would a keycard system provide? Are we thinking of 24 hour access? Are we thinking of less personnel? Are we remembering we have to do temps and check in during COVID so how could a key card system even be functional at this time? Part of me says "yes" it would be nice if this would be 24 hour access to the gym facilities but I don't know if that is what is being proposed. I guess the key card system does do a "check in" because you'd know who was there and the Clubhouse isn't doing temp checks, just the HFC, why is that anyway? But, if it means 24 hours access to the gyms, I like it!

Make our resident cards scannable. It would be an easy way for residents to sign in at the amenities.

My father lived in a community that issued key card system. Residents continually lost cards. Even though they were replaceable, there was concern about outsiders using lost cards.

Key card entry would add security and prevent abuse by non residents.

key card system would be costly

Key card systems were used at our previous community at the clubhouse and pool. Concern is if restaurant is going to be eventually open to the public key card useless.

It's already too much. Too much "big brother" looking at you and tracking the residents.

Keep non residents from using facilities.

It is past time we come into the 21st century and upgrade our system to key cards to prevent non-residents from using our facilities.

Improve security with an automatic system that requires visitors to be added to the access list for entry. This system is currently used at Winterset condominiums and works well.

If we install keycard systems on the Clubhouse and HFC, it would be nice if we could use both of those facilities 24/7 (particularly the sports courts and weight rooms). The keycard would ensure accountability for any problems that Staff discover later. Indoor cameras would also help with 24/7 use.

I have been in other communities where keycards are required to enter all amenities and it helps to keep the outsiders out.

I guess I would be agreeable to keycards for the gym/pool areas only for 24 hour access.

I do not want to carry one more thing. As a retiree I have lightened my load. ;-)

I consider security, although important, to be adequate. I would want to see increased security before a keycard system is considered.

The key card system would be helpful to eliminate anyone off the streets to enter.

Make amenities accessible only with a key card.

Key card would stop uninvited people.

Key cards can be lent out or lost/stolen

Keycard access may be the only way to keep outsiders out of our amenities

Keycard is a great ideal. The gate needs to ask more questions and follow up on where they are going.

keycard on outdoor pool would stop outsiders using it

Keycard system for after staffed hours would be great

keycard systems create a false sense of security because they don't work and they are labor intensive to maintain.

Keycards would make it accessible to community members only but will create a problem unless turned off during off hours.

A Keycard System would remove many internal Clubhouse and HFC security concerns and prevent non-eligible people from using our facilities.

A keycard system will initially be awkward. But the trackability and accountability would be useful in security and determining traffic.

A keycard system would keep out strangers. When a restaurant is public as is bingo we are constrained with solutions. Bingo should not be public.

A keycard system would:

- 1) limit access to those entitled to use the amenity, including areas that visitors here for special events or the restaurant should not have access
- 2) provide automatic sign-in tracking and reduce the need for sign-in sheets
- 3) reduce the need for staff presence

Would a keycard system eliminate the need for security at the pool? Would access to the facilities be 24/7, or would there be time limits on access? Would temporary cards be issued to guests, with a refundable deposit? Would residents have to purchase replacement keycards in the event theirs is lost? How is this working in other communities similar to Lake Ashton?

Yes this could greatly help with the hours. I am not happy about paying for something I never get to use.

Key card system should be installed at gates, workout facilities, bowling lanes, pools, etc. This would keep out unauthorized individuals.

Familiar with keycard system at Solavita. I'm not a resident and have always been able to get into the buildings there. Keycards are not very secure.

Have individuals pay for the cards if you implement any keycard system.

Not sure what the advantage is for a key card system, but if it would somehow save money, than sure, why not.

#### Security Multiple Categories

Additional technology at the gates (cameras, plate readers), I'm not sure that keycards would be a good idea on any facilities if it would lead to 24 hour access.

Concerned about wall breaches along 653, area has no monitoring and getting in over the wall would be much too easy. There seems to be no way to ensure what the gate guards are being told by non-residents entering, and people that have no legitimate right to be in here have been allowed entry.

Security should be put back to 24 hours and it would be nice if we had one security firm.

Security in Lake Ashton is a joke! Not the security personnel, but just the concept of security. We all pay taxes to either Lake Wales or Winter Haven, it would be nice to see them here periodically doing traffic enforcement. Stop signs and speed limits are a joke. We are not dealing with kids here, the only way to enforce compliance is to hit them where it hurts - their wallet!

Roving guards from 6am-12am. Contractors/service vehicles should check out as well as in. Security has no authority.

Re: Gate Security I have had unsolicited visits offering to sell & install mulch, trim palms & paint house. Have also observed people walking into LA behind our home at point where wall ends at nature preserve. Have requested that something be planted in that gap to make entering more difficult.

Do not feel Security patrol is needed during daytime hours, Key system is okay but now with the camera security video do we need it

Decreased staff has put a stress on those still employed. Those here do a good job. Gate arms at West entrance could use lighting like Lake Wales side entrance.

Get rid of pool guard. Open turnberry / birweck gate for resident only access by key card or clicker. Get rid of covid checks at HFC

I understand the Winter Haven area's security is hit or miss. Why? Also at the Lake Wales Gate, people are let in without the resident being advised a visitor is here. Security should contact resident to see if visitor is welcome. Better control over non-residents coming into the community.

I would agree to a key card system in the clubhouses if it's the only way to allow us to get in there when we want to be there instead of when there's someone there to monitor us. I understand the necessity of this during the pandemic. If we will go back to full access during daylight hours afterwards we don't need a key system. You've got cameras you can see who's causing trouble.

We don't need security guards. Key cards and access codes at the front gate would be more efficient and cheaper for the community. I don't see the value of the security guards. The guards at the pool always seem to have an attitude. That space should be a relaxing environment and shouldn't feel like you're being watched every minute you are there.

I would like to see patrols go back to the frequency of early 2020 and prior. Also with the changes to the country, the flimsy plastic gates are inadequate to say the least! Please install decorative metal security gates!

we need more security on the Winter Haven side, right now there is none ! Because they bought the golf course they cut back on hours of security.No security here is able to do anything about people not stopping at stop signs or speeding, people see security and think they are a joke !

We need stricter enforcement of access rules at gates. Keycards would prevent unauthorized into rooms at CH & HFC during outside rentals of ballroom & community room.

We need changes to security? They do a good job. As for key cards ..If we had automatic doors, why would we need a key card?

Those darn pool gates are difficult enough to open. Don't know why they were changed in the first place. You should see the number of people we tell how to open the gates! I think key cards are something we would (I would) wind up losing & needing to replace.....

In order to enhance security, I firmly believe that a keycard system is a MUST for our community. Roving security at night should be reinstated.

My answer here goes for both of my "yes" answers above. I know the security folks do an excellent job here but I feel that the community really needs more than an lift bar going in and out of the community. Several incidents have happened since we moved in that have given us pause to rethink the issue of security. There just seems to be too much outside traffic in the community at all hours of the day and night. Also, disregard for the speed limits and stop signs posted. I know the community is still under construction and there is a lot of worker traffic but once the community to completed in next few years, it would be nice to know that the folks driving on our streets or walking around are indeed residents of the community. I would really like to see us install a card gate or keypad entry gate in lieu of the present entry gates. I know this would be of great cost, but still feel that it is something that many would like to have and would also bring much more peace of mind to the residence here, having that added security.

There is a major population growth going on in our area and additional security is needed. #1) Make our roads private...I know it costs money and effort but it can be done. This would require people coming into LA to be verified before entering. We did this for a prior development in Broward County before moving here.

#2) The keycard system is essential since we are seeing more and more non LA people using our facilities.

#3) Combine the 2 CCD's

VISITOR GATES we really need to know who is coming into our community, not just a tag number and a last name and some kind of tracking mechanism i.e. did they actually go to the restaurant, use more of a check and balance. Some of these workers coming in could really be just a truck full of hoodlums. In talking with some neighbors we came up with some ideas, too much to type here. When security is driving around, it seems like they aren't really observing, just in a hurry to get to the next check in stop.

Keep those golf carts driving around after dark and I would install a camera at each entrance that takes a pic showing the the vehicles plate and how many are in the vehicle. Many places need to see Driver's License to enter. What address are you going to ? Whom are you visiting ? As a vehicle approaches an entrance, they should easily see a sign that says, "A picture of your vehicle plate will occur automatically" or "Smile, you are on Camera"

More security presence or better fencing on perimeters and installation of security cameras

The security patrols serve no purpose. I would like to see tighter security at the gates. Ask visitors where they are going, and if visiting a resident, then call the resident to ask if they are expecting anyone. Residents should also be responsible for letting both gates know if they have vendors or guests visiting them and on which days.

## Perimeter Fence

Is anyone looking at the perimeter fences? Some are in very bad shape, and I believe there have been several unauthorized breaches. I have witnessed and reported one myself.

better fencing on all sides of community. Teenagers jump the fence off Olson Rd by East course hole 16 such that fence is being pulled down. Fence is unsightly as well.

Open area on east side where fence ends near guard house. People are getting in through this area

Options to address kids that climb my chain link fence and bend it down to come and fish in my backyard and near the 16th green on the East Course

Our security system is a joke in that they have no power or authority to do anything. Trespassers who crossed over perimeter fence behind my home were just deposited in my yard to go back the way they came apparently.

The back of our home faces Thompson Nursery Rd. My computer is in the room looking out over the canal and the road. I have occasionally seen people walking on the hill on the other side of the canal. They enter through an opening where the fence ends and the wetlands begin and where there is apparently enough solid ground for them to walk on. This does not give me a feeling of living in a gated community when people can walk right in.

## Security Positive Feedback

WONDERFUL STAFF ! THANK YOU !

They are the BEST

no. it is fine .

The way it is works for me.

Security seems fine; do not see a need for enhanced measures at this time.

## Roving Patrols

After dark, I think an additional roving patrol would be a very good idea.

Realize streets are public, so security can't enforce Private Club rules. Would like them to perhaps scrutinize neighborhoods better, keeping notes instead of just driving through.

regarding roving patrol on the East: We need to maintain roving patrol throughout the night in conjunction with security at the gate house

Security on west needs to patrol more often.

Security patrol hours for the entire community should include the daylight hours with the most activity.

Regular patrols of the streets every hour to 1-1/2 hr. like in the past.

Regular patrols seem to be less than 2 years ago. Sometimes gate is up and no security around.

Increase security patrols

More hours added.more patrolling during the night

Do not need security running around here during the day time!!

Does the west side still have 24 hours security? Seven days a week? We don't think so. Why does there have to be two different security companies?

ELIMINATE SECURITY PATROLS, THEY ARE WORTHLESS

get rid of the golf cart security patrol - They are useless

I can't see that security does much around the development other than drive around. I have reported instances to them but they never do anything about them. What exactly are they supposed to do besides cover the front and back gates?

I moved here to feel secure. I would like overnight patrols as well.

I see no need for security to drive around Lake Wales 24 hours a day. It can be reduced to evenings. Most residents are aware of traffic and when something seems "off" and will report to security.

I think patrol should be 24/7. I lived in a community where key cards made amenities accessible. Gates/doors kept breaking and needed to be fixed. Cards were lost, no control over guests.

Important consideration. Would like to see expanded patrol hours and greater police presence.

Need day time security back on West Side, more problems happen during days, with few exceptions we have had very little problems during night time. Anything happens during night time we can contact gate....

Need patrol during late night hours

Need security at night

Night patrol

Night patrol back

No security drivers at night.

I needed to call and was told to call 911.

If security doesn't already do the following, they should report crooked street poles and lights, debris floating in the water areas and anything else wrong or requiring repair.

yes, why don't I see the security patrolling in the golf carts here in the Winter Haven side like they used to before? I notice the Lake Wales side still has them riding around in their golf car all over the place but not on the West Side?

Would like to see 24 hr. security. Bought here because that was part of the appeal of LA. Again, these are not amenity questions and do not belong on this survey. They are for the CDD's to address and residents should do so by contacting their board members or bring this up at board meetings.

What are the security hours? Contractors should be preapproved and background checked.

What security I see them hiding out or talking on their phones not even looking around when they drive by my house

Too much security. The people are tripping over each other in patrols

We do not know current hours to comment about.

they need to look at the houses when driving by. not zoom down the road

Thought this was a resident wish list for amenities. Security is NOT an amenity, it's a service. I answered because, ideally, I'd like to see the return of 24 hour Security.

The West should patrol during the day when all the contractors are here. Don't need the overnight shift.

24 hour patrols in total community

24 hour security for both sides with change in some duties. While I know the guards have to log in at certain points at certain times (to show they are making rounds) this sometimes interferes with their usefulness. At a traffic jam at the main entrance of the HFC, I asked a security guard

who was watching to clear it by asking the driver of the car blocking traffic to move his care and was answered with "I have rounds to make". Security personnel need to have a the power to act when there is a problem. If workers have blocked traffic security needs to help other drivers negotiate the blockage or have the workers park differently. We need to review what we want from our security people, keeping in mind the increase traffic due to increase of homes.

The gates should not be left in the open position when the security guard is unavailable

The guards should check drivers licenses of incoming guests and call the home owner to confirm that they are home and that they want the person to be let in.

The security guards need to check cars entering the development.

24/7 coverage.

## Programs

### Bingo

Allowing all the non residents at Bingo is a negative. They are using some of our facilities and discouraging our residents from playing bingo.  
bring back bingo

I am not in favor of having bingo open to the public in the ballroom. I watch those in attendance using the cups and ice near the exercise room and I don't understand why we have to provide the free refreshment. I don't feel the ballroom needs to be utilized for rental purposes either. People don't tend to take care of things that they have no personal investment in. Do the people in attendance sign liability waivers? Is this a way to generate revenue that offsets our dues?

There should be questions about who is allowed in for Bingo? The profits are given to charity so it should not matter how many people attend. More residents would attend, if there weren't so many outsiders coming in hours ahead of time using our facilities etc.

Bingo should not allow the saving of tables and especially for outsiders

Why is bingo open to people from the outside?

This has to do with Bingo, once it begins again, we should only allow residents to play.

### Programs COVID-19 Related

We have had our Entertainment Series and dances out on pause during Covid.

Again, feedback based on COVID limited times. Looking forward to enhanced opportunities as noted above.

### Programs Crowding/Space

Events sell out immediately perhaps need 2. Days for performers.

Insufficient dates/times for most shows. Many residents are left out.

May need to add another day or time to allow all residents to use

More often

Our ballroom is quickly becoming too small. Entertainment programs sell out quickly.

### Programs COVID-19 Related

It will just be good to get shows back.

We've got to get to the point where masks are not mandatory for inside events. It is impossible to have a mask on and comfortably or safely breath when it has to be worn for more that a short time.

When things get back to normal the amount will be fine

### Dances

It w old be nice to have more dances

Need more 50s dance in the club in the ballroom

Hoping there will be dances again soon!

more dances and music events would be nice

More dances post covid

Would love to have salsa dancing taught and regular dance nights for all kinds of dancing.

### Day Trips

Like the bus trips and would book more trips post covid.

Once Covid ends, people will want to go places. We've loved the bus trips as a way to see our surrounding area.

Would like more one day trips like to Downtown Disney or larger Malls near Orlando or Tampa. Beach Trips to Clearwater, St Pete, Sarasota.

### Programs Fees

Paying for an amenity is not why we moved here.

Make them self funded

With added programs comes added cost.

## Entertainment Series

Lake Ashton has been an excellent choice for me. Will look forward to Entertainment Series starting again. A unique offering highly valued.

Please do as much as you can to be inclusive of homebound or handicapped residents by offering as much home entertainment as possible.

Please keep in mind that LA is a larger and classier community. The facilities schedule reflects the type of community we live in. It is ridiculous that there are not enough seats to accommodate all at the live performances and that the same people always get the better seats because they have been here longer. Seating should be first come, first served.

With community growth, offering & space needs to increase. I understand the need for season tickets but you have to wait for someone to leave the community to try and get season tickets. And now with limited space to accommodate everyone - how will that work?

With more residents the entertainment series needs to be expanded perhaps a second smaller series and people should not automatically get their seats from last year. Choose seating and tickets random

We need better seating available for entertainment series events.

The two Entertainment series held in 2020 were disappointing to say the least. If programs do not improve we will not renew our annual entertainment series tickets

The entertainment series has been very disappointing. Whoever is picking this entertainment is not doing a good job as to quality of artists. We used to have famous names but now just adequate performers and the cost has increased significantly for bad shows. Would like to see more cabaret style shows or perhaps dinner theatre. Murder mystery dinner fun also

The Entertainment series seating policy should be changed. It should be equal and fair to all residents. Maybe use a lottery or some type of rotation in letting people pick their seats.

The entertainment series should continue all year not just when snow birds show up

The entertainment was not very good before COVID. Would like better entertainers brought on property

The Entertainment series need to be smaller and that will require additional shows

The quality of the talent in the entertainment series over the last 2 years we had it, was not as good as prior years.

Have not attended the Entertainment series in a long time. Just do not enjoy trying to view over heads. Everyone cannot have front row seats. I personally enjoy The Winter Haven Theatre. Great performances!

Would like to know how Entertainment is selected.

can't wait for a return of the Entertainment series

Entertainment Series - should be renewed every year, and choices new. It is unfair to new residents to be given choices at the back of the room because long term residents have access to the best seats in the house every year.

Entertainment series is already inadequate to satisfy the community due to lack of seating. Adding additional shows over 2 days would help.

Entertainment Series Tickets seem to be locked up to prior holders, except for the seats in the rear. Maybe we should offer binoculars with those seats LOL!

Entertainment series was fabulous earlier, quality of the shows has fallen dramatically over the last few years

Entertainment should be free to lake Ashton residents, we should only have to pay for dances

#### First Aid

Add First Aid class.

Never knew there was First Aid training - would love to do it.

I think a first aid and CPR class offered to the residents would be beneficial.

#### Programs General Comments

I want the classified section back online. The ones that are available are not as good as the old one was.

Cut out any politically correct B/S if any is proposed.

book signings; locals to share their hobbies, travels; transportation to local events; local animal and plant presentations, introduction to various hobbies/games

I would like to see (at least 2 times a year) a " neighborhood FLEA MARKET" where we could sell our own stuff, residents only and charge \$10 a table. The ladies (and some men) would love this!

We would like more trivia venues and would possibly be interested in hosting trivia.

Seems that holding our own entertainment conflicts and dilutes better attractions held within WH. Why doesn't LA promote LA participation at WH activities? Clearly, WH does the organization of the public activities and entertainment events much better than the LA staff has provided. Not condemning of the staff, it's just that the WH Theater has done an outstanding concert presentation last fall and recently over near the former ball park . They need our support - without a cost to LA.

love to see more craft and art classes

The recent comedian and magic's how sad where great!

Would like BLS offered to all residents even with small fee. Very important for this age.

More talks about nature and habitats, book clubs, how to classes in painting and dance that are really for beginners

More trivia

Need more Dances, Entertainment Series, Karaoke, Live Performances,Special Events.

Participation programs (dances, karaoke, etc...) are always good.  
Residents can share their talents, areas of musical instrument lessons! More educational seminar classes, book clubs, learning a language classes!

Selections have been poor recently. Whoever is selecting these needs help, thus a committee.

Variety

We do not offer cultural events. Would like to see some.

Would like to see more karaoke, dances, day trips, get-always as COVID lessens;

Elevated seating of some sort. Any consideration to an outdoor ampitheater - with sun shade?

First of all we pay people to provide these services...

I do wish that the busybody contingent would hibernate for a couple of decades!

I find it interesting there has been no mention of golf.

It would be fun to be able to pay for pontoon boat rides on the lake.

It would be nice to have a convenience store for staples eg. Bread, Milk, etc.

Just don't get too carried away. It will drive people away. We came there to relax, enjoy warm weather and meet nice people. More does not mean better

Keep in mind your new residents who are younger and may have different needs.

Lower the sound on most of the shows

When adding activities, be sure and check out liability issues and cost.

Overnight getaways every now and then would be nice. No driving, just riding.

#### Movies

We have walked out of some of the movies. Language and vulgar.

I feel the outdoor movie should be bigger than the square you put on the building

More up to date movies

Movie selection hasn't been great lately. Could be that there's nothing good out. ;-)

Movies - I would appreciate more Family-Friendly movies and not "R" rated movies; More Day Trips with Small World Tours would be great - especially the nature ones - Some overnight getaway trips to natural places in FL would be great!

Movies in the cinema should be extended to weekends.

Please don't play movies that use a lot of swearing and sex

The reason I said "no" on drive-in movies, is that the movies at the HFC, cast on the side of the building, are too dark. The back ground needs to be white. If movies are going to be shown there, we need a screen like they use at the clubhouse drive-in movies. Otherwise, only show drive-in movies at the clubhouse, not the HFC.

Would like more morally wholesome movies.

Would like to see residents have input in movie selections

More current movies

better equipment for drive in movies

I would like to see movies on the weekends as well as on the weekdays.

#### BETTER MOVIES

Movie showings need to be increased post-COVID to avoid the full capacity being reached occasionally pre-COVID and should NOT be cancelled just because there's an event in the ballroom.

It is a nice theater but it has been full several times when we went.

Cinema needs more closed caption nights.

#### I WISH THERE WERE BETTER MOVIES

I would like to see the movie theater open up for night movies also.

Movies should be available on Mondays

more movie times would be nice as more people in LA now

Enjoy the movies. Go about once per week

Wonder if there is any way to allow residents a choice in movie selections.

Can they show outdoor movies at the pavillion?

Offer movies at nights and weekends. Those of us who work cant go during time slots offered

Cut down on R movies.

#### Programs Multiple Categories

stop charging \$10 to reserve a table in the HFC. With increase in population we might need 2 events of the same (dance, etc.) to include all who wish to attend

Enjoy the day trips- will participate more after COVID. Shuttle service that individuals pay for as needed would be great for theme parks, airport, wholesale stores

Pursue overnight trips that can expand options for residents. Day trips could be to more locations. More bands, concerts, etc for entertainment

Show up to date movies at drive-in and cinema. The entertainment series program has not been announced. Still have tickets from last series.

There is nowhere to launch boats and Kayaks, so what would be the point of having rentals. SWFMD will not allow cutting into their area to provide boat docks. What the heck is bulk market place orders?

We need more drive-in movies, first aid training, karaoke, live performances and overnight get-aways.

More day trips and ones where you are not just dropped off and told to do your own thing. LA needs a large theater with tiered seating that can accommodate at least half of the residents. Live events and movies should be viewed here. There needs to be more shows and seating should be on a first come first served basis.

More day trips offered. A shuttle bus to both Orlando and Tampa airports with reasonable fee. A shuttle bus to Clearwater or St. Petersburg beaches with reasonable fee.

More entertainment shows, more day trips, a few overnight trips

I would like to see more day trips and overnight trips geared to less mobile residents.

Population is growing; need to go back to Entertainment Series on two nights, not just one.

Presently in Canada, but am hearing about the amazing job the HFC is doing re Covid Protocols; not so much at the main Clubhouse. That is of concern. This won't be over for quite a while.

As for another pool; I really don't know as I am not there for seven months of the year. Perhaps as the number of people grow in Lake Ashton, it is worth considering.

Boat rentals is a fabulous idea. Kudos to the person who added that to the list of possible amenities. Thank you to the volunteers who are serving on this Focus Committee.

I do not take part in the entertainment series or live shows as I was given no choice but rear seating as priority was given to previous ticket holders. As I am paying the same CDD fees as everyone else, I feel I have been discriminated against and refuse to support the behavior and/or event and will go outside the community for such entertainment. I would enjoy the Bulk Marketplace Orders and especially through Sysco as during the pandemic it was the best meats I have ever been able to buy.

Keep the food trucks coming and keep the Food market veggie truck coming too !!

Cinema system needs maintenance, too dark to see the film. HFC outdoor movies, too dark and can't hear but Clubhouse outdoor movies are great. More dances please. Caroline is remarkable, simply remarkable! She planned all sorts of activities to bring us back up to speed from COVID and we sure appreciate it. Market place orders were fabulous.

Dances are fun, good exercise and popular events, both indoor and outdoor. If more of them were scheduled I think they would be very well attended. The Entertainment Series is very popular and therefore it's hard to get tickets. Increasing the seating for the venues would be an important improvement, or another option could be scheduling additional times so the number of available tickets could increase.

#### Overnight Get-aways

A few more one night overnight outing would be great...even maybe 2 day trips a month during the peak seasonal activity

Vacation/weekend packages like cruises, tours etc. would be nice  
Aid

#### Programs Positive Feedback

For the life style I'm enjoying I couldn't ask for more.

Hard to remember how it was but we had fun every weekend.

It was pretty good before COVID-19

Overall good, clean entertainment.

Present programs are excellent thanks to our dedicated staff

The selections thus far have offered a good assortment to select from.

The staff at both locations have done a great job during COVID. As COVID (hopefully) is ending its threat, we should be planning a great restart beginning in Fall 2021.

THANK YOU for the adjustments you made for us all during COVID ! Food trucks were

a BRILLIANT ADDITION ...THANK YOU !

## Shuttlebus Service

I think it is really important to add transportation to Lake Ashton amenities even if it means connecting Lake Ashton to buses that are available in the community.

Please add a shuttle bus!! That's greatly needed!

Many residents will need a shuttle bus service - its time to get one in place - most retirement communities have this option available for residents to pay for a shuttle ride if they need it

Maybe an airport transportation option - for both MCO & TPA - paid by who ever uses it - but an option available.

Shuttle service bus to publix, aldi and maybe a couple of health institutions.

Please add a shuttle bus!! That's greatly needed!

Bus to publics.

I would like to see a shuttlebus service especially to supermarkets

A shuttle driver just for Lake Ashton. Maybe private sector resident with proper license and insurance.

Does Polk county provide a senior shuttle? If so, lake Ashton should be serviced.

Shuttle bus service is a very good idea, for example many of our residents have season tickets at Winter Haven Theatre and would like to go as a group rather than all individual cars. Also a number of us are single and don't/can't drive anymore and a planed trip to Publix/Aldi/Walgreens/CVS would be a very nice addition.  
shuttle buses are expensive to run residents should be responsible for their own transportation

Shuttle to airport

Shuttlebus service is already needed as more residents find shopping and driving difficult. Service should include a driver who will carry groceries to the door (or who has a folding wagon on the bus and put groceries in the wagon and wheel to the door. Shuttlebus service would be very costly for the CDD to consider. There is Uber service, etc. available. CDD should not be in the business of marketplace ordering.  
Shuttlebus: Not sure what this means. To the grocery store, to medical clinics, to Lakeland for lunch? Perhaps a representative from Citrus Connection could present during a Monday Coffee or other gathering to let residents know what is available to them if they are unable to drive.

## Small Boat/Kayak Rentals

An ADA compliant kayak/canoe launch on Rattlesnake and Ashton Lakes

It would be nice to have a lake events area for canoes kayaks, maybe even a rentable party boat for the lake

Boat rentals for fishing would be great

Boat/kayak and canoe rentals would be great!!!

Boat/Kayak rentals are a great idea! I'd use them.

Boat/Kayak rentals: That's equipment that has to be purchased, maintained by paid staff, helmets, life vests, equipment insurance, liability insurance, potential litigation for accidents/injuries/deaths. Undertaking this type of activity does not seem appropriate for our CDD or HOA.

I would support small boat/kayak rental program at least once a month.

## Special Events

Intellectual speakers

More special crafts like tie dye, flower arrangement, cooking classes, etc.

Would like to see appropriate events continue outdoors.

Would like to see a weekly or monthly outdoor barbecue...

The only activity I attended was a concert in the ballroom. The manner of putting the act at the end of the long room dimension makes it too difficult to see or hear when in the "cheap seats".

## Tickets

Hard to get tickets. Have to be up there a set day and time if you want seats for many events.

Access to tickets for Entertainment Series is insufficient for a growing community. My answers reflect a non-Covid environment.

## Types of Performers

No, except the better the performer(s) the higher the costs which some residents would probably object to.

Fiddle player, pianist, and musical shows

"Oldie Goldies"

50, 60, 70 music (3x)

50's and 60's solo artists and groups, comedic and dramatic plays. Add more top tier talent and additional shows to the Entertainment Series.

50's. 60's 70's. entertainment. Shows from Theatre Winter Haven. Big bands.

60 and 70 classic singers

60's and 70's bands and artists or tribute bands

60's, 70's type performers/imitators (Sinatra, Martin Davis, Elvis. Jerry Lee, Little Richard, Buddy Holly, etc,)

60's and 70s groups.

60's and 70's musical groups

60's rock and roll

60s, 70s, 80s rock and adult contemporary.

70-80's band music, country bands

70's and 80's Bands

70'S PLUS

70's

70's era music

70's, 80's, 90's

70s 80s and today. We really need to improve the quality of performers. There are a lot of very good Tribute bands.

A continued mix as with past performances.

a few more plays - more soft rock like John Denver

A good mix of entertainment to allow for choices.

A good mix. Staff has done well in the past few years.

a mix of performers is best

A real assortment, and fewer sounds like (Beatles, BeeGees, Jersey Boys, etc)...A couple of those a year is plenty

A variety (3x)

A variety of artists of racial ethnicity

Acrobats, comedians, nostalgia bands, singers

admittedly I am tired of 50's and 60's music. I would like to hear music from the 70-80's. If possible I would enjoy listening to a (classical) symphony

Affordable tribute bands

All

All kinds

All kinds, including comedians, a Circus maybe, or a Cirque du Soleil type of performance ?

All varieties

All you can eat buffet and dance

Already have wide variety.

Any and all

ANY LIVE ENTERTAINMENT

Any oldies groups

Any thing appealing to our age group

Anything but Tribute groups. Choose more current performers.

Anything to do with nature. Loved the snake presentation!

Artists (4x)

Artists music shows

As the average age of the residents changes, please move more into the 70's for the music choices.

Band Groups (50's & 60's, Motown sound performers); comedians, magic acts

Bands (3x)

Bands but not as many cover bands; comedians; magicians; musical ensembles; dance troupes.

Bands Singers

Bands, singers, guitarists who play easy listening and light rock.

Better quality of entertainment. The 2019 was not up to the previous years

Better quality. The level of programs has decreased in the last two years. There should be a committee to select the performers,

Better than what we have had in past 2 years

Big band sounds

blue grass country

Both directors do a very good job of bringing new activities as well as continuing to provide the activities that some of us want.

Both genre and comedians

Broadway productions, bands, singers, oldies, dancers

Broadway shows (2x)

Christian artists

Christian Music Groups

Classic Rock (2x)

Classic Rock, comedians, magicians

Classic rock, gospel, country

Classical music (3x)

Classical music. Local school band recitals.

Classical pianists, jazz groups added to current offerings. (There are excellent local performers. Check with Bok Tower.

classical/jazz musicians, dramatic monologues, cultural dances/performances,

Clean comedians that you could bring your friends and family to without offense.

Clean comedians, classical music, younger performers.

Clean talking performers who are talking to the age of the listeners. None of us are so antiquated that we don't enjoy clean humor that is created for, at least, 55 year olds. Yes, we do enjoy singers singing songs or dancers dancing for 55 year olds at least. Magic acts are fun. Imitators present good shows. etc etc etc

Comedians (7x)

comedians and more art classes

Comedians (open mike nights)

comedians and musicians more suited to the 70's generation (there is more of us moving in)

Comedians and vocal artists

Comedians, dowoop

Comedians, great musical groups

Comedians, impersonators or tributes

Comedians, magicians, musical concerts, live stream orchestra concerts, Metropolitan Opera live stream like they do in theaters ????may not be cost effective

Comedians, Music performers

Comedians, musicians

Comedians, Raconteurs, Singers

comedians, singers - blues, country, rock and roll

Comedians, Tribute Groups, 50's and 60's groups

comedic, 50's 60's music

Comedy

Comedy & Musical

Comedy and Broadway

Comedy and country music

comedy, fifties music, drama

Comedy, illusionists, variety shows. More 70s and 80s tribute artists/bands.

Comedy, magic

Comedy, music, theater, dance. Symphony outdoors like Tanglewood.

Comedy, Tribute groups

Comedy. Oldies music.

Comedy/music

Comics

Concerts (varying), Comedy

concerts and plays

Country (5x)

country , 50s shows & Music

Country / Oldies

Country and Pop Rock

Country artists

country artists, magicians, oldies musicians

Country music (3x)

Country music bands.

Country musicians

Country Singers

Country western (2x)

Country, 50-60's music

Country, comedy, variety

Cruise boat type entertainment

current programs are good for me

Currently adequate

currently satisfied

Cut down on the Oldies music and increase shows/plays etc.

DANCERS, SKILLED CRAFTS PERSONS ( i.e. sculpture, water colors, oils)

different types that would appeal to residents

Doesn't matter (3x)

Don't Attend

Dont care

Doo Wop groups (2x)

Dueling Pianos

Interactive performances

Eliminate funding for entertainment series. Make all programs self funded, including classes amenities and clubs. Those that use these services should fund these activities.

Elvis, Beatles, live comedians

Enjoy the Entertainment Series; however, would like to see more variety shows (comedy, magic, etc.)

Enjoy variety.

everything is price driven can we get better pricing on day trips, overnights, etc. 1st aid training we've had in the past maybe over yearly or other types of training

Folk, R&B, jazz , R&R. Big Band.

Gave name of a great guitarist/singer = comedians

general musicals

Gert back to pre-Covid events - musicals, plays

getting tired of singers, singing the same song . comedy is good.. magic show was good

good bands, small orcastras like that at theater winter haven, country western, 50's,60's,&70's bands, dance bands, comedians, and magicians.

Good Comedy

Good entertainment value.

Good job on diversity of performers

Good music

Good ones with variety: pour last shows were poorly chosen. Selection needs a committee with current Director

Good ones. LOL. Whatever you think is fine. Maybe the odd magic act ?

Great singers.

High quality singers, comedians, bands.

I am fine with what is offered but not happy with season tickets being sold so there are no available seats for popular shows.

I am happy with the diversity of entertainment we have.

I enjoy all kinds of entertainment and artist.

I enjoy the bands like the Beatles

I enjoy the diversity of acts that have performed in the past and would expect that to continue.

I enjoy the variety of performers that perform at Lake Ashton. Always top quality.

I find the current mix to be acceptable

I have always felt the selection of performers has been good

I like music performances

I like the tribute bands.

I think a variety of performers is great

I think the selection was good when we were able to have selected entertainment

I think we need to get better quality acts for the money spent !

I think with a younger community, performers from the 70's and 80's need to be in the mix. A well known Irish Singing Group would be great for St. Patrick's Day.

I would like to see some jazz and old school performances.

I'd like to see more music from the 70s and 80s as well as a variety in the types of shows - a-cappella, orchestra, comedians, ventriloquist, plays and musicals (from Winter Haven Theater groups) High school and college performers, etc.

I'm a 70's and 80's guy myself

In the past the mix has been good. I'm not a fan of comedians but know others like them.

Jazz (real, not Kenny G stuff), classical

Jazz artists

Jazz Musicians, rhythm and blues artists/impersonators. comedians

Legacy performers.

Less rock and roll. More classical semi classical music or dance

Let us move from the 50's and 60's era to the seventies and eighties. Or current and modern

Let's get out of 50-60s and bring in more diverse talent.

Like variety

Live music

Tribute bands

live showa

local quartet

Magic singers actors

magic show, comedian,

magician, acrobatic/stunts, comedy, dance (Irish, ballet, Ukrainian, Indian, Native American, a variety)

Maybe more classical. The Russian dancers were terrific!

More 60's & 70's

More Comedians

More comedy

More comics.

More country singers

More country western

More current vocal groups, local bands

More dates and tickets or another stage

More ethnic diversity. Folk performers from blue grass, cajun, Greek Dancers, Japanese Drummers, Russian folk Dancers, Mexica Mariachi Band. Less old time rock and roll and country western.

more late 60, 70 ,80 music as LA residents are younger

More late 60,70, 80s. Queen, America, Michael Jackson, Kansas, Acapella, 'Broadway' Plays

More lectures to keep our brains alert - like the astronomer and the bird lady.

more magicians and dancers like the Vegas style of shows

More magicians, younger bands

More minority performers, especially African-American.

More music from the 70's upwards.

More recent genre - 70's?

More variation. Include famous opera arias, something like 101 strings music, small production plays from local area, famous bands with dancing (if possible).

Motown, Blues, Soft Rock, genre with some entertainment value.  
More local bands for Dancing, more often.

Motown, classic rock

Motown, Oldies and Rock & Roll

Music (10x)

Music 702-80s, stage plays/musicals.

Music a nice variety

Music and comedy

Music from 50's and 60's.

Music groups

Music groups (Bands, Alter Eagles, etc)

music performers

Music theatre

music, artistic and craft fairs

Music, Comedy, (2x)

Music, comedy, shows - I think a lot is already offered and like these type of venues.

Music, comedy, talent shows, crafts, themed dances/parties.

Music, Dances

Music, singers . I can tell you what I don't like...magicians.

music; rock n roll

Music/ 50s,60s,70s,80s,Piano,

Music/dancing from the 60's, 70's, 80's

Music/singers

Music country, bluegrass.

Musical

musical acts

musical acts, plays

Musical entertainment

Musical entertainment, Plays

musical evenings

Musical groups

Musical in nature

musical performances

Musical theater

musical/comedy

Musicians (2x)

Musicians, all types. Good to mix

Musicians, comedians.

Musicians. Loved even the children's choir that performed.

My favorite is Rock and Roll from the 60's.

navy band

Not into the dances, but love live music entertainment

Oldie Goldie singers

Oldies (2x)

Oldies groups,

OLDIES SINGERS

Oldies singing performers

Oldies, classics, NO Hip Hop, or Rap.

Oldies, comic

Oldies, Motown, comedy

open to all genre

Opera & Broadway favorites performances in the Ballroom. I know an excellent, underemployed (due to COVID-19 restrictions!) opera singer in Tampa who also does Broadway & pop music gigs who was pretty impressed with our setup in the Ballroom.

Linda Przygoda

Orchestral and comedy

Overall, I have enjoyed the types of performances offered; however, they have been lacking in quality.

Planned entertainment should consider residents who are not retired. Movies and other events tend to be scheduled for more day hours which prevent people still working from enjoying the community as much.

Plays and musicals

Plays, musicals, holiday events

Please have more 60's-70's and get away from the 40's-50's

Polka band

Quality matters the most, variety

R & B; Swing

R&B

Red Cross or equivalent first responder train should be offered to staff, CAP and security at no charge to them and to any other residents at a minimal charge

Republican Speakers - just to drive the the others mad

Rock & Roll, 80's, Motown, Oldies, Rolling Stones, Elvis, Bob Seger, Bobby Darin.

Rock & Roll, R & B, Country music reviews 60's through 90s.

rock and roll 60's 70" music

rock and roll bands

Rock impersonation

same as we currently have.

same as we had pre-covid

Satisfied with current agenda

Selection has been good.

Semi classical music; family comedians; instrumental performers; Disney park-like performers.

similar to current

Simply keep in mind that there are many residents in the 55 to 65 age group so music from the 60s, 70s, and 80s (and it seems the older residents like this more too).

Since we're all old...music of the 60's & 70's

Sincerely feel that the variety of entertainment offered is outstanding.

Singers

Singers and dancers

Singers as well as OTHERs (magicians, comedians etc)

singers, comedians

singers, comedians, plays

Singers, comic

Singers, dancers, musicals, comedians

Singers, Plays, Comedy,

Singers/ instrumental

SINGING GROUPS, IRISH DANCE GROUPS

Soft rock artists, live musical plays

Some country artists

Something, anything that's not from the 50s or 60s. Current entertainment. I feel like we're stuck in the 50s.

Song and dance, Broadway shows, comedy fifties music ,

Speakers on current affairs and musical programs

stand up comics

String quartet

The Entertainment Series has become rather boring and performances are not spaced out enough. Sometimes we have 2 weekends in a row and nothing for a month. I would like to see more variety in types of artists and genre of music. The 50-60's were/are great to listen to, the 70's has some great music. I know we added more seats, but seriously sitting in the last rows and trying to watch performers on stage is not enjoyable. Add another show, rather than more rows.

The Entertainment Series we have is perfect.

The performers we had in the years past - 6+ years ago were excellent and every seat was full.

The quality of performers has been great for the most part. I think those that were here in the earlier years [2005 to 2016] were somewhat better than some of those in the past 2 years.

The variety we have now is good.

Theatre

Those we've seen have been very good.

Tribute artists/bands.

Tribute bands, comedy

Tribute Bands, comedy, pop music, patriotic presentations

tribute bands, magic, comedy

Variety is good

vary it up

Vocal artists and comedians

Vocalists

Vocalists/bands 60's-70's music

We have a good mix now so keep it up.

We have heard a number of local singers who play and sing in the WH area. They sing a better variety of music. It seems like LA is stuck in 50s and 60s music.

We love the dances, and would like to see more variety in the bands and the inclusion of DJs instead of live bands. We were getting pretty burned out on Rusty Trumpet being here repeatedly.

Perhaps, post COVID, the cinema could choose a day/time to run a series, such as Downton Abbey, A Place to Call Home, etc.. For example, an episode of Downton Abbey on consecutive Tuesdays at 11:00 AM.

We loved the original entertainment series. We had seats on fifth row and enjoyed everyone and all the activities.

What you all do now seems good

When the restrictions are lifted and have all regular functions back

Would like to see more live entertainment, live theater plays and musicals

Would like to see professional entertainment.

WOULD LIKE TOO SEE SOME DANCES WITH DJ'S OR GOOD BANDS WHO CAN PLAY GOOD DANCE MUSIC.

You are doing a great job with it.

You have done a great job on balancing types of performers.

A greater variety of programs. More comedians, more dance, more jazz.

I do like the medical lectures

Drumming circle activity

I like the old time groups like Phil Dirt and Dozers(?)

I think we have a great variety of programs to suit everyone's tastes and interests.

Impromptu talent nights, ability to use cinema for personal showings, cinema capacity needs to increase

Increase number of attractions by continuing partnership with Winter Haven Theater.

It is amazing here - great variety of services

More

More 60, 70, 80s music

More entertainment series type. Not only indoors but outdoors also

More outreach to schools and their children's performances.

Possibly interact with any Community Colleges that have Arts Programs that would include acting, set design etc.

#### Programs Usage

As a new resident I have no concept of things offered before the COVID nightmare.

need more - I know this year has been difficult - hard to evaluate as we are newcomers

Unfortunately I have no experience in order to comment at this time.

## Overall Comments

### Overall COVID-19 Related

Difficult to answer questions in light of covid restrictions.

I look forward to post-COVID and more chances to meet people.

### Overall Fees

We are going to need some creative thinking and plans to finance improvements for the future. I certainly hope that the two CDDs learn to work together to accomplish these improvements.

carefully consider the costs of everything how do we stretch our dollars how do we maintain the beauty and amenities with less \$\$

Thanks for adding a cost factor to the Questions, It would be nice also the estimate cost if the option was added. Is it a thousand or a million, what is the yearly maintenance, and who will pay it. The entire community or just one side. Unlike the Golf deal both sides should have an equal share the purchase cost of amenities, They should be added to the budget of each side because we all share the it its use. Lets start to unify.

I love what we have but if more could be add and assessments didn't jump to high, I would be on board for most projects.

Be more conservative with spending on services structurea and amenities. You are not good stewarts of funds.

As you can see from my responses I use only a few of the amenities here. As do most people. I would object to things that would cost extra monies to benefit a very few people. With the exception of handicap accessibility and security.

Think you better put any major expenditures to a resident vote. The assessments that you said were for other reasons is not really accurate. If the golf course hadn't been purchased the money would have been there. Now we here add rumors of additional assessments for the golf course. Kind of crazy to assess everyone so 350- 400 members out of 1000-1200 homes can have a private country club exclusively for them. You could close one of the courses and put your gazebos and walking trails, and nature walks there and cut the upkeep of the courses substantially. I also understand that the irrigation system needs to be replaced which will be an enormous expense. The assessments eventually will bankrupt a lot of people eventually. There are several widows that don't play golf that are struggling to stay here. Don't think they envisioned having all these extra cost since most of us were told we would not have to worry about the golf courses since they were privately owned. I think you better seriously consider all

those things when considering a lot of the things brought up in this survey. Many of which would be more expensive than you might think. Most of us are already paying close to \$7000.00 in taxes already! Kind of reminds me of high school when kids running for the student government promised ice cream, sodas, more time off, etc. when they actually had no power to do any of those. Wishes are nice but actually doing those things certainly need accurate planning and true need. Make sure the majority of the community really want additions and not a small number of people who are in the clicks!

Would not want to see an increase to our taxes.

#### Overall General Comments

Yes, development of Max's Sales offices should become a focus of the CDDs. As I understand, new building lots might be sold off well before the end of this year. Let's poll LA as to what private enterprise developments are favored for that asset. I'm sure that Max will be interested in turning the building asset into another sustainable revenue stream, with mutual interests.

Better weed control of ponds and lakes.

We need a small playground for our grandchildren if it's a slide merry-go-round or a little Rockinghorse with shade and a fence around it we will all benefit from it

Consider buying the land adjacent to the marina that has been up for sale as a buffer zone or wildlife sanctuary.

Would like to see an APP for lake ashston to see calendar and events in one place

We have too many employees

The golf courses rule this place, and so do the egomaniacs at the arc committee. How about the dog walkers. How does that look as yard art? And our peed on mailbox post?

The only negative I see here at Lake Ashton is the litter near the ponds and on the golf course. I think this is area that needs improvement. Not sure who is responsible but surely all residents should do their part in making sure litter is placed in garbage cans that are provided.

Hope you actually read my comments...

When all my siblings buy homes here in Lake Ashton consider change the name to The Kennedy Compound!

Would like to see pics of people responsible for certain jobs, post on the mthly calendar.

More LA RV ( covered and outside ) storage maybe even add some u-store units.

Lake Ashton is a wonderful place to live just as it is. Please don't add a lot of new amenities. This isn't Disneyworld.

The new white stop roadway lines that were just added. POOR job. Needs to return and redo. Not nearly enough heavy paint used. Skimpy. Wearing off already

Too much nit picking control. We are following the federal government ! People here need to get a life. Never heard so much complaining. This is a wonderful place to live. if there are so many problems then move. Enjoy the great life that Lake Ashton offers. Thanks.

I would like the CDD board to be financially prepared to buy the sales office building when it becomes available. I think it is important for the CDD to control all the property within the district

I wish we'd set up a conservation committee to review alligator and other wildlife removal. I hardly ever see adult alligators on the property anymore. I think we should allow residents to help remove invasive grapevine in the wildlife areas as maintenance doesn't have time to take care of it and the grapevine is killing trees that provide a noise barrier on Thompson Nursery Road. I'm not even allowed to venture over there to pick up trash that blows in from the road. I also think we should explore buying the Litchfield Loop property for a combination of wildlife preserve, walking and bicycle paths and other possible options.

Twinkle lighting around the guard houses would make them more visible from the road during evening hours. During the holiday season, the additional lighting make the guard houses stand out, enhancing the entrances into Lake Ashton. Why not do it year round!

I'm here because my wife likes it here. When conditions present themselves, I'm leaving.

### Golf Course

We need to improve and move forward so our community will thrive and be a pleasant community to live; otherwise residents will move out seeking a better retirement lifestyle. I believe less people play golf because a game takes too long; therefore, more golf courses are going under in Florida, perhaps 1 golf course in LA is enough, turning the other course into a green friendly outdoor walking/ biking/ hoverboard/ rollablading path maybe helpful to continue growth and enjoyment. Outdoor gathering spaces (bar, firepit, conversation area with music) would be a great place to socialize, meeting new friends

I would like to see tall signs at each on and off point of Lake Ashton roads from golf course. On all exits and entrances to golf course. Just like a warning sign for a deaf child in front of a home. Blinkers aren't necessary but signage should be. I would think if someone ever gets maimed or killed on our private golf course not having signs would set Lake Ashton up to be sued collectively because of the absence of a warning!

It would be as helpful to carry out a similar survey focusing on the golf courses and relative support system. Considering the Casper Group has been in place for about a year, this information would provide beneficial insight for them, and the CDD leadership.

Stop over-watering the golf course.

Increased Fire Ant Maintenance on common grounds and golf course.

People should NOT be allowed on the golf course during peak times

Golfers only during the golf hours on the courses, or charge a fee for using the cart paths. It is dangerous out there when non golfers just walk or drive in front of the golfers. As golfers we pay a fee to use the golf courses.

There were no questions re golf so let me add some comments here. The golf course is just that: a GOLF course. It is NOT a bike path, walking path, dog walking path. I have NEVER been to a golf course that allows these kinds of activities on the course!!! If these activities are permitted to take place here on the Lake Ashton golf course, they should only be allowed before 8 am and after 5 pm and should be strictly enforced. We pay \$6300 a year to play golf in addition to CDD fees. The non-golf members do not and I don't appreciate their attitude of "we have just as much right on the course as you do." NO THEY DON'T. There have been confrontations on the course when golfers are trying to play the game/hit their golf balls only to observe a dog not on a leash running after a ball thrown by its owner in the middle of the fairway -- and the dog owner has the audacity to tell the golfer(s) they are very annoying... OH PLEASE!!!!!! The situation is getting worse and at some point there will probably be more than a verbal confrontation.

How about a survey of golf operation?

There needs to be volunteer golf marshall's to keep people from breaking rules on where they drive their carts.

Lake Ashton is a lovely place to live if we can keep up the golf courses. They are essential to our property values.

Getting the golf course patrolled. Some golfers are rude, ride on private property and trespass to retrieve a ball. Riding carts in the opposite direction is a hazard especially when the golfers are gone. If the golf course is not profitable it should go!

I do not like people walking in golf course. because they do not care about golfer.

Only few people wait and watch the golfer. I hope they walk with their responsibility also.

Some people are walking back way so they give up to keep their safety and lean on golfers.

### Mini Mart Store

A small grocery type store would ne great. Milk bread frozen foods etc.

If possible, would love to see a C-store with things like eggs, bread, milk, staples.

Would love a small convenience store

I would like to see a co-op small corner store for items like milk, eggs, flour, bread, etc.

For our longterm residents a small store to buy essentials.

would like a mini-mart or small grocery

A market that would sell staples like milk and bread.

### Overall Multiple Categories

Just an observation - as we continue to grow (Lake Ashton) and age (Residents) We are becoming a more diverse community. When we first moved here we were one of the active residents (The movers and shakers) now that we are older we aren't moving and shaking as much as we used to. So while on one hand we have bicycle clubs and joggers we also have older folks walking their little doggies or riding their tricycles. So please keep that in mind as you plan the future for LA.

Also - Traffic - Major problem - Not addressed here -

Upkeep of grounds needed. Larger kitchen for restaurant.

The Ashton Tap & grill sending out e-blast each morning is a great idea!!! I order more when they blast out a drink of the day or lunch special.... Think of them more often. I believe the restaurant & golf course must be a continue amenity that will keep our property values up & I do support them both. The Associates Membership for golf was a GREAT idea. Still working so a full-time membership is not feasible at this time.

Ponds are to sterile. Some pond plants should remain. Vegetation on pond edges should remain and not be trimmed to waters edge. There should be a policy on when alligators are removed. Not at some whim because someone who backs up to a pond has a gator in there backyard. Would suggest mandatory orientation for new owners to discuss this and other ARC regulations. Invasive vines should be controlled where properties back up to conservation areas. Eventually they will choke out the trees. BUY THE MARINA or put fishing docks and kayak launches on both lakes.

I am concerned about the infrastructure not being able to handle the complete built out lake Ashton. I would also like to see a rule that states if there is space in the driveway to utilize it.

Parked cars on the street reduce already narrow streets. I am also against the rule on the golf course driving against the golfers

Fix broken spillways along ponds. Remove weed debris in ponds. Enforce speed limit. Make front desk in clubhouse look neater and more attractive

For the restaurant, when people have ordered to go food they should ask if "silverware" is needed---I forget to say I don't need this and have been accumulating a lot of this. I realize assessments may need to go up if additions are made. We hope the residents will have an opportunity for input on these before they are added. We would like to see a survey done regarding the golf course--maintenance, golf shop and fees.

#### Overall New Resident

I am a new resident and have not used the amenities as yet. This affected my answers.

We are only here one month so far and with covid have not had the opportunity to see everything yet.

I look forward to being feeling like it is safe to use the facilities. As a new resident, moving here during the pandemic has curtailed my involvement. The one thing I would like to see is a list of all clubs with contacts info for each.

As a new resident, I am looking forward to the opportunities available in our community!

#### Out of Scope

Policy consistency between WH and LW would be advantageous to residents.

We need to work on getting the rules, activities and general overall conditions to work smoothly between the West side and the East Side. This would make Lake Aston function as one complete community instead of having so many differences. We need to seriously work on this.

East and West rules should be the same. No difference between east and west!!!!!!!!!!

I would like the West HOA to be more responsive.

Lake Ashton is a very noisy place to live. I would like to see some restrictions put in place for the contractors, such as grass cutting on certain days of the week per neighborhood and parking limited to one side of the street.

Someone needs to check out the back of the first house on Ashton Club Drive that is located right after the two ponds. I believe it is a rental. One palm tree is dead in back. The golf cart path runs right behind it. Falling palm fronds are dangerous and unsightly. Owner needs to be notified!! House is just before the bridge on the east course 4th hole, just before the two front ponds.

There is a need for our community to be united under ONE governmental body: one CDD! The current two boards are not meeting their fiduciary responsibilities as to our community as a whole..

Charging \$250 for the estoppel letter is criminal. Just because the law allows it doesn't mean it has to be that high. Do we really need a full time HOA person?

No political signs allowed on lots, golf carts or vehicles.

enforce rules to keep dogs in their own yards..not in other people's yard

Too many alligators being killed. Alligators have been part of lake Ashton preserve since the beginning. If you don't bother them they won't bother you. This has to stop.

Talk of Lake Ashton needs to be shut down!

Covenants Enforcement (underage residents, lawn watering and neglect, home repair neglect including paint, driveway, shrub and tree maintenance, advertising on resident vehicles in driveways, bad & need of repair landscaping). Be more prudent on ARC approvals so that eyesores are not resulting.

When will we have one HOA and CDD?

Curious as to when we expect the builder to vacate and reallocation plan of its occupied spaces.

#### Overall Parking

On street parking should be addressed. It is hazardous & unattractive. Also, if it is necessary, it should be in the direction of traffic rather than opposite. Let's enforce what we have and investigate new options for the future.

Can the streets and parking lots be cleaned? There is a lot of discoloration due to traffic plus "droppings" from the garbage trucks. The parking area near the garbage containers next to the Clubhouse need to be cleaned often!

Street parking.. huge problem very dangerous all commercial vehicles lined up both sides of streets add cars golf carts bikes and walkers trying to get to in or out. Could a designated space

be made available and mandatory for trailers trucks etc. After they have dropped off materials. Also limit #of lawn mowing companies allowed or specify the day their allowed here

#### Overall Positive Feedback

Overall staff does a wonderful job at the clubhouse and HFC.

Lake Ashton is a lovely community. I love living here and greatly appreciate the care and upkeep that is done by the Boards to keep it in such good condition. Thank you!

Love it here!

Thanks for seeking info from us & for working so diligently to keep us happy & active.

We love living here and look forward to many new and exciting things to come. Looking forward to new ideas and improvements making this the best place to live out the retirement years in central Florida

I have lived in Lake Ashton for 14 years and it really has been a great place to live. The supporting staff has been outstanding. The volunteers for the most part have been outstanding. Continued updating and keeping areas current is highly recommended.

Everyone is doing a great job. Maintenance is awesome.

The staff here is amazing. They are there when you need them and we appreciate them.

You can't make everyone happy..This is a beautiful community with lots of amenities!

Thank u 4 all you do for our community.

No, love it here

Great retirement development....wish the Talk of Lake Ashton could eliminate the nasty and complaining chatter..... otherwise so many wonderful amenities!

Have a safe and peaceful day.

We believe Lake Ashton well run and a great place to live!

I appreciate all the wonderful assets we currently have.

I utilize the clubhouse often. The current staff is always helpful and courteous and needs to be retained with proper raises.

Thank you to everyone that is doing so much to make and keep life at Lake Ashton so great!  
Your efforts are appreciated.

The staff are great at all our venues!!!!

Pretty satisfied!

We have an extraordinary staff at both of our venues - thank you for all you do

Thank you for your work in helping with our community

Thank you for all you do to help make this a great community to be a part of.

Love Lake Ashton, don't change too much too quickly.

Lake Ashton is a wonderful place and the staff works hard and does a very good job. Thank you to the staff.

Love Lake Ashton and all the amenities we have here. Thank you!

I enjoy my time here at LA. Thank you to those people who make this a great place to live.

We love Lake Ashton

Love the community and for the most part the amenities are terrific. Understandably, the golf courses are not mentioned in the survey but they are top notch!

Very happy to be a resident of Lake Ashton

to all employees: KEEP UP THE GOOD WORK

Thank you to the staff at the Clubhouse and HFC. Everyone is excellent and so caring!

Another Day In Paradise....

Love living here!

Thanks to all the volunteers

Yeah, good luck you guys!

We love living at Lake Ashton & love our staff

Think staff does a great overall job. Hard to think pre-covid!

My husband and I love the community, and I know we will enjoy it more after we get our second Covid vaccine!

We are so blessed to live in this fabulous community and appreciate all the work that is done by our volunteer residents and our staff members to make Lake Ashton the special place that is home and vacation resort all in one.

Lake Ashton is a GREAT place to live! Thank you to ALL employees, Board members, and volunteers for what you do to make it so. The focus on all of the amenities brings new homeowners. Please continue to help keeping our homes looking great through adherence to our covenants. I know people complain and fight but it will keep our development desirable as it continues to age. Amenities are worthless if homes start to look shabby.

Thank you for all you do for our community!

Can't think of any where else I'd rather be Oct thru May.

Thanks to the current staff and volunteers at both the Clubhouse and HFC who are doing an excellent job.

Excellent place to live. Love it here

Staff at HFC and Clubhouse are wonderful

I love living in Lake Ashton and you do a great job keeping as safe and happy !!

I love living in what I often refer to as Paradise

Lake Ashton is a WONDERFUL place to live. We should all be proud!

Though there is always room for improvement I think we have one of the best communities in central Florida and thoroughly enjoy being here :- )

Love Lake Ashton! Thanks for all you do!

I enjoy living at Lake Ashton even though I don't use the amenities as much as I thought I would. Still working full time.

You can't please all.LA offers a real value and that is appreciated. Some are never happy

Keep up the good work !! We love it at LA and don't want to many things to change. It's a great place and people live there because it is. Don't change everything, Ok. Thx.

## Overall Positive Survey Feedback

Thank you for this survey! (2x)

Thank you for caring about our opinions, wants and needs.

Thank you for letting the residents voice our opinions

You guys did an outstanding job . Thank you.

Thank you to the committee for taking the time to research enhancements for our wonderful community

Thank you for this important effort!

Great job!!!!

Thanks for organizing this survey-appreciate all of your efforts & hard work for us in Lake Ashton

Great job on the survey! Thanks for asking the difficult questions some supervisors tried to squash.

Please keep in mind that Lake Ashton is an "ever changing" community of residents. They come and go. While planning for 2025 - keep this in mind as we will be closer to build out as well as the audience will be always changing. Communication will need to be key to keep everyone informed. Thank you for the efforts of this group.

No, It is good to ask our opinions

Thank you again, for asking and working hard for all of us ... take care

Thank you for asking us for information on how to enhance the community

Lake Ashton has been a very nice place to live. It is not perfect; and we will never have a perfect place; however I hope this survey will help management in planning for the future.

Good for you for asking for feedback.

Thank you for putting this together.

Thanks for requesting our input, and for your time and efforts.

Thank you for your time to do this survey.

Thanks for trying to improve LA living

Thank you for this opportunity to enhance Lake Ashton. Even though the golf course was not mentioned in this survey , it is critical to continue to have them for the beauty and value of lake Ashton.

Great survey

Thank you for working to make Lake Ashton better.

We can't make everyone happy in the community. I hope this survey leads us towards improvements for the majority and not the minority of residents

Thank you for the time and energy you have spent creating the survey so the community can be better served. It's much appreciated.

Thanks to all volunteers,etc. for this process. Really should have been one similar to this done years ago. Sorry you folks now have so much on your plate to deal with.

Special thanks to committee for doing this survey.

Thank you all for your efforts and time devoted. Let this community be progressive and forward thinking and continue with its outstanding population and resources.

Thank you (3x)

the 2025 group did a Great Job

Thank you for seeking these opinions from the residents. Hope you get a big response.

Thank you for asking these questions. The survey seems very complete. The timing isn't all that great, given we're still getting through a pandemic. Perhaps another survey would be of benefit in six months or a year from now.

Thank you for gathering feedback. We moved here last June and due to COVID have limited experience and feedback.

Seems to be a well thought out survey. Thanks to the volunteers engaged in this planning process.

Thanks

No, it was a good survey, addressed a lot of important questions

I appreciate the Focus Group's efforts and approach.

Happy to see you do this survey, and we know we'll continue to love it here.

Thank you for listening!

So many positives in LA already. Thanks for asking, shows you care and want to continuously improve LA and the amenities offered.

I sincerely appreciate all your work!!!

Thanks for taking the time to ask for our opinion on amenities. Please develop an actual action plan based on this survey and not just let it die as so many other surveys have in the past.

Thank you for having a resident survey

Thank you for requesting this feedback.

Thank for trying to make this a better place for all of us.

You did a fabulous job with this questionnaire. Excellent coverage. Easy to use. Thank you.

Thanks for doing the survey, giving us a chance to add input

Thank you for working on improvements for Lake Ashton

Committee members: Thank you for volunteering to be on this committee and for all of the work you have done and will be doing.

Thank you to the committee who donated their time to put the survey together and analyze it.

Thank you for listening to the input of the residents. This is a rare opportunity to shape our future.

I appreciate this survey!

Thank you for your hard work making Lake Ashton a better place to live.

Hats off to whoever designed the survey and all Focus group folks

Thanks for conducting this survey. Lake Ashton is a nice place to live. Thanks for trying to keep it that way.

## Sidewalks

### Sidewalks on the main roads

Golf cart community is fine, however sidewalks in community would have made community so much better.

There are things we enjoy about LA, but original planning failed to predict the the population, although they planned for house sales. No sidewalks, use of cart paths by everyone, number of trucks on the narrow streets has made our life here a disappointment. After 19 years, (37th buyer) it might be time to move on.

I do wish sidewalks had been installed from the beginning.

## Overall Speeding/Traffic

Traffic on the curve across from the model homes needs a sign to slow down or blind area.

Would like to see more police visibility on our streets due to speeding.

Please slow down! You are retired! Get rid of the me first attitude while driving in Lake Ashton. We are all VIP's very important peons! Be safe!

Cars and golf carts consistently, do not stop at stop signs. Some of the worst offenders are contractors, fedex, ups, delivery.

Resident neglecting driving laws is way out of hand! Speeding on streets, speeding through gates especially when avoiding a small backup up at resident gate by going through guest gate. Dangerous for our security people crossing from one side to another. Very few people observe stop sign at gate, rubble strips or something to bring them to a stop is needed, at the gate and at stop signs.....This is not an issue for us (residents) to decide, it is a safety issue!

The roads and traffic remain an ongoing problem. Most people seem to believe that driving on Lake Ashton Blvd is at least a 30 mph road. I usually have someone tailgating and it may even be a golf cart. Vehicles, both cars and golf carts are still occasionally running the stop signs at the corner of Ashton Club Dr and Berwick, especially those heading towards the club house. I would also like to thank Christine Wells for all she has done to help our community during this pandemic.

In the area of security, is there any way workman trucks can be regulated on Ashton Club and Dunnmore. Sometimes it is like going through a obstacle course to get down those streets with trucks parked making the street one way. Then add in bicycles and I fear we are going to have injuries and accidents.

Speeding within Lake Ashton needs to be enforced.

Speeding is a problem on Ashton Club Drive perhaps solar powered speed signs would help

### Overall Survey

I hope this survey helps provide Supervisors with a good sense of the current makeup of the community and provides facts not assumptions.

It seems to me we are a bit premature in taking this survey.

20 minutes to do the survey.

The growth of occupancy and aging already pushing concerns. Need REALLY hard look to anticipate the needs in next 2 years, much less 5.

Many of these questions cannot be answered with a simple yes or no....more information is needed in order to choose wisely. The majority of the community should benefit from changes and additions.

I wish the survey didn't ask for personal information

Knowing how crowded LA has become and still growing I don't see the point of lot of these questions if there is not room to expand facilities. Ask me if I would like to put a pool in my backyard and I will say yes, however, the lot isn't big enough for a pool, so why ask.

Survey was too long and had inappropriate questions for an amenities survey.

### Overall Usage

I love LA but due to pandemic , haven't visited since March 2020 . Can't wait to return !!

I participated in a lot more stuff at Lake Ashton when we first arrived here almost 11 years ago, but now it's like been there done that!!!

It was very difficult for me to answer a lot of these questions because we have not been in Lake Ashton since March of 2020 due to Covid and being a Canadian. I know there are a lot of new residents added since we left. That fact will have an impact on the community in ways that I cannot fully understand when I am not there. Perhaps it is now harder to find a lounge at the Clubhouse pool. I use that pool a lot and always want a lounge and an umbrella. I like the fitness classes at the HFC and they had a lot of people attending last year. Is there room for everyone when we can all return? I have no idea what the security situation is right now. I want to feel safe when I am there and I am sure you will make sure you and everyone else is

safe. It would be so much easier to participate in this survey if I was right there but unfortunately I am not. Therefore I have to trust the ones making the decisions. Thank you so much for taking the time to create this survey. It is very forward thinking and I appreciate it very much.

I am sorry I am unable to give more feed back, not having used facility.

Difficult to tell you anything about my possible use of amenities when I am quarantining during a pandemic. It was odd for you to send out a survey regarding use when amenities have not been available for months, or are only available on a limited basis.

Can't judge lots of things as we have been unable to participate in activities due to Covid-19 since we moved here last summer, so I had to use lots of "no opinion" statements, which really will not help you much. Sorry!

This is our first season here, we have been busy with the move and home warranty issues. Hope to take part in more of the amenities when we return.

Woodshop

We need a larger wood shop.

Why was there no question about the wood working shop?